

Management Committee

Meeting date: June 27, 2018

For the Metropolitan Council meeting of July 11, 2018

Subject: NetApp Storage & Support Services Contract 18P012

District(s), Member(s): All

Policy/Legal Reference: Council Policy 3-3 Expenditures – Procurements of Goods and Services over \$500,000

Staff Prepared/Presented: Theresa Nistler, Assistant Director, Information Services, 602-1504

Division/Department: RA Information Services

Proposed Action

That the Metropolitan Council authorize the Regional Administrator to execute a contract with Xigent Solutions LLC in the amount of \$1,330,000 for a contract period up to five years to provide ongoing equipment, installation, migration and support services.

Background

The Council's enterprise-wide NetApp electronic storage and support services consists of critical equipment and services needed to support much of the Council's primary file storage. This storage consists of shared files, transactional data, and virtual environments including redundancy at two datacenters. Replacement of this equipment is vital to ensuring data is protected, continues to be accessible to staff, and equipment it is housed on is maintained and kept current. Our existing equipment and support agreement is at end of life.

Earlier this year a formal, advertised Request for Proposals (RFP) was issued, responded to and reviewed by a cross departmental team. The response to the RFP from Xigent Solutions LLC was evaluated by the team of employees as voting members, Gartner Inc. as a technical advisor, was deemed advantageous to support the Council's storage needs and procurement determined was a competitive process.

Rationale

The Council is dependent upon a stable secure storage system in order to conduct our daily business. This agreement will provide current equipment, access to the data storage and support upgrades.

Thrive Lens Analysis

The NetApp storage & support services agreement is needed to address the reliability, resilience, security and cost-effectiveness of the Council's primary file storage. This supports the Thrive outcomes of stewardship and sustainability.

Funding

Funding for this enterprise agreement is included in the Information Services operating budget.

Known Support / Opposition

No opposition is known at this time.