Business Continuity Program Update



What is Continuity of Operations Planning?

- Foresight, strategies, and advanced planning <u>required</u> for efficient and effective service recovery following catastrophe
- Enterprise-centered initiative involving 5 unique service divisions
- Based on established priority of services, support services, and technology
- Pandemic planning
- Perpetual cycle of plan exercising, maintenance, and enhancement
- COOP is a "living" document



Why Do This Work?

- Benefits to the Met Council and its employees
 - ~ Establish and continuously improve resilience
 - ~ Reduce severity, financial, and recovery time impacts of catastrophe
 - Increase efficiency and effectiveness of service recovery
- Mandates and regulatory compliance
 - Governor's Executive Order 13-13
 - ~ MN Emergency Operations Plan (MEOP)
 - Met Council policy 1-5 and procedure 1-5a
 - ~ Audits
 - Federal Transit Administration (FTA)
 - Transportation Security Administration (TSA)
 - . Office of the State Auditor
- "It's our fiduciary responsibility..." (Stephen Chávez, Chair, Management Committee)



2015 – Q1 Accomplishments

- Completed Contracts & Procurement COOP exercises (2 COOP exercises)
- Prepared MCES Interceptor Services COOPs for approval (3 COOPs)
- Advanced MCES wastewater plant COOPs to 75% completion status (9 COOPs)
- Initiated planning for Metro Transit garages (11 COOPS)
- Initiated planning for Metro Transit Police (2 COOPS)
- Initiated enterprise-wide COOP communications plan
- Launched Business Continuity Program SharePoint site



High-level Objectives for Remainder of 2015

- Complete major planning projects
 - Wastewater treatment plant services
 - Metro Transit garage services (Bus Operations services and Bus Maintenance services)
 - Metro Transit Police services
 - Metro Transit rail services
 - System plans for critical technologies (for Heywood and EDC1 data centers)
- Implement enterprise-wide COOP communications plan
- Develop Met Council plan for State of MN Emergency Operations Plan (MEOP) strategies and compliance

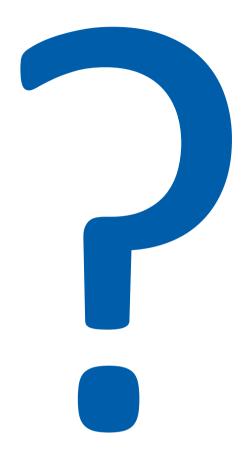


Business Continuity Program Info

- Business Continuity SharePoint site
 - http://metnet/ra/bc/SitePages/Home.aspx
- Business Continuity Glossary
 - http://metnet/ra/bc/SitePages/Glossary.aspx
- Business Continuity Frequently Asked Questions (FAQs)
 - http://metnet/ra/bc/SitePages/FAQs.aspx



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Questions



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