







Today's Topics

- Call to Order & Public Invitation
- Approval of December 14 Meeting Summary
- Community and Business Advisory Committees Reports
- Metro Transit Safety and Security Initiatives
- Network Now Update
- 2024 Schedule Overview





Approval of December 14 Meeting Summary



Public Invitation

- 15 minutes allotted to receive public comments
 - Up to 3 minutes per speaker
- Speakers who have pre-registered will be called in order
- If there are more speakers than the time allotted, comments may be submitted in writing to Nkongo.Cigolo@metrotransit.org



Community and Business Advisory Committees Report



Metro Transit Safety and Security Initiatives





Metro Transit Police Department Update

Chief Ernest Morales III



Chief's Vision Plan: Mission First, People Always

- Committed to Our Staff
 by building a strong culture & prioritizing the overall well-being
 of each & every member of the MTPD.
- Committed to Training & Education
 by giving everyone the opportunity to grow with the
 department.
- Committed to Our Community
 by investing in innovative solutions & building & strengthening
 partnerships to address larger societal issues together.
- Committed to Trust & Integrity
 through open communication & operating with transparency.
- Committed to Technology

 by continuously looking ahead to what's ahead, while using state of the art equipment & data now to guide our methods.



Chief Morales on the Listening Sessions Tour January 3, 2024



Chief's Vision Plan: Mission First, People Always cont.

I am committed to leading the Metro Transit Police Department into its brightest chapter yet by building a culture that is well-respected throughout Minnesota & beyond.

That culture is one that encourages collaboration, promotes innovation, & proactively addresses emerging challenges with strategic solutions.

A culture where the professional & personal growth & wellbeing of each & every member of the MTPD is paramount to our overall success.

At the MTPD, we take pride in leading with integrity, empathy, & professionalism.

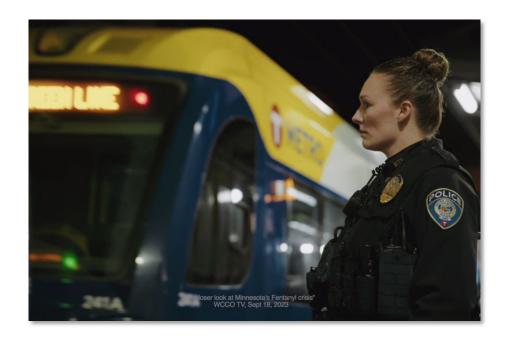






Q1 to Q4 2023 Data: Key Takeaways

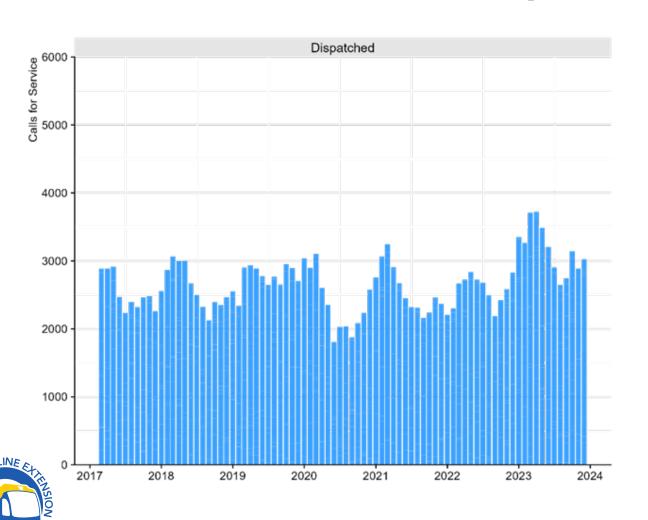
- **♣** Overall Crime <u>Down</u> 25%
- **♣** Top 7 <u>Down 13%</u>
- **Officer-Initiated Calls Up 24%**
- Customer LRT Complaints Down 44%







Q1 to Q4 2023 Data: Dispatch Calls For Service



- 1 Q1 to Q2: +10%
- 1 Q2 to Q3: +6%
- **↓** Q3 to Q4: **-34**%
- **■** Q1 to Q4: -24%



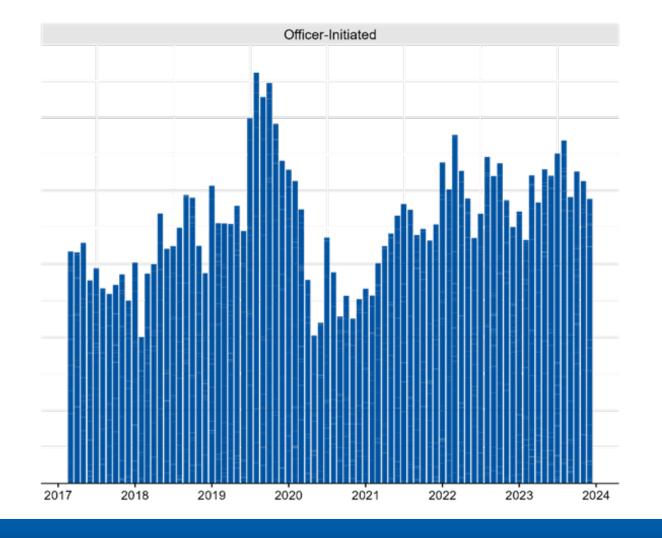
Q1 to Q4 2023 Data: Officer-Initiated Calls For Service

1 Q1 to Q2: **+1**%

♣ Q2 to Q3: **-20**%

1 Q3 to Q4: **+53**%

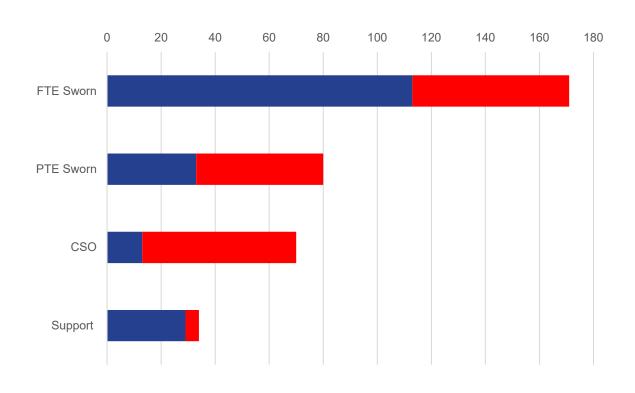
1 Q1 to Q4: +23%







Q1 to Q4 2023 Data: Staffing



Full-Time Officers: 113/171

© Part-Time Officers: 33/80

© Support Services: 29/34



■ Filled ■ Authorized



CSO Pathways Program

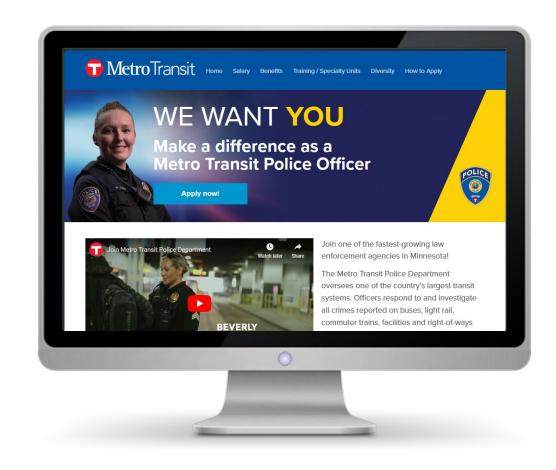
- No law enforcement experience or degree required
- Earn 12+ college credits at no cost
- New CSOs eligible for up to \$18,000 tuition reimbursement





Recruitment Campaign

- Recruitment website <u>metrotransit.org/joinMTPD</u>
- On trains, buses, transit centers, bus shelters, kiosks, & digital signage
- Targeted in & out of state videos

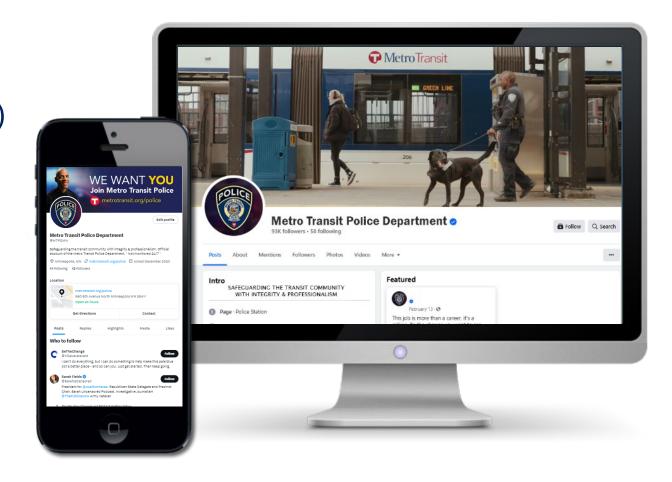






MTPD Social Media

- Hired new Principal Communications Specialist & Public Information Officer (PIO)
- **Feb. 5** launch on Facebook, Instagram, & X/Twitter
- @MetroTransitPD
 on Facebook & Instagram
- @MTPDMN
 on X/Twitter





Network Now Update





Network Now

Sophia Ginis

Network Now will:

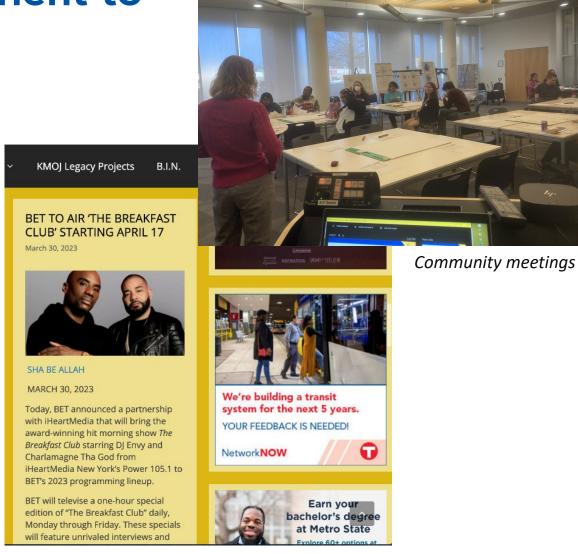
- Provide a history of service adjustments since 2019
- Analyze changes
- Outline what should Metro
 Transit's network should look like now
 - Prioritize service improvements

Including in the project:

- New or redesigned routes
- Frequency or span improvements
- Resolve discontinued service and facility closures
- METRO line implementation
- Micro Transit possibilities

Where we've been: engagement to developed the foundation

- Over 5,000 points of contact with more than 6,000 unique comments
- Feedback received via:
 - Survey
 - Intercept conversations
 - Group and individual meetings
 - Customer Relations

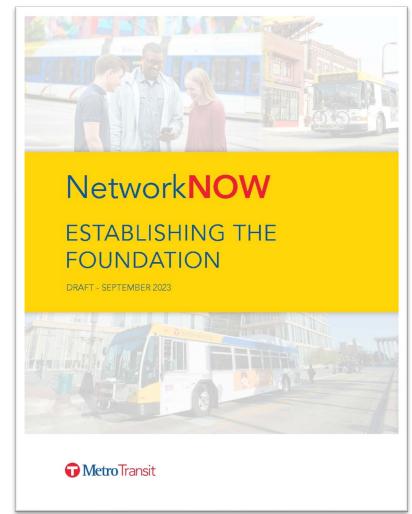


Ad on KMOJ's webpage



Establishing the Foundation Report

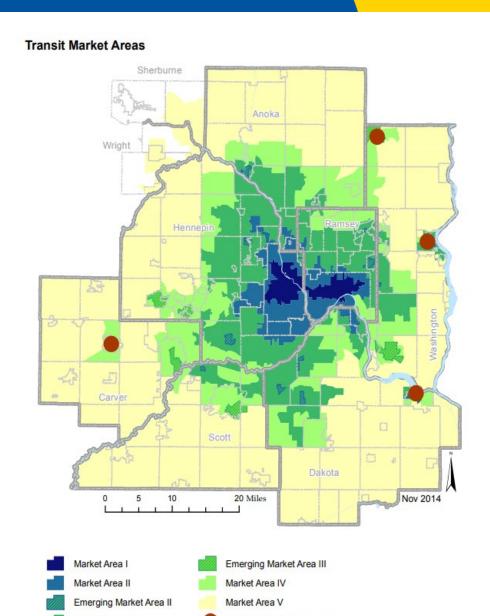
- Outcome: created principles to evaluate service changes/improvements
- Outlines regional policy guidance
- Details network performance, changes since 2019, and opportunities
- Captures stakeholder feedback





Report highlight: policy for determining service

- Transit Market Areas
 - Used to guide level of service
 - Five demand levels, based on population density, employment density, intersection density, and auto availability
 - Currently being updated by the Met Council (staff coordination has occurred)



Land use helps make transit work

- Poor quality and lack of places to walk vs. high quality sidewalks
- High speed roads vs. short crossing distances
- Lots of driveways and far apart destinations vs. mix of uses (houses, stores, and workplaces)



Photo: UNH

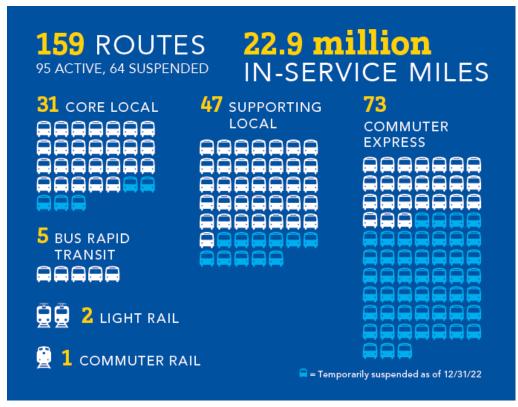


Opportunities!Coordination/Monitoring

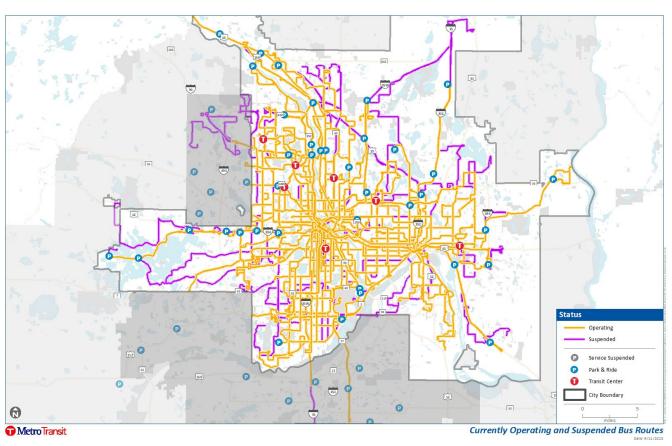
- Large transitway projects
- Roadway projects
- Major developments & growth (Metro Transit wants to know)
- Unmet demand

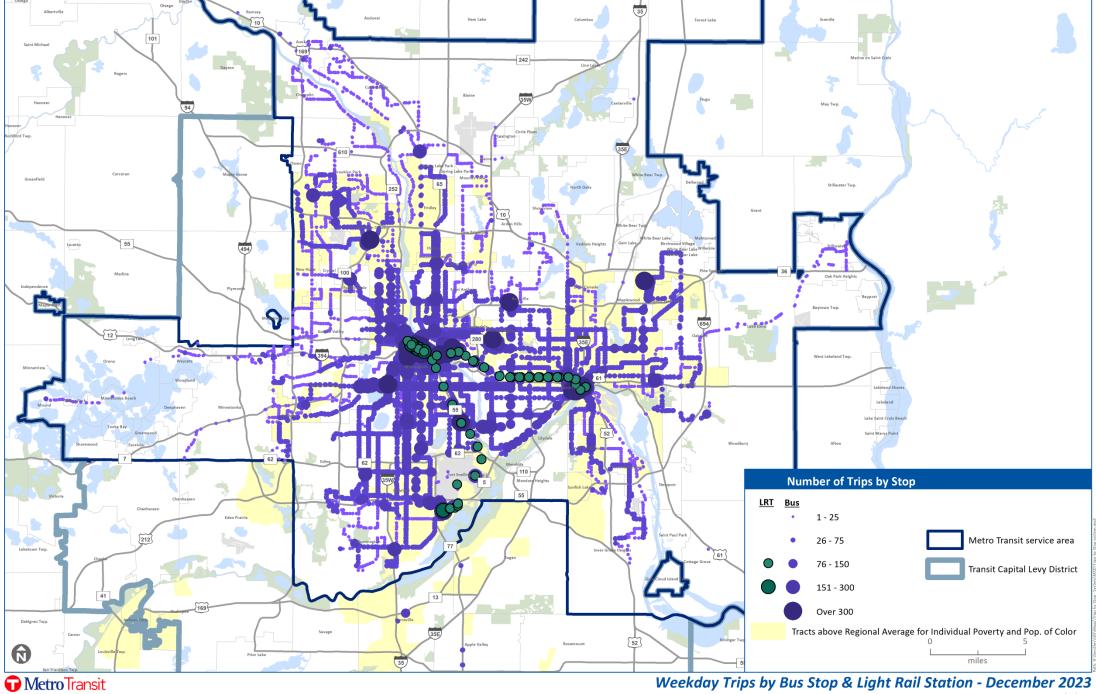


Report highlight: service changes



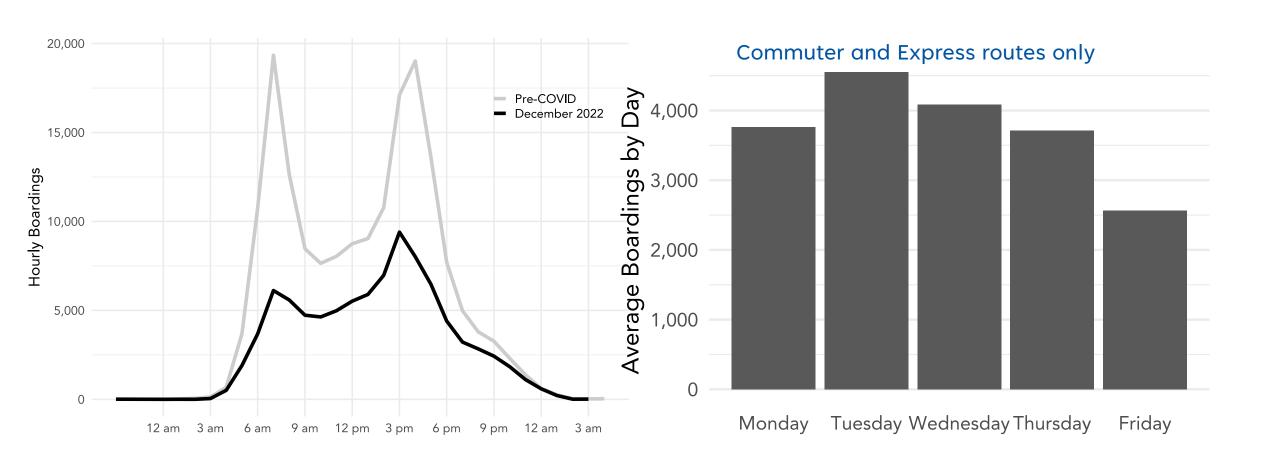
- 164 routes, including 39 contracted
- 67 suspended routes, including 12 contracted





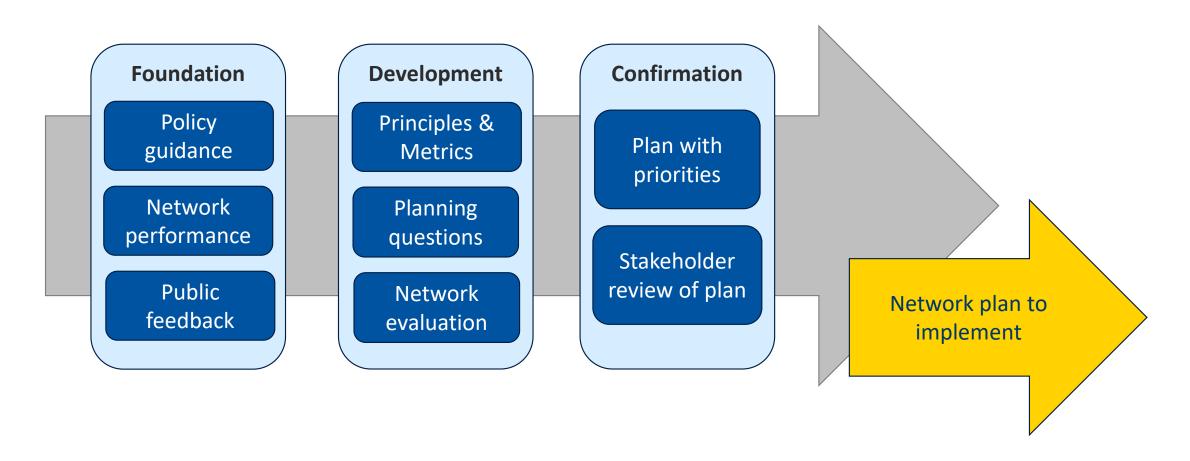


Report highlight: ridership trends





How we will make decisions



Principles

- 1. Adapt service to changes in transit markets and travel patterns.
- 2. Prepare for new METRO and high-frequency routes.
- 3. Maintain the reliability of our scheduled service consistently over time.
- 4. Build on success to grow ridership, adding service where people use transit the most.
- 5. Provide access to opportunities and services with a focus on advancing equity and reducing regional disparities.

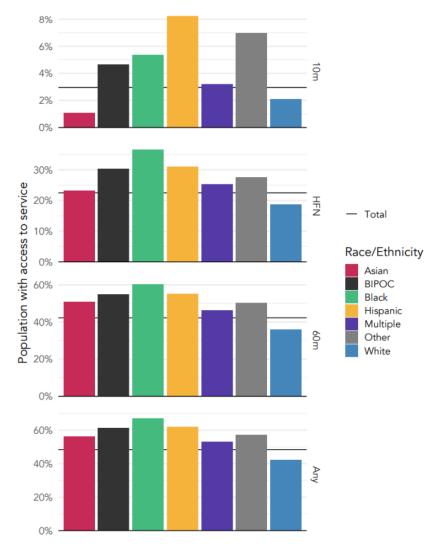


Example evaluation

Principle: Provide access to opportunities and services with a focus on advancing equity and reducing regional disparities.

Options: New route options/ micro transit expansion/restructuring service to reach new development/ shifting demand for service

Measure: Equity: %
BIPOC or low-income
within X distance of
frequent service/any
service



Sample output from previous Service Equity Study

Current external project steps & timeline





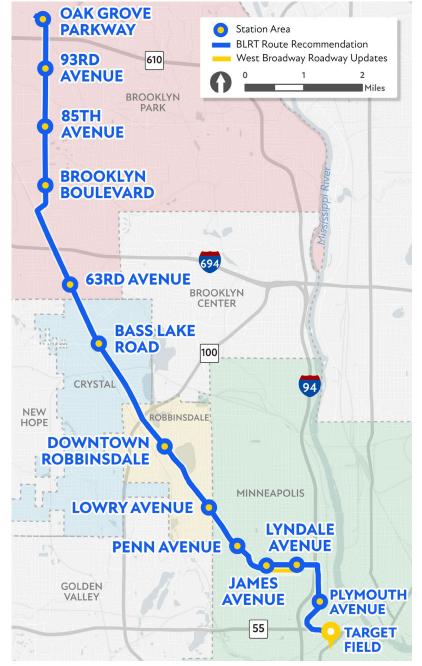
Next steps

2024 Schedule Update





- 13.4 miles & 12 new stations
- Connecting Minneapolis, Robbinsdale, Crystal, Brooklyn Park and surrounding communities to fast, frequent, all-day service across the METRO system
- Single seat ride to existing Blue Line stops downtown, MSP Airport and Mall of America
- Focus on building community prosperity through anti-displacement strategies before, during, and after construction

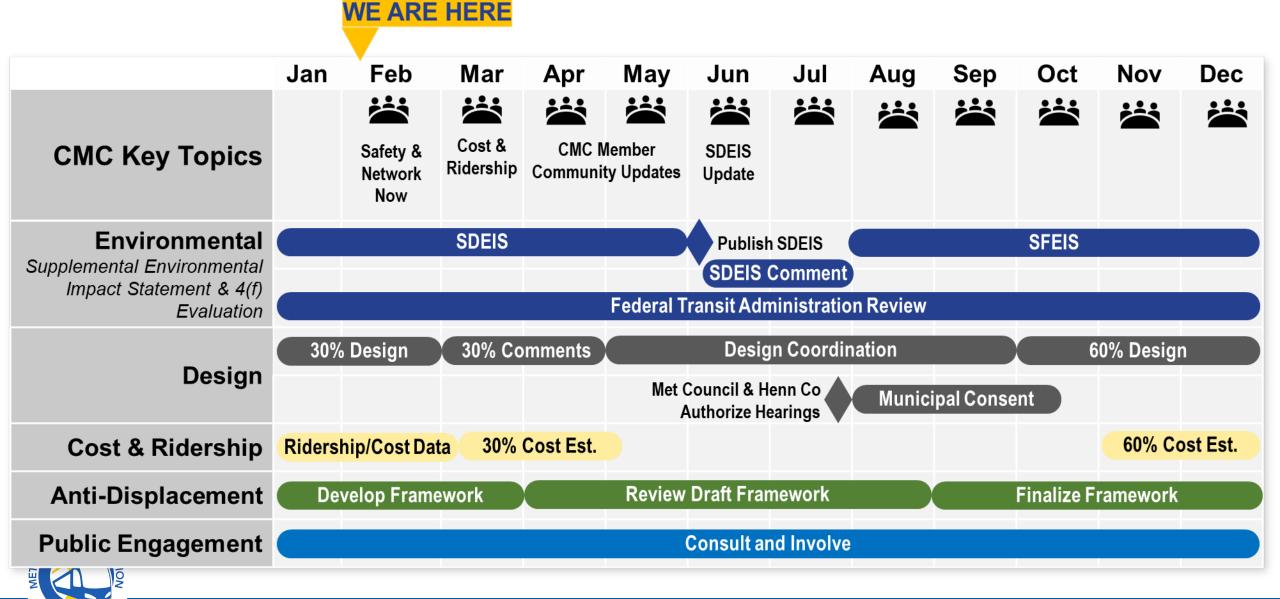


Next steps

- Updated post-COVID ridership and initial cost information: March 2024
- Supplemental Draft Environmental Impact Statement: Spring 2024
- Municipal Consent process to confirm final route: Summer 2024
- Updated 60% cost estimate: Fall 2024
- Final Design: 2024-2025
- Construction starts: 2026-2027
- Anticipated opening: 2030



2024 Schedule



Update on Funding Grant Applications

U.S. DOT Thriving Communities Regional Pilot Program

\$ 1,998,725 (pending)

 Purpose: Technical assistance for corridor cities, capacity building, shared learning, and corridor studies

• Timeline: 2024 – 2026

Reconnecting Communities and Neighborhood Community Planning Grant

\$ 750,000 (pending)

• Purpose: Analysis for extending 21st Avenue over I-94 in North Minneapolis

• Timeline: 2024 – 2025

Pilot Program for Transit-Oriented Development (TOD) Planning \$700,000 (pending)

 Purpose: Multimodal transportation plan, economic development strategy, housing and development strategy, visioning, climate change and resiliency strategy, community and stakeholder engagement

• Timeline: 2025 – 2026

Department of Transportation Rebuilding American Infrastructure with Sustainability and Equity (RAISE) Grant Program

Funding TBD

 Purpose: Reconstruction of West Broadway between Lyndale and West River Parkway

• Timeline: 2028 – 2033

Next steps progress







- Create local government groups to receive recommendations and begin policy making processes
- 3 Create dedicated regional anti-displacement fund

In progress

Align anti-displacement research and recommendations with Blue Line Extension federal processes like supplemental environmental impact statement



Develop corridor-wide anti-displacement policy agenda for 2024 state legislative session



Illustrations by Cori Nakamura Lin



Corridor Partnership Collaboration update

Most recent meeting: January 25th



- Legislative process and one-pager takeaway
- Thriving Communities Program Grant update
- Workplan [framework] timeline
- Existing agency programs, policies, resources
- Corridor tour
- ADWG reconvening



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