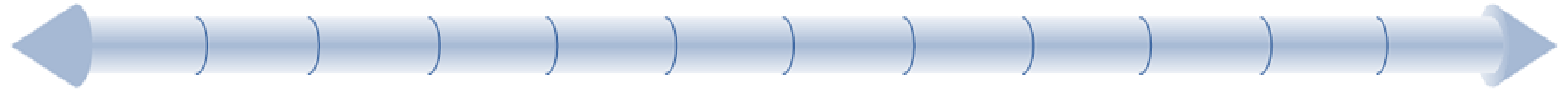


CONTINUITY OF OPERATIONS PROGRAM UPDATE

December 11, 2013



2013 COOP Summary



Q1 COOP Work

Program and project

- Scope / size
- Risks
- Priorities, sequencing
- Timeline
- Approvals

COOP development kick-off

Q2 - Q3 - Q4 COOP Work

Command Plans(3)

Facilities / Incident & Damage Assessment Plans (7)

- 390 Robert
- Environmental Services... 7 plants, 4 facilities
- Metro Transit... 15 facilities
- Technology... 4 data centers

Division-Department Plans (15)

- Community Development (1)
- Environmental Services
- Metropolitan Transportation Services (1)
- Metro Transit (2)
- Regional Administration (11)

COOP Tests (9)

Q4 Status

COOPs completed (11)

COOPs in progress (14)

COOP tests in progress (9)

Looking Back...

Successes

- COOP framework... program and project management
- COOP support... project management, planning software
- Planning progress
 - Command COOPs
 - I & DA COOPs
 - Technology COOPs
- Development of a COOP “culture”
- Increased education and awareness; little resistance
- Government collaborations – Eagan exercise, Closed POD

2014 Focus Areas

- Improve program & project management framework and methods
- Develop COOP metrics
- Improve transition from COOP development into COOP testing
- Develop strategy / schedules for cyclical COOP maintenance and testing

2014 Goals

Complete COOP program / project management enhancements

- Roles, responsibilities, metrics

Develop and implement accelerated COOP timeline

- Hire Business Continuity Projects Manager
- Obtain division approvals
- Identify 2014 plans and tests; manage per agreed-upon milestone dates
- Address organizational changes (East Bethel plant, RCC data center, MT – Green Line Rail O&M, TOD, Southwest Corridor)

Complete update of pandemic COOP framework

Complete Closed POD plan; test

Complete internal COOP audit process; address findings

Begin COOP maintenance for plans completed in 2013 (Q4)



Questions