



Safety & Security ACTION PLAN

Quarter 3 2024 Update

Metropolitan Council Committee of the Whole | November 6, 2024





Part 1: Metro Transit Police Department Update

- Quarter 3 Data
- Staffing and Hiring Initiatives
- Law Enforcement Partnerships & Community Outreach

Part 2: Safety & Security Action Plan Implementation Update

- Background and overview of action items' status
- Preliminary 2025 budget investments
- Program and project updates
 - Supplemental Security
 - Transit Rider Investment Program (TRIP)
 - Transit Safety Intervention Project (TSIP)
 - Saint Paul Downtown Alliance and Listening House of Saint Paul Pilots

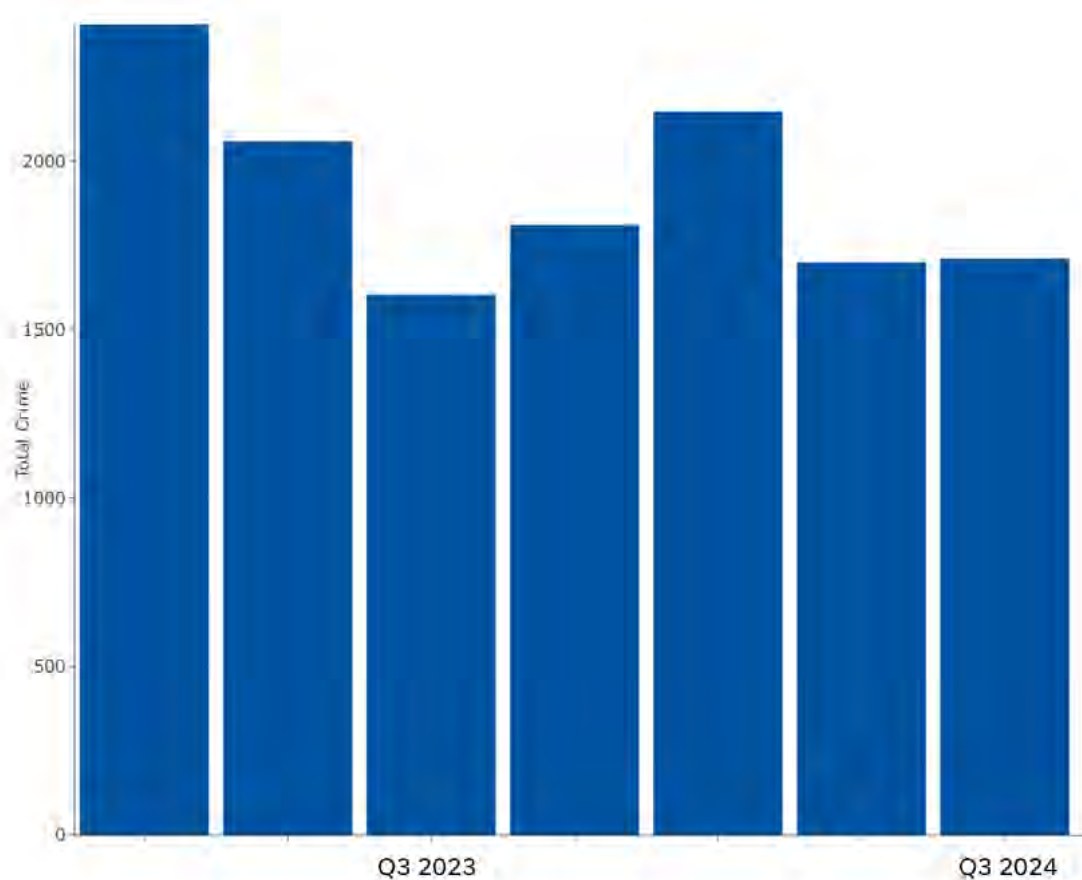


Part 1: Metro Transit Police Department Update

Joseph Dotseth | Interim Chief of Police

Quarter 3 crime data: Overall reported crime

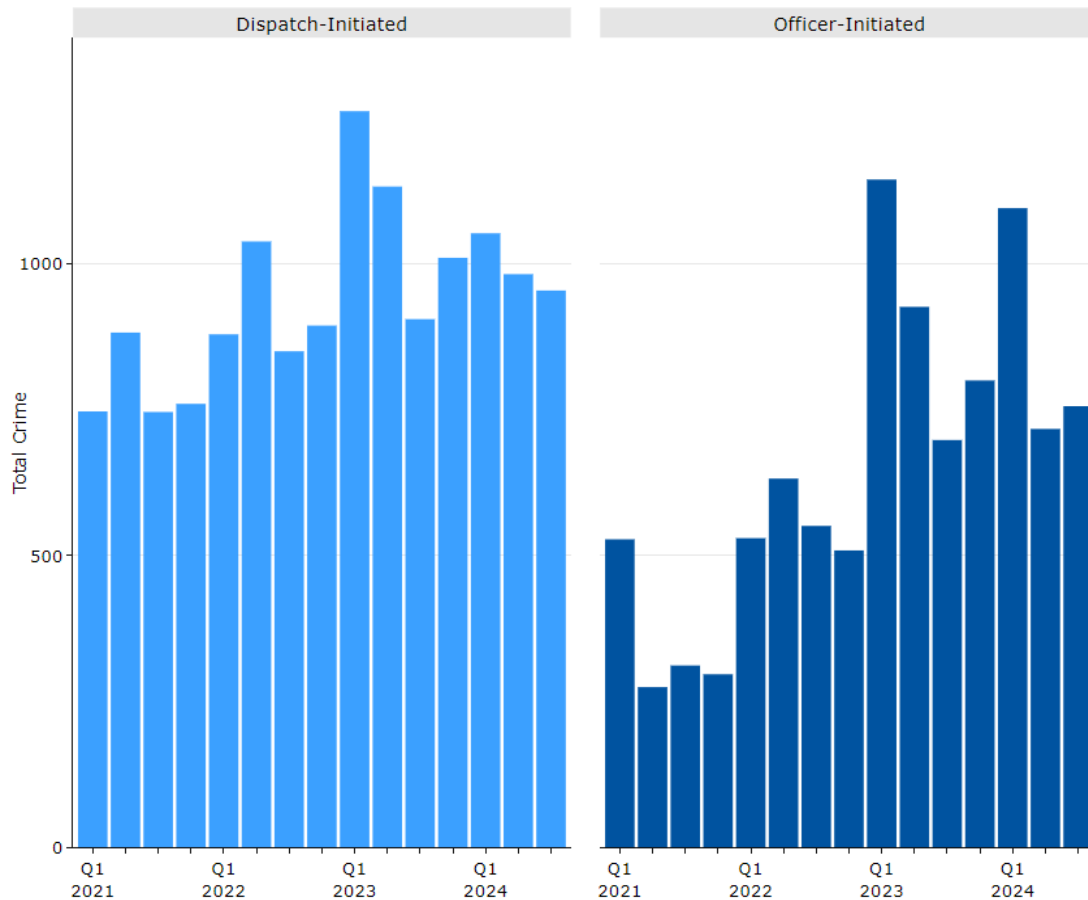
SSAP ACTION ITEMS 3.11 & 3.12



- **Crime -20% from Q1 2024 to Q3 2024**
 - Q1 2024: 2,147
 - Q3 2024: 1,710
- **Crime +6.7% from Q3 2023 to Q3 2024**
 - Remove smoking, crime -2.4%
- **Top crime in 2024: Smoking**
 - 161 citations Q1-Q3 2023
 - 831 citations Q1-Q3 2024

Quarter 3 crime data: Dispatch-initiated and officer-initiated crime reports

SSAP ACTION ITEMS 3.11 & 3.12



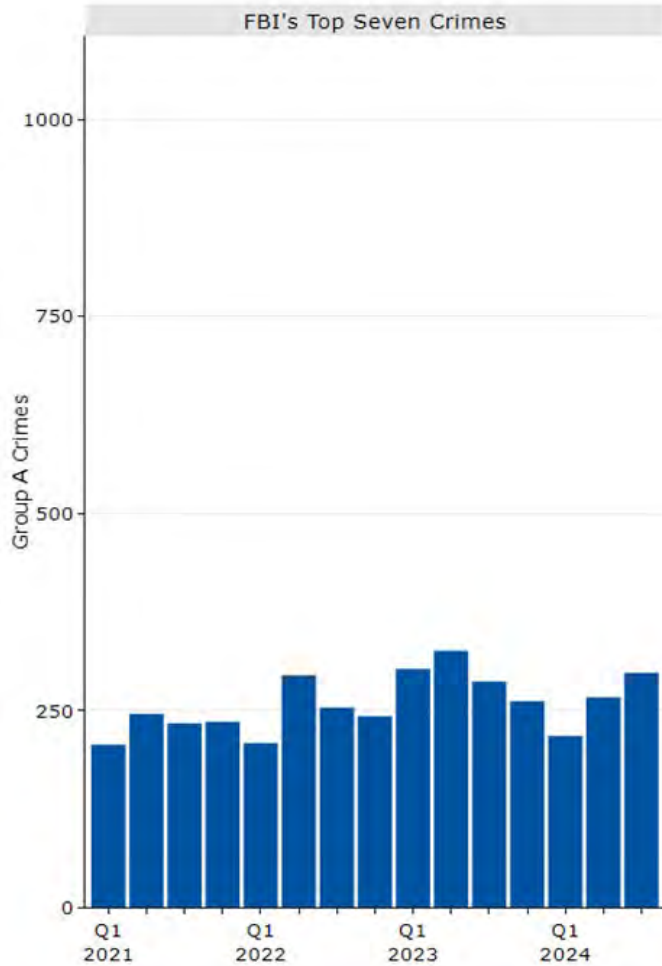
Total reported crime -8.4% year to date

Crimes	Q1	Q2	Q3	Total
2024	2,147	1,699	1,710	5,556
2023	2,405	2,058	1,603	6,066

Crimes	Dispatched	Officer-Initiated	Total
Q3 2024	56% (954)	44% (756)	1,710
Q3 2023	56.5% (905)	43.5% (698)	1,603

Quarter 3 crime data: FBI Top 7 crimes

SSAP ACTION ITEMS 3.11 & 3.12



- FBI Top 7 crimes -14.5% YTD

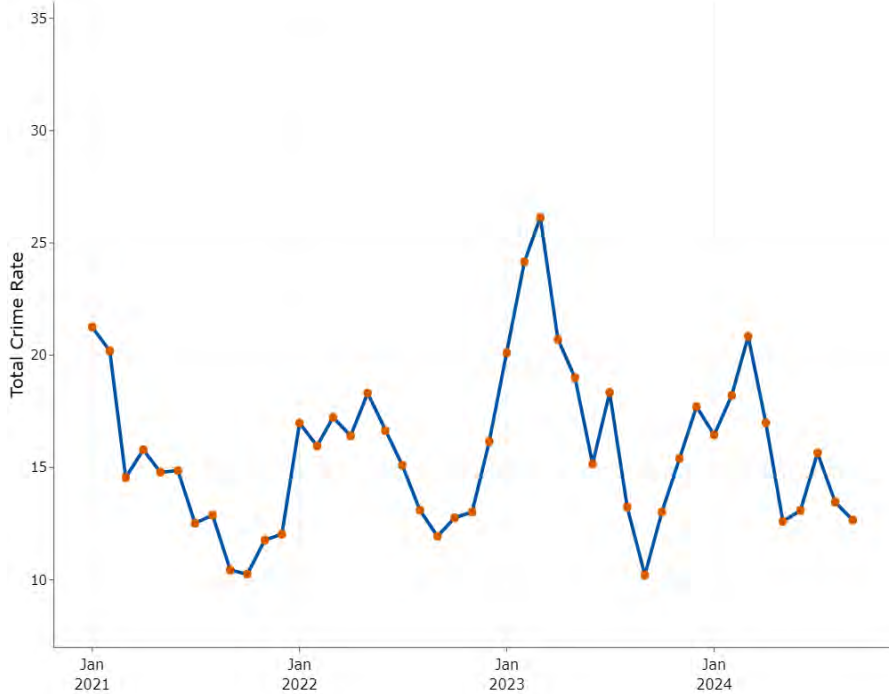
	Q1	Q2	Q3	Total
2024	218	267	298	783
2023	303	326	287	916

FBI Top 7 Crimes			
Homicide	Sex Offenses	Robbery	Assault
Larceny or Theft From Person	Motor Vehicle Theft	Burglary or Breaking & Entering	

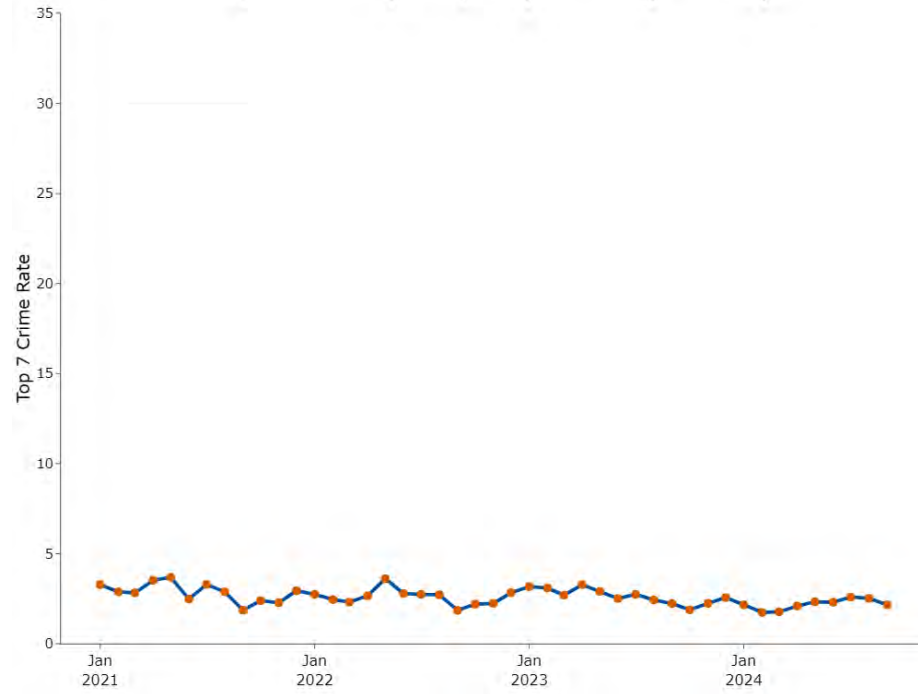
Quarter 3 crime data: Crime per 100,000 system rides

SSAP ACTION ITEMS 3.11 & 3.12

Total crime rate per 100,000 system rides

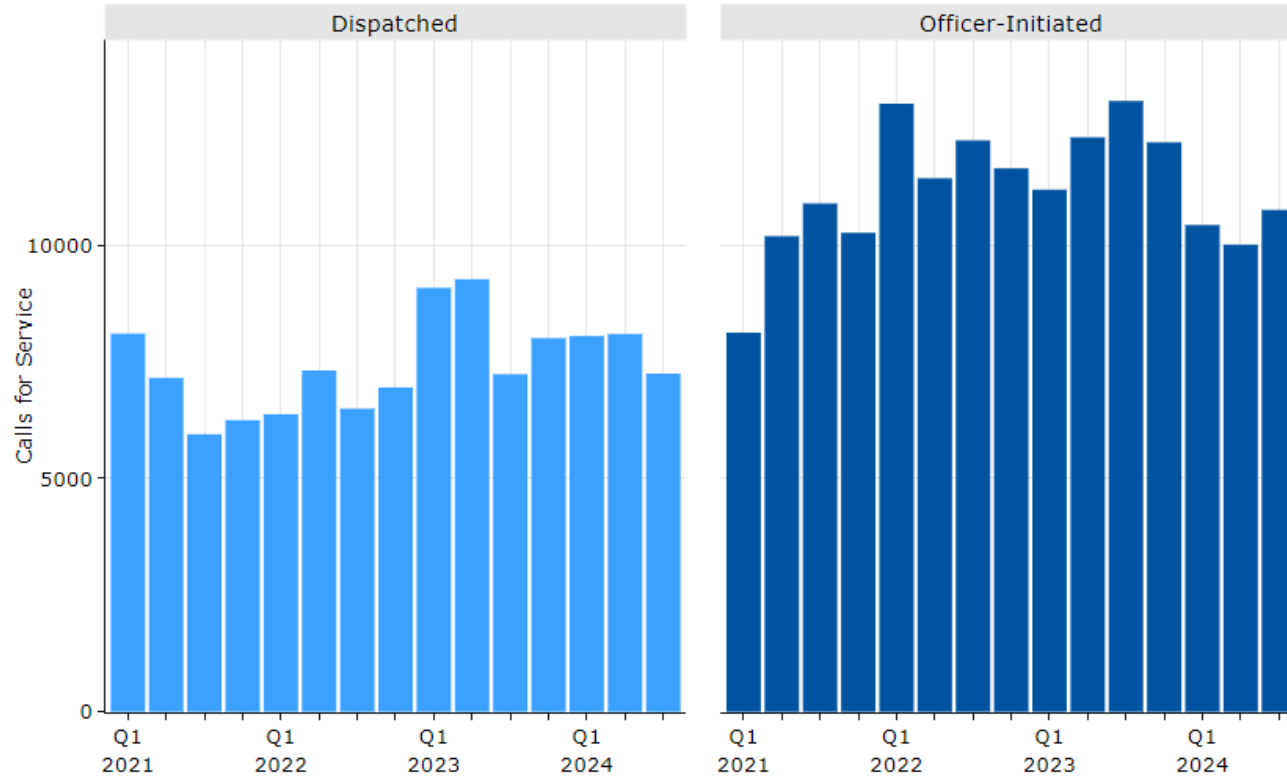


FBI Top 7 crime rate per 100,000 system rides



Quarter 3: Calls for service

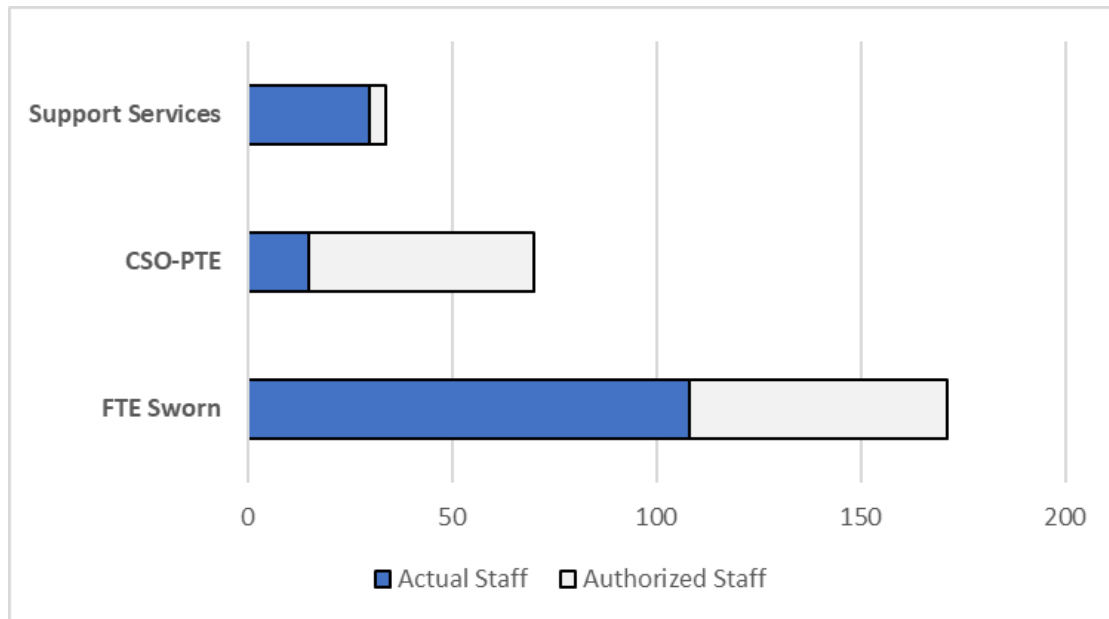
SSAP ACTION ITEMS 3.11 & 3.12



- 54,623 calls for service YTD
- 57% officer-initiated, consistent with 2023

Metro Transit Police Department staffing

SSAP ACTION ITEMS 1.1 & 2.6



Position	Count as of Oct. 2, 2024
Support services	30/34
Community Service Officers	15/70
Full-time officers	108/171



Metro Transit Police Department: CSO Pathway Program

SSAP ACTION ITEMS 1.1 & 2.6



- Applications through Nov. 19, 2024
- Successful applicants hired April 2025
- Next session planned January 2025
- Ongoing recruitment efforts: schools, police associations, law enforcement partners

Metro Transit Police Department: Building culture

SSAP ACTION ITEM 2.6



Example: Development guides created to make to better outline, explain employee development process for sworn officers and support staff

Metro Transit Police Department: Partnerships

SSAP ACTION ITEM 3.13



Maplewood Police	Woodbury Police	Oakdale Police
St. Paul Police	Washington County Sheriff	



Eden Prairie Police	Minnetonka Police	Hopkins Police
St. Louis Park Police	Minneapolis Police	

- **Green Line joint details**

- Enforcement details with St. Paul police focused on key locations

- **Gold Line & Green Line Extension Outreach**

- Partnerships with Eden Prairie, Hopkins, Maplewood, Minneapolis, Minnetonka, Oakdale, St. Louis Park, Woodbury, St. Paul police departments, Washington County Sheriff’s Office
- Joint Powers Agreements (JPAs)

- **Partners**

- Chief's Associations, U.S. Marshals, DOJ, FBI, TSA, APTA, DPS, BCA, County Attorney, Peer Advisory Groups

Metro Transit Police Department: Outreach

SSAP ACTION ITEM 3.13



- **Homeless Action Team (HAT)**

- 773 Calls for Service in 2024
 - 41 people moved from transit into treatment facilities
 - 9 families housed through Metro HRA referrals
- Partnering with Hennepin County Homeless Action Team, People Incorporated, Meridian Behavioral Health, & Mental Health Minnesota



- **Listening Sessions Tours**

- **Employee Town Halls**

Metro Transit Police Department: Vision and Approach



- Experienced command staff
- Transit policing philosophy
 - Sir Robert Peel
 - Community approach
 - Policing as service
 - Building on past successes
 - Leveraging partnerships
- Culture of empowerment

Questions

on Part 1 before moving to Part 2?





Part 2: Safety & Security Action Plan Implementation Update

Safety & Security Action Plan: Background



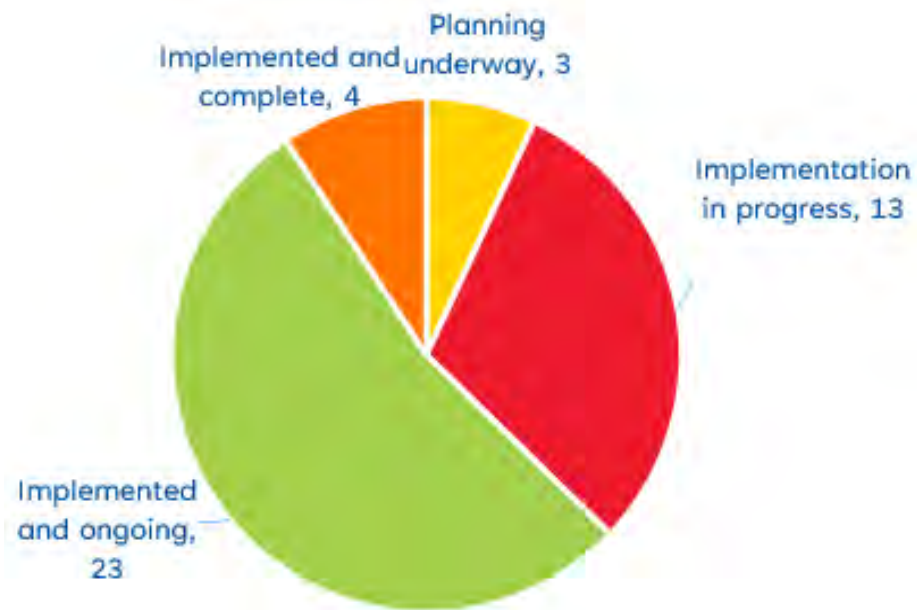
43 Action Items in 3 Areas of Work

Improving Conditions on the System  Training & Supporting Employees  Engaging Customers & Partners

Safety & Security Action Plan Update

SSAP ACTION ITEM 3.12

Action items implementation status

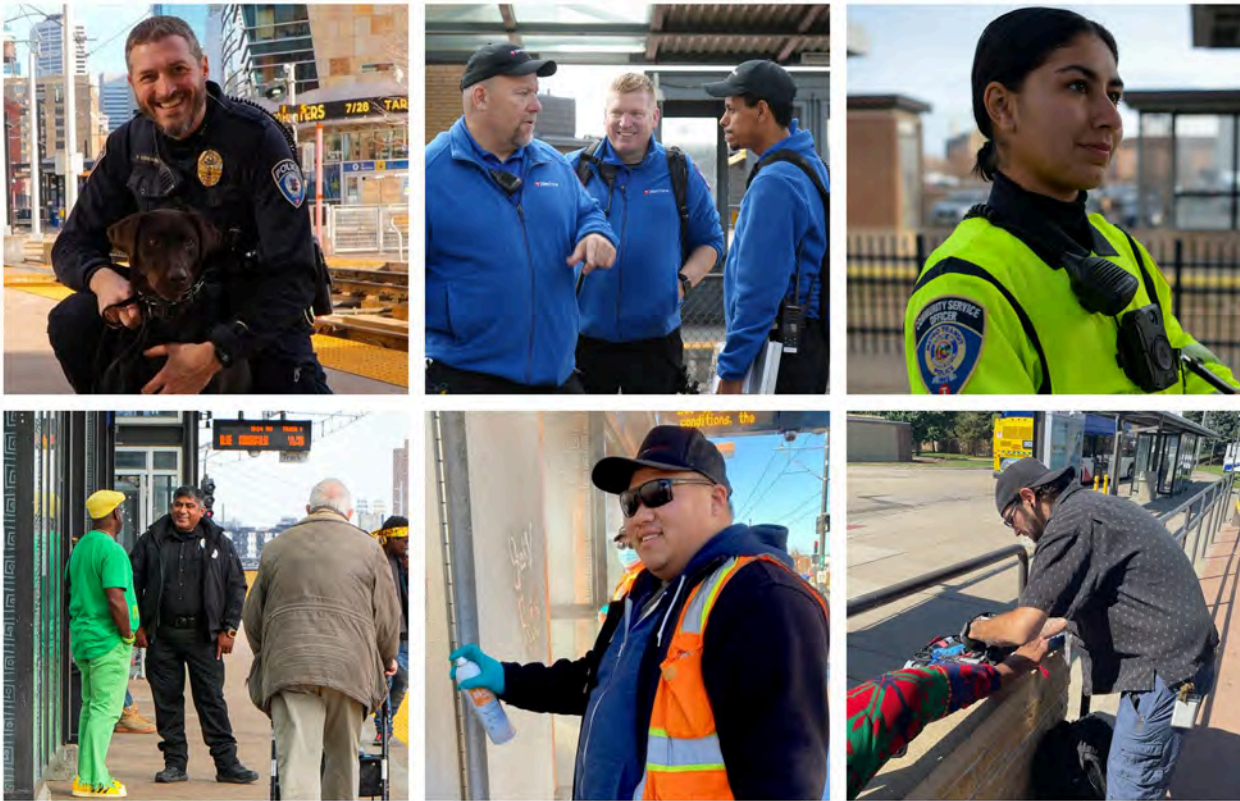


Action item Status by area of work



Preliminary 2025 Budget: Increasing investments in public safety

SSAP ACTION ITEMS 1.1, 1.2, 1.3, 1.12



- **Increasing and supporting official presence**

- Continues efforts to recruit police officers, CSOs
- Doubles investment in supplemental security and
- Grows Transit Rider Investment Program to 100 employees in 2025
- Pilots St. Paul Downtown Alliance Safety Ambassadors at three LRT platforms
- Adds 7 TCC Supervisors to support dispatching
- Continues practice of contracting with services providers

- **Increasing staffing to improve conditions on the system**

- 20 Public Facility Workers to support cleaning, maintenance
- 6 Track Laborers and a foreperson to support cleaning, graffiti removal
- 2 Helpers, 1 supervisor to expand between trip cleaning efforts

Preliminary 2025 Budget: Police Officers, Community Service Officers

SSAP ACTION ITEMS 1.1



- Maintains authorized strength of up to 171 full-time police officers
- Community Service Officer (CSO) Pathway Program
 - Proposed 2025 operating budget reflects 55 CSOs compared to 70 in 2024 adopted budget – changed to better reflect staffing expectations and establishment of TRIP in Operations
- Six new MTPD employees to support administrative and compliance needs (repurposing CSO budget)

Preliminary 2025 Budget: Transit Rider Investment Program, Supplemental Security

SSAP ACTION ITEM 1.2



- Doubles investment in supplemental security to support additional location-based presence across the system
 - Currently at Lake/Midtown, Franklin, T1-T2, Central, Brooklyn Center Transit Center, Chicago-Lake, I-35W & Lake, Uptown
- Up to 100 TRIP employees by the end of 2025
 - Includes field supervision, continued contracted TRIP Agent support

TRIP Quarter 3 Data: Staffing

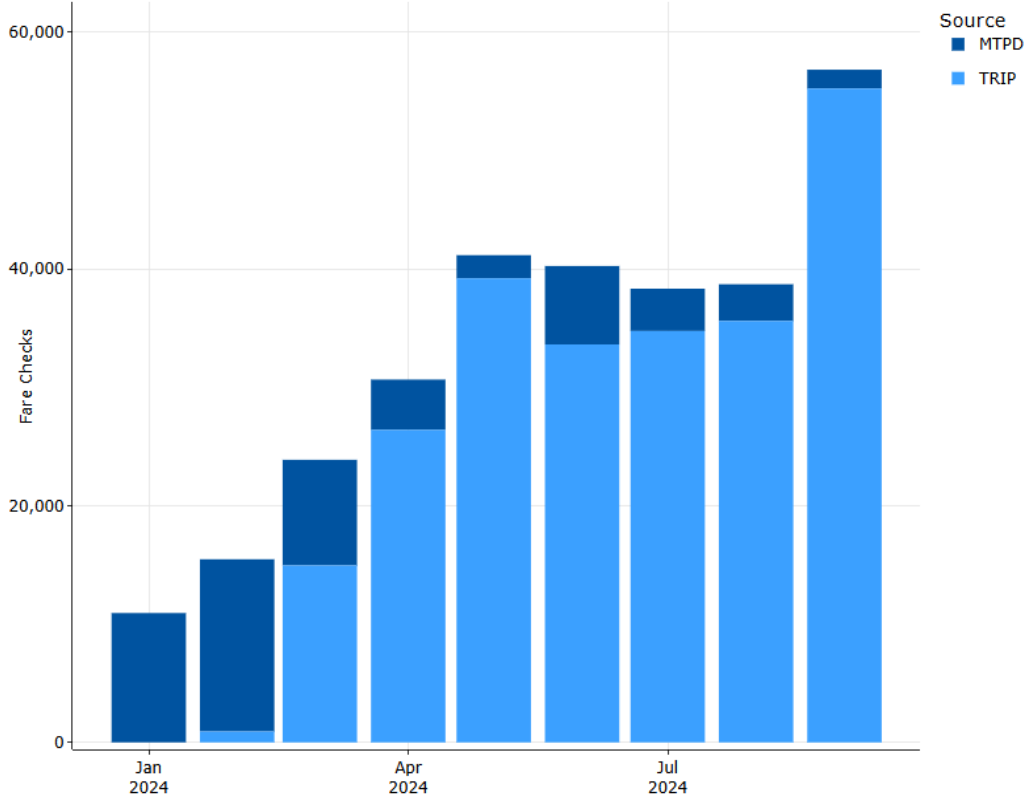
SSAP ACTION ITEMS 1.2 & 3.2



- **Metro Transit TRIP Agents: 13 of 22 positions filled at end of Q3 2024**
 - 8 new TRIP Agents in training
 - Adding up to 11 new Agents before year end
- **Allied TRIP Agents: 25**
 - 11 new agents started in October
- **Assistant Managers: 2 of 3 positions filled**
 - Position will be posted in November
- **Shift Supervisor & Senior Project Administrator positions in development**

Quarter 3 Data: Fare inspections

SSAP ACTION ITEMS 1.2 & 3.2



Regular fare inspections

Q3 2024: 133,866
 Q3 2023: 56,149
(Includes TRIP Agent & MTPD data, excludes fare inspections at special events)

Administrative citation program began in December 2023 with CSOs, expanded to TRIP Agents in February 2024

Preliminary 2025 Budget: Transit Service Intervention Project (TSIP)

SSAP ACTION ITEM 3.15



- **TSIP pilot ended this past summer, intervention services continue**
 - 11,324 contacts and 5,169 referrals
 - 41 people placed in treatment
 - 2025 budget includes funding for transit intervention services
- **Existing work with TSIP providers will continue until new procurement is complete**
 - Procurement expected to kick-off late in the spring of 2025
- **Community-based contracts for intervention services will be fully incorporated into TRIP in 2025**
 - New contract administrator position to manage and administer community-based contracts

Preliminary 2025 Budget: Saint Paul Downtown Alliance Partnership

SSAP ACTION ITEM 1.3



Six-month to one-year contract with Saint Paul Downtown Alliance

- Manages Downtown Improvement District (DID) Services
- Safety Ambassadors at 10th Street, Central, Union Depot
- DID Street Team District I-94 to Mississippi River, Xcel Energy Center to CHS Field



Saint Paul Downtown Improvement District (DID)

Listening House of Saint Paul Pilot

SSAP ACTION ITEM 3.10



- **Listening House clients to provide cleaning services**
 - Monday through Thursday until Jan. 30, 2025
 - 14 people working at a time

- **Adopting Multiple METRO Green Line, bus stations**
 - Robert St., Capitol/Rice St., Western Ave., Dale St., Victoria St., Hamline Ave. Stations
 - Snelling/University A Line stations
 - Four stops adjacent to Listening House headquarters (7th St. & Lafayette Rd.)
 - Co-Adopting Snelling Ave. & Lexington Pkwy. Stations

- **Metro Transit to provide unlimited rides, supplies, Adopt-A-Stop signage**

A photograph of two transit workers in blue uniforms walking past a train. The worker in the foreground is wearing a blue cap and a blue jacket, carrying a clipboard. The worker in the background is also in a blue uniform. The train is silver and has large windows. The scene is outdoors, likely at a transit station.

Questions & Discussion



Safety & Security ACTION PLAN

Thank You!

