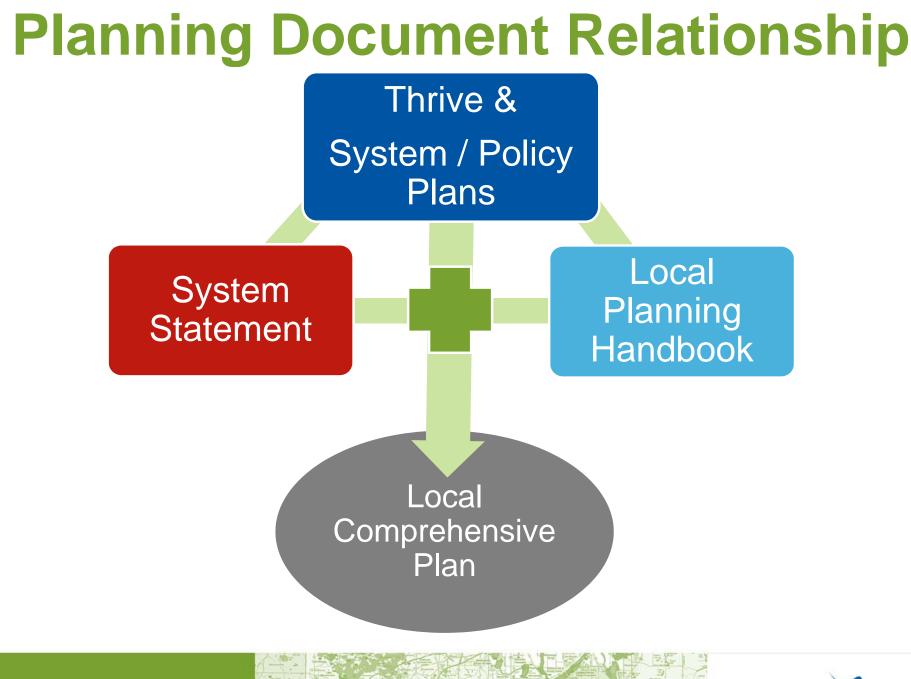
Local Planning Handbook

Update to Community Development Committee May 4, 2015













LPH Testing Program

What is it?

- Web navigation
- Tools
- Resources
- Content
- Review processes
- Retest and review of all changes

Testing Objectives

- Direct user feedback
- Build user support for the Handbook
- Clear communications
- Does the platform function





External Focus Group

33 CITIES

LOCAL PLANNING

B

- 2 COUNTIES REPRESENTING 21
 - TOWNSHIPS
- 6 PLANNING CONSULTING FIRMS

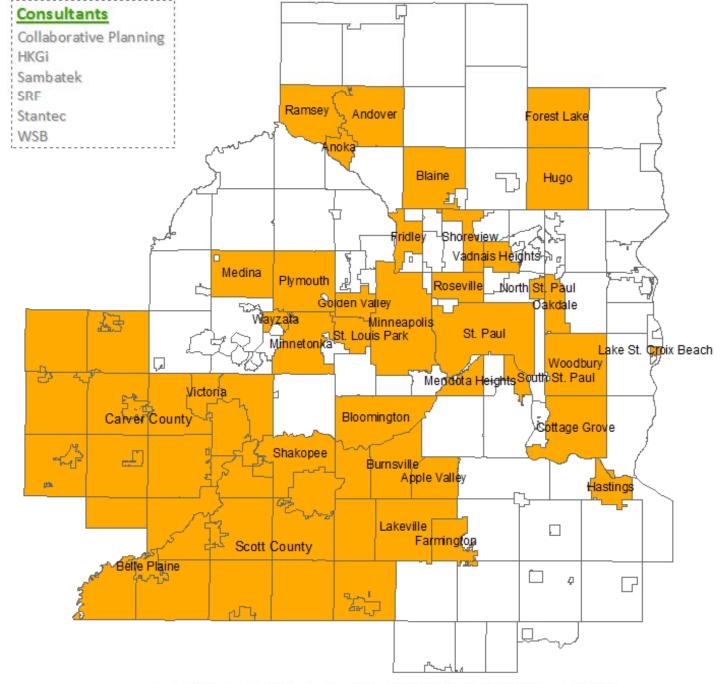


- **9** COMMUNITY DESIGNATIONS (ALL!)
- 16 COUNCIL DISTRICTS (ALL!)

Coordination with MetroCities Review by Land Use Advisory Committee (LUAC)











Internal Focus Groups

Local Planning Assistance Staff

- Sector Representatives: Professional Planners with local government experience
- Reviewers from the '08 Cycle
- Planners that wrote Comp Plans during the '08 cycle

Council Technical Reviewers

 Representatives from the wastewater, water supply, surface water management, transportation, transit, parks, housing, and research units of Council staff.

Community Development Committee

Metropolitan Council members







Testing Schedule Local Planning Handbook

<u>2015</u>





Where we are now (A.K.A. A week in the life)

- Internal and external web navigation testing nearly complete.
- Evaluating comments and identifying fixes from external testing.
- External content review of Introductions, Land Use, Housing and Implementation text sections to be complete May 8th.
- Preparation of external Transportation Content review to roll out May 8th.
- Preparation of internal review of Online Registration, Online Submittal, and Interactive Mapping Tools to be held May 7th.

LOCAL PLANNING

 Development of instructions and resources needed to test the tools, but also developing test questions, scenarios, and instructions for upcoming test topics on May 7th.





Preliminary Feedback

- I think it will be helpful for the upcoming plan process.
- Very impressive. Customizing the "Community Page" is a great feature. The ability to submit online is awesome.
- The site exceeds my expectations!
- Very happy to see more resources integrated, including data, tools, examples, etc.
- User-friendly relevant community information easy to find no "fluff" and well organized.
- Community Pages LOVE this!
- Community Highlights I like this, it gives us a way to review what other cities are doing.
 Photo examples are great! Great to show what Met Council thinks is good. Good motivation to others.
- 5 Stars! Well done! Goes well beyond expectations... Great strides since the '08 Handbook.
- Fresh clean design. I think the structure is good.
- It actually exceeds expectations. My expectations weren't necessarily low, I just wasn't expecting the sophistication and preparedness of the site. Great job!
- Very well done. My only suggestion is the more you can include that's tailored to each community, the better.





How you can provide feedback



- Local Planning Handbook TEST Site
- LPH Web Navigation Test Questions







After Testing

- Compile comments
- Identify needed fixes, revisions, rethinking
- Set schedule for fixing issues
- After all mid point testing is done, we will be RETESTING all changes in August before rollout to get confirmation from our primary users – our external focus group, that the changes made address issues, and clarify content, and provide an overall guide to local comp plans that provides real and useful assistance
- Results of all testing will be reported out at an upcoming CDC meeting.







Questions?

Please feel free to contact me!

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