

Metro Transit: Building a Regional Transit System for the 21st Century



August 2, 2016

Great People, Great Service

- 3,170 employees
 - 1,500 bus operators
 - 120 rail operators
 - 600 mechanics, fleet support staff
- 37 percent people of color
- 200+ employees with more than 30 years of service



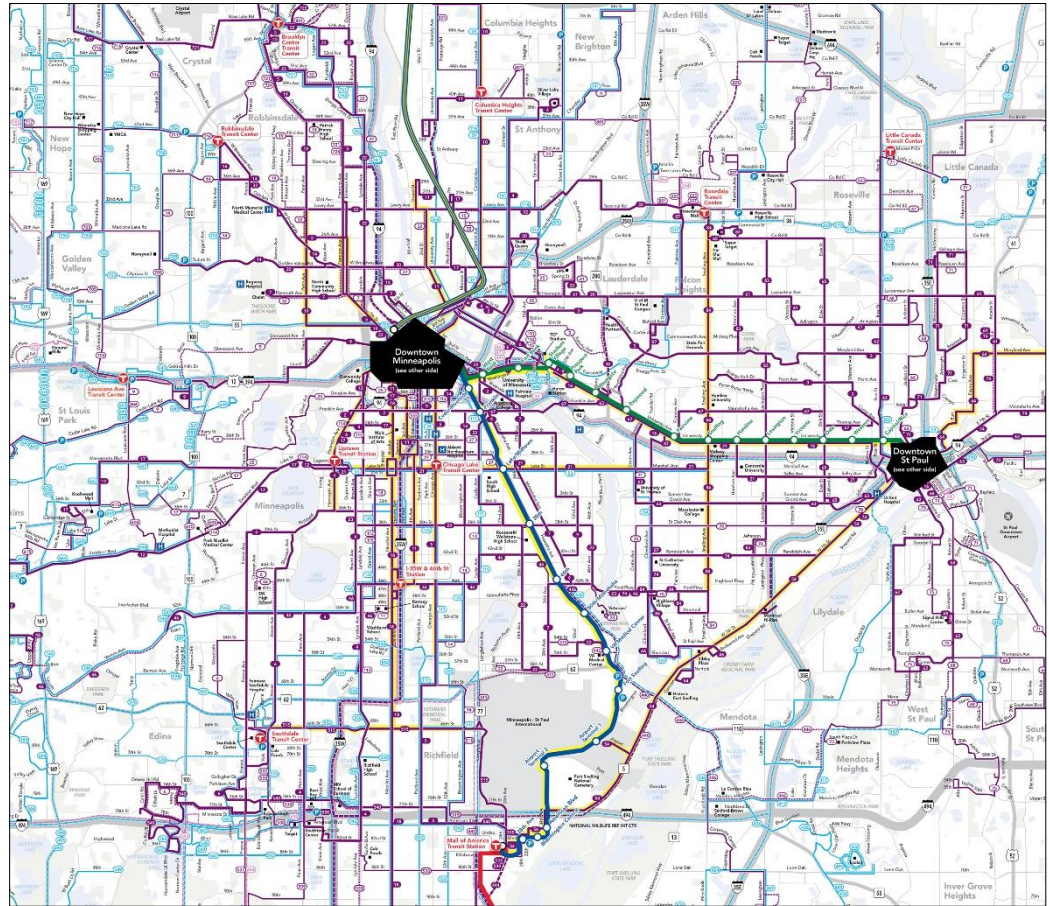
Fleet and Facilities

- 900+ buses
- 86 light-rail vehicles
- 6 locomotives, 18 commuter rail cars
- Better Bus Stops program to enhance facilities in Areas of Concentrated Poverty

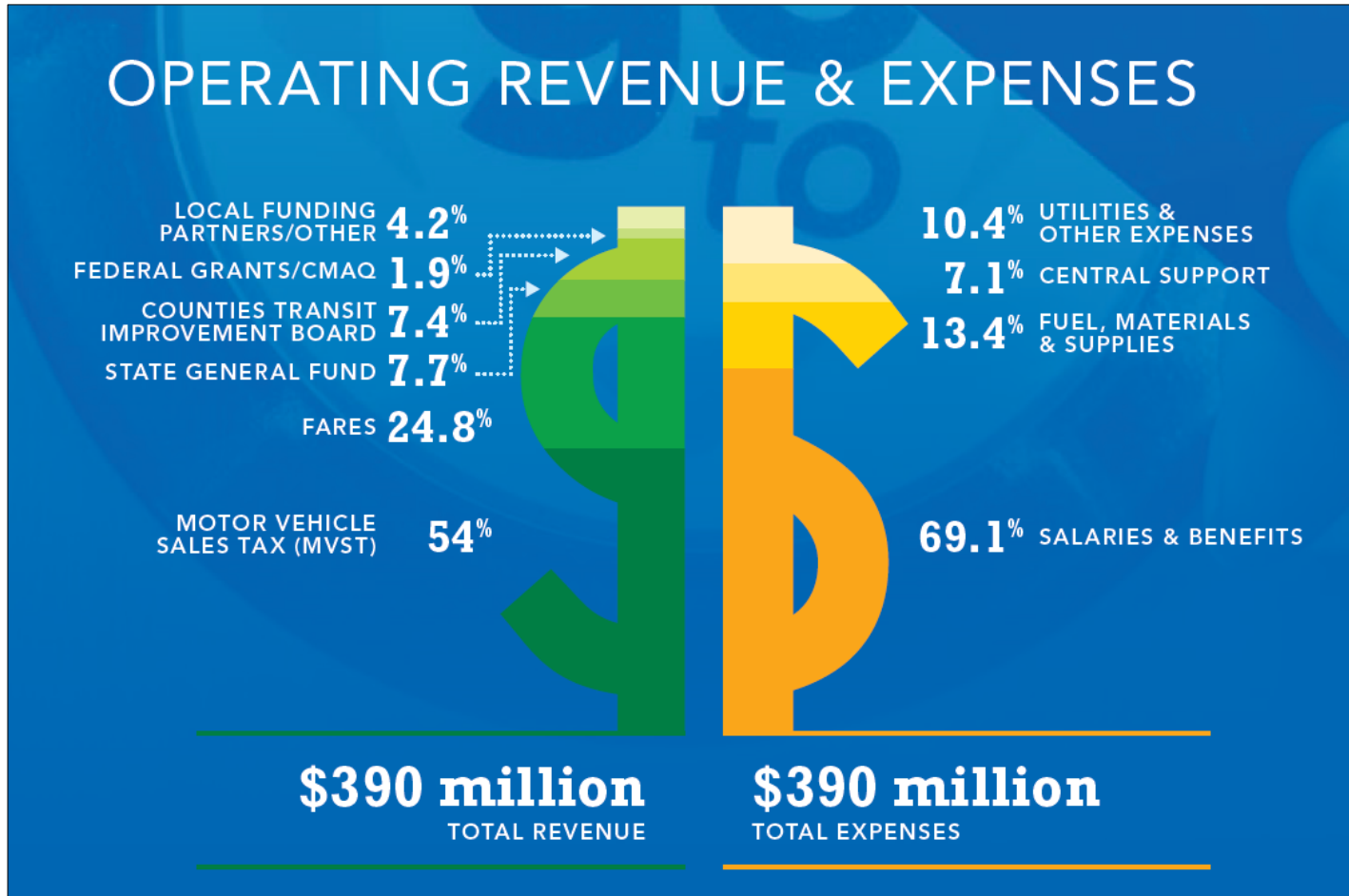


Service

- 907 square miles
 - 90 cities, 7+ counties
- 129 bus routes
 - 58 local, 64 express
- 65+ Park & Rides
 - 15,500 spaces
- 12,500 bus stops
 - 900 shelters



Budget

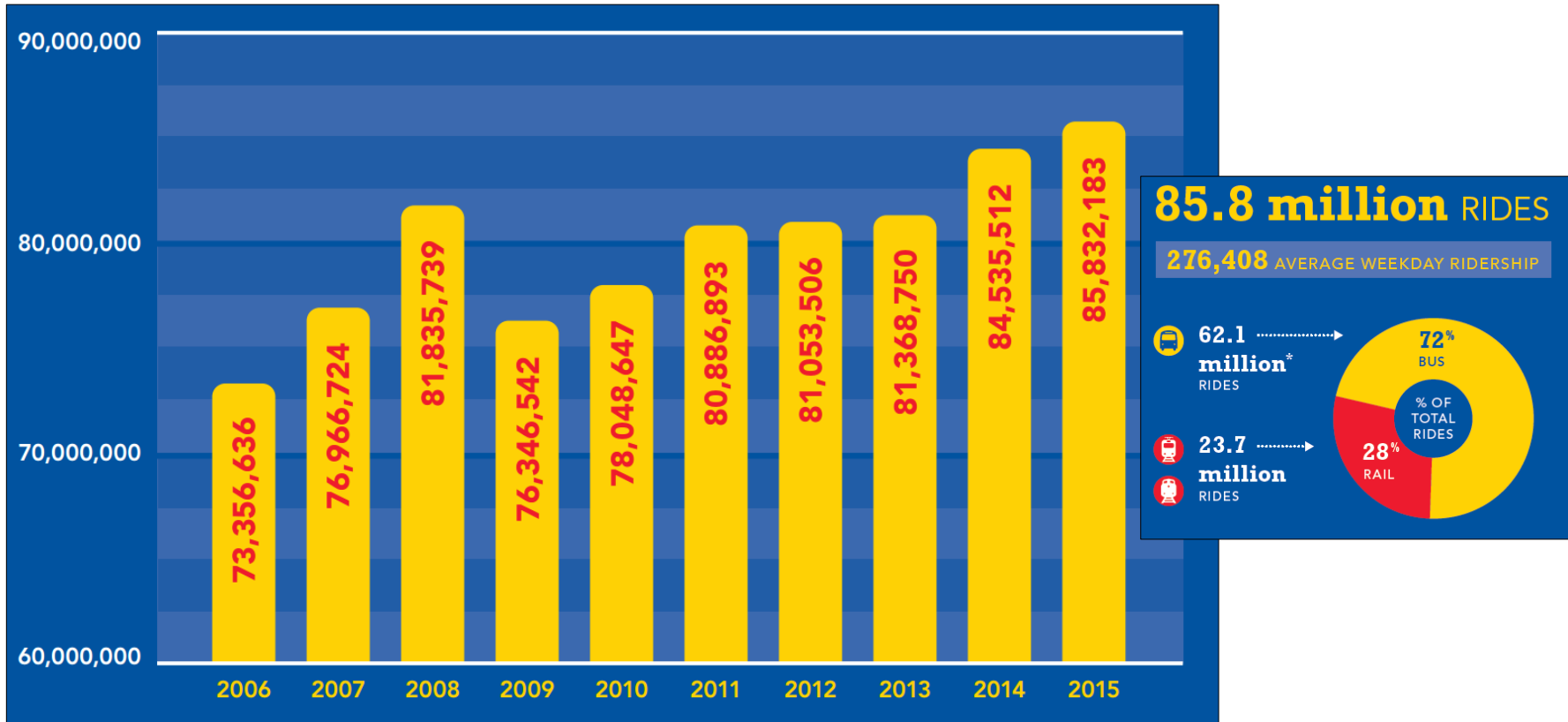


Fares

- \$1.75 base fare
 - No change since 2008
- Low Income Fare Pilot
- Jobseekers
- Student Pass
 - MPS + 40 other metro-area schools
 - 4M rides in 2015, +12%
- Metropass
 - 33K passes, 300+ employers
- U-Pass, College Pass



Ridership



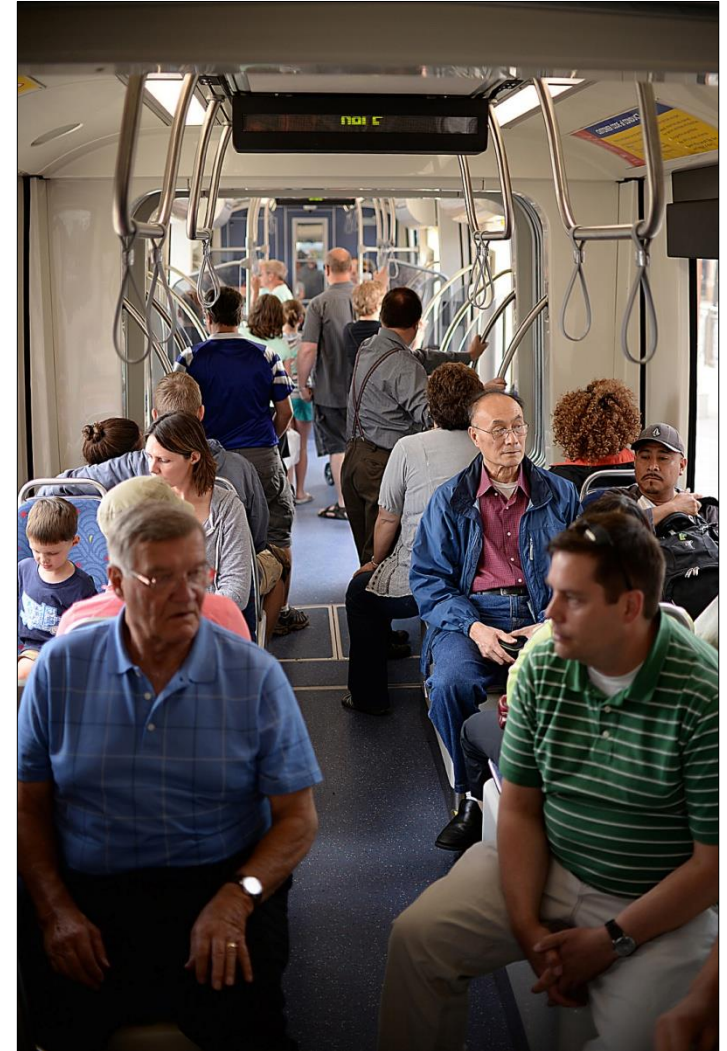
Light-rail ridership

- METRO Blue Line
 - 10.6M rides in 2015 (record)
 - Avg. weekday ridership 31K+
 - Surpassed 100M rides in Jan. 2015
- METRO Green Line
 - 12.4M rides in 2015
 - Avg. weekday ridership 37K+
 - Central Corridor ridership doubled



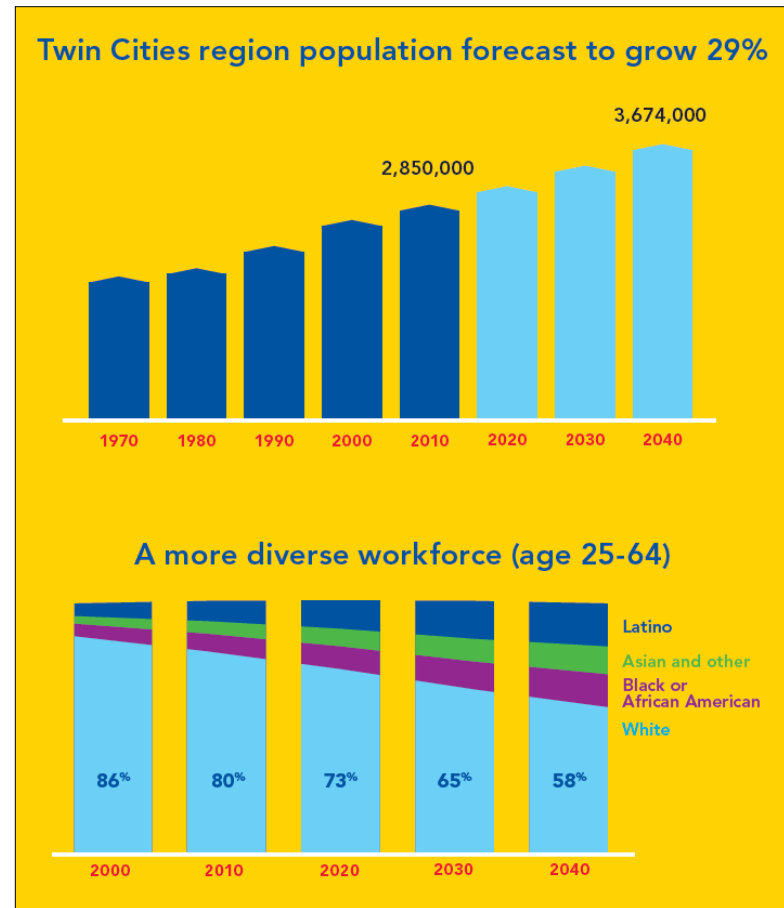
Who's Riding?

- Half of customers are Millennials (ages 18-34)
- 44% of riders are People of Color
- 73% of bus customers are traveling to work or school
- Half of bus riders don't have a driver's license
- 318,000 potential riders live within five blocks of transit



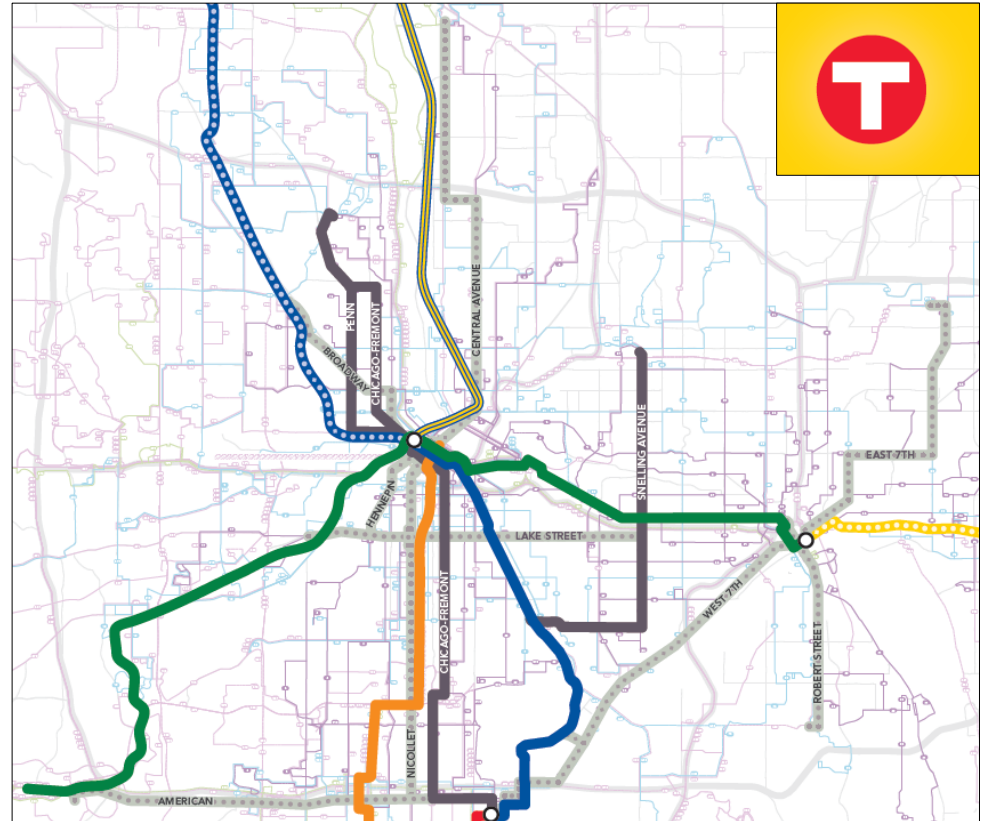
Toward 2020

- Attracting and retaining riders
- Expanding service
- Improving safety and reliability
- Increasing efficiency through data, tech
- Developing transit-oriented communities
- Equity
- Sustainability



Bus Rapid Transit

- 12 priority corridors
 - 400 stations, 100 miles
 - 160,000 weekday rides
 - Areas of Concentrated Poverty
- 25-30% faster service
- Enhanced stations
 - Off-board fare payment
- Specialized vehicles





A Line

- Opened June 11
- Connects LRT, key destinations
- 20 stations, half-mile spacing
- 8,700 avg. weekday rides

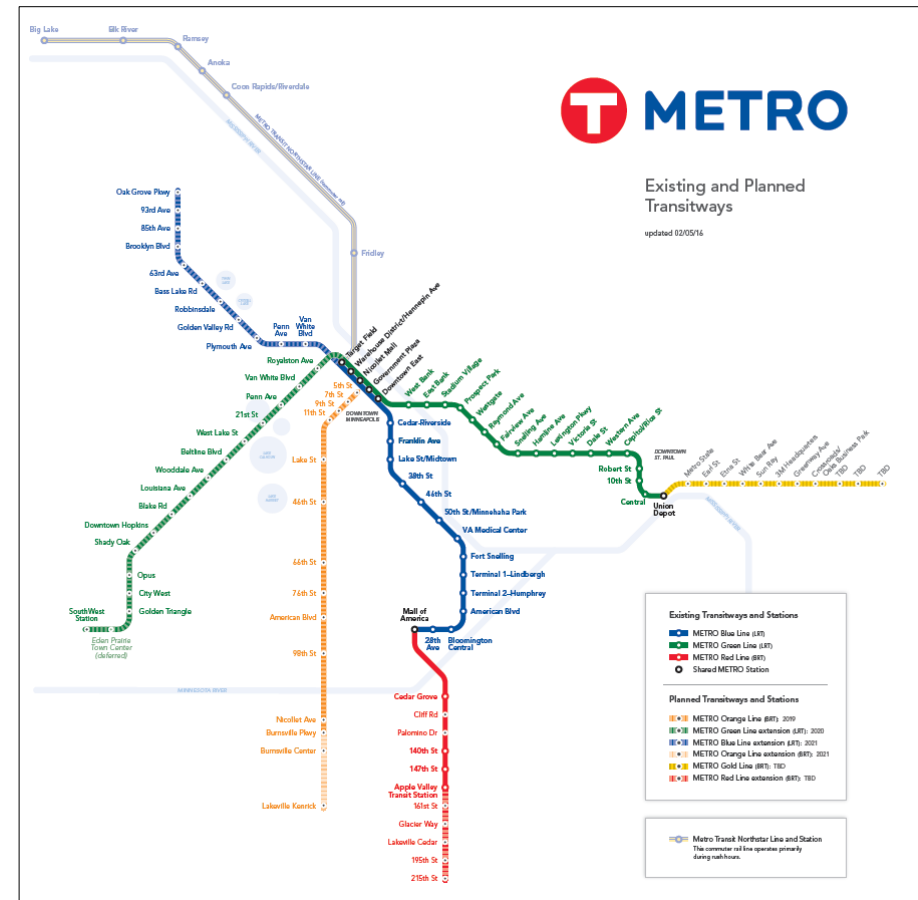


Metro Transit
A Line



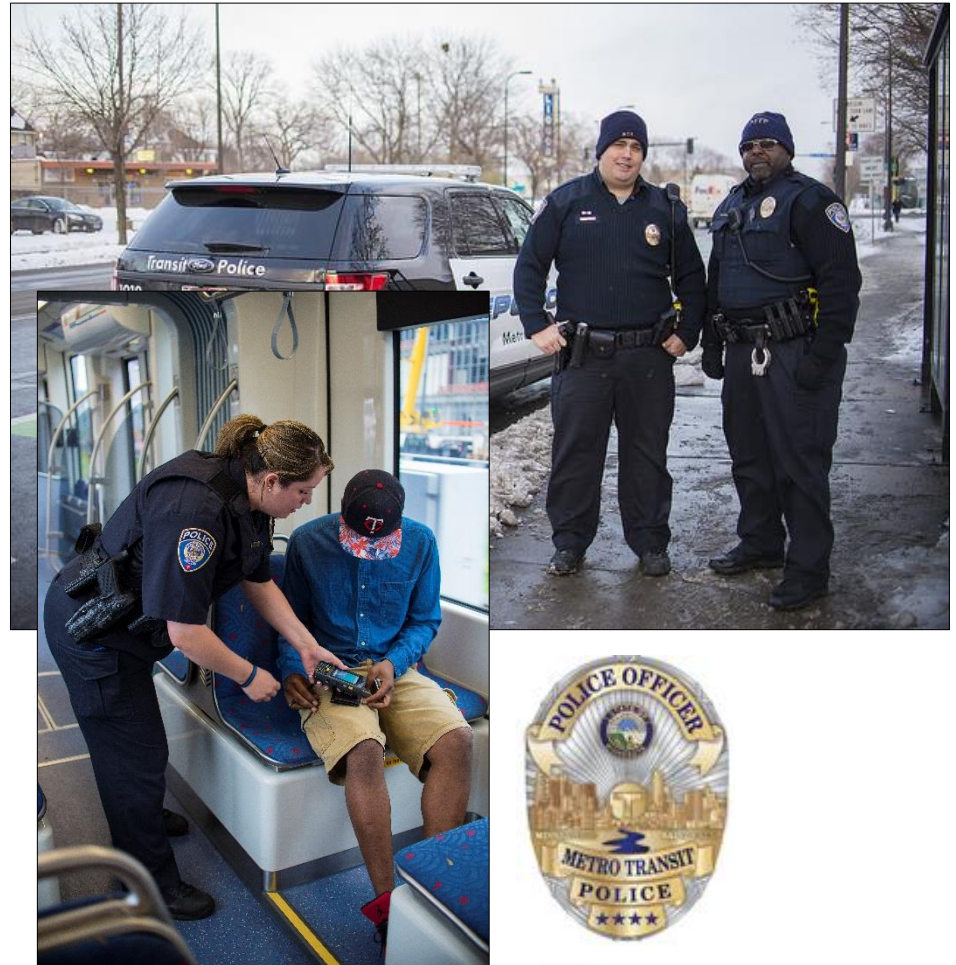
METRO System

- Green Line Extension
 - 14.5 miles, 15 stations
 - Minneapolis, St. Louis Park, Hopkins, Eden Prairie
 - Service in 2020
 - 34,000 avg. weekday rides
- Blue Line Extension
 - 13 miles, 10 or 11 stations
 - Brooklyn Park, Crystal, Robbinsdale, Golden Valley, Minneapolis
 - Service in 2021
 - 27,000 avg. weekday rides



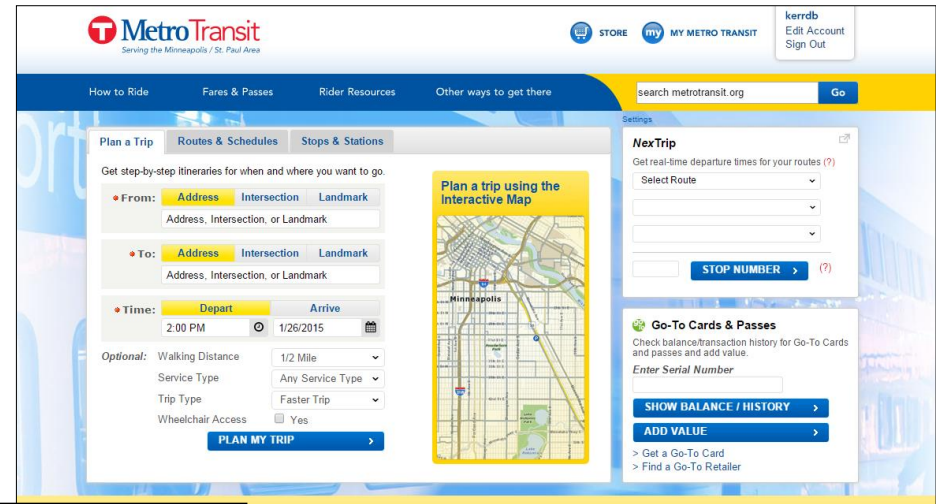
Metro Transit Police Department

- 109 full-time, 89 part-time officers
 - +50% since 2011
 - 40% diverse
- Connecting with customer, community
 - 31K bus rides
 - Beats in N. Mpls, East Side, downtowns
 - Juvenile Diversion program



Transit Information

- Mobile
- In-person
 - Transit Information Center
 - Customer Relations
 - Service Centers
- Outreach and Improvements for ESL community members
 - Nonprofit partnerships
 - Language Line
 - Translation services



Building a Diverse Workforce

- Outreach events
- Bus Operator recruitment
- Metro Transit Technician (MTT) Program
- The Opportunity Bus



Integrating Equity into Metro Transit



Evette Perry, BSW #2229
Bus Operator
East Metro Garage



Mark Benedict
Rail Systems
Maintenance Director
Blue Line O & M



Dakota Nyaribo #67299
Bus Operator/Instructor
Heywood Garage



Peter Jackson #9167
Bus Operator
East Metro Garage



Alec Johnson #66034
Bus Operator/Instructor
Nicollet Garage



Rachel Dungca
Strategic Initiatives
Project Manager
FTH Office Building



Helena-Marie Lindsey
Janitor
Heywood Garage



Salah Ahmed
Transit Police Officer
West Command



Joanna Hubbard-Rivera
Customer Advocate
FTH Office Building



Shoeb Behlim
Assistant Rail
Transportation Manager
Green Line OMF



Linet Ogola
Principal Financial Analyst
FTH Office Building



Yesenia Soto Mayboca
Transit Police Officer
East Command

Enhancing the way we do business to create equitable outcomes community members, customers and employees.

Continue comprehensive approach to equity

- Determine strengths, weaknesses and areas of opportunity related to equity
- Identify equity measures and gather data
- Establish method to evaluate and report upon progress
- Commit resources
- Implement action plan

Share your ideas
on equity with one of
the Equity Everyday
team members!

EQUITY

 Metro Transit

Questions?



metrotransit.org

612-373-3333