Meeting #8

Metro Transit Police Work Group

December 3, 2021

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Agenda

Work Plan Item: Data, Governance, and Accountability

1. **Metro Transit Police Data and Analysis Discussion** – John Levin, Metro Transit Strategic Initiatives Director and Leah Palmer, MTPD Policy Analyst & Special Projects Coordinator

2. **Work Plan Check-In –** Lesley Kandaras, Metro Transit Chief of Staff and Michelle Fure, Manager of Public Involvement

3. **Identify Next Steps, including plan for 12/15/21 Committee of the Whole** – Work Group Member Discussion

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Metro Transit Police Data and Analysis Discussion

Presenters:

John Levin, Director of Strategic Initiatives, Metro Transit

Leah Palmer, Policy Analyst & Special Projects Coordinator, MTPD

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Police Work Group Assignment

By February 28, 2022, the Metro Transit Police Review Work Group will report back to the full Metropolitan Council with recommended transit safety and security outcomes and strategies to achieve the outcomes. The recommendations must also identify data and other information that Metro Transit will provide the Metropolitan Council as part of regular Metro Transit Police Department (MTPD) updates that will begin in Q1 2022. Once the Metropolitan Council accepts the recommendations, the adopted outcomes and strategies will serve as Metropolitan Council policy guidance for the Metro Transit Police Department.

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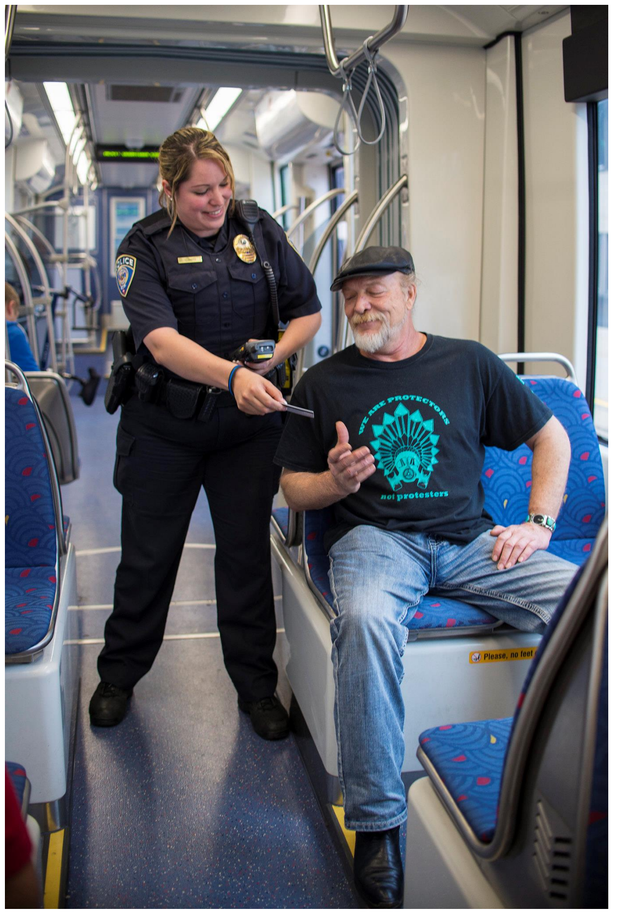
Police Technology Systems

- Computer Aided Dispatch (CAD)
- Field Based Reporting (FBR)
- Video Camera Systems
  - buses, trains, stations, body-worn
- Automatic Vehicle Location (AVL)
- Smartcard fare inspection devices
- Administrative Systems: Officer Electronic Logs, Timekeeping, Performance, Evidence, Investigations / CJIS, FBI/BCA systems



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Police Data

- Calls for service
- Operator check-ins, on-boards, follows
- Fare inspections
- Warnings, citations, arrests
- Offenses against operators
- Use of force incidents
- Workforce demographics, staffing status
- Special situations: e.g., mask compliance

	Bus Checks					
	West Command			East Command		
Month	OP Chks	Follows	OBs	OP Chks	Follows	OBs
Jan	1,117	365	20	193	2	33
Feb	1,561	56	115	118	0	6
Mar	1,183	2	247	59	6	26
Apr	1,132	10	27	26	0	0
May	1,163	64	27	30	2	41
Jun	958	9	0	71	8	0
Jul	791	6	1	183	8	5
Aug	1,060	11	10	519	18	4
Sep	2,603	5	16	442	1	5
Oct	4,136	43	34	495	1	2
Nov	474	10	0	480	3	0

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Key Performance Indicators

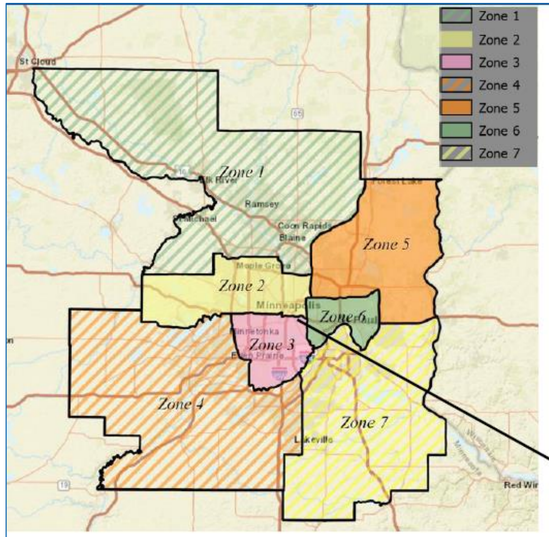
- Visible Presence in the Community
  - Operator Check-ins and Bus On-Boards (count)
  - Fare Inspections (LRT/BRT) (count, percent of rides inspected)

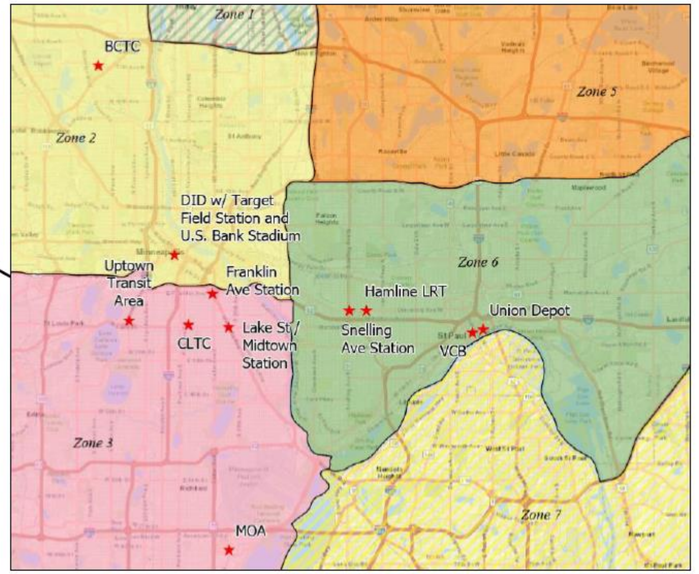
- Responding to Requests
  - Calls for service (per 100,000 rides)
  - Response time (minutes)

- Crimes
  - Warnings, Citations, Arrests (count, per 100,000 rides)
  - Crimes, by type (per 100,000 rides)
  - Operator assaults (count, per 100,000 rides)

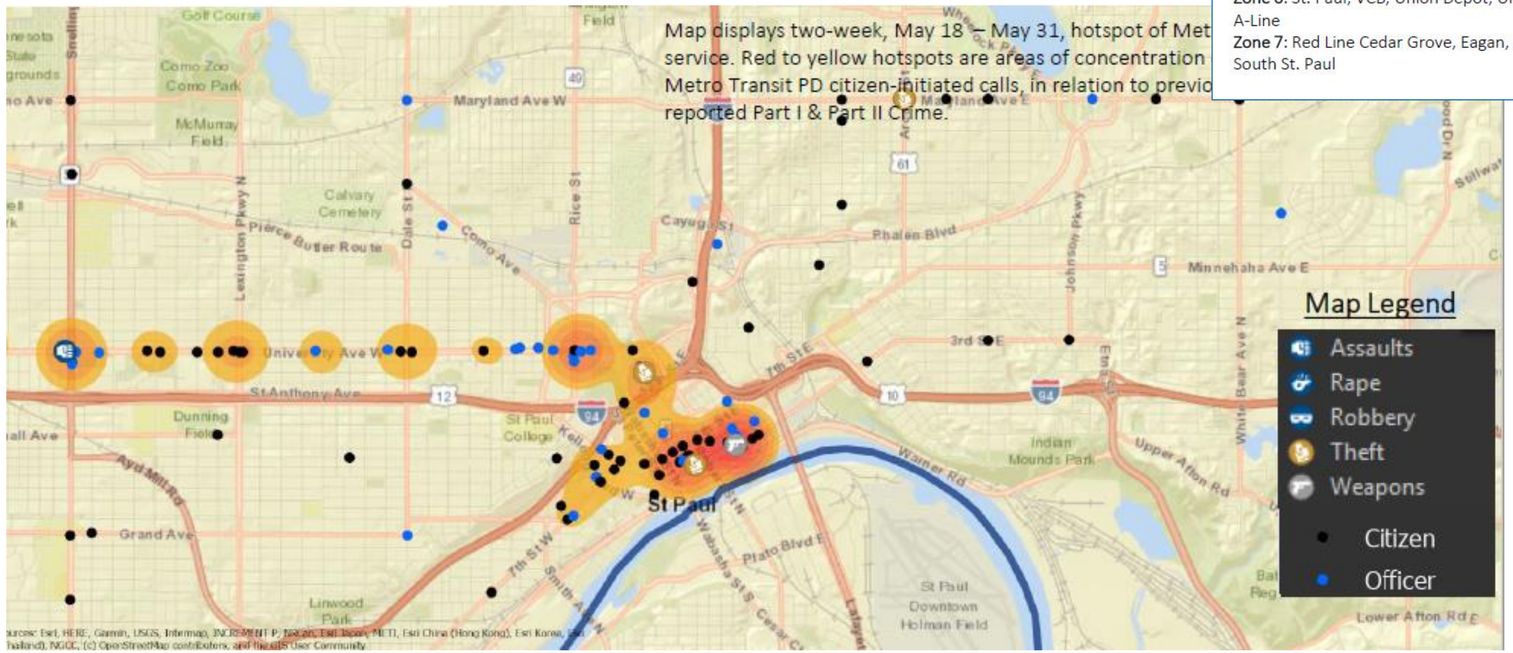
Compstat

- Weekly reporting
- Review of activity by zone
- Focus resources for directed patrol
- Top offenders / HAT contacts





Zone 1: North Star, Big Lake, Elk River
Zone 2: DID, BCTC, C-Line
Zone 3: MOA, CLTC, Franklin LRT, Lake/Midtown LRT, Uptown Transit, Hopkins, Bloomington, Eden Prairie
Zone 4: Southwest LRT
Zone 5: Rosedale Mall, Maplewood Mall,
Zone 6: St. Paul, VCB, Union Depot, University Ave, A-Line
Zone 7: Red Line Cedar Grove, Eagan, Cottage Grove, South St. Paul



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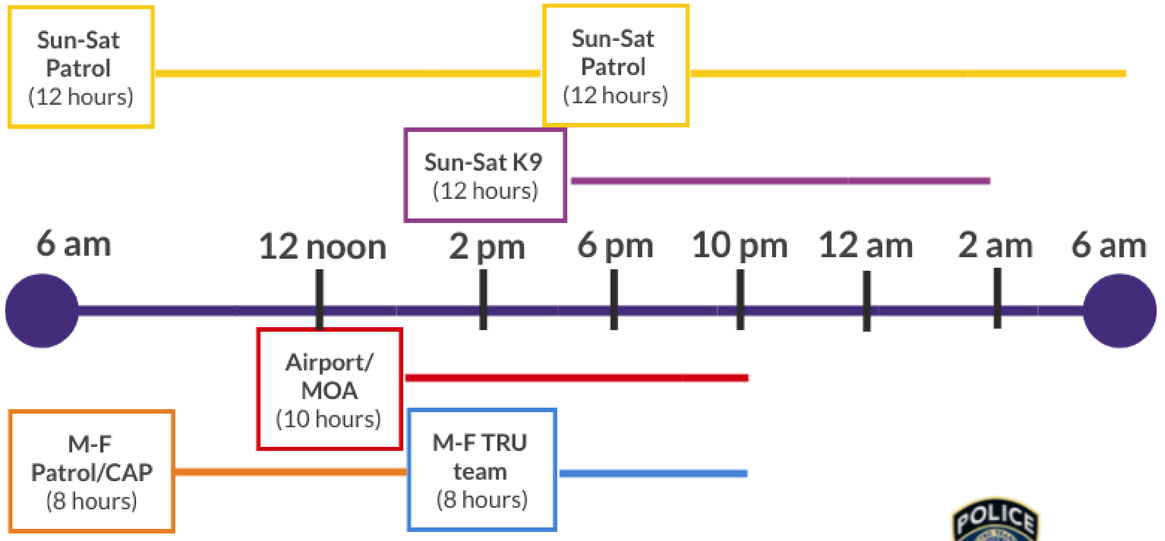
Other Considerations for Police Data

- Number of calls for service and crimes are partially an outcome of level and allocation of staffing
- Recent change in FBI categorization and reporting of crimes
- Community interest in open data
- Data protected under state and federal rules



Effective Jan 2022

Focus on Goals

- What are our goals?
  - Customer and employee safety, and perception of safety
  - Public safety, asset protection, etc.
- Monitor performance, progress towards goals
- Performance measurement approach
  - Outcomes = our broader goals
  - Inputs = the work we do, investments we make
  - Outputs = the results of our work

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Performance Measurement

- Outcomes
  - Number and severity of crimes that occur
  - Customer and employee sense of safety
- Inputs
  - Resources for patrols, engagement, inspections, investigations, etc.
  - Number of officers, CSOs, etc.
  - Allocation of staff by time, location, roles
- Outputs
  - Coverage of the system, operator check-ins, on-boards
  - Calls for service, response time to calls
  - Fare inspections, warnings, citations, arrests

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Considering Equity / Disparities

- Identifying disparate outcomes in policing
  - Challenges with data and measurement
- Understanding mechanisms of disparities
  - Bias and systemic racism
- Addressing disparities
  - Hiring
  - Training
  - Policy

Discussion Questions

- What outcomes should the Council focus on?
- What data/performance measures are needed?
- What information do our stakeholders want to know?

Work Plan Check-In

Presenters:

Lesley Kandaras, Metro Transit Chief of Staff

Michelle Fure, Manager of Public Involvement

Work Plan Overview

Charge: Deliver recommended safety outcomes and strategies to the full Council by 2/28/22 and provide monthly COW updates to inform the recommendations

Work plan is structured in three phases:

- **Phase 1** (8/27-9/15): Work Group kick-off and initial issue identification
- **Phase 2** (9/23-12/17): Review existing policies, practices, and procedures and identify potential recommendations
- **Phase 3** (12/31-2/28): Develop and submit recommendations

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Current Plans for Upcoming Meetings

Dates reflect current work plan but will be adjusted as needed

- December 17 – Open forum for individuals and groups to provide comments
- December 31(?) to February 28 – Developing recommendations

Future COW Updates are scheduled for

- December 15, 2021
- January 19, 2022
- February 16, 2022

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Topics discussed towards developing recommendations

- Review of Citizens League Final Engagement Report (9/10)
- 21st Century Policing at MTPD – Presentation by Chief Frizell (9/23)
- Other transit agencies' law enforcement and public safety practices (9/23)
- Experiences and perspectives regarding public safety and police interactions (10/8)
- Reviewed plan to survey MTPD employees (10/8)
- Code of Conduct (10/15)
- Community partnerships and MTPD contracts with community-based organizations, with guests from A Mother's Love (10/15)
- Homeless Action Team Update (10/15)
- Employee Perspectives (11/5)
- MTPD Approaches to Interacting with Youth (11/19)
- Overview of Student Pass Program, Discussion with MPS (11/19)
- Metro Transit Police Data and Analysis Discussion (12/3)

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Plan for December 17 Open Forum

Members of the public are invited to provide comments:

- Sign up at public.info@metc.state.mn.us to make comments during the meeting.
- Record a message at 651-602-1500 to be played during the meeting (time permitting).
- Email your comments to public.info@metc.state.mn.us to be shared with work group members.

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Work Plan Check-In Questions

1. **Is there additional information about topics already covered in work group meetings that you need before developing recommendations?**
   ("topics already covered" = topics listed on slide 17, e.g., code of conduct, employee perspectives, youth, etc.)

2. **Are there topics that were not part of the initial work plan that you want to cover before moving into developing recommendations or in the early stages of developing recommendations?**

3. **What do you need from staff to support you as you prepare to develop recommendations?**

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Next Steps

- **Based on today's discussion:**
  - Do you want more information on any of the subjects discussed today?
  - Did the group decide anything today that should be noted when drafting recommendations?

- **Next Committee of the Whole Presentation**: December 15, 2021
  - Topics covered since last COW: youth (11/19) and data (12/3)

- **Next Work Group Meeting**: December 17, 2021
  - Work plan focus area for this meeting: Data, governance, and accountability, structures

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