



REPORT ON THE MTPD: CURRENT ACTIONS & FUTURE PLANS

Chief Eddie Frizell

AUGUST 2020

TODAY'S AGENDA



- 21st Century Policing
- About the MTPD
 - Structure
 - Diversity Report
- Operator Safety
- Community
 - Response
 - Partnerships
- Policies & Progressive Policing
- Accountability
- Training & Equity
- Technology



SIX PILLARS

of 21ST CENTURY POLICING



BUILD TRUST & LEGITIMACY

Embrace a guardian mindset in order to build trust with the public.

COMMUNITY POLICING & CRIME REDUCTION

Engage with neighborhoods to co-produce public safety.



POLICY & OVERSIGHT

Collaborate with community to develop policies and strategies to reduce crime.

TRAINING & EDUCATION

Train officers to address a growing variety of challenges.



TECHNOLOGY & SOCIAL MEDIA

Identify, assess, and evaluate new technology to improve policing practices.

OFFICER WELLNESS & SAFETY

Promote officer wellness and safety, keeping in mind the unique nature of the work.





Chief Eddie Frizell



Lt. Erin Dietz
Internal Affairs



Capt. Brooke Blakey
Executive Officer



Capt. Rick Grates
Patrol

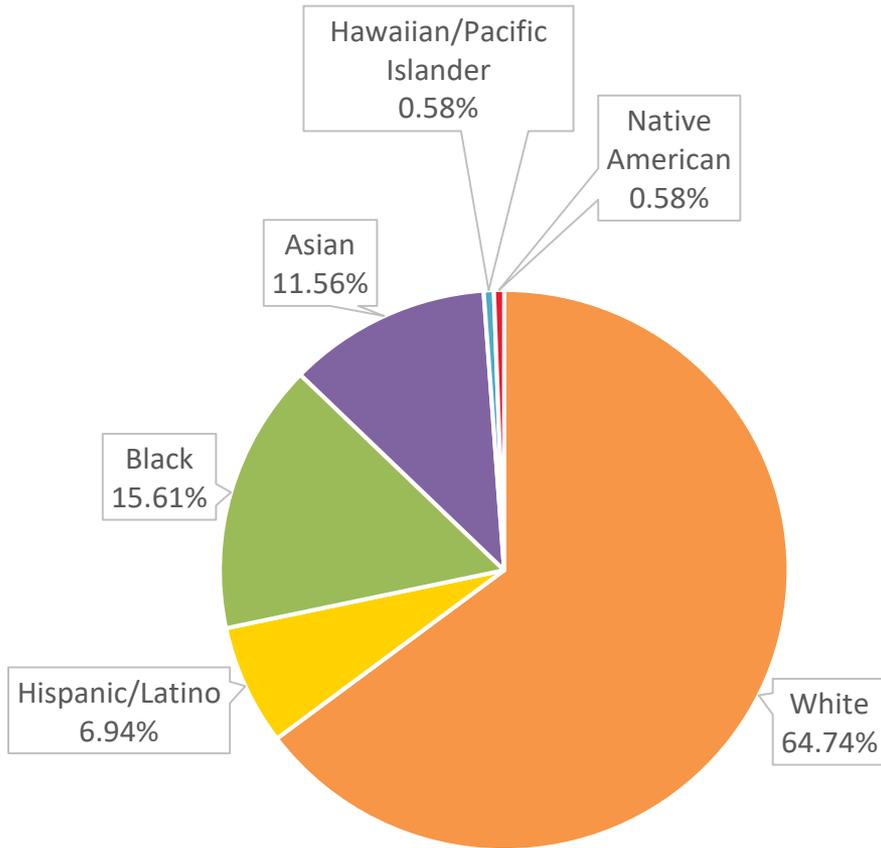


Capt. Troy Schmitz
Investigations



Capt. Anthony Hines
Professional Standards & Training

ALL SWORN OFFICERS



16+ different languages

38% people of color

15% women

Land area: 907 square miles

8 counties

85+ communities

BUS TRANSIT:

Bus Routes: 122

Buses: 904

Transit Centers: 24

Bus Shelters: 950

Park & Rides: 61

LIGHT RAIL:

LRT distance: 25 miles of track

LRVs: 91

Platforms: 37

COMMUTER RAIL:

Locomotives: 6

Rail Cars: 18

Stations: 7

STAFFING

128 Full-Time Officers

6 shifts/week = 23* officers per shift

*Includes specialty units including Investigations, HAT, K9, IAU, Administration, and Command Staff

45 Part-Time Officers

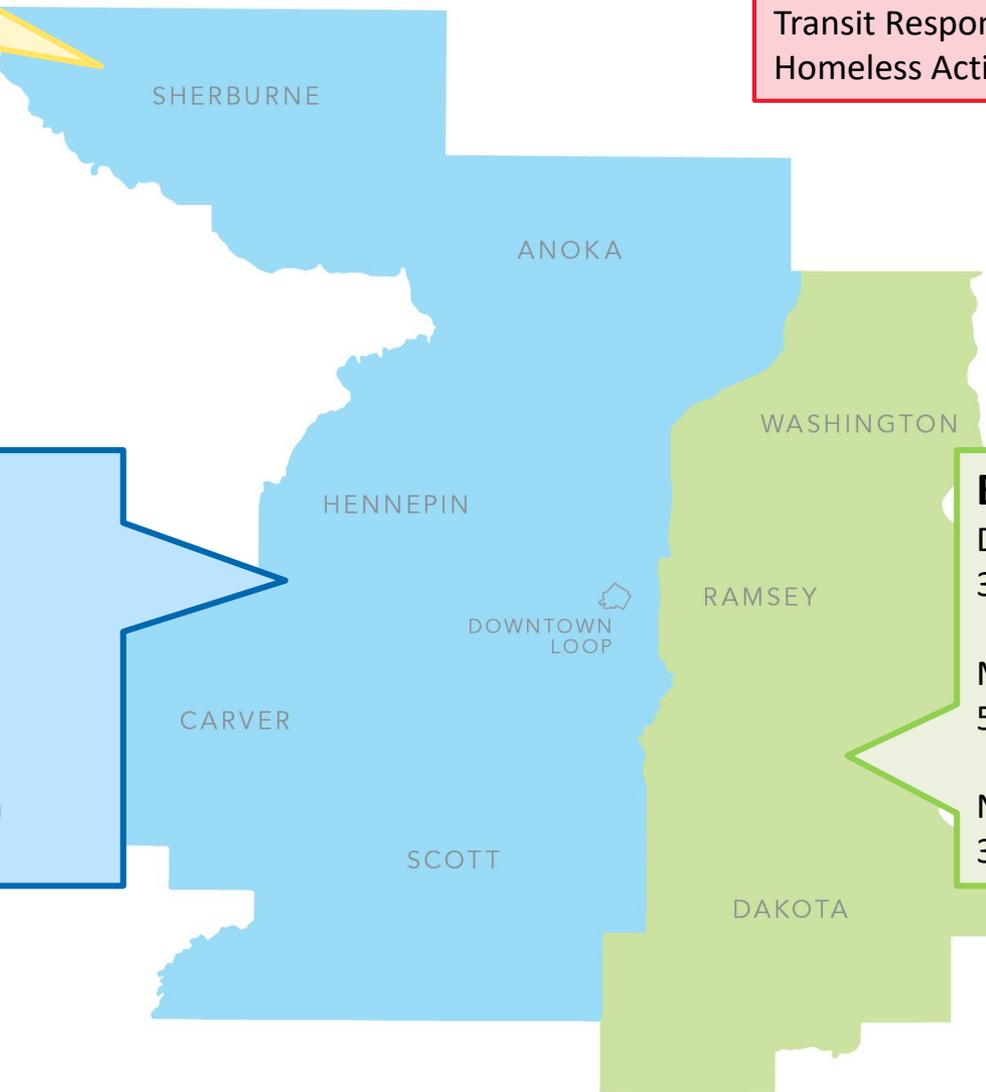
Assigned to Bus Rapid Transit (BRT), Light Rail (LRT), and special events

MTPD + PATROL SHIFT ASSIGNMENTS



Northstar
5am-1pm
1 officer

METRO-WIDE
1 sergeant
Transit Response Unit: 7 officers
Homeless Action Team: 4 officers



WEST COMMAND
Days: 6am-4pm
4 officers + 1 sergeant

Mids: 3pm-1am
6 officers + 1 sergeant

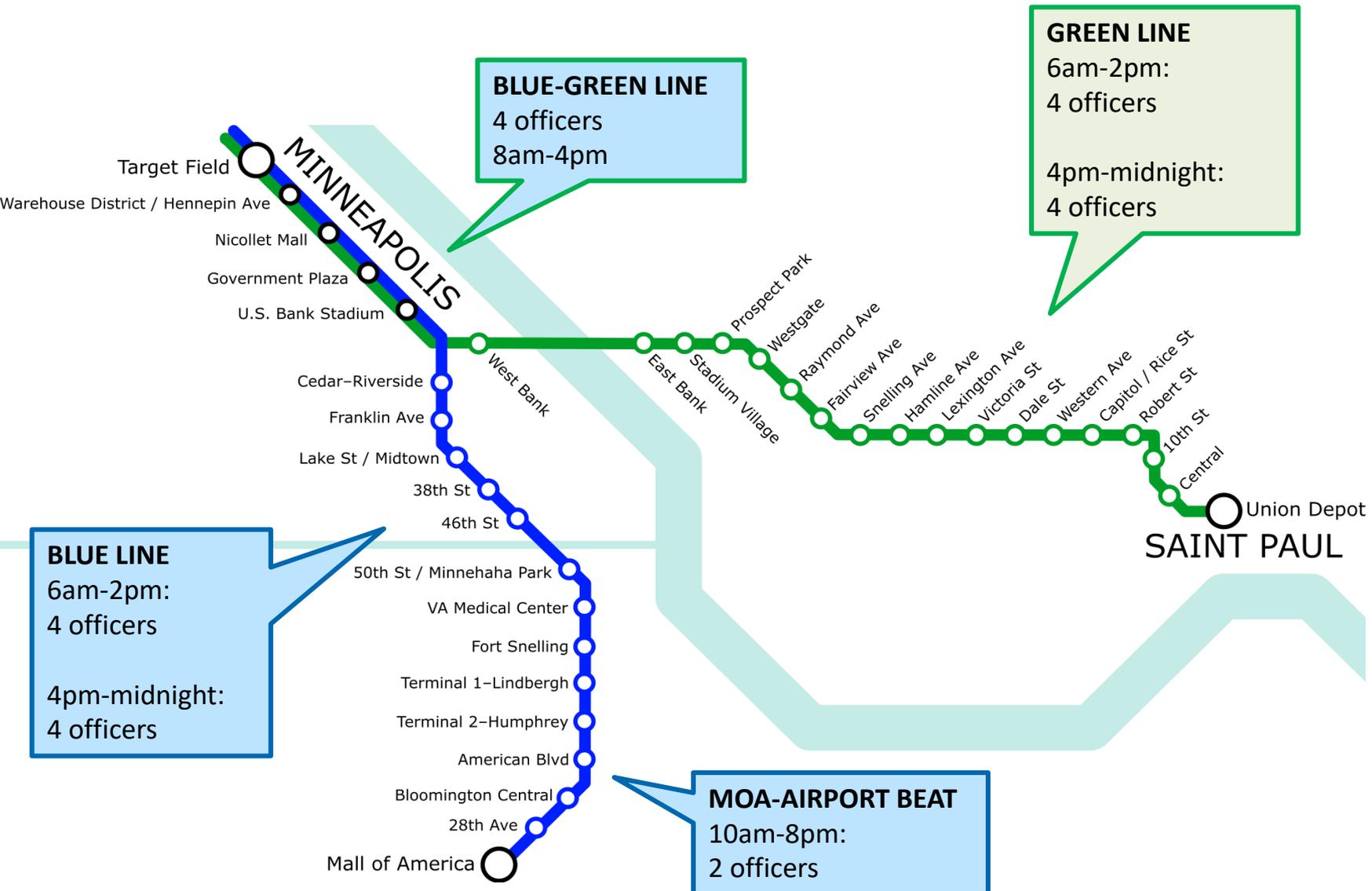
Nights: 8:30pm-6:30am
3 officers + 1 sergeant

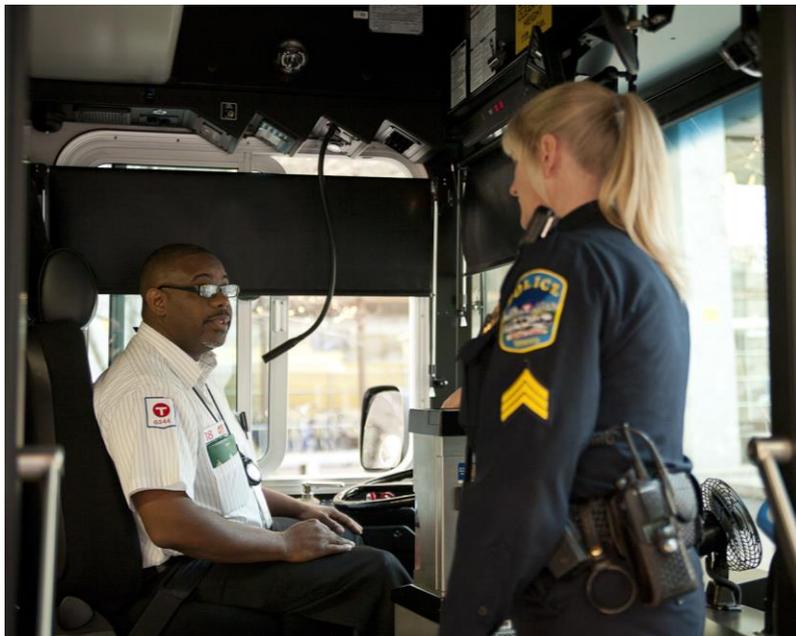
EAST COMMAND
Days: 6am-4pm
3 officers + 1 sergeant

Mids: 3pm-1am
5 officers + 1 sergeant

Nights: 8:30pm-6:30am
3 officers + 1 sergeant

MTPD + PATROL SHIFT ASSIGNMENTS





Bus & LRT scenario training

- One full date dedicated during recruit academy

Transit Safety & Security Committee

- 2 dedicated officers

Operator assaults

- Dedicated investigators for operator assaults
- Investigators provide status updates to victims

TRANSIT RESPONSE UNIT (TRU) TEAM

GOAL: Address quality of life issues & crime on LRV and platforms using data-driven strategies

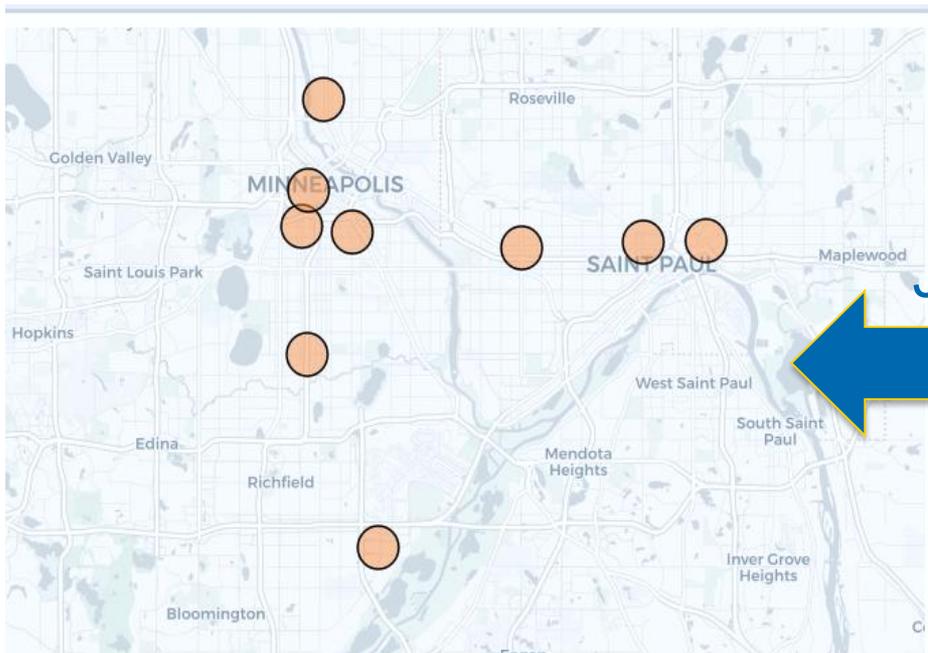
WHO: 1 sergeant, 6 officers, 1 K9

HOW: Combination of uniform and/or plainclothes

WHEN: Began June 29, 2020



Sgt. Tim Lawrence



CUSTOMER COMPLAINTS

JUNE 28, 2020 – JULY 31, 2020:

9 reported police issues regarding safety & security

TRANSIT RESPONSE UNIT (TRU) TEAM RESPONSE

IN THE FIRST MONTH:

10 booked on warrants
(including 1 sex offender)
15 alcohol, smoking & narcotics
citations/arrests

Multiple trespass warnings issued 11

HOMELESS ACTION TEAM (HAT)

Unique partnership with
Met Council's Housing &
Redevelopment Authority (HRA)

TO DATE:

105 people placed in permanent
housing

Working to fill the space for 94 more
people



HOMELESS ACTION TEAM: Sabo Encampment 2020

The encampment's proximity to the MPD's Third Precinct made it an unsafe place in the days following George Floyd's death.

HAT assisted in finding shelter for about 70 residents

HAT coordinated safe transportation with Metro Transit

HAT ensured that their belongings were secure





HALLIE Q. BROWN

Community Center Since 1929, the
Lighthouse of the Community



COMMUNITY PARTNERSHIPS:



MADDADS
Community Ambassadors
Street Works
A Mother's Love
YouthLink



In addition to federal/state law & court precedence, MTPD's policy manual is based on best practices and model policies

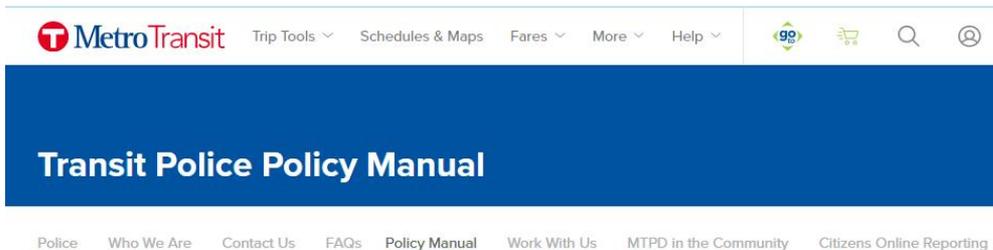


MTPD employs one FTE dedicated to policy research and development

Currently under internal review:

Use of Force, Officer-Involved Shootings, Officer Code of Conduct, Bias Policing, Complaints, Search & Seizure

LEXIPOL



Chief's Preface

The Metro Transit Police Department believes that having a well-informed public is key to our success. To that end, we have put a copy of our policy manual online so that it's easily accessible to anyone who wants to see it.

Our policy manual was developed to guide Transit Police officers in the performance of their law enforcement mission. The policies have been established through the review and inclusion of ever-changing legal and best-practice principles in the law enforcement profession. The policies are updated as necessary to reflect changes in the law, best practices, officer responsibilities and department goals and objectives.

This policy manual, together with an officer's training and professional discretion, provides Transit Police officers with the tools they need to carry out their responsibilities.

- [Chief's Preface](#)
- [Law Enforcement Code of Ethics](#)
- [Mission Statement and Core Values](#)
- [Law Enforcement Role and Authority](#)
- [Organization and Administration](#)
- [General Operations](#)
- [Patrol Operations](#)
- [Traffic Operations](#)
- [Investigation Operations](#)
- [Equipment](#)
- [Support Services](#)
- [Custody](#)
- [Personnel](#)

Policy manual service that:

- Offers policy updates based on:
 - Changes in law
 - Changes in court precedent
 - New research in best practices
- Adaptable for our unique transit agency's needs
- Notifies officers of policy changes
- Requires acknowledgement
- Tracks policy acknowledgement

The 691-page police policy manual is posted on the MTPD's public-facing website

MTPD POLICY 300.3.4/Carotid Controls: Updated in June 2020, ahead of state law mandate

300.3.4 CAROTID CONTROL

The proper application of the carotid control hold may be effective in restraining a violent or combative individual. However, due to the potential for injury, the use of the carotid control hold is considered deadly force and subject to the following:

1. The officer shall have successfully completed department-approved training in the use and application of the carotid control hold.
2. The carotid control hold may only be used when circumstances perceived by the officer when the officer believes there is an imminent risk of serious bodily harm or death if the subject is not immediately brought under control or apprehended.

Other Policies Recently Updated:

Vehicle Pursuits
Police Canines
Use of Narcan
Professionalized Uniforms

Tell us how we're doing

Have a compliment or complaint about an officer? We want to hear from you.

[Officer compliment →](#)

[Transit police complaint →](#)

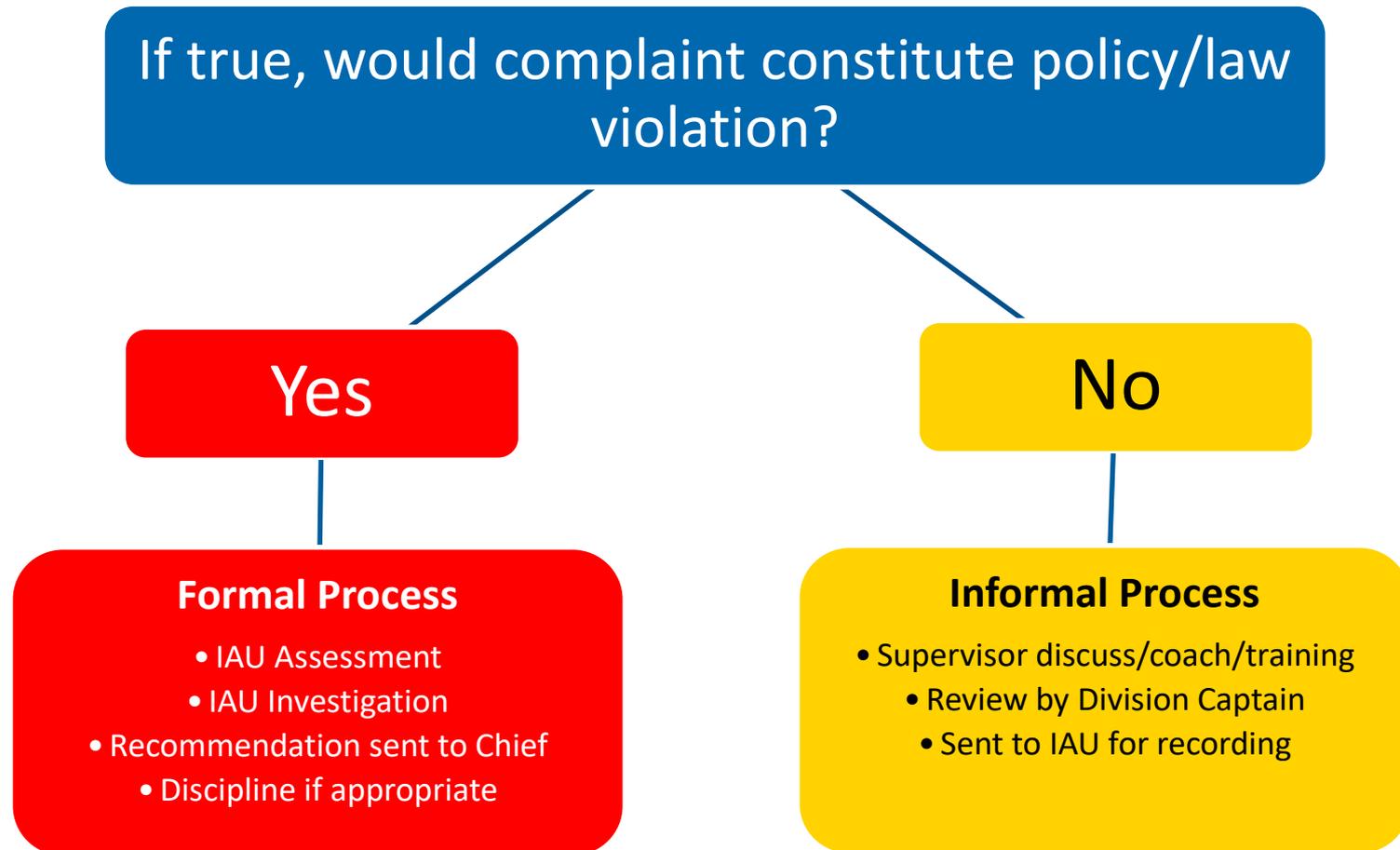
In 2019, the Internal Affairs Unit:

Investigated 12 formal complaints

Sustained 30 policy violations

Resolved 177 informal complaints

MTPD Complaint Handling Process



Current MTPD officers receive the following training:

COURSE	HOURS	WHO	BEGAN
Crisis Intervention Team (CIT)*	40 hours	45 officers	2018
Fair & Impartial Policing	8 hours	All officers	2018
Integrated Communication Assessment & Tactics (ICAT)	8 hours	All officers	2018
Procedural Justice	8 hours	All officers	2019
Conflict Management & De-escalation	3 hours	All officers	2020



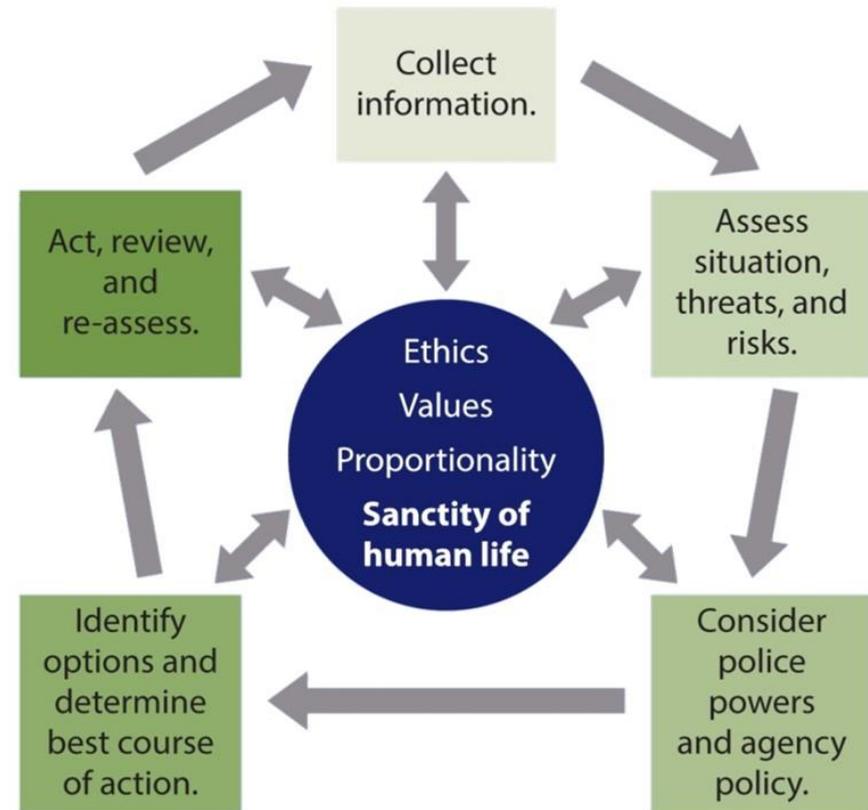
**All officers receive training regarding individuals experiencing mental crisis; 45 are fully certified as CIT officers by the National Alliance on Mental Illness (NAMI)*

MTPD Recruit Academy: Equity Training

Course	Hours
African-American cultural awareness	3.5 hours
Asian cultural awareness	2 hours
East/West African cultural awareness	3 hours
Latino cultural awareness	2 hours
Muslim cultural awareness	2 hours
Native American cultural awareness	2 hours
Community policing	2 hours
Crisis Intervention	4 hours
Autism awareness	2 hours
Procedural justice	4 hours
Internal Affairs/Ethics	1.5 hours
Integrated Communication Assessment & Tactics (ICAT)	4 hours

Integrating Communications, Assessment, and Tactics (ICAT) Training Model:

“ICAT takes the essential building blocks of critical thinking, crisis intervention, communications, and tactics and puts them together in an integrated approach to training.”





- Body-Worn Cameras: Fall 2020
- Real-Time Information Center (RTIC): Phase I
- Early Intervention System software: Winter 2020-21

QUESTIONS/COMMENTS

