

Status Report On the Implementation of Mitigation Measures – CCLRT Construction-Related Business Impacts

April 2012



Prepared by

The Central Corridor Project Office

On behalf of

The Metropolitan Council

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1.0 Purpose

This Report summarizes how the Metropolitan Council and other partner agencies worked during the month of April to minimize impacts from Central Corridor LRT (CCLRT) construction to local businesses. This monthly report is a requirement of the Federal Transit Administration (FTA). The requirement is described in the Finding of No Significant Impacts (FONSI), which FTA issued following publication of the April 2011 Supplemental Environmental Assessment of Construction-Related Potential Impacts on Business Revenues (Business Impacts SEA).

- 1. Construction-related complaints and responses
- 2. Public outreach and communication activities
- 3. Funds spent to assist businesses during construction
- 4. Requests for business assistance and responses
- 5. Number of business openings / closings / relocations

1.1 Mitigation Activities to Assist Central Corridor Businesses

Mitigation activities to assist businesses during construction were summarized in the Business Impacts SEA and form the basis of reporting for items #3 and #4 above, as required by the FTA's FONSI. These activities focus on: (1) minimizing the impacts of construction activities; (2) communications with corridor businesses and the community regarding construction activities; (3) promotional and marketing activities to encourage customers to shop at businesses during construction; (4) technical assistance to businesses during construction; (5) financial assistance to businesses losing nearby on-street parking, and; (6) general financial assistance to small businesses affected by construction activities.

Business assistance activities are summarized in Tables 1 and 2 below.

Table 1: Attachment A to the CCLRT Business Impacts SEA FONSI – Summary Table of Mitigation Measures and Financial Commitments

Mitigation Measures		Financial Commitment	Responsible Agency	Contact Information
Construction Contract	Construction Access Plan	\$200,000	Metropolitan Council	Robin Caufman Robin.caufman@metc.state.mn.us 651-602-1457
(see Section 2.3.5)	Contractor Incentive Program	\$850,000	Metropolitan Council	Robin Caufman Robin.caufman@metc.state.mn.us 651-602-1457
Project Communications	Community Outreach Coordinators	\$4,000,000	Metropolitan Council	Robin Caufman Robin.caufman@metc.state.mn.us 651-602-1457
(see Section 2.3.6)	Construction Communication Plan (Special Signage)	\$200,000	Metropolitan Council	Robin Caufman Robin.caufman@metc.state.mn.us 651-602-1457

Mitigation Measures		Financial Commitment	Responsible Agency	Contact Information
Parking Assistance	Neighborhood Commercial Parking Program	\$2,100,000	City of St. Paul	Craig Blakely Craig.blakely@ci.stpaul.mn.us 651-266-6697
(see Section 2.3.1)	Alley Improvements Program	\$350,000	City of St. Paul	Craig Blakely Craig.blakely@ci.stpaul.mn.us 651-266-6697
	Business Support Fund	\$4,000,000	City of St. Paul	Nancy Homans Nancy.homans@ci.stpaul.mn.us 651-266-8568
	Business Improvement / Expansion Assistance	\$700,000 ⁽¹⁾	Neighborhood Development Center	Isabel Broyld ibroyld@ndc-mn.org 651-379-3782
	Business Resources Collaborative	\$315,000 ⁽⁵⁾	N/A	Jonathan Sage-Martinson jonathan@funderscollaborative.org 651-280-2384
Business Assistance Programs (see Section	University Avenue Business Preparation Collaborative	\$1,075,000 ⁽²⁾	N/A	Isabel Broyld ibroyld@ndc-mn.org 651-379-3782
2.3.2)	Great Streets and Business Association Assistance Program	\$210,000	City of Minneapolis	Emily Stern Emily.stern@ci.minneapolils.mn.us 612-673-5191
	Other	\$7,670	N/A	Jonathan Sage-Martinson jonathan@funderscollaborative.org 651-280-2384
	Business Marketing Program ⁽⁴⁾	\$1,200,000	Metropolitan Council	Anne Taylor anne.taylor@metc.state.mn.us 651-602-1449
University Avenue / Cedar Riverside Betterments	Improved Street Lighting / Street Amenities	\$1,000,000 ⁽³⁾	City of St. Paul / Metropolitan Council	Kathryn O'Brien kathryn.obrien@metc.state.mn.us 651-602-1927

Mitigation Measures		Financial Commitment	Responsible Agency	Contact Information
(see Section 2.3.3)	Business Façade Improvements	\$150,000	City of Minneapolis	Emily Stern Emily.stern@ci.minneapolils.mn.us 612-673-5191
Promoting Business Access	Additional Business Signage	\$50,000	Metropolitan Council	Robin Caufman Robin.caufman@metc.state.mn.us 651-602-1457
(see Section 2.3.4)	Cooperative Advertising and Transit Fare Passes	\$250,000	Metro Transit	Robin Caufman Robin.caufman@metc.state.mn.us 651-602-1457
	TOTAL	\$16,657,670		

This amount reflects a decrease of \$150,000 from the amount reported in the Business Impacts SEA. This decrease reflects the actual amount dedicated in Living Cities funds to this effort.

This amount reflects an increase of \$400,000 from the amount reported in the Business Impacts SEA. This increase reflects an additional commitment of \$200,000 in funding from the Central Corridor Funders Collaborative supporting business marketing and support efforts in 2011 and another \$200,000 commitment in 2012.

(3) This amount reflects an increase of \$350,000 from the amount reported in the Business Impacts SEA. This increase reflects the actual amount dedicated to this effort.

This amount was approved September 28, 2011 by the Metropolitan Council to be used to retain a consultant to provide marketing assistance to Central Corridor businesses.

(5) This amount reflects an increase of \$75,000 from the amount reported in the Business Impacts SEA. This increase reflects additional funds committed by the Central Corridor Funders Collaborative for marketing efforts from November 2011 to March 2012.

Table 2: Attachment A to the CCLRT Business Impacts SEA FONSI – Mitigation Measures: Staffing and Contract Commitments (Non-Direct Financial Commitments)

Mitiga	ation Measures	Responsible Agency
Construction Contract	Special Events Plans	Metropolitan Council/Contractor
Construction Contract	Best Management Practices (BMPs)	Metropolitan Council/Contractor
Project Communications	Contractor Community Relations Leader	Contractor
	Construction Communication Plan	Metropolitan Council
	Construction Information Packet	Metropolitan Council
	Construction Signage	Metropolitan Council/Contractor
Parking Assistance	Construction Employee Parking Plan	Metropolitan Council/Contractor

This Report will be updated by the Metropolitan Council monthly throughout construction. The construction period is currently scheduled to be completed in 2013.

2.0 Activities Reported

2.1 Construction-related Calls, Complaints and Responses

Attachment A to this Report is a summary of construction and other calls and complaints received during the month of April and their response / resolution. During this month, a total of 259 complaints, comments or questions were received by Central Corridor Project Office staff (see Figure 1). This compares to a total of 171 in the month of March. A majority of calls and e-mails were responded to within 24-hours. Ninety-five percent of all issues were responded to within 1 week.

- Calls/complaints received in the month of April concerned some of the following:
 - o Inquiries about road closures and directions;
 - o Complaints about potholes on University Avenue;
 - o Concerns about noise, especially related to overnight work; and,
 - o Concerns about pedestrian access and crossings.

Figure 1 is a summary, sorted by subject, of construction-related calls and e-mails received from March 2011 to April 2012.

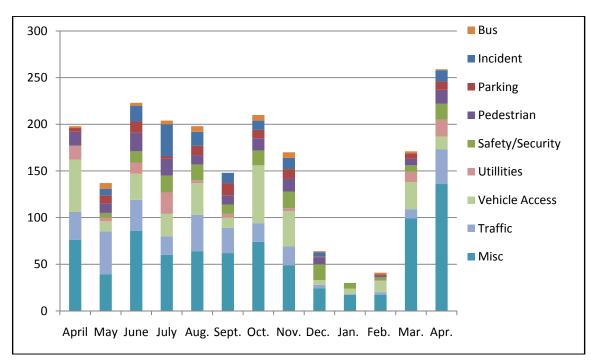


Figure 1: 2011-2012 Construction Hotline Complaints Received

2.2 Public Outreach and Communication Activities

During the month of April, the following major outreach activities took place.

<u>Construction Updates:</u> Construction updates, including maps of construction activities, were published weekly for the following areas:

- Downtown St. Paul
- University Avenue Capitol Area to Hamline
- University Avenue Hamline to Emerald
- Minneapolis Prospect Park; University of Minnesota East and West Bank

All current construction updates can be viewed at www.centralcorridor.org. In the last month, 26,283 hits were recorded of users visiting the CCLRT Web site.

News Releases: No news releases / news advisories were issued in April.

All current news releases can be viewed at www.centralcorridor.org

<u>Transit Rider Alerts</u>: A link has been established on the home page of Metro Transit alerting riders of Central Corridor transit services affected by construction to detours and other information. http://metrotransit.org/rail-construction.aspx

<u>Constant Contact</u>: Constant Contact is a listserv that CCLRT Outreach and Communications staff uses to update people on project news, including construction activities. It currently has over 5,800 contacts to whom project information is sent.

<u>Social Media</u>: CCLRT Outreach and Communications Staff use Twitter to send press releases, newsletters, and weekly construction updates to the public. At the end of April @cclrt had over 1,600 followers.

April Public Meetings / Events: Approximately 75 meetings / events took place in April, which were attended by over 860 people. These included meetings with individual businesses to discuss planned overnight work, road closures, and alternate access, meetings with Cedar Street businesses and the Stadium Village Commercial Association to discuss construction activities, and Lunch on the Avenue events. See Attachment B1 for a list of all meetings held in April.

<u>Upcoming Public Meetings / Events:</u> A list of upcoming meetings scheduled for the month of May is included as Attachment B2. Many of the meetings listed are open to the public. More details can be had by contacting the Outreach Coordinator identified in Attachment B2.



Some construction workers participated in the Lunch on the Avenue held in May at the Subway sandwich restaurant, 599 University Ave. in St. Paul.

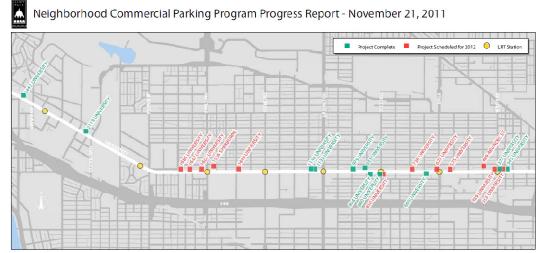
2.3 Funds Spent to Assist Businesses during Construction

The following is a summary of monthly activities related to the programs summarized in Tables 1 and 2 above.

2.3.1 Parking Assistance:

Neighborhood Commercial Parking Program: The City of St. Paul is funding and administering a program to address parking loss during and after CCLRT construction. The program provides low-interest loans to individual businesses that can be used to reach agreements with other businesses for shared parking, or for limited construction to improve off-street parking. Figure 2, below, depicts the locations where parking lot improvements have been or are being made.

Figure 2 – Parking Lot Improvement Locations



Significant Activities:

To date, the City of St. Paul HRA has approved \$1,325,000 in funding for 24 parking improvement projects.

- As of the end of the 2011 construction season, the following parking improvement projects have been completed under this program:
 - o 345 University Metro Social Services
 - o 860-866 University Victoria Best Steak House and E-W Beauty Salon
 - 904 University Thong's Auto Repair
 - o 933 University Safety Care
 - o 1133-1141 University Twin Cities Monument/Kimble Chiropractic
 - o 1159 University The Vietnam Center
 - o 2447 University Design Press
 - o 377 University May's Market
 - o SE corner of St. Albans and University
 - o 979 University Shear Pleasure
 - o 2119 University Subway parking lot
 - The following parking improvement projects will be completed in spring 2012:
 - 1685 University Milbern Clothing
 - o 353 University Ha Tien Market

- o 389-393 University Anh's Hair Salon
- o 489 Arundel a remote lot for 441 University
- o 575 University Unidale Insurance
- o NW corner of Dale and University Hickory Hut
- o 739 University Trung Nam
- o 850-856 University Tai Hoa BBQ
- o 1449 University Hair Salons
- o NE block of Snelling and University central parking lot on Sherburne
- o NW block of Snelling and University shared parking between Axman and Turf Club
- o 1647 University Hammond Awards

Alley Improvements Program: The City of St. Paul has dedicated \$350,000 in their Capital Improvement Budget to improve alleys adjacent to the Central Corridor.

Significant Activities:

- All of the committed funds (a total of \$350,000) have been obligated in the City of St. Paul's Capital Improvements Budget (CIB) to complete this program. As of the end of the 2011 construction season, the following alley projects have been completed:
 - Lexington to Oxford (north side of University)
 - Victoria to Avon (south side of University)
 - Avon to Grotto (north side of University)
 - o Grotto to St. Albans (bet. Thomas & Lafond)
 - o Grotto to St. Albans (north side of University)
 - St. Albans to Dale (north side of University)
 - o MacKubin to Arundel (bet. Edmund & Thomas)
 - o Arundel to Western (north side of University)
 - St. Albans to Dale (added as part of a parking improvement project)
 - Arundel to Western (north side of University)
- The following projects will be completed in 2012
 - Fry to Snelling (north side of University)
 - Snelling to Asbury (north side of University)
 - o Pascal to Albert (north side of University)

Construction Employee Parking Plan: Central Corridor LRT construction contracts require contractors to minimize use of available on-street parking by developing an employee parking plan.

Significant Activities:

A construction employee parking plan has been developed, submitted, and approved by CCPO staff for the Civil East (St. Paul) and Civil West (Minneapolis) construction contracts. Enforcement of contractor parking requirements is part of the duties of CCPO construction inspectors. Any complaints received from the public regarding contractor parking are immediately responded to by CCPO outreach staff.



Contractors created temporary parking for residents in the construction zone on University Avenue in Minneapolis.

2.3.2 Business Assistance Programs:

Business Support Fund: The Business Support Fund program provides no-interest forgivable loans to small businesses (gross annual sales less than \$2 million) that experience construction-related loss of sales.

Significant Activities:

The Business Support Fund administrators established a new set of targeted amounts of funds available to different areas along the corridor for Year 2 of construction. Saint Paul areas have changed from Year 1 to make more funds available to the areas that are still under heavy construction in Year 2. These areas are summarized in the table below, along with the preliminary allocation. To date, no funds have been disbursed from Year 2 allocations. A reference table of allocations and disbursements during Year 1 follows. See Attachment C for a visual depiction of these areas and the status of funds disbursed during Year 1.

Business Support Fund - Year 2 Financial Activities	Year 2 Allocation
Minneapolis	
Cedar Riverside North	\$16,397
Cedar Riverside South	
Stadium Village	\$41,994
Prospect Park	\$345,324
Minneapolis Total	\$403,715
Saint Paul	
Syndicate to Lexington (North Side of University Avenue)	\$130,360
Syndicate to Lexington (South Side of University Avenue)	\$30,083
Lexington to Dale (North Side of University Avenue)	\$350,969
Lexington to Dale (South Side of University Avenue)	\$421,163
Dale to Rice (North Side of University Avenue)	\$310,858
Dale to Rice (South Side of University Avenue)	\$772,132
St. Paul Total	\$2,015,565
Grand Total	\$2,419,280

Business Support Fund - Year 1 Financial Activities	Year 1 Allocation	Year 1 Approvals	Balance at End of Year 1			
	Minneapolis					
Cedar Riverside North	\$129,496	\$55,684	\$73,812			
Cedar Riverside South	\$160,329	\$217,744	(\$57,415)			
Stadium Village	\$221,994	\$180,000	\$41,994			
Prospect Park	\$345,324	\$0	\$345,324			
Minneapolis Total	\$857,143	\$453,428	\$403,715			
	Saint Paul					
Emerald to Hampden (North Side of University Avenue)	\$169,616	\$91,497	\$78,119			
Emerald to Hampden (South Side of University Avenue)	\$514,149	\$45,321	\$468,828			
Hampden to Aldine (North Side of University Avenue)	\$524,749	\$128,013	\$396,736			
Hampden to Aldine (South Side of University Avenue)	\$180,217	\$191,036	(\$10,819)			
Aldine to Syndicate (North Side of University Avenue)	\$222,621	\$248,118	(\$25,497)			
Aldine to Syndicate (South Side of University Avenue)	\$270,326	\$65,918	\$204,408			
Syndicate to Rice (North Side of University Avenue)	\$593,657	\$0	\$593,657			
Syndicate to Rice (South Side of University Avenue)	\$381,636	\$0	\$381,636			
Lowertown St. Paul	\$95,409	\$111,912	(\$16,503)			
St. Paul Total	\$2,952,380	\$881,815	\$2,070,565			
Grand Total	\$3,809,523	\$1,335,243	\$2,474,280			

During the months of February, March, and April, the Business Support Fund was on hiatus as 2012 construction got underway. New applications were not solicited or accepted during this time. Efforts during these months focused on closing loans and disbursing the funds that were approved during the 2011 construction season.

Businesses located in Segment 2 (Syndicate Street to Rice Street) could apply to for Year 2 loans beginning April 30, 2012 (60 days after the beginning of 2012 construction, which began March 1, 2012). The total preliminary allocation for Year 2 (2012) is \$2,419,280, as \$55,000 of funds have

been held back from the \$2,474,280 remaining at the end of Year 1 for applications that are still in process from 2011.

Business Improvement / Expansion Assistance: The Business Improvement / Expansion Assistance program includes \$700,000 available in loan, grant, and Program Related Investment (PRI) funds to assist targeted businesses with significant growth opportunities and/or that are in a position to buy or improve their own buildings with the goal of reinforcing the importance of locally- and minority-owned businesses to the Central Corridor. This program will be administered by the Neighborhood Development Center (NDC).

Significant Activities:

There are a total of 13 Living Cities potential loan projects in the pipeline, which were developed in Fall 2011.

Financial Activities:	Amount
Business façade improvement for small businesses	\$49,500
Loan Loss Reserve Fund that supports Program Related Investment loan for building owners and business expansion	\$100,000
NDC's administrative costs	\$33,500
Total	\$183,000

Business Resources Collaborative (BRC): The Business Resources Collaborative (BRC) is an informal coalition that provides support and technical assistance to businesses affected by the Central Corridor LRT Project. The BRC has received \$315,000 in grants in support of its operations. The BRC provides the following services to businesses along the Central Corridor:

- o Provide business consulting and technical assistance (e.g., business and real estate development loan assistance; parking; energy efficiency programs; advocacy, information and referrals).
- Provide and maintain a business resource/information clearinghouse (http://www.readyforrail.net).
- Provide a grassroots "buy local" marketing campaign to help provide customers to Central Corridor businesses during project construction.

Financial Activities:	Amount
Creation and facilitation of Central Corridor Business Resources Collaborative. (June 2009)	\$15,000
Creation of the Central Corridor Funders Collaborative Corridor-wide business development strategy, announcement of the strategy, creation of an evaluation framework, and facilitation for 2010. (Feb. 2010)	\$90,000
Grassroots buy local marketing plan. (Nov. 2010)	\$50,000
City of St. Paul funding to Midway Chamber of Commerce to assist in business marketing efforts.	\$25,000
Central Corridor Funders Collaborative funding to Midway Chamber of Commerce to assist in Business Marketing Efforts	\$75,000
Total	\$255,000

University Avenue Business Preparation Collaborative (U7): The University Avenue Business Preparation Collaborative (U7) was created by community development organizations to provide marketing support, on-site business consulting, resource center and planning center, small business workshops, grants for marketing and façade improvements, microlending and financing support to small businesses along the Central Corridor. All funds reported in the Business Impacts SEA for this activity have been disbursed.

Significant Activities:

Significant activities currently underway as part of this program include:

- Providing accounting services to numbers of small businesses through the Ready for Rail initiative.
- Providing full branding packages to Global Hair Salon and Spa, Structure & Flow, Milan's Motors,
 Cyber Café, and Xtreme Beauty.
- Completion of Web sites for Grooming House, DPI Printing, and the Cave Cafe Mobile Truck.
- Since April 2009, U7 staff has provided 135.5 hours of assistance to 47 Central Corridor businesses.

Financial Activities	Amount
Program to help small through training, technical assistance, and financing. (Jan 2009)	\$200,000
Program to help small business through training, technical assistance, and financing. (Feb. 2010)	\$100,000
Program to help small businesses through training, technical assistance, and financing.(Sept. 2010)	\$100,000
Program to help small businesses through training, technical assistance, and financing. (April 2011)	\$200,000
Bigelow Foundation (\$50,000 in 2009 and \$75,000 in 2010) to prepare small businesses for Central Corridor LRT construction.	\$125,000
St. Paul Foundation (\$75,000 in 2009 and \$75,000 in 2010) to prepare small businesses for Central Corridor LRT construction.	\$150,000
Program to help small businesses through training, technical assistance, and financing. (April 2012)	\$200,000
Total	\$1,075,000

Great Streets and Business Association Assistance Program: The City of Minneapolis will contribute a total of \$210,000 for technical and marketing support to businesses.

In April, \$8,100 was disbursed to the West Bank Business Association under their Great Streets BDS contract for performing outreach to businesses and marketing of the area.

Financial Activities (Minneapolis along University Ave, Cedar Riverside)	Amount
Business Association Assistance Program	\$13,000
Great Streets Business District Support Grants	\$127,100

City Business Finance Assistance to the African Development Center	\$40,000
Total	\$180,100

Other Business Assistance: The "Other" category in Table 1 consists of funding commitments from the Central Corridor Funders Collaborative (CCFC). All funds reported in the Business Impacts SEA for this activity have been disbursed.

Financial Activities	Amount
Central Corridor Partnership to support public presentations from Bill Knowles (business mitigation consultant)	\$3,000
Asian Economic Development Association to support consultation / presentations by Thao Tran (business mitigation consultant).	\$4,670
Total	\$7,670

Business Marketing Program: On September 28, 2011, the Metropolitan Council approved the use of \$1.2 million in Central Corridor LRT project contingency funding for use to market businesses during project construction. The program will focus on increasing awareness of the diversity of businesses in the Central Corridor area of St. Paul and Minneapolis, increase customer traffic, and minimize lost business revenues.

Significant Activities:

During April, the Met Council and the City of St. Paul were in the process of negotiating the contract and appropriate agreements in order to implement the program.

2.3.3 University Avenue / Cedar-Riverside Betterments:

Improved Street Lighting / Street Amenities: The City of St. Paul has contributed additional funds to the project in the amount of \$1,000,000 to include street lighting, colored paving, and other amenities within the public right of way, to enhance the pedestrian character of University Avenue and downtown business districts.

Significant Activities:

These improvements will be implemented concurrently with CCLRT construction, but will be funded by the City of St. Paul. To date, no funds have been expended.

Business Façade Improvement Financing: The City of Minneapolis has committed \$150,000 for business façade-improvement matching grants to businesses along the project corridor.

Significant Activities:

To date, the City of Minneapolis has expended \$53,530 for the Great Streets Façade Improvement Program in Central Corridor business districts. In the month of April, one façade grant application for \$5,000 was approved for a University Ave business to install exterior lighting.

2.3.4 Promoting Business Access:

Additional Business Signage: The Metropolitan Council will employ movable variable message signs during construction to assist travelers in accessing businesses in response to frequent changes in construction activities. A total of \$50,000 will be allocated by the Metropolitan Council for this additional business signage.

Significant Activities:

All funds (\$50,000) in this category have been expended to purchase the variable message signs.

During the month of April, a variable message sign was put up at Stadium Village, displaying text that read "Support Local Businesses."

Cooperative Advertising and Transit Fare Passes: Metro Transit will provide \$250,000 in marketing support in the form of cooperative advertising and fare passes to businesses for distribution to customers.

Significant Activities:

To date, a total of \$22,155 has been expended on the following activities:

Go To Passes for U7 Business Support Staff: Four Go To Passes with two months fare were provided to U7 to support their outreach efforts to Central Corridor businesses by providing transportation to interns going door-to-door to talk about available loan programs and related workshops.

2.3.5 Construction Contract:

Construction Access Plans: Construction contracts (Civil East – St. Paul, and Civil West – Minneapolis) include \$200,000 for construction access plans. Businesses will be notified of any changes to access at least two weeks prior to the start of construction.

Significant Activities:

During the month of April, the following activities took place:

 CCPO Outreach staff held access meetings and continued working on plans for businesses and properties on north side of University Ave. in preparation for a traffic switch.

Contractor Incentive Program: A contractor incentive program is being provided for the two major construction contracts (Civil East – St. Paul and Civil West – Minneapolis). This program is intended to encourage effective communication and cooperation between the contractor, businesses and residents. A Construction Communication Committee ("CCC") composed of business owners, residents, and other stakeholders will be created for each outreach sector identified in contract documents. The CCC will meet every two weeks to vote on identified evaluation criteria measuring contractor efforts to minimize construction-related impacts and award quarterly incentives to contractors demonstrating compliance with these measures. The construction contracts include an \$850,000 allowance (project-wide total) for the contractor incentive program.

Significant Activities:

 To date, six evaluations have taken place by CCC's for the Civil East and Civil West construction contracts. The table below summarizes, by contract by Quarter, the Contractor

- Incentive funds available and the amount the CCC voted to award, based on Contractor performance.
- In April, work was done to refine an issues summary to help delineate work that the contractor does from work that private utilities and other public entities are doing.

	Civil East		Civil West	
	Funds Available	Funds Awarded	Funds Available	Funds Awarded
2010 – Quarter 4	\$50,000	\$46,920 (94 percent of total)	\$10,000	\$9,920 (99 percent of total)
2011 – Quarter 1	\$40,000	\$30,993 (77 percent of total)	\$20,000	\$20,000 (100 percent of total)
2011 – Quarter 2	\$60,000	\$25,085 (42 percent of total)	\$25,000	\$18,891 (75 percent of total)
2011 – Quarter 3	\$70,000	\$23,200 (33 percent of total)	\$25,000	\$20,000 (80 percent of total)
2011 – Quarter 4	\$70,000	\$27,500 (39 percent of total)	\$25,000	\$18,150 (73 percent of total)
2012 – Quarter 1	\$50,000	\$40,000 (80 percent of total)	\$20,000	\$16,327 (82 percent of total)
Total (to date)	\$340,000	\$193,698 (57 percent of total)	\$125,000	\$86,961 (83 percent of total)

For the most recent evaluation period (Quarter 1, 2012), the Civil West Contractor, AMJV, was awarded 82 percent of eligible incentive funds. Comments from evaluators included concerns related to blocked pedestrian access to businesses and short notice for some work. Positive feedback was received regarding outreach efforts and quick response time on issues. The Civil East Contractor, Walsh Construction, was awarded 80 percent of eligible incentive funds. Comments included concerns related to inadequate fencing as well as parking issues at a few locations. Many concerns noted by the CCC, such as issues related to work by private utilities, were outside of the Walsh's responsibility and control. Positive feedback was received regarding improvements on safe access, such as clearing sidewalks with a sweeper, and information distribution. Walsh's score improvement was influenced by work done "above and beyond work specifications" such as increasing manpower by threefold and implementing efficient procedures to notify businesses of upcoming changes and to complete projects ahead of schedule.

2.3.6 Project Communications:

Construction Communication Plan (Special Signage):

Construction signage will include "Open for Business" signage and other information alerting drivers and pedestrians to construction impacts or other relevant information (e.g., available parking, alternative access, etc.). Approximately four signs will be required per block of construction, and signs will be in place until substantial completion of construction of the surface elements of the project.

Significant Activities:

Construction signage is in place in areas where Civil East (St. Paul) and Civil West (Minneapolis) construction activities are ongoing.



A bright green Latuff Brothers Auto Body sign calls attention to how to access the shop during construction.

Community Outreach Coordinators: Community Outreach Coordinators will be provided by the Metropolitan Council throughout project construction. The Community Outreach Coordinators act as a liaison between the public and local businesses, including minority-owned businesses, and project contractors. Community Outreach Coordinators are available to answer questions and direct specific construction related concerns back to project contractors and the Metropolitan Council. The Metropolitan Council has dedicated \$4,000,000 to this effort, which includes salary and benefits for a fully staffed Central Corridor Outreach and Communications Team for the four years of project construction from 2010 through 2013. See Attachment D for a display of current Outreach staff and their contact information.

2.4 Requests for Business Assistance and Response

Several of the programs summarized in Section 3 involve direct assistance to businesses in the forms of loans, grants, or other direct assistance. Programs that are managed in this way are listed below, along with information on the number of requests to receive assistance from these programs.

Neighborhood Commercial Parking Program (City of St. Paul): To date, a total of 50 applications have been received by the City of St. Paul and 24 projects have been funded. The City has closed the application process for this program.

<u>Business Support Fund</u>: To date, a total of 111 applications have been received by the City of St. Paul and 98 have been approved for funding. Of the 13 applications not funded:

- One of the applicant businesses closed prior to the loan being disbursed.
- Six of the 13 were not eligible as they actually demonstrated business revenues that increased from periods prior to construction.
- Two of the 13 were not eligible as they were not retail establishments.
- Two of the 13 was not eligible as they were outside the established geographic area for qualified applicants.
- One of the 13 did not meet minimum required time for being in business on the corridor (one-year minimum).

 One of the 13 was the subject of an adverse action taken by the City of St. Paul and was evicted by the landlord before the loan application was processed

(See Attachment C for a visual depiction of the status of funds approved.)

<u>Business Improvement / Expansion Assistance</u>: Currently there are 13 potential projects being investigated with three projects moving through to a loan application – all of the projects moving forward to a loan application are for businesses between Lexington Parkway and Rice Street in St. Paul.

<u>Business Façade Improvement Financing (City of Minneapolis)</u>: To date, 19 applications have been received to access funds administered through this program with 16 applications approved and/or funded (one additional application was submitted and then later withdrawn).

2.5 Business Openings / Closings / Relocations

The following update on number of Central Corridor business openings, closings, and relocations uses data gathered by CCPO Outreach staff. Outreach staff maintains an inventory of Central Corridor businesses, which serves as a comprehensive contact database. This inventory is a list of street-level business establishments that are found along the Central Corridor alignment from the West Bank area of Minneapolis to downtown St. Paul.

The information in the following table reflects known business openings, closings and relocations on the Central Corridor for the month of April.



Change in Central Corridor Businesses (April 1, 2012 to April 30, 2012)

Business Openings 1

Business Closings 0

Business Relocations Off Corridor 0

Business Relocations On Corridor 2

3.0 Frequently Asked Questions

3.1 How do I request a translated summary of this report?

Please contact the Central Corridor Public Outreach and Communications Team for assistance:

Central Corridor email: centralcorridor@metc.state.mn.us

Hotline: 651-602-1404

Requesting a Spanish Summary of Report:

¿Cómo puedo solicitar un resumen traducido de este informe?

Por favor comuníquese con el *Equipo de Corredor Central Publico de Alcance y Comunicación (*Central Corridor Public Outreach and Communications Team) para asistencia.

Correo electrónico del Equipo de Corredor Central: centralcorridor@metc.state.mn.us

Línea de ayuda: (651) 602-1404

Requesting a Vietnamese Summary of Report:

Làm thế nào để yêu cầu một bản tóm tắt dịch của báo cáo này?

Xin vui lòng liên hê với Central Corridor Public Outreach and Communications Team để được hỗ trợ:

Central Corridor email: centralcorridor@metc.state.mn.us

Hotline: 651-602-1404

Requesting a Somali Summary of Report:

Sideen u dalbadaa warbixintaan kooban oo la fasiray?

Fadlan la soo xiriir Central Corridor caawimada dadweeynaha iyo kooxda farriinta dadweeynaha u qaabilsan.

Central Corridor Eemeylkoodu waa: centralcorridor@metc.state.mn.us

Teleefoonka: 651 602 1404

Requesting a Hmong Summary of Report:

Yuav ua li cas thiaj li thov tau daim ntawv txhais ua lus Hmoob txog cov xov xwm no?

Yog koj xav tau kev pab, thov hu los yog sau ntawv rau tom cov Koos Haum (Central Corridor Public Outreach and Communications Team).

Sau ntawv rau: centralcorridor@metc.state.mn.us

Xov Tooj: 651-602-1404

3.2 How can I report a construction-related problem?

To report problems that arise during construction, call the 24-hour hotline at 651-602-1404.

3.3 How can I get information on business assistance during construction?

"Ready for Rail" is a great source for information on programs to assist Central Corridor businesses during construction and can be found at http://www.readyforrail.net/ or by calling 651-280-2384.

3.4 How can I comment on the project?

The outreach program provides many avenues for people to submit comments and concerns. The outreach team forwards your comments and concerns to the engineers.

Central Corridor email: centralcorridor@metc.state.mn.us

Phone line: 651-602-1645

Attend a public meeting. See the Central Corridor meetings page at www.centralcorridor.org

3.5 Where do I get information about job opportunities

The Met Council and Central Corridor Funders Collaborative created www.lrtworks.org for job seekers to register their qualifications.

3.6 How can the public get construction information?

Details about construction will be available at www.centralcorridor.org and the public will be notified in advance about work, including detours and road closures. Project outreach coordinators began surveying business and property owners in the spring of 2008 for details on their points of access to help engineers design the line and plan construction.

Attachment A Summary of Monthly Complaints / Response

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Project Wide						
Misc	Sunken Manhole covers	Assigned to Kimberly.	X		04.25.2012	04.25.2012
Misc	Reprieve from noise	Laura called and listened to caller's complaint	Χ		04.25.2012	04.25.2012
Misc	Noise	4/26/12	Χ		04.25.2012	04.26.2012
Traffic	Signal not working - Dale	Assigned to Kimberly	X		04.25.2012	04.25.2012
CIVIL EAST						
Bus	Bus Stop Univ & Rice	Nkongo returned call 4/26 to discuss and Walsh resolved.	Χ		04.26.2012	04.26.2012
Incidents	Water shutdown at McDonalds (471 Marion)	Walsh was immediately on the scene along with St Paul Water and resolved the issue.	Х		04.04.2012	04.04.2012
Incidents	Construciton Vehilce Damaged Asphalt at 924 University Avenue	Kimberly returned call 4/7 to discuss.	Χ		04.06.2012	04.07.2012
Incidents	866 Univesity Reports Damages to the Building because of Construction.	Kimberly/Walsh called back and directed to claims department.		X	04.12.2012	04.14.2012
Incidents	Damage to property	Kimberly/Walsh called back and directed to claims department.		X	04.12.2012	04.14.2012
Incidents	Damage to Car				04.18.2012	
Incidents	Injury to arm				04.19.2012	
Incidents	Water Main Break	Nkongo called back. Walsh evaluated 4/20 and found foundation walls to have cracks in them.	Х		04.20.2012	04.20.2012
Incidents	Sewage coming up business drains	Walsh sent crews on 4/20 to evaluate sewer lines. The sewer was clear.	Х		04.20.2012	04.20.2012
Incidents	Inspector removed signs	Nkongo visited the business and forwarded complaint to the City of Saint Paul.	X		04.24.2012	04.24.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Incidents	Incident with White Male @ Cedar & Exchange	Community outreach coordinator directed to not respond. Police intervened and handled sutation 4/27	Х		04.27.2012	04.27.2012
Incidents	Damage to Car	Walsh has contacted this caller several times regarding her claim.	X		04.27.2012	04.27.2012
Incidents	Damage to car - 4th Call				04.30.2012	
Misc	Jack hammering started at 7:26 a.m.	Returned call immediately and discussed working hours with caller.	X		04.01.2012	04.02.2012
Misc	Signage is not keeping up with the road	Checked the traffic control on site. It was correct - no action necessary.	x		04.01.2012	04.02.2012
Misc	Construction noise and vibration	Caller called on 4/2 and call was returned immediately by Walsh. Walsh will perform site eval.	x		04.01.2012	04.02.2012
Misc	People are falling over temporary water main because fence is not extended to corner	Walsh returned call immediately. Assessed the site and took appropriate action.	x		04.02.2012	04.02.2012
Misc	Noise and vibration, need monitoring equipment	Returned call to discuss the situation again.	X		04.02.2012	04.02.2012
Misc	Question about sidewalk that doesn't met the old sidewalk by a couple inches	Returned call (4/2) to explain the process.	X		04.02.2012	04.02.2012
Misc	Construction noise waking her at 5:30 a.m.	Connected with caller and our game plan is that she will call me next time she hears the noise.	Х		04.02.2012	04.03.2012
Misc	Building Damage	Walsh is already working with the property owner to resolve.	X		04.03.2012	04.03.2012
Misc	Day lilies located along contruction site	Nkongo called back.	X		04.03.2012	04.03.2012
Misc	Violent noise and vibration	Returned call immediately. No answer. Left message.	X		04.03.2012	04.03.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Misc		Called and left a detailed message with my contact information.	X		04.03.2012	04.03.2012
Misc	blocks away.	Took immediate action and resolved.	X		04.03.2012	04.03.2012
Misc	Looking for map that shows construction status on Robert Street	Nkongo emailed back with requested information.		X	04.03.2012	04.06.2012
Misc	Day Lilies growing in pile of dirt in construction area	Nkongo called back.	X		04.04.2012	04.04.2012
Misc	Signs remain at corncer against signal pole along with sand bags on turf.	This traffic control equipment belongs to a private contractor working in the area.	X		04.04.2012	04.04.2012
Misc	No Hotline signs between Hamline and Rice	Nkongo called back and provided requested information.	X		04.05.2012	04.05.2012
Misc	Overnight construction	4/512 left a voice mail offering more information	Χ		04.05.2012	04.05.2012
Misc	Overnight Construction	Entered under wrong coc	Χ		04.05.2012	04.06.2012
Misc	Water pressure low	Shoua called on 4/6/12 and forwarded to SPRW to resolve	Χ		04.05.2012	04.06.2012
Misc	Pavers question	Nkongo called back and provided information.	Χ		04.06.2012	04.06.2012
Misc	Map of best directions to get to his restaurant	Nkongo called and provided requested materials.	X		04.06.2012	04.06.2012
Misc	Mannoie cover oil and missing	It was reported that the pothole was related to St Paul water issue.	X		04.06.2012	04.06.2012
Misc	How long is construction going to last on snelling?	4-7-12 Returned call and forwarded to Walsh Construction	Х		04.07.2012	04.07.2012
Misc	Red slash	Returned call 4/8. No action required.	X		04.08.2012	04.08.2012

Category	Description	Response	Responded Responded within 24 Hours within 1 Week	Date Received	Date Responded
Misc	Damage to car from blue plastic debris	Returned call immediately and forwarded information on to damage department. Shoua Lee called and left	Х	04.09.2012	04.08.2012
Misc	Wondering where flagger is	message for Tim Poirier on 3/9 at 11:27am.	Х	04.09.2012	04.09.2012
Misc	Overnight construction	Laura Callaghan responded.	Χ	04.09.2012	04.09.2012
Misc	When will 24 hour no parking sign expire	Kimberly called back and provided requested information.	Χ	04.09.2012	04.09.2012
Misc	Sign post	Returned cal and sign was corrected.	X	04.09.2012	04.09.2012
Misc	Damage to car due to pot hole	Kimberly called. Walsh forwarded to St Paul water for their action.	×	04.09.2012	04.09.2012
Misc	Need information about lane closure On University from Snelling to Hamline.	Nkongo responded via phone	Х	04.10.2012	04.10.2012
Misc	Late night construction noise	Returned call 4/11. Returned call (4/11). Traffic	Χ	04.10.2012	04.11.2012
Misc	Signage	control was removed as soon as concrete was cured.	X	04.11.2012	04.11.2012
Misc	Walsh griding on the traction station wall spread concrete dusts on PMD vehicles.	Nkongo responded via email and forwarded to Walsh to resolve.	X	04.11.2012	04.13.2012
Misc	Consturction status of Farmers Market area	Laura called on 4/16/12 and answered question via voicemail	X	04.11.2012	04.16.2012
Misc	Sign Sticking out on University and MLK	Nkongo called back; Walsh relocated sign.	X	04.12.2012	04.12.2012
Misc	Dust Control between Mackubin and Kent	Rain that evening - problem resolved itself.	X	04.12.2012	04.13.2012
Misc	Damage to home caused by construction work	Walsh called (4/14) - issue forwarded to the appropriate persons who will evaluate claim.	X	04.12.2012	04.14.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Misc	Sand blown from the pile on Cedar has accummulated on the side walk and building entrance	Kimberly emailed back; rain resolved issue.	Х		04.13.2012	04.13.2012
Misc	Clean up at 900 Washington Ave SE				04.17.2012	
Misc	Directions to Harvard Street Ramp	Dan called back and provided directions.	Χ		04.17.2012	04.17.2012
Misc	Detours odd - no good roads open	Nkongo responded via telephone and provided alternate routes.	X		04.17.2012	04.17.2012
Misc	Crews working past midnight made difficult sleep for people	Kimberly/Walsh called back and provided additional night work information.	X		04.17.2012	04.17.2012
Misc	Way around 4th Closing	4-17 Returned call. No further action required Laura called him back on 4/27/12	X		04.17.2012	04.17.2012
Misc	Jack Hammering	and heard his complaint about jackhammering		Χ	04.17.2012	04.27.2012
Misc	Water seeping into building	Nkongo called back; Kimberly/Walsh regraded dirt pile.		Х	04.18.2012	04.20.2012
Misc	Road Closure? 1st St on 4/21				04.19.2012	
Misc	Route to avoid constr going to Boynton across Wash Bridge				04.19.2012	
Misc	Removal of Fence	Kimberly/Walsh called back and explained scope of work. Fence to be reinstalled.	X		04.19.2012	04.19.2012
Misc	Large hole & Maps	Kimberly/Walsh returned call (4/20) and corrected driveway. Nkongo emailed access map 4/19.	Х		04.19.2012	04.20.2012
Misc	Babani's Closing?				04.20.2012	
Misc	Lane closures for 4th & 29th for next week				04.20.2012	

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Misc	4th St & Malcolm Closed?	4-20-12 Reassigned to Dana Happel to close	Х		04.20.2012	04.20.2012
Misc	Noise @ 12:30 and 2:30 am	Nkongo called back and advised that overnight work was approved by the City.	X		04.20.2012	04.20.2012
Misc	Congestion Done?	Nkongo called back and provided requested information.	X		04.20.2012	04.20.2012
Misc	Working until 3am	Nkongo called and provided duration of work.	X		04.20.2012	04.20.2012
Misc	Took signs down	The city of St Paul removed signs belonging to the businesses; signs were put back up.	X		04.20.2012	04.20.2012
Misc	Fences down				04.23.2012	
Misc	Snell & Hamline - Backup	No valid contact left for call back or email. Walsh will monitor.	X		04.23.2012	04.23.2012
Misc	Loss of Business	Nkongo stopped by restaurant and responded questions. To promote business in upcoming update.	X		04.23.2012	04.23.2012
Misc	Business slow due to closed sidewalk	Nkongo visited Xai at East and West Beauty Salon 4/23/12. Sidewalk restored in a couple of hours.	Х		04.23.2012	04.23.2012
Misc	McDonald's retaing wall at Marion and University to be affected by the new sidewalk.	Nkongo informed owner of the incident. Owner had been warned of this.	X		04.23.2012	04.23.2012
Misc	94 Backups	Kimberly returned call on 4/23 and left detailed response with contact information.	X		04.23.2012	04.23.2012
Misc	Closed - Signing Error	4-23-12 Rita returned call and forwarded to Walsh construction	X		04.23.2012	04.23.2012

Category	Description	Response	Responded Responded within 24 Hours within 1 Week	Date Received	Date Responded
Misc	Rebuild curbing	4-23-12 Rita returned call and forwarded to Walsh Construction	Х	04.23.2012	04.23.2012
Misc	what lane should I be in?	Kimberly called on 4/23 and checked traffic control signs - they were clear & properly located.	X	04.23.2012	04.23.2012
Misc	Super A Entrance	4-24-12 Rita returned call and forwarded issue to Kimberly from Walsh Construction	X	04.23.2012	04.24.2012
Misc	Hamline & Lex detours	Nkongo emailed back 4/24 and advised Rachel that her concerns have been forwarded to Walsh.	Х	04.23.2012	04.24.2012
Misc	Holes off Broadway	Laura called caller back on 4/27/12 and CCPO forwarded concern to city of st paul on 4/24/12	X	04.23.2012	04.27.2012
Misc	Noise at 12:30am not able to sleep			04.24.2012	
Misc	Noise	Civil West IssueClosed	X	04.24.2012	04.24.2012
Misc	Constant shaking and noise	Assigned to wrong area	X	04.24.2012	04.24.2012
Misc	Needs to speak with Rick @ Walsh	4-24-12 Rita gave Rick the contact information for Kimberly Sannes	Х	04.24.2012	04.24.2012
Misc	Length of time construction on Univ.	Nkongo called back 4/24 and provided requested information. Nkongo called back. Provided	Х	04.24.2012	04.24.2012
Misc	Hot Line Number Hid	additional information-issue settled.	Х	04.24.2012	04.24.2012
Misc	Wants Pavers & Bricks	4-25-12 Rita returned call. No further action required	Х	04.24.2012	04.25.2012
Misc	Class Project on Light Rail	Nkongo emailed back 4/24 and provided requested information.	X	04.24.2012	04.26.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Misc	Road Closure info for May	Laura called on 4/27/12 and answered question		Х	04.24.2012	04.27.2012
Misc	Wants brick and cobblestones	Laura emailed called answer to question on 4/30/12		X	04.24.2012	04.30.2012
Misc	Sign directing to business down	Nkongo called back; complaint was forwarded to the City of Saint Paul.	X		04.25.2012	04.25.2012
Misc	Worker blowing dirt into air toward businesses	4-26-12 Rita returned call and sent email and forwarded to Walsh for follow-up.	X		04.25.2012	04.26.2012
Misc	When will there not be noise?	on 4/26/12 Kimberly called and answered question	X		04.25.2012	04.26.2012
Misc	Signage and Closing Suggestions	Nkongo emailed 4/30. Suggestions noted.		X	04.25.2012	04.30.2012
Misc	Can't get to business between Western and Dale	Nkongo called back 4/26 and left a message. 4/26/12 Kimberly called and	X		04.26.2012	04.26.2012
Misc	Wants noise to stop	explained details of work to caller and received her complaint	X		04.26.2012	04.26.2012
Misc	Wire left after construction	4-26-12 Rita returned call and referred Walsh to resolve.	X		04.26.2012	04.26.2012
Misc	Flaggers not present again	Nkongo called back 4/26. Walsh assigned a flagger to the site.	X		04.26.2012	04.26.2012
Misc	Alley entrance to business blocked	Nkongo called 4/26. The utility trucks were moved 4/26 - not Walsh.	X		04.26.2012	04.26.2012
Misc	Digging AllI Night	Nkongo called back 4/27 but was unable to leave a message as recipient's voicemail was full.	X		04.26.2012	04.27.2012
Misc	Sidewalk blocked / difficult for those with disabilities	Situation addressed by Walsh. Walsh returned call and left message with contact information.		X	04.26.2012	05.01.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Misc	Front Store Access	4-27-12 Rita returned call and clarified access plan.	Х		04.27.2012	04.27.2012
Misc	Wants bricks from construction site	Nkongo called back 4/27 to inform that bricks will not be given to the public.	X		04.27.2012	04.27.2012
Misc	Mai Village no sidewalks etc	Nkongo owner 4/27-no issues reported.	X		04.27.2012	04.27.2012
Misc	Too late to be working	4-27-12 Rita left message with caller. Verified working permit	X		04.27.2012	04.27.2012
Misc	Road suggestions	Kimbelry called back 4/29 and resolved.		Х	04.29.2012	05.07.2012
Misc	Prior open before Cleveland closed	430-12 Walsh Construction Representative answered callers question	X		04.30.2012	04.30.2012
Misc	2 lane n/s open near Lexington?	Nkongo called back 4/30 and provided timelne.	X		04.30.2012	04.30.2012
Misc	error in email map/direction	4-30-12 Rita referred to Walsh construction	X		04.30.2012	04.30.2012
Misc	Light out @ Robert	Walsh returned call on 4/30.	X		04.30.2012	04.30.2012
Parking	Looking for parking information	Nkongo directed caller to City of St Paul	Χ		04.03.2012	04.03.2012
Parking	Construction trucks parking on property	Returned call immediately. Trucks were already gone but his time.	X		04.04.2012	04.04.2012
Parking	Construction trucks parking int business parking lot	returned call immediately, visited site, trucks were not Walsh or subs - no further action required	X		04.09.2012	04.09.2012
Parking	Parking by barricade restricting traffic to restaurant	Nkongo called back; no parking signs to be posted.	X		04.17.2012	04.17.2012
Parking	No Parking or Staging on Robert	Nkongo emailed back 4/25. Trucks were relocated to other designated areas on 4/25.	X		04.25.2012	04.25.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Parking	Trucks blocking Alley to customer parking - loosing business	Walsh.	Х		04.25.2012	04.26.2012
Parking	Blocked Business Driveway	Kimberly returned call on 4/26 to discuss and share information with caller.	X		04.26.2012	04.26.2012
Parking	Parking in July	Walsh returned call and left message with contact information.		Х	04.27.2012	05.09.2012
Pedestrian	Side walk closed signs and barricades stacked in front of the Peace Officers Memorial(12th st and Wabasha)	Walsh provided information to CCPO for their response.	X		04.02.2012	04.02.2012
Pedestrian	Victoria St signal issue	Kimberly emailed back. Walsh modified signal to resolve.	Χ		04.05.2012	04.06.2012
Pedestrian	Urgent safety concern for pedestrian access from Hamline to Lexingon.	Nkong emailed back 4/23. Walsh resolved issue.	X		04.23.2012	04.23.2012
Pedestrian	Constant construction noise Disabled pedestrian in a wheel chair got				04.24.2012	
Pedestrian	stuck in the temp crosswalk at Simpson and University	Pedestrian was provided contact information on 4/24.	X		04.24.2012	04.24.2012
Pedestrian	Prior Pedestrian Crossing	5-1-12 Rita responded via email. Caller sent issue to website 4-26-12 Rita returned call and		X	04.24.2012	05.01.2012
Pedestrian	Dangerous areas	forwarded information to jCity of St. Paul	X		04.26.2012	04.26.2012
Pedestrian	Western dangerous ped crossing	This intersection was evaluated by Walsh and CCPO and changes made.		X	04.27.2012	04.30.2012
Pedestrian	No barricades - dangerous for peds	Kimberly returned call 4/30 to discuss and resoved issue.	Χ		04.30.2012	04.30.2012
Safety Security	St Paul police pulled the private security hired by the Oriental Mkt to direct traffic in and out of their parking lot	Nkongo called back. Managment discussed with store representatives.	X		04.02.2012	04.02.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Safety Security	Problem with cars taking left hand turn unto Berry	Forward to civil west	Х		04.04.2012	04.04.2012
Safety Security	Safety oversight	Reviewed pedestrian walkways - they were correct. Responded to email from concerned citizen.	Х		04.06.2012	04.07.2012
Safety Security	Safety Oversight	responded to email 4/7.	Χ		04.06.2012	04.07.2012
Safety Security	People illegally making left hand turn	Nkongo forwarded issue to Xcel. Xcel responded no left turn ban necessary for traffic control.	X		04.09.2012	04.09.2012
Safety Security	Speed bump request	Nkongo called back and forwarded issue to the city of St. Paul.	X		04.09.2012	04.09.2012
Safety Security	Cone in intersect of Bedford & SE				04.18.2012	
Safety Security	Deep Holes on 4th	4-19-12 Reassigned to Dana Happel to close	X		04.19.2012	04.19.2012
Safety Security	Pawn America - low sidewalk	4-19-12 Rita responded to caller and CCPO is writing up a Change order to repair sidewalk.	X		04.19.2012	04.19.2012
Safety Security	Iron Plates w/large gaps	NOT CCLRT related called to clarify on 4/19/2012	X		04.19.2012	04.19.2012
Safety Security	Using driveway as street	4-19-12 Rita called and left message. no further action required.	X		04.19.2012	04.19.2012
Safety Security	Car damage and possible injury	Kimberly called 4/29 and resolved.		X	04.25.2012	04.29.2012
Safety Security	Dangerous situation for pedestrians at Univ & Snelling	4-27-12 Rita returned call to Randy Krongard. No response here	X		04.27.2012	04.27.2012
Traffic	Noise and vibration from construction has caused windows to crack	Returned call to explain situation to caller, again.	x		04.04.2012	04.04.2012

Category	Description	Response	Responded Responded within 24 Hours within 1 Week	Date Received	Date Responded
Traffic	Snelling intersection be down to one lane	4-6-12 Returned call and answered question	Х	04.06.2012	04.06.2012
Traffic	Westbound lanes at University approaching Robert street reduced from 2 to 1.	Nkongo responded via email. Issue was resolved.	X	04.09.2012	04.09.2012
Traffic	Routes to one lane	Kimberly/Walsh called back and provide timeline.	X	04.16.2012	04.16.2012
Traffic	Dangerous Traffic Situation - Dale & Fuller	Nkongo called back. Crews will monitor.	X	04.17.2012	04.17.2012
Traffic	Long Detour - Snelling/Dale one Lane	Nkongo called back and provided scope and duration of work.	X	04.17.2012	04.17.2012
Traffic	Traffic Back Ups	Walsh returned call (4/17) and left detailed message with contact information.	X	04.17.2012	04.17.2012
Traffic	No Flagger when trucks present	Kimberly and Nkongo called back. Issue was resolved.	Χ	04.19.2012	04.19.2012
Traffic	Crossing Univ	Kimberly/Walsh returned call and provided additional information.	X	04.19.2012	04.19.2012
Traffic	Snelling & Univ closed	4-19, 26-12 Rita left message and returned call. No further action here	X	04.19.2012	04.19.2012
Traffic	Light sync for Spruce Tree Ave & Snelling	4-19-12 Rita returned call and forwarded issue to MOT	Χ	04.19.2012	04.19.2012
Traffic	Univ 1 Lane @ 4pm at Snelling?	4-19-12 Rita returned call and left message	Χ	04.19.2012	04.19.2012
Traffic Traffic	Lack of Traffic on Univ Stoplight malfunctioning	Nkongo called back.	X	04.20.2012 04.23.2012	04.20.2012
Traffic	No Flagger again	Nkongo called back 4/21Walsh assigned a flagger 4/21.	X	04.23.2012	04.23.2012
Traffic	Using Northbound lane to go South	Nkongo called back 4/23-walsh made adjustments.	Х	04.23.2012	04.23.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Traffic	Lights out - Western	Walsh checked on this immediately on 4/25. All in order	Х		04.25.2012	04.25.2012
Traffic	Traffic Modifications	Kimberly returned call and left message on 4/26.	Χ		04.26.2012	04.26.2012
Traffic	Suggestions for Lexington & Hamline Avenues	Caller did not want a return call.	Χ		04.26.2012	04.26.2012
Traffic	Traffic & Detour	4-27-12 Returned call and left message. No further action required	X		04.27.2012	04.27.2012
Traffic	Improve traffic flow	Nkongo replied on 4/30 via email to the caller.		X	04.27.2012	04.30.2012
Utilities	Wondering why they didn't have more notice of water shut off	Nkongo Called back. Saint Paul Regional Water performed emergency repairs.	Х		04.05.2012	04.05.2012
Utilities	No Water @ Sr Living Ctr	Nkongo called back and advised that water would be restored by midnight.	X		04.19.2012	04.19.2012
Utilities	No Water for Restaurant	Nkongo called back. Service interrupted due to emergency repairs-water restored in an hour	Х		04.20.2012	04.20.2012
Utilities	No Water	Kimberly called back. No water shut-off. Valve turned off in bathroom.	X		04.27.2012	04.27.2012
Vehicle Access	Entrance blocked to business	Dave Madigan responded to issue explained Xcel Energy traffic control plan.	X		04.02.2012	04.02.2012
Vehicle Access	Vehicle access to business	Returned call, evaluated situation. No action required.	X		04.04.2012	04.04.2012
Vehicle Access	Roadways and Walkways blocked	CCPO responded and is taking action.	X		04.05.2012	04.05.2012
Vehicle Access	Road closure map	Laura called him back and left a message with answer to question.	X		04.09.2012	04.09.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Vehicle Access	Best directions to avoid construction	4-11-12 Shoua responded vis phone	Х		04.11.2012	04.11.2012
Vehicle Access	Tried to make delivery to profile event	4-11-12 Rita returned call and forwarded to Walsh Construction for review	X		04.11.2012	04.11.2012
Vehicle Access	Dicsount Autoglass can't get in their driveway	Nkongo called back; issue resolved.	X		04.12.2012	04.12.2012
Vehicle Access	Picture shows access violation at Grotto and University Avenue	Nkongo responded. Walsh moved truck 4/30.	Х		04.30.2012	04.30.2012
CIVIL WEST						
Misc	Streetlight in front of Solhaus	AMJV forwarded request to the City of Minneapolis	Χ		04.04.2012	04.04.2012
Misc	Construction hindering business	Joy called back. City of Minneapolis water work.	X		04.09.2012	04.09.2012
Misc	Generator noise causing him to lose street	Dan called back. Sound from water heaters.	X		04.11.2012	04.11.2012
Misc	Water shutt	Joy called, AMJV hit water.	Χ		04.12.2012	04.12.2012
Misc	Request to Move Road Closure Sign on Bedford	AMJV relocated the sign closer to Bedford St intersection.	X		04.16.2012	04.17.2012
Misc	Access to Coffman Union @ UofM	Dan responded by phone and email. Information and detour routes provided	X		04.17.2012	04.17.2012
Misc	Requests from Midwest Mountaineering	Joy Miciano, AMJV, responded to requests.	Χ		04.17.2012	04.18.2012
Misc	Temporary Water setup in front of 900 Washington	Dan met with caller on site. AMJV sub-contractor cleaned up temporary water site.		Χ	04.17.2012	04.20.2012
Misc	Information regarding light rail through University of Minnesota	Dan responded by email. Information provided.	X		04.18.2012	04.18.2012
Misc	Condition of 4th Street	Dan responded by phone. Concern about 4th Street forwarded to city of Minneapolis	X		04.19.2012	04.19.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Misc	Overnight Work on Washington Avenue	Joy Miciano left a voicemail with nighttime work schedule.	Х		04.24.2012	04.24.2012
Misc	Constant Noise Past Midnight	AMJV responded with construction hour information.	X		04.24.2012	04.25.2012
Misc	Project Information	Dan responded by voicemail and email. No response as of 5-2-2012	X		04.24.2012	04.25.2012
Misc	Updated Construction Maps for TCF Bank Stadium area	Jessica emailed graphic of the area.		X	04.24.2012	04.27.2012
Misc	Detailed layout of Stadium Village to Prospect Park	Jessica emailed plan sheets.		Χ	04.24.2012	04.27.2012
Misc	Univ @ Oak & Washington open?	Dan responded by phone. Information provided.	X		04.25.2012	04.25.2012
Misc	Pipe sticking up out of cement	AMJV covered the pipe with a cone.	X		04.25.2012	04.25.2012
Misc	Promote Goldy's Gameroom	Jessica emailed to confirm September would work and asked to set up a photo.		X	04.25.2012	04.27.2012
Misc	Construction Activity at Spire Bank	Joy Miciano looked into the work and updated Ms. Owen.	X		04.26.2012	04.26.2012
Misc	New Detour Map for Dental Clinic	AMJV provided a revised detour map.		Χ	04.26.2012	05.15.2012
Misc	Huron ramp to 94 open?	Dan responded by phone. Information and directions provided to MnDOT website	X		04.27.2012	04.27.2012
Misc	Need Directions	Dan responded by phone, info and directions provided	X		04.27.2012	04.27.2012
Misc	Update on parking ramp	Dan responded by phone. Access is still as previously stated. More directional signage to be added.	X		04.27.2012	04.27.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Misc	Sealant odor reports	Joy Miciano talked with Mr. Anderson who would like discuss protocol for future concrete pours.	X		04.27.2012	04.27.2012
Misc	Dumped Pipes	AMJV removed and disposed fo the pipes.	X		04.27.2012	04.27.2012
Misc	Pedestrian Bridge Damage on West Bank	Mr. Ramolae was asked to contact Manny Walk, AMJV operations manager.		X	04.27.2012	04.30.2012
Misc	Too late for construction	Joy Miciano contacted Mr. Ghang regarding the night work schedule.	X		04.28.2012	04.28.2012
Misc	building shaking - trying to sleep	Joy Miciano contacted Mr. Ghang regarding the night work schedule.	Х		04.28.2012	04.28.2012
Misc	Late night construction	No response needed.	X		04.28.2012	04.28.2012
Misc	too many closed roads	Dan responded by phone. Civil East related closures.		X	04.28.2012	04.30.2012
Misc	Wash Ave Bridge Open?	Dan responded by phone. Information provided.	Χ		04.29.2012	04.30.2012
Misc	Lots of Noise and Vibration at Fraser- Need Notice	Joy Miciano left a voicemail with work schedule for the area.	X		04.30.2012	04.30.2012
Misc	Barriers at SuperAmerica Bedford St Driveway	AMJV staff went out and closed the barriers.	Χ		04.30.2012	04.30.2012
Misc	Map Directions e-mail error	Joy Miciano provided an update to Mr. Wozney.	X		04.30.2012	04.30.2012
Parking	Parking ramp unaccessable	Dan responded by phone, information provided.	X		04.27.2012	04.27.2012
Pedestrian	Concrete barriers causing extremely narrow sidewalk.	Dan responded by phone information forwarded to Minneapolis Police Department	Х		04.03.2012	04.03.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Pedestrian	Temporary sidewalk access closed off to business	The crossing was closed for about 30 minutes, but is back open.	X		04.06.2012	04.06.2012
Pedestrian	Northeast and Southeast Oak Sidewalks	Joy Miciano provided am update on the sidewalk closure.	X		04.12.2012	04.12.2012
Pedestrian	Harvard Intersection Crosswalk	Joy Miciano provided a tenative plan to Mr. McGuire.		Χ	04.13.2012	04.16.2012
Pedestrian	Pedestrian Signal at University & 29th Malfunctioning	AMJV responded immediate and corrected the signal.	X		04.21.2012	04.21.2012
Pedestrian	Southeast Sidewalk on Oak St	Joy Miciano informed him sidewalk work is complete.	Χ		04.24.2012	04.24.2012
Safety Security	Concerned about traffic due to construction.	Charleen called back to discuss.	X		04.04.2012	04.04.2012
Safety Security	Smell of gas in construction area	Dan responded to utility contractor in person	X		04.11.2012	04.11.2012
Safety Security	Fence down on Washington Avenue	AMJV fixed the fence.	X		04.22.2012	04.22.2012
Safety Security	Parking Lot Safety at Fraser	Discuss options with Contractor	X		04.30.2012	04.30.2012
Traffic	Will traffic be diverted past TCT Bank Stadium	Dan responded by phone. Information and web address provided.	×		04.11.2012	04.11.2012
Traffic	Request for 4-way stop at 25th Avenue and 4th Street	Dan responded by email. City of Minneapolis Traffic Department is looking into the request.		X	04.12.2012	04.18.2012
Traffic	Driving directions to Washington Avenue Ramp	Dan responded by phone and provided directions	X		04.17.2012	04.17.2012
Traffic	Information about 4th Street Closure	Dan responded by phone, information provided.	Χ		04.17.2012	04.17.2012
Traffic	Road cone in middle of Bedford Street & University Avenue intersection	AMJV removed the cone immediately.	X		04.18.2012	04.18.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Traffic	Access to 2929 University when 4th Street closes	Dan responded by phone. Information provided. Access maintained to property	Х		04.19.2012	04.19.2012
Traffic	Directions to Boyton Health	Dan responded and left voicemail with directions and call back number. No further contact.	Х		04.19.2012	04.19.2012
Traffic	Drivers speeding through private property	Dan responded by phone and email. Information regarding resources provided.	Х		04.19.2012	04.19.2012
Traffic	Details regarding closure of 29th & 4th	Dan responded by phone, information and directions provided.	X		04.20.2012	04.20.2012
Traffic	Details about 4th Street Closure	Dan responded by phone; details provided. Malcolm will reopen before 4th Street closes.	X		04.20.2012	04.20.2012
Traffic	Left-turns on University Ave	Joy Miciano responded to Ms. Wallace: There are no left-turns allowed on University Ave.	X		04.20.2012	04.20.2012
Traffic	Bedford Closed Signage	AMJV made sign changes.		X	04.21.2012	04.23.2012
Traffic	Signal Timing at Malcolm & University Intersection	Dan responded by email. City of Minneapolis lengthened the signal timing on Malcolm Ave.	Х		04.25.2012	04.26.2012
Traffic	Traffic Delays or Detours?	Dan responded by phone. Information and directions provided.	X		04.26.2012	04.26.2012
Traffic	Eastbound University Avenue Traffic Backups	Dan responded. Left turn lane at Malcolm to be stored 4-30 or 5-1.	X		04.27.2012	04.27.2012
Utilities	Phone lines were cut	Joy Miciano called and provided and update on the phone line outage.	Х		04.05.2012	04.05.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Utilities	Without water	City of Minneapolis Water turned off the north side University main, restored within one hour	х		04.06.2012	04.06.2012
Utilities	Water is out	City of Minneapolis Water turned off the north side University main, restored within one hour	x		04.06.2012	04.06.2012
Utilities	Water shut-off	City of Minneapolis Water turned off the north side University main, restored within one hour	x		04.06.2012	04.06.2012
Utilities	No water	City of Minneapolis Water turned off the north side University main, restored within one hour	X		04.06.2012	04.06.2012
Utilities	Water Shut off	City of Minneapolis Water turned off the north side University main, restored within one hour	X		04.06.2012	04.06.2012
Utilities	Reimburesement cost for cut phone lines	Joy Miciano advised Mr. Thalen to contact the phone company.	X		04.11.2012	04.11.2012
Utilities	No water in building	Joy Miciano called and let him know water will be restored by 7 PM.	X		04.12.2012	04.12.2012
Utilities	Water shut off	Joy Miciano called and let her know water will be restored by 7 PM.	X		04.12.2012	04.12.2012
Utilities	Water is shut off	Joy Miciano called and let him know water will be restored by 7 PM.	X		04.12.2012	04.12.2012
Utilities	Private utility issues at 27th & University	Dan responded by email. Issues forwarded to CenterPoint Energy to resolve.	x		04.17.2012	04.17.2012
Utilities	CenterPoint restoration at 27th and University	Dan responded. Not AMJV related. CenterPoint inspector on site resolved the concern.	X		04.23.2012	04.23.2012

Category	Description	Response	Responded within 24 Hours	Responded within 1 Week	Date Received	Date Responded
Utilities	Construction Activities on South Side of Malcolm	Dan responded. CenterPoint Energy has been instructed to maintain access.	Х		04.24.2012	04.24.2012
Utilities	Normal water back	AMJV called back, April 30th.	X		04.26.2012	04.26.2012
Vehicle Access	Construction workers are not letting customers and employees enter parking lot	Century Link was blocking the driveway; AMJV had them move immediately.	Х		04.05.2012	04.05.2012
Vehicle Access	Longituction Trucks blocking business	Joy Miciano responded to Ms. Owen: Not work related to AMJV, but is CenterPoint work.	X		04.05.2012	04.05.2012
Vehicle Access	Temporary Driveway for 29th/4th Surface Parking Lot	AMJV swept parking lot and will widen temporary driveway.	X		04.17.2012	04.18.2012
Vehicle Access	Business Access Sign Request	AMJV will place a business access sign when the intersection closes.	Х		04.20.2012	04.20.2012
Vehicle Access	Bedford Entrance to SuperAmerica	AMJV closed SuperAmerica driveway on Bedford immediately.	X		04.23.2012	04.23.2012
Vehicle Access	Coordination of Delivery Truck Access for SuperAmerica	AMJV will provide any needed assistance for delivery vehiclies exiting SuperAmerica.	X		04.26.2012	04.26.2012

Attachment B1 Summary of Past Monthly Meetings (April 2012)

April, 2012

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees	Attendees Expected	Project Contact & Phone #
4/3/12	11:30 AM	Theatre in the Round, 245 Cedar Avenue S, Minneapolis, MN, 55454	ССРО	West Bank Quarterly Evaluation Meeting	CCPO, AMJV, Committee Members	12	Pfeiffer, Daniel
4/9/12	11:30 AM	2900 University Avenue SE, Minneapolis, MN 55414	ССРО	Prospect Park Construction Communication Committee Evaluation Meeting	CCPO, AMJV, City of Minneapolis, Committee Members	15	Pfeiffer, Daniel
4/10/12	2:00 PM	630 Washington Avenue SE, Minneapolis, MN 55414	AMJV	Access Meeting Mercil's Campus Auto Repair	CCPO, AMJV, Minneapolis Staff, Property Owner	5	Pfeiffer, Daniel
4/10/12	8:00 AM	Arby's, 1016 Washington Avenue SE, Minneapolis, MN 55414	AMJV	Access Meeting Arby's	AMJV, CCPO, Business Owner	3	Pfeiffer, Daniel
4/10/12	9:00 AM	1024 Washington Avenue SE, Minneapolis, MN 55414	AMJV	Access Meeting CSL Plasma	CCPO, AMJV, Business Manager	4	Pfeiffer, Daniel
4/12/12	2:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	ССРО	East Bank Construction Communication Committee	CCC Members, CCPO Technical Staff, Project Partners	16	Pfeiffer, Daniel
4/17/12	11:30 AM	Theatre in the Round, 245 Cedar Ave S, Minneapolis, MN, 55454	ССРО	West Bank Construction Communication Committee	CCPO Techinical Staff, Committee Members	9	Pfeiffer, Daniel
4/23/12	11:30 AM	Tierney Brothers, 3300 University Avenue SE, Minneapolis, MN 55414	ССРО	Prospect Park Construction Communication Committee	CCPO Staff, Committee Members, AMJV Staff, City of Minneapolis Staff	15	Pfeiffer, Daniel
4/25/12	3:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	ССРО	Minneapolis Public Construction Information Meeting	CCPO Technical Staff, AMJV, Community Members	20	Pfeiffer, Daniel
4/26/12	2:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	ССРО	East Bank Construction Communication Committee	CCC Members, CCPO Technical Staff, Project Partners	16	Pfeiffer, Daniel

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April, 2012

		nitiated meetings/even					
Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
4/5/12	12:00 PM	New Asia Express		Lunch on the Ave		30	Richardson, Mary
4/13/12	10:00 AM	Room 300 Morrill Hall, University of Minnesota East Bank	ССРО	Communication Coordination Meeting: Summer 12 Projects Minneapolis	Agency Partners	7	Hill, Jessica
4/19/12	12:00 PM	Quizno's Stadium Village 929 Washington Avenue, Minneapolis, MN 55414	Robin Caufman	Lunch on the Avenue		30	Cagaoan, Sandie
4/19/12	2:30 PM	540 Fairview Avenue North, St. Paul, MN 55104 Conference Room 2/3 on 2nd Floor	Robin Caufman	DBE/AA Joint Oversight Committee Meeting		30	Cagaoan, Sandie
4/24/12	11:30 AM	Regions Hospital640 Jackson Street	Nkongo Cigolo	Updated: Midway Chamber of Commerce Economic Development Committee	Midway Chamber of Commerce-Project Partner	40	Cigolo, Nkongo

April, 2012

Date	Start	Meeting location and	Group/Host	Topic/Purpose of	Stakeholder	Attendees	Project
Dute	Time	address	Стоиритост	Meeting	Attendees*	Expected	Contact & Phone #
4/2/12	8:30 AM	Midway Good Year, 1671 University Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Closure Notification	Manager and staff	4	Rodriguez, Rita
4/2/12	8:30 AM	Ax-Man, 1639 University Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Closure Notification	Manager	3	Rodriguez, Rita
4/2/12	9:00 AM	Milbern Clothing, 1685 University Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Notification	Owner	3	Rodriguez, Rita
4/2/12	9:30 AM	Diva Hair Braiding, 1679 University Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Closure Notification	OWNER	2	Rodriguez, Rita
4/2/12	9:30 AM	Pawn America, 1636 University Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Closure Notification	Manager	3	Rodriguez, Rita
4/2/12	9:30 AM	Midway Uniforms, 1625 University Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Closure Notification	Manager	3	Rodriguez, Rita
4/2/12	9:30 AM	Elise Salon, 1619 university Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Closing Notification	Owner	2	Rodriguez, Rita
4/2/12	10:00 AM	American Tire, 1671 University Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Closure Notification	Owner	2	Rodriguez, Rita
4/2/12	10:00 AM	US Bank, University Avenue, St. Paul, MN 55k104	ССРО	Pascal to Berry Overnight Notification	Manager	2	Rodriguez, Rita
4/2/12	10:30 AM	On's Kitchen, 1613 University Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine closure Notification	Owner	2	Rodriguez, Rita

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April, 2012

Date	Start	Meeting location and	Group/Host	Topic/Purpose of	Stakeholder	Attendees	Project
	Time	address		Meeting	Attendees*	Expected	Contact & Phone #
4/2/12	10:30 AM	Spruce Tree, 1600 University Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Closure Notification	Manager	2	Rodriguez, Rita
4/2/12	10:30 AM	Regina Vacuum, 1681 university Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Closure Notification	owner	3	Rodriguez, Rita
4/2/12	11:00 AM	Health East, 1700 University Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Closure	Manager	2	Rodriguez, Rita
4/2/12	11:30 AM	Twin Town, 1706 University Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Closure Notification	Manager	2	Rodriguez, Rita
4/2/12	11:30 AM	Awards by Hammond, 1669 University Avenue, St. Paul, MN 55104	ССРО	Fry and Aldine Closure Notification	Owner	2	Rodriguez, Rita
4/2/12	11:30 AM	Sharett's Liquor, 2389 University Avenue, St. Paul, MN 55104	ССРО	Pascal to Berry Overnight Notification and University Avenue Bridge Notification	Owner	3	Rodriguez, Rita
4/2/12	2:30 PM	433 University avenue W St Paul, MN 55104	Raqib Abdi	Access meeting for Tracie's All Auto	Tracie's All Auto	6	Abdi, Raqib
4/2/12	3:00 PM	Midway Commercial, 2500 University Avenue, St. Paul, MN 55104	ССРО	Overnight Notifications: Rail pull and University Avenue Bridge work	Manager	3	Rodriguez, Rita
4/2/12	4:00 PM	Court International, 2550 University Avenue, St. Paul, MN 55104	ССРО	Overnight Notifications: Rail Pull and University Avenue Bridge work	Manager	2	Rodriguez, Rita
4/3/12	4:30 PM	808 Berry Place, 808 Berry Street, St. Paul, MN 55114	ССРО	Overnight Notifications: Rail Pull and University Avenue Bridge work	Manager	2	Rodriguez, Rita

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April, 2012

Date	Start	Meeting location and	Group/Host	Topic/Purpose of	Stakeholder	Attendees	Project
Date	Time	address	σιουμποεί	Meeting	Attendees*	Expected	Contact & Phone #
4/4/12	12:00 PM	475 University Avenue West, Saint Paul,	Nkongo Cigolo	Access Meeting for Hynan Chiropractic Clinic	Hynan Chiropractic Clinic-University Avenue Business	5	Cigolo, Nkongo
4/4/12	2:30 PM	461 University avenue W St Paul, MN 55104	Raqib Abdi	Access meeting for Ritter Law Office Pc	Susan Ritter	5	Abdi, Raqib
4/4/12	5:00 PM	Shuang Hur, 654 University Avenue, Saint Paul, MN 55103	ССРО	Meeting to discuss traffic concerns	Tim Poirier, Sam Haung	2	Lee, Shoua
4/5/12	10:00 AM	417 University avenue W St Paul, MN 55103	Raqib Abdi	Accesss meeting for Asian American Press	Nghi Huynh	5	Abdi, Raqib
4/5/12	11:00 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction Update meeting with MPR	MPR management	5	Happel, Dana
4/5/12	12:00 PM	519 Unversity avenue W St Paul, MN 55103	Raqib Abdi	Accesss meeting for Asian Home Care Inc.	Pole(owner)	9	Abdi, Raqib
4/5/12	6:00 PM	Emerald Apartments, University Avenue, St. Paul, MN 55114	ССРО	Overnight Notifications: Pull Rail and University Avenue Bridge work	Manager		Rodriguez, Rita
4/6/12	11:30 AM	Menards, Prior and University	ССРО	Notification of Prior Closing	Manager	2	Cagaoan, Sandie
4/6/12	1:30 PM	Suite 204, 1955 Prior	ССРО	Notification for Prior Closing	Manager	2	Cagaoan, Sandie
4/6/12	12:00 PM	Days Inn - University	ССРО	Notification for Prior Closing	Owner	2	Cagaoan, Sandie

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April, 2012

Date	Start	Meeting location and	Group/Host	Topic/Purpose of	Stakeholder	Attendees	Project
Date	Time	address	Group/Host	Meeting	Attendees*	Expected	Contact 8 Phone #
4/6/12	12:00 PM	475 Prior Avenue	ССРО	Notification for Closing Prior	Manager	2	Cagaoan, Sandie
4/6/12	12:00 PM	480 Prior	ССРО	Notification for Prior Closing	Manager	2	Cagaoan, Sandie
4/6/12	12:00 PM	460 Prior	ССРО	Notification for Prior Closing	Manager	2	Cagaoan, Sandie
4/6/12	12:00 PM	448 Prior	ССРО	Notification for Prior Closing	Manager	2	Cagaoan, Sandie
4/6/12	12:00 PM	444 Prior	ССРО	Notification for Prior Closing	Manager	2	Cagaoan, Sandie
4/6/12	12:00 PM	492 Prior	ССРО	Notification for Prior Closing	Manager	2	Cagaoan, Sandie
4/6/12	12:00 PM	516 Prior	ССРО	Notification for Prior Closing	Manager	2	Cagaoan, Sandie
4/6/12	12:00 PM	104 Prior	ССРО	Notification for Prior Closing	Manager	2	Cagaoan, Sandie
4/6/12	2:00 PM	Suite 209, 1955 Prior	ССРО	Notification for Prior Closing	Manager	2	Cagaoan, Sandie
4/6/12	2:00 PM	Suite 206, 1955 Prior	ССРО	Notification for Prior Closing	Manager	2	Cagaoan, Sandie

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April, 2012

Date	ngs with Stal Start	Meeting location and	Group/Host	Topic/Purpose of	Stakeholder	Attendees	Project
Date	Time	address	Group/nost	Meeting	Attendees*	Expected	Contact & Phone #
4/6/12	2:00 PM	Suite 210, 1955 Prior	ССРО	Notification for Prior Closing	Manager	2	Cagaoan, Sandie
4/6/12	2:00 PM	Suite 201, 1955 Prior	ССРО	Notification for Prior Closing	Manager	2	Cagaoan, Sandie
4/6/12	6:00 PM	Dunn Bros, 2650 University Avenue, St. Paul, MN 55114	ССРО	Overnight Notifications: Rail Pull and University Avenue Bridge work	Manager	2	Rodriguez, Rita
4/7/12	5:00 PM	Hubbard Broadcasting, 2600 University Avenue, St. Paul, MN 55114	ССРО	Overnight Notifications: Pull Rail and University Avenue Bridge work	Manager	2	Rodriguez, Rita
4/7/12	5:30 PM	Westgate Business Center, 2575 University Avenue, St. Paul, MN 55114	ССРО	Overnight Notifications: Pull Rail and University Bridge Work	Manager	2	Rodriguez, Rita
4/7/12	6:00 PM	Jefferson at Berry Housing, 950 Jefferson Commons Circle, St. Paul, MN 55114	ССРО	Overnight Notifications: Pull Rail and University Avenue Bridge Work	Housing Manager	2	Rodriguez, Rita
4/9/12	10:00 AM	666 University Avenue W., Saint Paul, MN 55	Nkongo Cigolo	A-1 VacuumAreaway Work	A-1 Vacuum- University Businesses	10	Cigolo, Nkongo
4/10/12	12:00 PM	575 University avenue W St Paul, MN 55103	Raqib Abdi	Access meeting for Ken Mc Intosh & Assoc	Ken Mc Intosh		Abdi, Raqib
4/11/12	11:00 AM	Central Corridor Resource Center, 1080 University Ave W, St Paul, MN 55104	ССРО	Construction Communication Committee Quarterly Evaluation	Construction Communication Committee Members	20	Webb, Michelle
4/17/12	4:00 PM	Wellington Management, 2610 University Avenue, St. Paul, MN 55104	ССРО	Overnight Notifications: Rail pull and University Avenue Bridge work	Manager	2	Rodriguez, Rita

Page 7 of 8 or information about a specific meeting, contact the identified outreach coordinator:

April, 2012

Date	Start	Meeting location and	Group/Host	Topic/Purpose of	Stakeholder	Attendees	Project
Date	Time	address	Group/Host	Meeting	Attendees*	Expected	Contact & Phone #
4/18/12	6:00 PM	Dar Al Quba, 1501 S. 6th Street, Minneapolis, MN, 55414	West Bank Community Coalition monthly meeting	West Bank Community Coalition	Community Members	25	Pfeiffer, Daniel
4/19/12	11:00 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update meeting with MPR	MPR management	5	Happel, Dana
4/19/12	2:30 PM	University Hotel Minneapolis, 615 Washington Avenue SE, MN, 55454	Monthly Stadium Village Commercial Association Meeting	Stadium Village Commercial Association	Stadium Village Businesses, CCPO Outreach	20	Pfeiffer, Daniel
4/20/12	2:00 PM	654 University Avenue, Saint Paul, MN 55104	Nkongo Cigolo	Meeting With Daisy (Shuang Hur) and Noel Nix to discuss driveway issues	Shuang Hur University Avenue Businesses	5	Cigolo, Nkongo
4/24/12	1:00 PM	Central Presbyterian Church, Dining room - Lower level	ССРО	Cedar Street Meeting with Properties between 7th and 12th	Cedar Street Properties between 7th and 12th	20	Callaghan, Laura
4/24/12	5:30 PM	Suite 200 McNamara Alumni Center, 200 Oak Street SE, Minneapolis, MN 55414	U of M Stadium Area Advisory Group	Stadium Area Advisory Group Meeting	Community surrounding the new Gopher Stadium, U of M staff	40	Hill, Jessica
4/25/12	11:00 AM	Central Corridor Resource Center, 1080 University Ave W, St Paul, MN 55104	ССРО	Construction Communication Committee	CCC Members	20	Webb, Michelle
4/26/12	1:00 PM	Wells Fargo Place, 110 Wells Fargo Place, 30 East 7th Street, Suite 175, St. Paul, MN 55101	ССРО	Cedar Street Update Meeting (7th to 4th streets)	Cedar Street Property managers from 7th to 12th streets	20	Callaghan, Laura
4/30/12	10:30 AM	559 Capitol Boulevard, Saint Paul, MN 55103	Nkongo Cigolo	Update to Bethesda Hospital	Bethesda Hospital	300	Cigolo, Nkongo

Page 8 of 8 or information about a specific meeting, contact the identified outreach coordinator:

Attachment B2 Summary of Upcoming Monthly Meetings (May 2012)

May 2012 Upcoming Meetings

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees	Attendees Expected	Project Contact & Phone #
5/10/12	2:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	ССРО	East Bank Construction Communication Committee	CCC Members, CCPO Technical Staff, Project Partners	16	Pfeiffer, Daniel
5/14/12	11:30 AM	Tierney Brothers, 3300 University Avenue SE, Minneapolis, MN 55414	ССРО	Prospect Park Construction Communication Committee	Staff, Committee Members, AMJV Staff, City of Minneapolis Staff	15	Pfeiffer, Daniel
5/15/12	11:30 AM	Theatre in the Round, 245 Cedar Ave S, Minneapolis, MN, 55454	ССРО	West Bank Construction Communication Committee	CCPO Techinical Staff, Committee Members	9	Pfeiffer, Daniel
5/23/12	3:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	ССРО	Minneapolis Public Construction Information Meeting	CCPO Technical Staff, AMJV, Community Members	20	Pfeiffer, Daniel
5/24/12	2:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	ССРО	East Bank Construction Communication Committee	CCC Members, CCPO Technical Staff, Project Partners	16	Pfeiffer, Daniel
6/11/12	11:30 AM	Tierney Brothers, 3300 University Avenue SE, Minneapolis, MN 55414	ССРО	Prospect Park Construction Communication Committee	CCPO Staff, Committee Members, AMJV Staff, City of Minneapolis Staff	15	Pfeiffer, Daniel
6/14/12	2:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	ССРО	East Bank Construction Communication Committee	CCC Members, CCPO Technical Staff, Project Partners	16	Pfeiffer, Daniel
6/19/12	11:30 AM	Theatre in the Round, 245 Cedar Ave S, Minneapolis, MN, 55454	ССРО	West Bank Construction Communication Committee	CCPO Techinical Staff, Committee Members	9	Pfeiffer, Daniel
6/25/12	11:30 AM	Tierney Brothers, 3300 University Avenue SE, Minneapolis, MN 55414	ССРО	Prospect Park Construction Communication Committee	CCPO Staff, Committee Members, AMJV Staff, City of Minneapolis Staff	15	Pfeiffer, Daniel
6/27/12	3:00 PM	Grace University Lutheran Church, 324 Harvard Street SE,	ССРО	Minneapolis Public Construction Information	CCPO Technical Staff, AMJV, Community	20	Pfeiffer, Daniel

Page 1 of 5 or information about a specific meeting, contact the identified outreach coordinator:

May 2012 Upcoming Meetings

1. Metro	1. Metropolitan Council initiated public meetings/events										
Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees	Attendees Expected	Project Contact & Phone #				
		Minneapolis, MN 55414		Meeting	Members						
6/28/12	2:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	ССРО	East Bank Construction Communication Committee	CCC Members, CCPO Technical Staff, Project Partners	16	Pfeiffer, Daniel				

Page 2 of 5 or information about a specific meeting, contact the identified outreach coordinator:

May 2012 Upcoming Meetings

2. Proj	ect partner i	nitiated meetings/events					
Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
5/3/12	8:00 AM	Oxford Community Center/Jimmy Lee Recreation Center, 270 N Lexington, St. Paul, MN 55104		Ramsey County Lets Build		50	Cagaoan, Sandie
5/3/12	9:00 AM	Oxford Comm Center/Jimmy Lee Rec Center 270 North Lexington, St. Paul, MN 55104 Route 21	Robin Caufman	Ramsey County Job Fair		100	Cagaoan, Sandie
5/3/12	12:00 PM	Mai Village, 394 University Avenue, St. Paul, MN	Robin Caufman	Lunch on the Avenue		30	Cagaoan, Sandie
5/17/12	12:00 PM	Subway, 599 University Avenue, St. Paul, MN	Robin Caufman	Lunch on the Avenue		30	Cagaoan, Sandie
5/17/12	2:30 PM	540 Fairview Avenue North, St. Paul, MN 55104 Conference Room 2&3, Second Floor	Robin Caufman	DBE/AA Joint Oversight Committee Meeting		30	Cagaoan, Sandie
6/21/12	2:30 PM	540 Fairview Avenue North, St. Paul, MN 55104 Conference Room 2&3, Second Floor	Robin Caufman	DBE/AA Joint Oversight Committee Meeting		30	Cagaoan, Sandie

Page 3 of 5 or information about a specific meeting, contact the identified outreach coordinator:

May 2012 Upcoming Meetings

Date	Start	Meeting location and	Group/Host	Topic/Purpose of	Stakeholder	Stakeholder Attendees	Project
Date	Time	address	Groupmost	Meeting	Attendees*	Expected	Contact & Phone #
5/3/12	11:15 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update with MPR	MPR staff	5	Happel, Dana
5/9/12	11:00 AM	Central Corridor Resource Center, 1080 University Avenue West, St Paul, MN 55104	ССРО	Construction Communication Committee Meeting	CCC Members	20	Webb, Michelle
5/16/12	6:00 PM	Dar Al Quba, 1501 S. 6th Street, Minneapolis, MN, 55414	West Bank Community Coalition monthly meeting	West Bank Community Coalition	Community Members	25	Pfeiffer, Daniel
5/17/12	11:15 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update with MPR	MPR Management	5	Happel, Dana
5/17/12	2:30 PM	University Hotel Minneapolis, 615 Washington Avenue SE, MN, 55454	Monthly Stadium Village Commercial Association Meeting	Stadium Village Commercial Association	Stadium Village Businesses, CCPO Outreach	20	Pfeiffer, Daniel
5/22/12	1:00 PM	Central Presbterian Church, Dining Room -Lower level	ССРО	Cedar Street Meeting (12th Street to 7th Street properties)	(12th Street to 7th Street properties)	20	Happel, Dana
5/24/12	1:00 PM	Wells Fargo Place, 110 Wells Fargo Place, 30 East 7th Street, Suite 175, St. Paul, MN 55101	ССРО	Cedar Street Update Meeting (7th-4th Street properties)	properties managers on Cedar Street between 7th street and 4th Street	20	Happel, Dana
5/31/12	11:15 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update with MPR	MPR Management	5	Happel, Dana
6/14/12	11:15 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update with MPR	MPR management	5	Happel, Dana

Page 4 of 5 or information about a specific meeting, contact the identified outreach coordinator:

May 2012 Upcoming Meetings

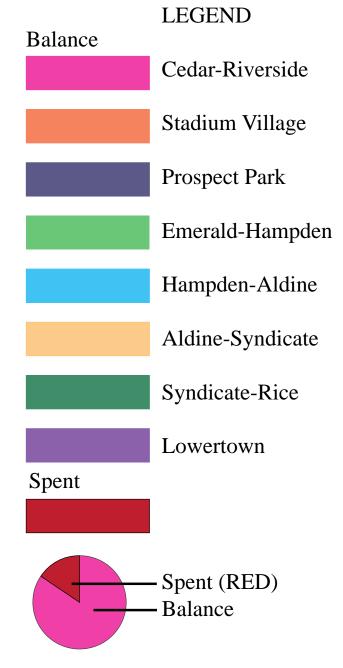
3. Meetir	ngs with Sta	Kenolders					
Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
6/14/12	2:30 PM	University Hotel Minneapolis, 615 Washington Avenue SE, MN, 55454	Monthly Stadium Village Commercial Association Meeting	Stadium Village Commercial Association	Stadium Village Businesses, CCPO Outreach	20	Pfeiffer, Daniel
6/26/12	1:00 PM	Central Presbterian Church, Dining Room -Lower level	ССРО	Cedar Street Meeting Update Meeting (from 12th-7th Street Properties)	property managers from 12th-7th Street properties	20	Happel, Dana
6/28/12	11:15 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update with MPR	MPR management	5	Happel, Dana
6/28/12	1:00 PM	Wells Fargo Place, 110 Wells Fargo Place, 30 East 7th Street, Suite 175, St. Paul, MN 55101	ССРО	Cedar Street Construction Update Meeting (7th to 4th Street)	Cedar Street property managers between 7th and 4th Streets	20	Happel, Dana

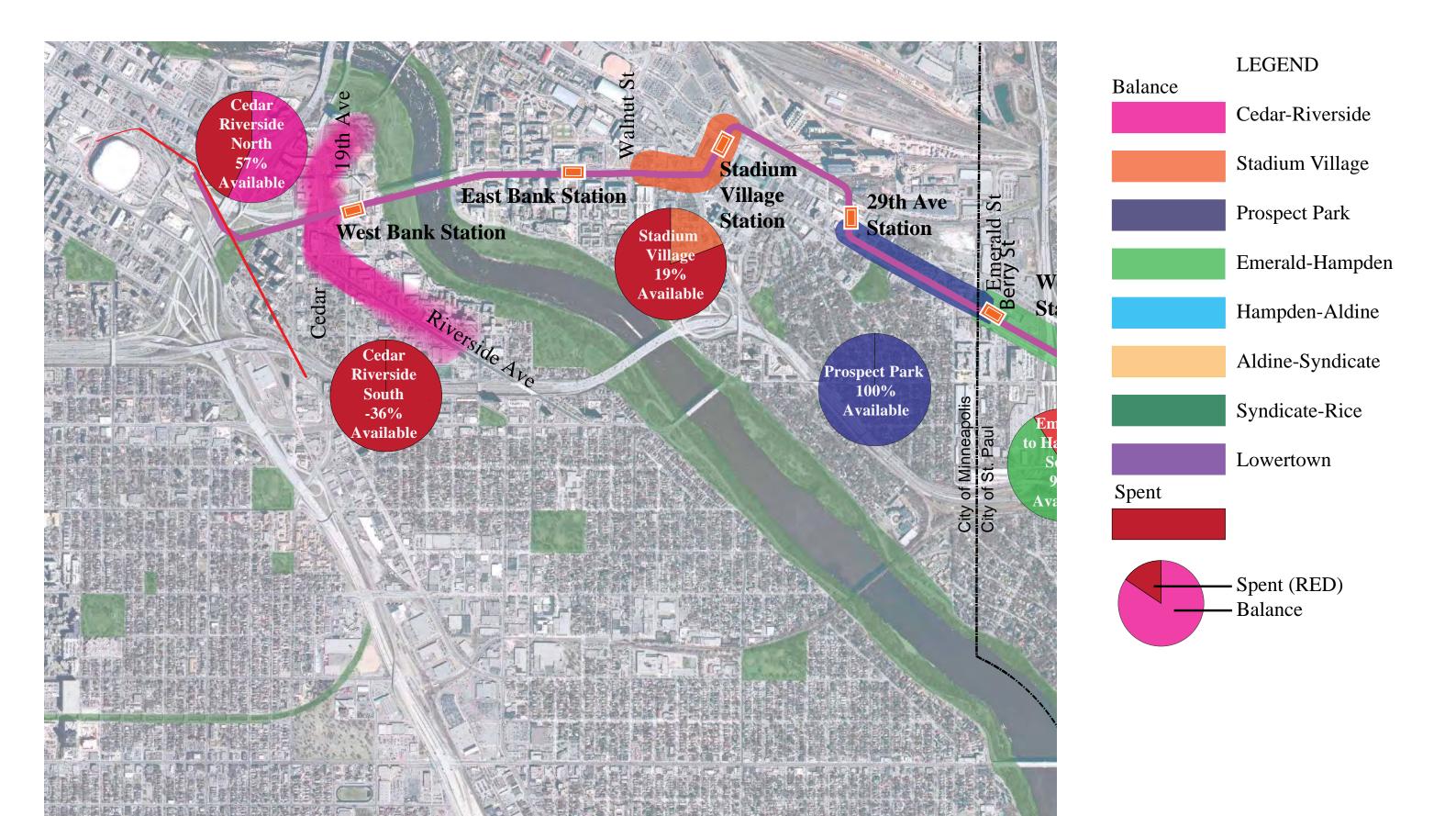
Page 5 of 5 or information about a specific meeting, contact the identified outreach coordinator:

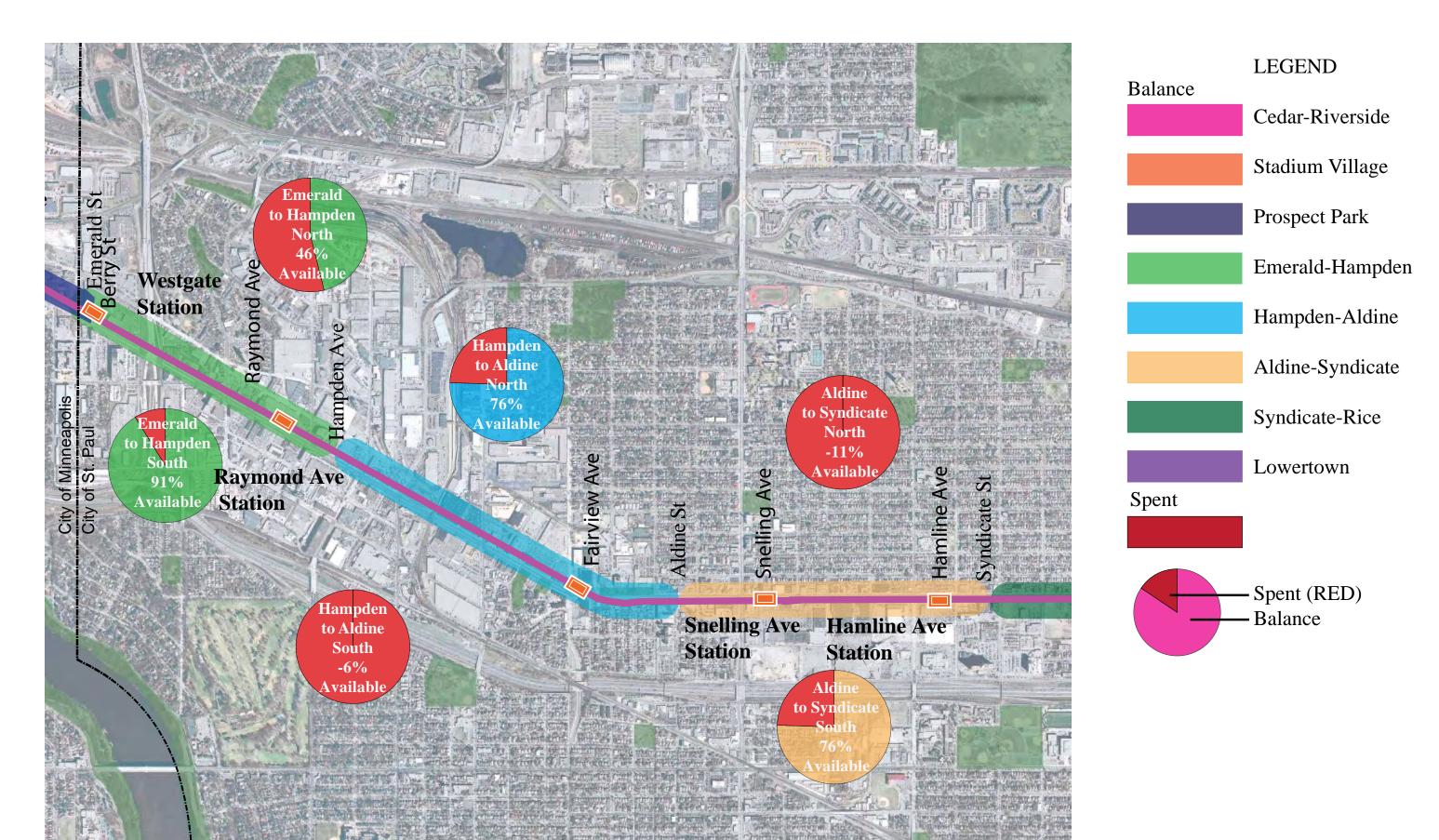
Attachment C CCLRT Business Support Fund April 2012 Status Report

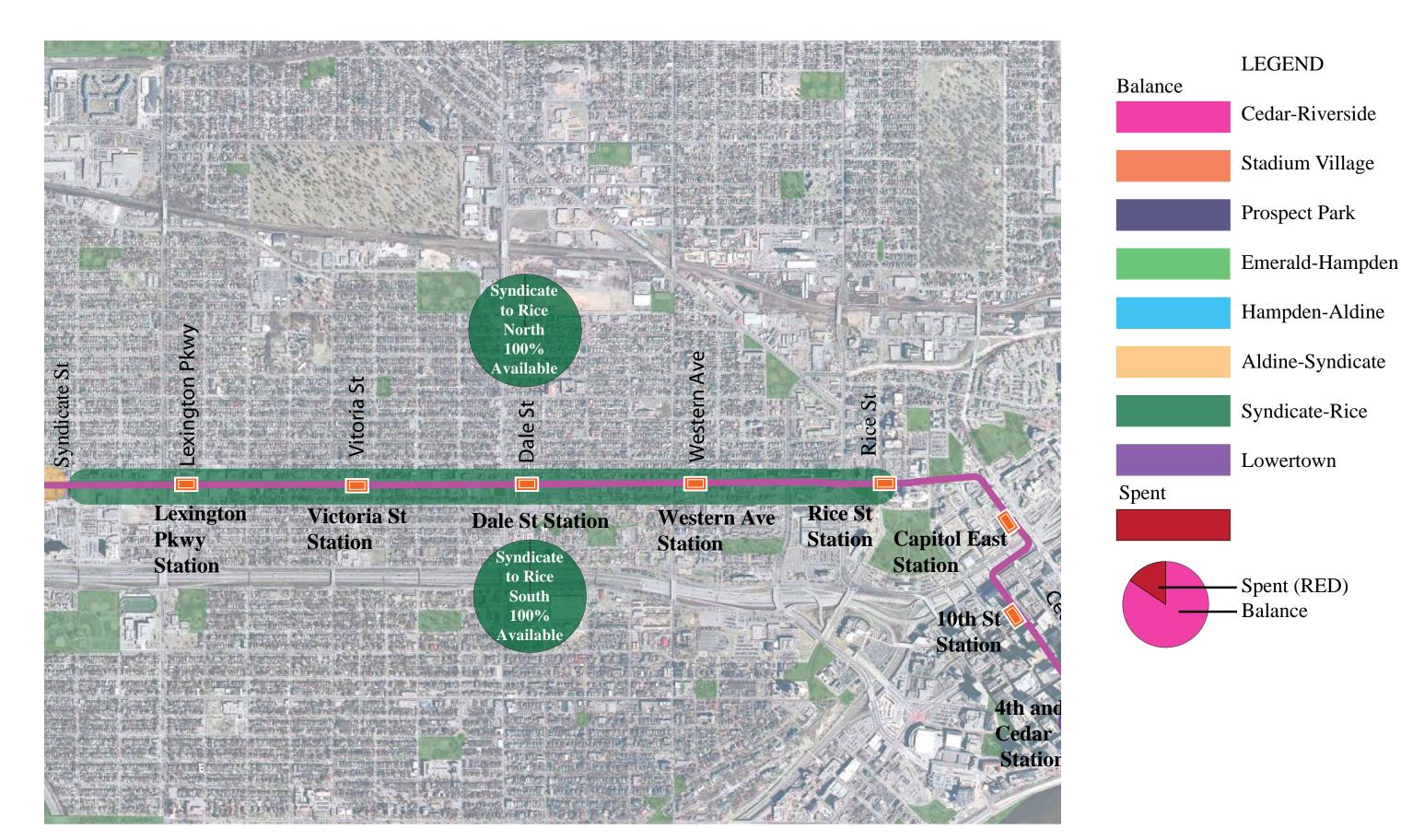
CCLRT Business Support Fund April 2012 Status Report



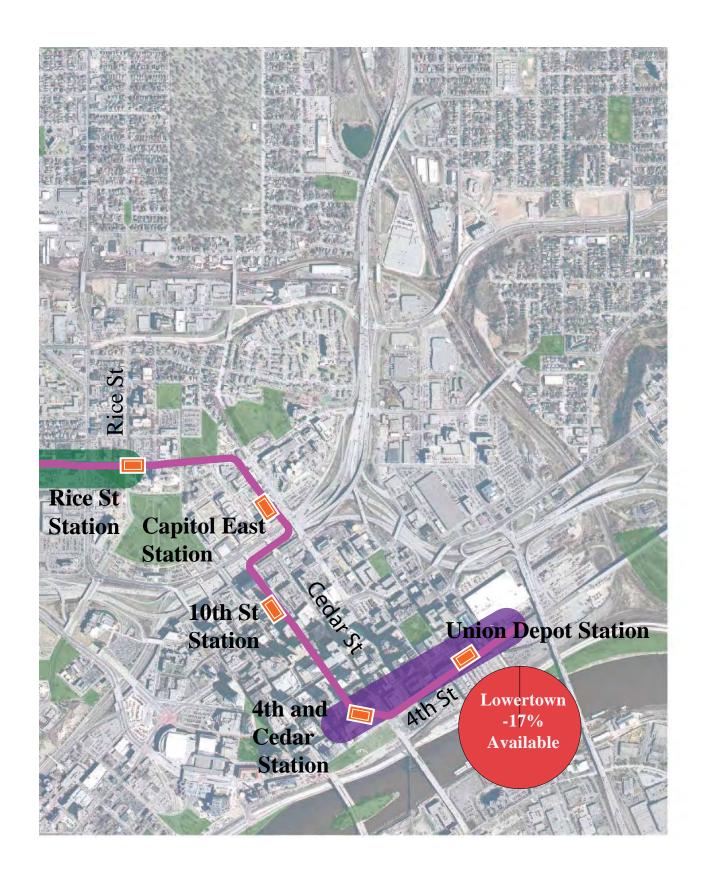


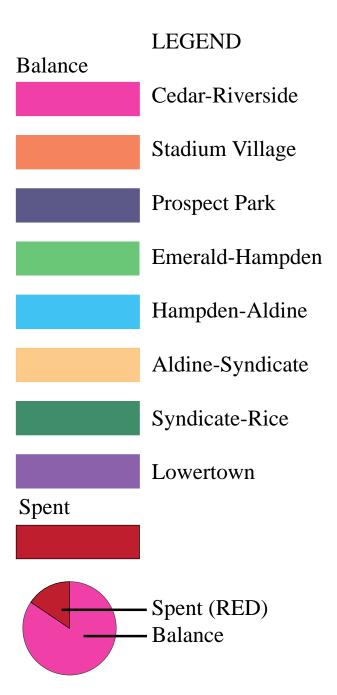






CCLRT Business Support Fund April 2012 Status Report





Attachment D Outreach Coordinators



Minneapolis - Downtown to Emerald

New Stations: West Bank, East Bank, Stadium Village, Prospect Park



Jessica Hill

Minneapolis - Lead

(651) 602-1840 Jessica.Hill@metc.state.mn.us

St. Paul - Emerald to 194

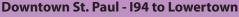
Stations: Westgate, Raymond Ave, Fairview Ave, Snelling Ave, Hamline Ave, Lexington Pkwy, Victoria St, Dale St, Western Ave, Capitol/Rice, Robert St



Nkongo Cigolo

St. Paul University Ave/Capitol Area - Lead

(651) 602-1559 Nkongo.Cigolo@metc.state.mn.us



Stations: 10th St, Central, Union Depot



Dana Happel

Downtown St. Paul - Lead

(651) 602-1954 Dana.Happel@metc.state.mn.us



(651) 602-1952 Daniel.Pfeiffer@metc.state.mn.us



Michelle Webb

University Ave/Capitol Area - Alternate

(651) 602-1485 Michelle.Webb@metc.state.mn.us



Abdi Raqib

University Ave/Capitol Area

(651) 602-1908 Abdi.Raqib@metc.state.mn.us



Indira Manandhar

Downtown St. Paul - Intern

(651) 602-1853 Indira.Manandhar@metc.state.mn.us

