

Safety & Security ACTION PLAN

Quarter 1 2023 Update

Metropolitan Council Committee of the Whole

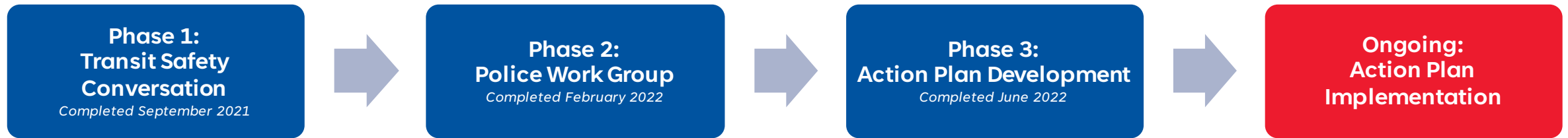
May 3, 2023



Today's agenda

1. Safety & Security Action Plan overview and status
2. MTPD Update by Chief Ernest Morales III
3. Looking ahead – supplemental security implementation, engagement, and communications

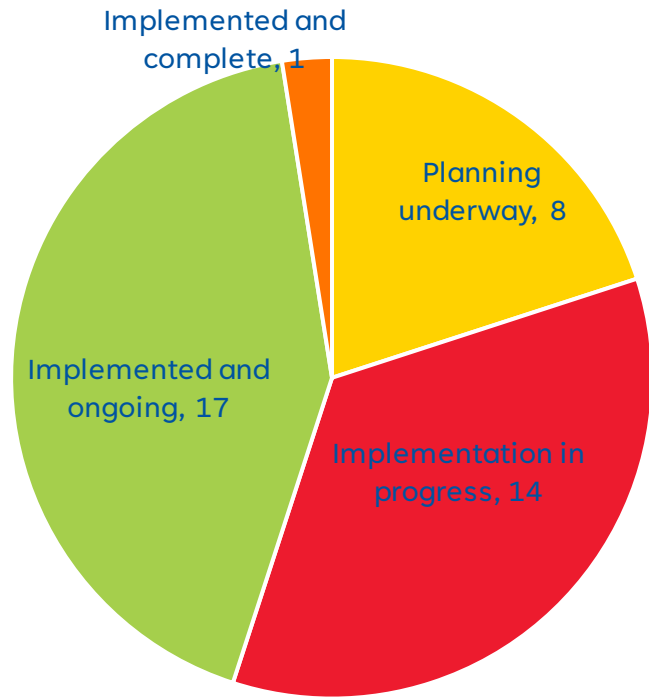
Safety & Security Action Plan: Background and Context



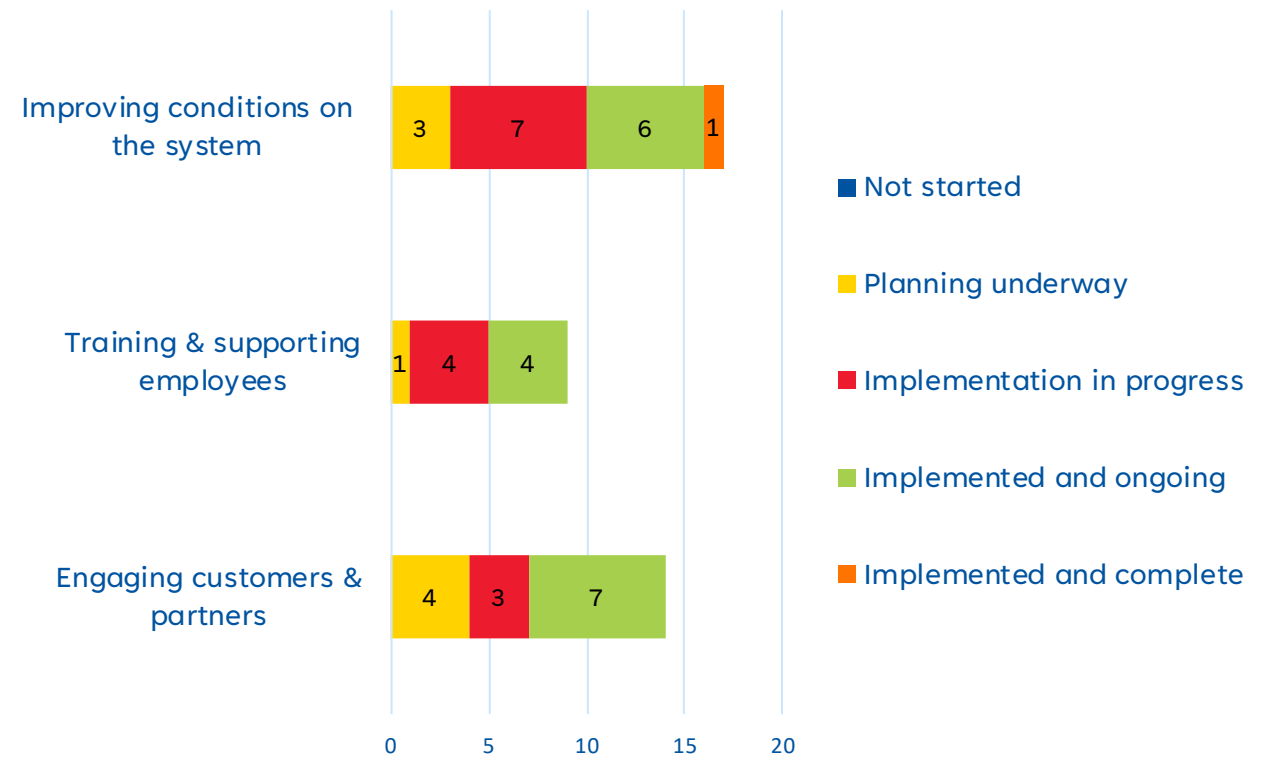
- Safety & Security Action Plan emerged from the Metropolitan Council’s Metro Transit Police Review
- Build on past work and investments
- Currently comprised of 40 action items organized into three areas of work
 1. Improving conditions on the system
 2. Training and supporting employees
 3. Engaging customers and partners
- Metropolitan Council endorsed the three areas of work and established a quarterly reporting requirement in June 2022.
- Plan and reports available: www.metrotransit.org/public-safety
- Data available: www.metrotransit.org/performance

Safety & Security Action Plan Implementation

Number of action items in each implementation status category



Action item implementation status by area of work



MTPD Quarterly SSAP Updates



“I am committed to leading this department to its brightest chapter yet.”
-Chief Ernest Morales III



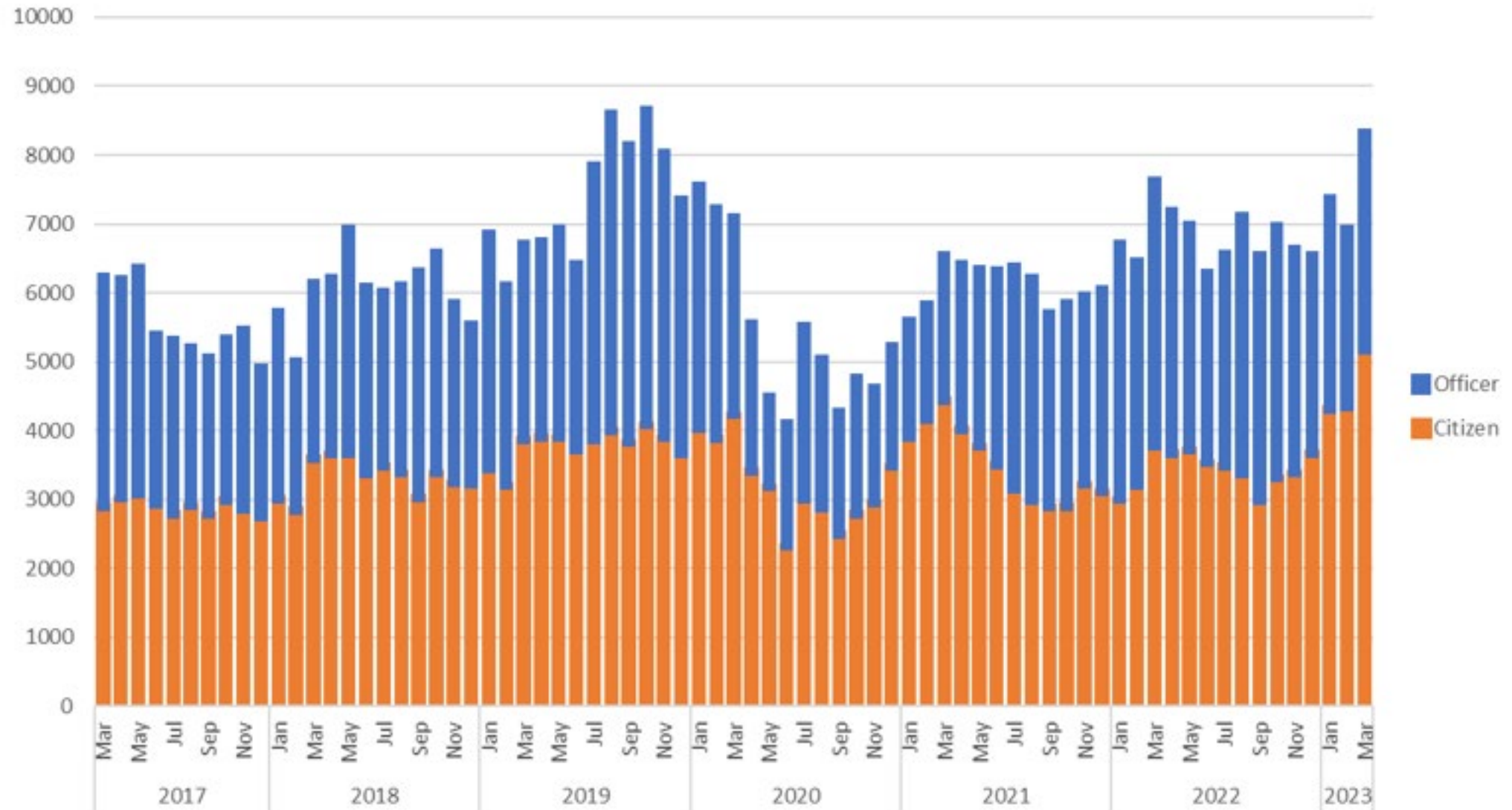
Action Item 3.12

Patrol operations

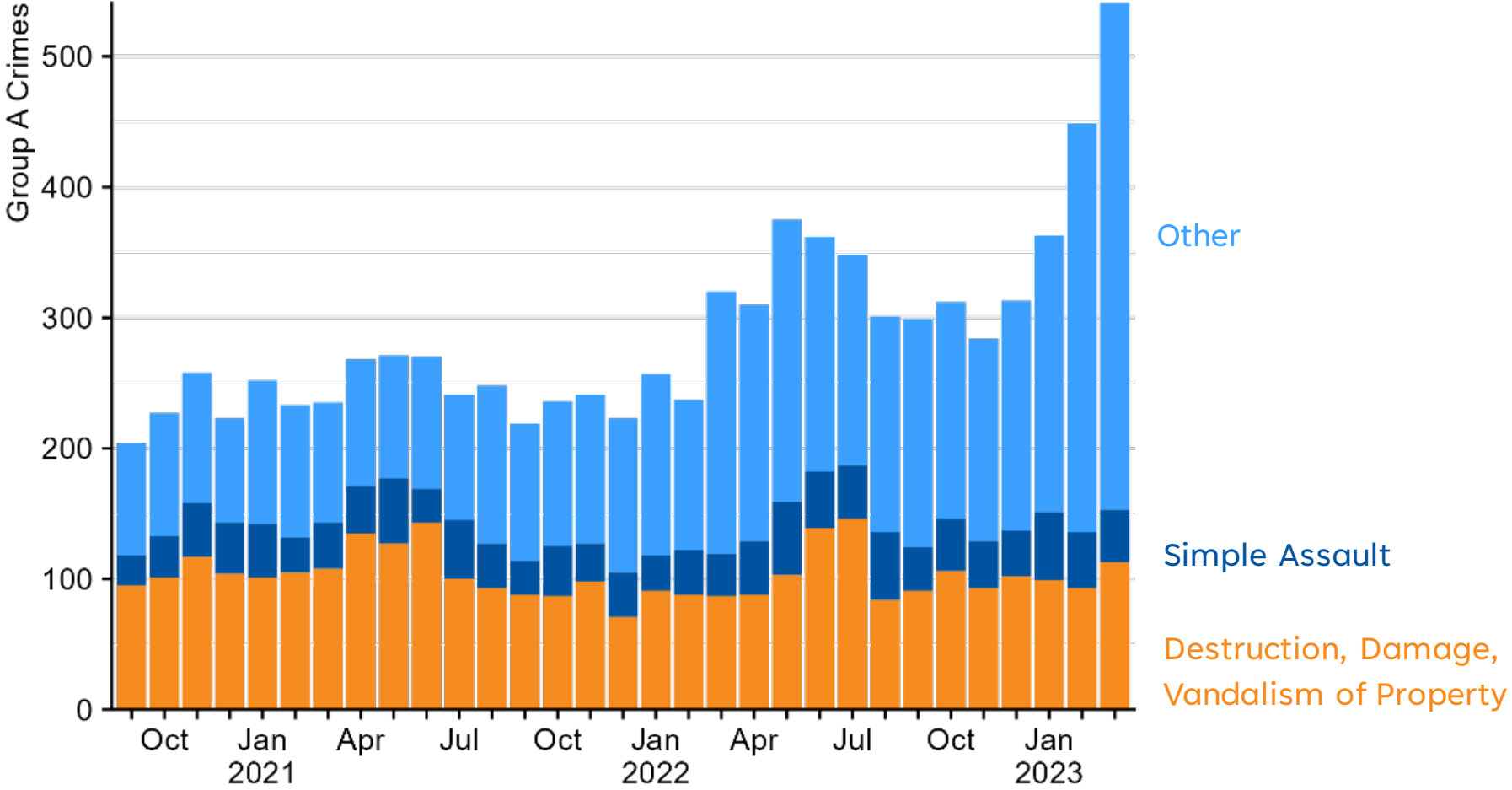
- Extended patrols at transit facilities
- Update to CompStat reporting
- Watch commanders returned to the patrol division
- 1,800 hours of video watched in RTIC
- Comprehensive and long-term patrol plan being developed



Police Calls for Service, March 2017 to March 2023

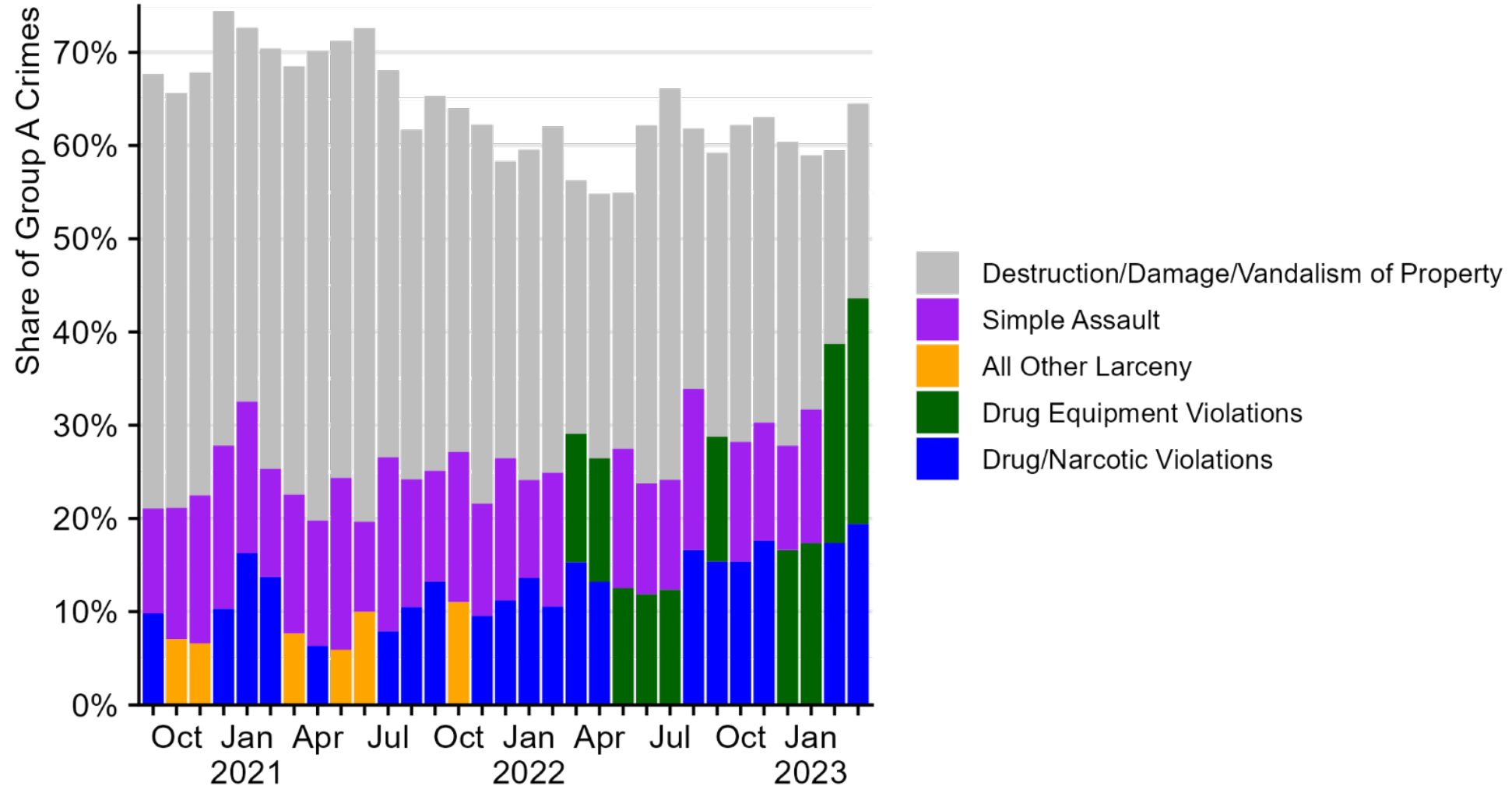


Group A Crime

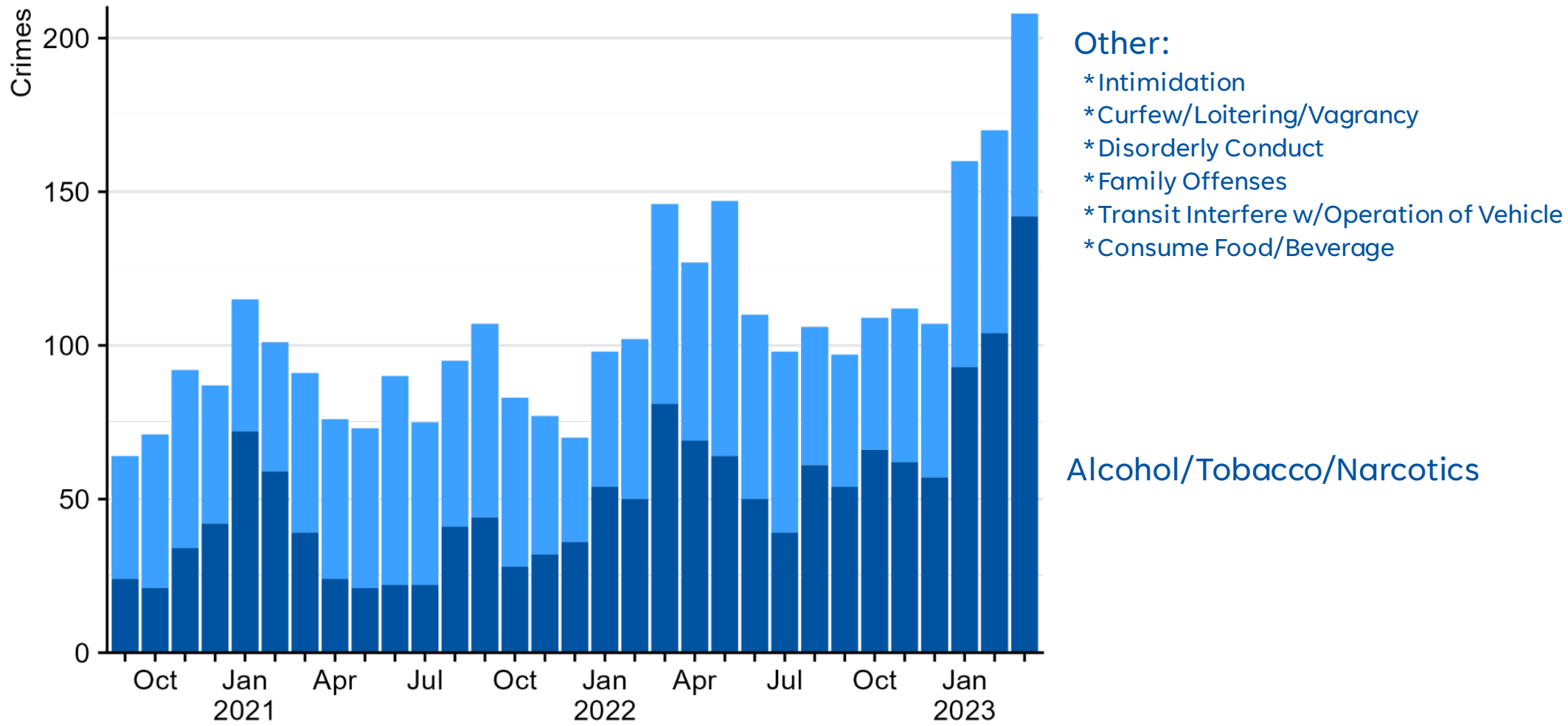


Top 3 Categories of Group A Crimes by Month

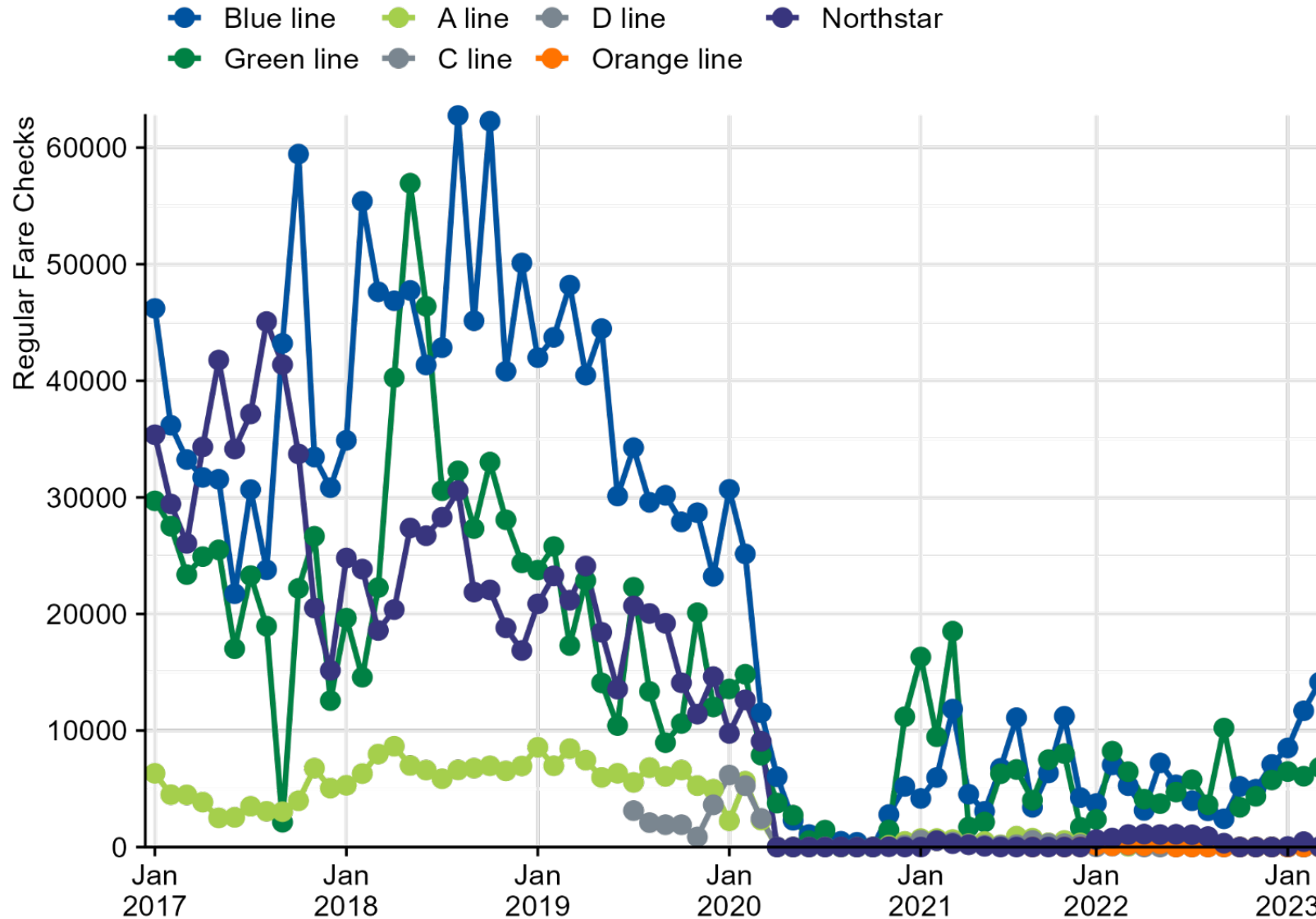
Top 3 Categories of Group A Crimes by Month



Code of Conduct Violations per month, Sept 2020 to March 2023



Fare Checks by METRO Line-Jan 2017 to March 2023



GREEN LINE

Jan - 11,542
 Feb - 6,074
 Mar - 6,839

BLUE LINE

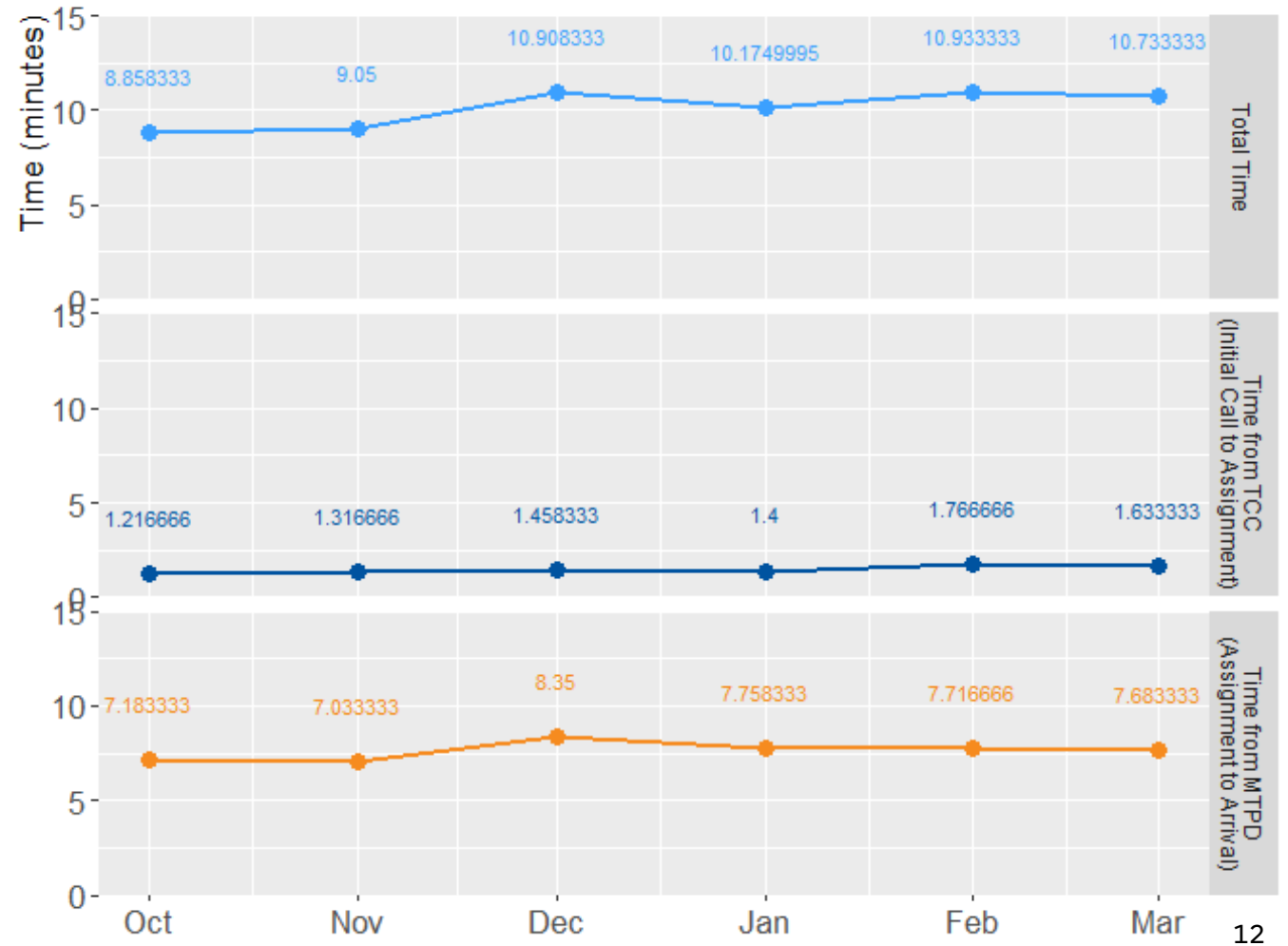
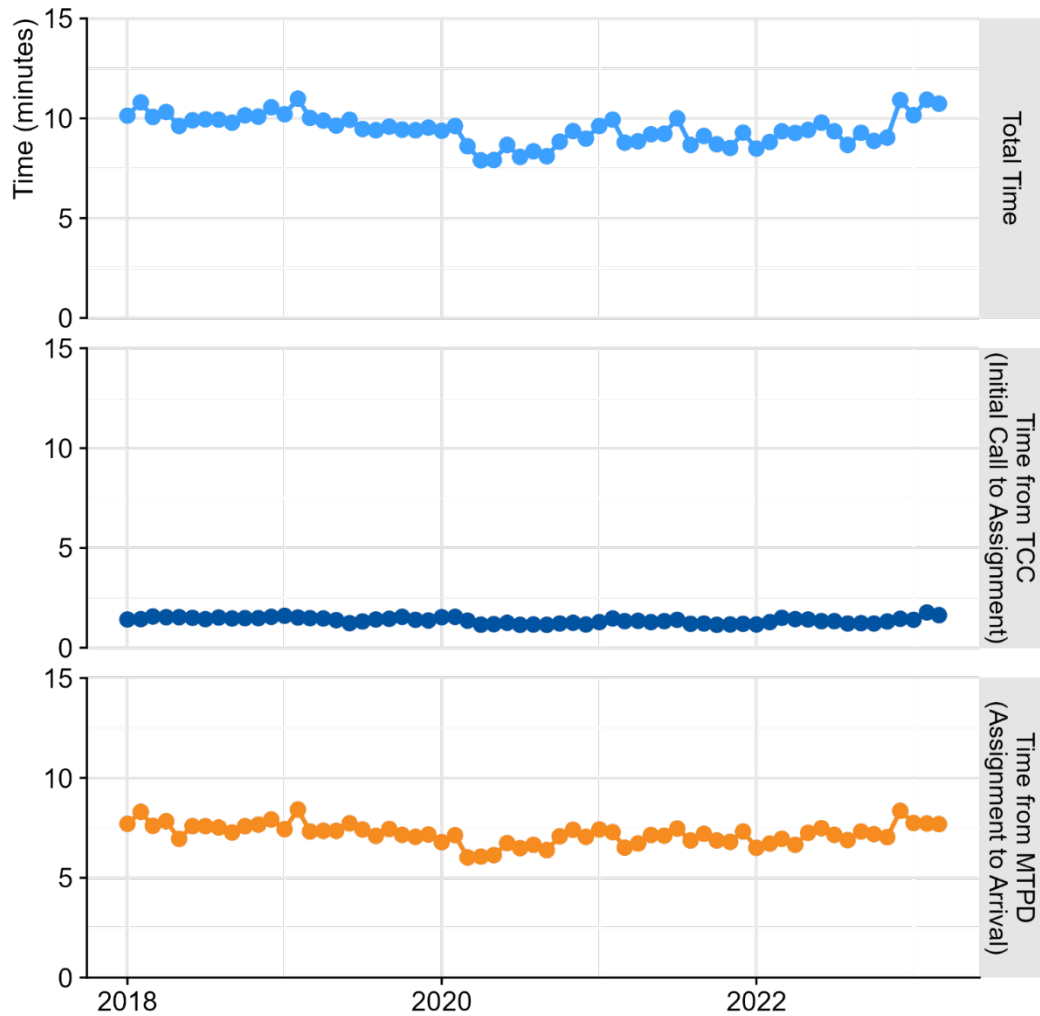
Jan - 15,417
 Feb - 9,434
 Mar - 12,307

NORTHSTAR

Jan - 49
 Feb - 462
 Mar - 25

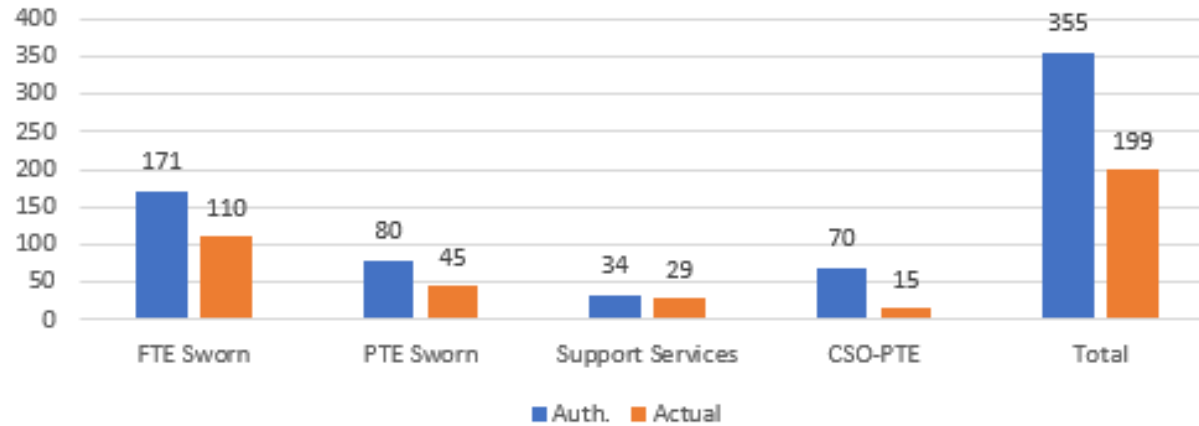
Police response times

Trends Jan 1, 2018 to Mar 31, 2023

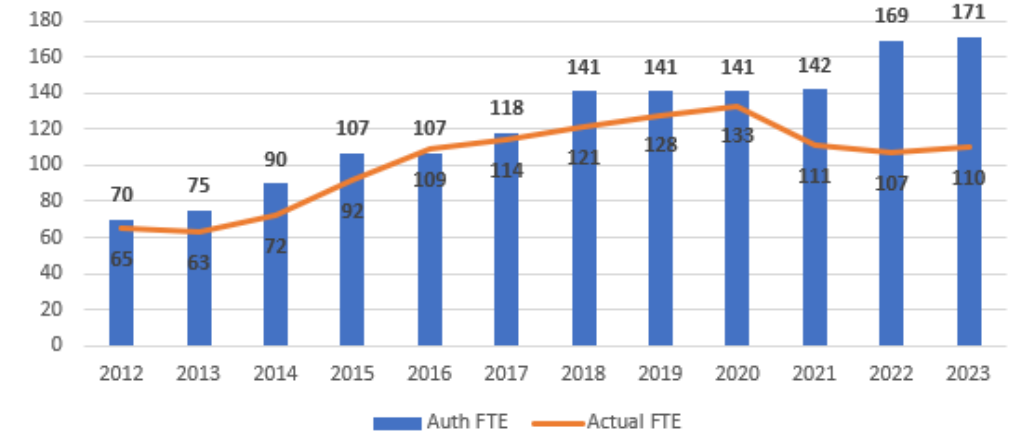


MTPD Staffing Data

MTPD Staffing Data
5.5.2023



MTPD Sworn FTE 2012-2023



Action Item 1.1

Recruitment

- One-day hiring workshops
- Recruitment team
- Lateral officer recruitment
- CSO tuition reimbursement
- Exploring cadet program



Great Workplace Project (GWP) recommendations

- Improve employee engagement
- Increase mental health support
- Establish plans that create a shared vision
- Prevent and address racial discrimination
- Prioritize recruitment, training and mentorship



Work culture

- Recognition
- Welcoming 14 new staff
- Career enrichment
 - 1,700 training hours
 - FBI Academy graduate
 - Career track planning underway



Collaborative policing

- Contract with A Mother's Love
- Outreach events at Mall of America, BCTC
- Garage liaisons
- Joint Powers Agreements
 - MSP Airport
- Community Engagement Team
 - Community Affairs tracking
- Long-term approach for outreach, HAT services



Questions before transitioning to supplemental security, engagement, and communications?

Supplemental Security

- Up to six locations with historically high calls for service
 - Lake Street/Midtown
 - Franklin Avenue
 - Chicago-Lake
 - Uptown
 - BCTC
 - Central Station Vertical Circulation Building



Engaging customers and partners

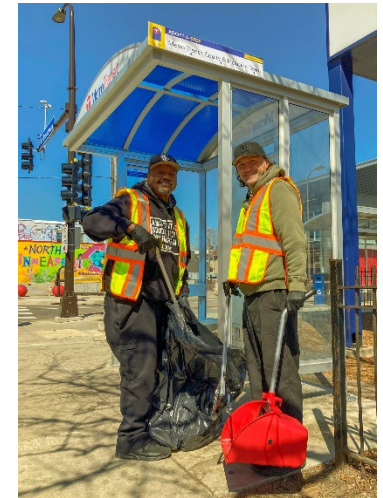
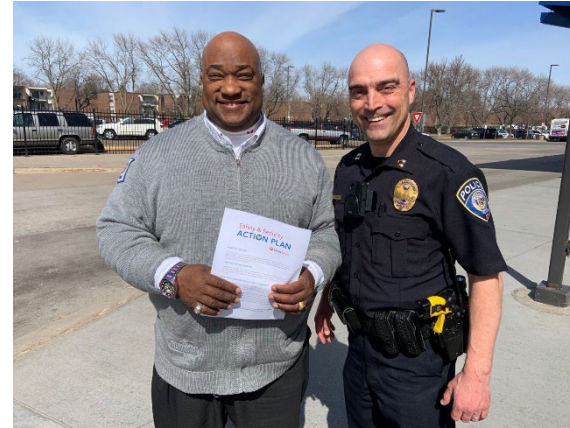
- Building ongoing relationships with community
- Developing site specific community relations plans to enhance the impact of supplemental security
 - Example: Lake Street Station coordination and partnership



March 21 Safety Meeting with Minneapolis Council Member Chavez

Safety & Security Communications

- Internal
 - Coffee With Cops, site visits
 - Transit Safety & Security Committee
 - Managers' Meetings
 - Newsletters, digital signage
- External
 - Earned media
 - Social media
 - metrotransit.org/public-safety



Questions and Discussion