FOR SPILLS OR RELEASES TO THE SANITARY SEWER





Who to call

Call the Minnesota Duty Officer 651-649-5451

The Minnesota Duty Officer is available 24 hours per day, seven days a week. The duty officer records all information and notifies other state and local agencies as necessary, including the Met Council's Environmental Services.



Who should call

Any person who has knowledge of a spill to the public sewers must immediately notify the Minnesota Duty Officer.

Call 911 first if there is an immediate threat to life or property.

Any person responsible for a spill or release to the public sanitary sewers must take immediate action as soon as is reasonably possible to stop the discharge. The responsible person shall perform any control and cleanup actions necessary to prevent additional accidental or prohibited discharge into the public sanitary sewers.



When to call

Spills of concern

- Toxic, flammable, corrosive, and other dangerous industrial chemicals of any quantity.
- Slug discharge* of milk, sugar, and other food products.
- Slug discharge* of wastewater in such volume or strength that is likely to cause interference, passthrough, or operational problems in the sewer system
- * Discharge of any waste in concentration or quantity of flow exceeding four times the average concentration or flow rate of a normal operating day.