

Information Item: Americans With Disabilities Act Self-Evaluation and Transition Plan Update

Committee of the Whole
March 4, 2020



Background

- ADA Self-Evaluation and Transition Plan required of the Council – Title II
- The Metropolitan Council conducted an ADA Self-Evaluation in 2019.
- Self-evaluation included compliance reviews at over 400 locations
- Work conducted by JQP, Inc. Contract ended Dec. 31, 2019
- Results used to create a Transition Plan that summarizes results and next actions

Met Council Work Already Occurring

- Restriping and signing projects to improve accessible parking
- Installing several 5'x8' ADA pads at bus stops
- Installing power operated door openers at plants and office buildings
- Installing hearing loops in meeting/training rooms

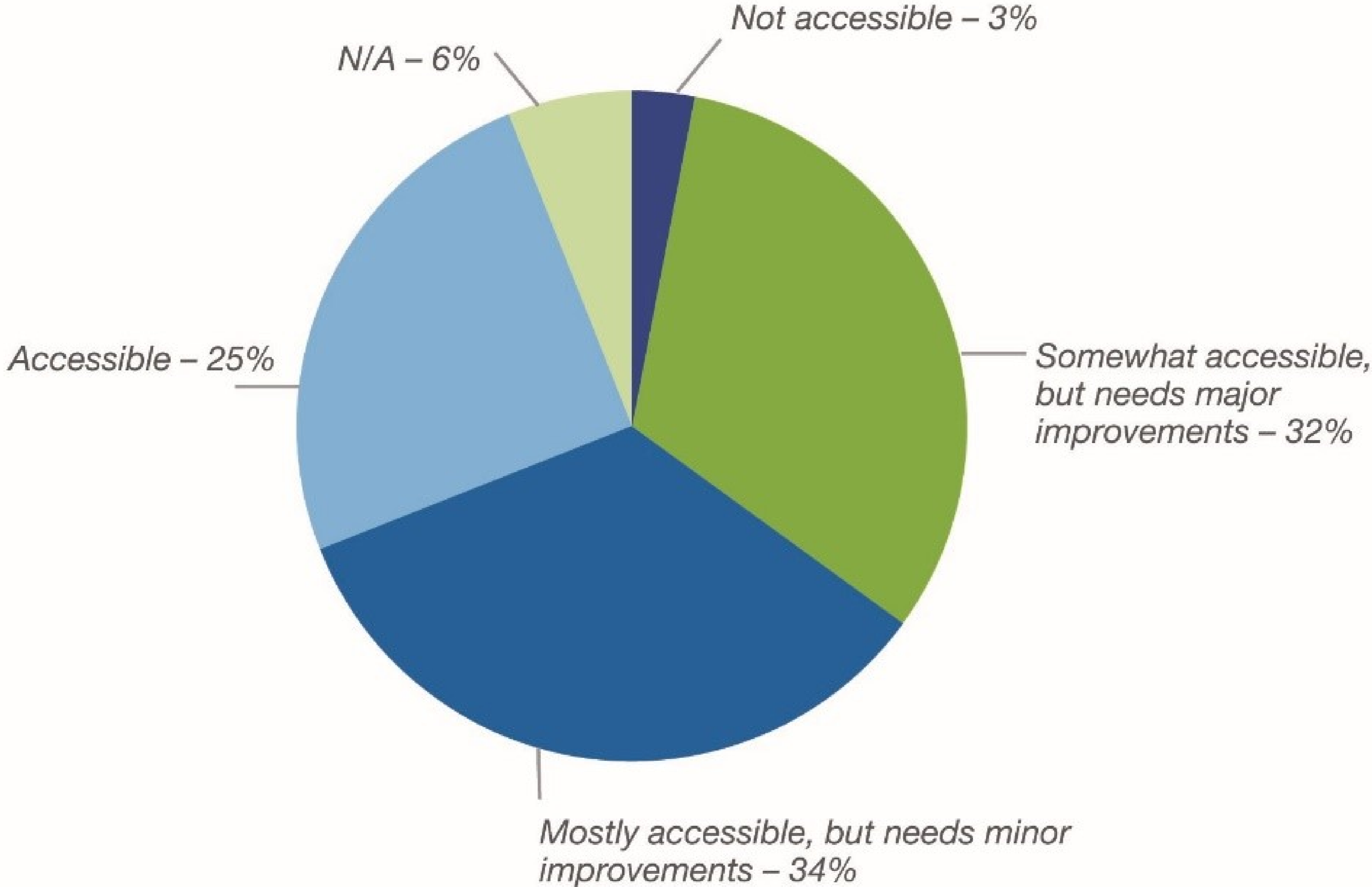
Julee Quarve-Peterson, Inc.'s Work

- JQP, Inc. is a small, women-owned Minnesota-based business
 - Part of the Met Council's Underutilized Business Program (MCUB)
- Met with a Council cross-agency group monthly to provide progress updates
- Created facility reports that can be integrated into the Council's Transit Asset Management (TAM) program

Public Engagement

- Council created an accessibility webpage to share ADA and accessibility work
- Listening sessions and survey occurred during the spring/summer 2019
- Public comment period for draft Transition Plan occurred late January-February 2020.

ADA Survey Findings



Additional ADA Survey Findings

Top 10 areas for improvements



Metro Transit buses and bus stops



Public amenities in Council facilities, including doors, restrooms, service counters



Websites



Employee meetings and events



Marketing and communications materials



Employment/ internships



Emergency procedures and action plans



Access at regional parks, including play areas, restrooms, trails



Council-led community meetings and events



Access to public housing

More ADA Survey Findings

Highest priorities



*Metro Transit buses
and bus stops*



Metro Mobility



Websites



*Access at regional parks,
including play areas,
restrooms, trails*

Other priorities



Marketing,
communications



Employment,
internships



Customer service



Council-led community
meetings and events



Physical access to buildings,
facilities, rail platforms



Emergency procedures
and action plans

Report Findings

- Reports created for each facility, including number and types of barriers, priority level, initial cost estimates, and photos
- Recommendations prioritized 0-4 based on the significance of the barrier
- Over 3,000 barriers identified, Priority 3 most common
- Very few issues identified as a Priority 1 (approximately 2% of issues)
 - Most common related to increasing accessible parking spaces at Park & Ride facilities

Number of Metro Transit Priorities by Level and Facility Type

Metro Transit Facility Type	Priority 0	Priority 1	Priority 2	Priority 3	Priority 4	Total
BRT	0	5	33	31	8	77
Park-and-Ride	0	28	206	409	162	805
Transit Centers	0	5	57	133	74	269
Rail Stations	0	5	137	292	136	570
Support Facilities	44	9	134	434	302	923
Total	44	52	567	1299	682	2644

Number of ES Priorities by Level and Facility

ES Location	Priority 1	Priority 2	Priority 3	Priority 4	Total
Metro 94	0	15	28	10	53
RMF	0	9	13	34	56
Blue Lake WWTP	2	6	15	5	28
Metro WWTP	2	39	30	23	94
Eagles Point WWTP	1	8	16	5	30
East Bethel WWTP	1	0	13	10	24
Hastings WWTP	0	6	11	5	22
Empire WWTP	2	24	45	6	77
St. Croix Valley WWTP	0	10	4	16	30
Seneca WWTP	2	20	20	12	54
Rogers WWTP	0	1	10	4	15
Total	10	138	205	130	483

Number of RA Priorities by Level and Facility

RA Locations	Priority 1	Priority 2	Priority 3	Priority 4	Total
Central Office	0	24	62	67	153
Jackson St.	3	6	23	4	36
Total	3	30	85	71	189

Examples of Barriers Found

Perform maintenance to ensure availability of required accessibility features. – Woodbury Theater P&R



Relocate program as necessary to an accessible location to provide program access. an alternate exterior route is available that does not include steps.– Empire Plant



Transit Barriers Found

Relocate object to achieve needed maneuvering clearance at the door. ICC / ANSI 404.2.3, Table 404.2.3.2 Relocate the trash bin to the opposite side of the power door opener push plate, currently obstructs the maneuvering clearance at the entry door. – Maplewood Mall TC

Modify walkway to provide a maximum 1:48 (2%) cross-slope. ANSI 403.3 There is an 8.1% cross slope along the accessible route. – 38th St. Blue Line Station



Engineering and Facilities Work Planned for 2020

- Better Bus Stops Program
 - Replace 35 aged shelters
 - Install 25 new shelters
 - Install up to 50 ADA pads at unsheltered stops
 - Continue accessibility evaluation at 900+ bus shelters started in 2019 (initiative larger ADA review of non-sheltered bus stops)
- Enhanced Shelters & BRT Stations
 - Build enhanced shelters on Hennepin Avenue in downtown Minneapolis
 - Build enhanced shelter at 6th/Jackson in downtown Saint Paul
 - Replace bus stops along I-35W at Lake St and 66th St with new Orange Line Stations
 - Replace 58 Route 5 bus stops with new D Line Stations

More Transit Work in 2020

- Rail Stations
 - Light Rail and Commuter Rail ADA and Safety Improvements Program
- Transit Centers
 - Renovate Brooklyn Center Transit Center
 - Rebuild Northtown Transit Center
- Park-and-Rides
 - Parking lot paving and ADA improvements program
- Support Facilities
 - Construct new driver break room and entrance in Heywood Garage

Transit Work Beyond 2020

- Barriers identified will be corrected through ongoing capital projects
- Highest priority barriers will inform priorities for new capital projects or shorter-term operations or maintenance corrections
- Issues now housed in Metro Transit's Transit Asset Management database that will incorporate remediations into asset condition management process

ES Work Planned for 2020

- Modify tour routes as needed to accommodate disabled tour participants
- Issue work orders to address relatively minor barriers (e.g. lowering paper towel dispensers in toilet rooms, modifying interior signage)
- Contract for work to address moderate barriers using existing construction contracts (e.g. repair sidewalks and parking lot pavement)
- Execute construction contracts to address barriers (e.g. install automatic doors where needed)

ES Methodology for Barrier Removal Beyond 2020

- Use procedural, contract negotiations or policy changes
- Issue staff work orders
- Include barrier removal work in facility capital projects
- When replacing a damaged or obsolete item that creates a barrier, replace the item in a way that addresses the barrier
- If funding becomes available, execute construction contracts to address expensive or priority 4 items

Contact Information

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