## 2017 Council Workforce Statistics

Presented by Marcy Syman, Human Resources Director

## Council-wide Workforce by Division



## Employee Demographics - Diversity

|  | Head Count | Ethnic POC | Female | Disabled | Veteran | Average Age |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| MT | $75.6 \%$ | $39.8 \%$ | $21.5 \%$ | $1.3 \%$ | $9.8 \%$ | 49 |
| ES | $13.8 \%$ | $10.9 \%$ | $25.6 \%$ | $2.6 \%$ | $8.4 \%$ | 49 |
| RA | $10.5 \%$ | $25.6 \%$ | $52.5 \%$ | $3.4 \%$ | $5.6 \%$ | 48 |
| Total 2017 | 4,238 | $33.6 \%$ | $25.1 \%$ | $1.7 \%$ | $9.1 \%$ | 49 |
| Total 2016 | 4,225 | $32.4 \%$ | $25.0 \%$ | $1.8 \%$ | $9.7 \%$ | 50 |
| Total 2015 | 4,152 | $30.9 \%$ | $25.5 \%$ | $1.8 \%$ | $9.8 \%$ | 51 |
| Total 2014 | 4,107 | $30.6 \%$ | $25.3 \%$ | $2.0 \%$ | $9.8 \%$ | 52 |
| Total 2013 | 3,977 | $28.9 \%$ | $24.7 \%$ | $2.3 \%$ | $9.6 \%$ | 53 |

## Council Managerial Diversity



## Vacancies Filled Council-wide



- $18.6 \%$ decrease over 2016 due to soft hiring freeze
- Average time to fill: 11 weeks


## Applicant and Hire Diversity

| Council-wide Applications Received |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 19,129 |  |  |  |  |  |
| 17,135 |  |  | 17,391 | 17,384 |  |
|  | 38\% | 38\% | 41\% | 32\% | 42\% |
|  | 7,202 | 6,499 | 7,093 | 5,564 | 5,370 |
| POC |  |  |  |  |  |
|  | 2013 | 2014 | 2015 | 2016 | 2017 |
| $\longrightarrow$ Total Applications Total Applications of POC |  |  |  |  |  |

## Diversity Hires by Job Type

|  | Total | \% POC | \% Female |
| :--- | :---: | :---: | :---: |
| All Hires | 563 | $46 \%$ | $28 \%$ |
| Skilled Craft Hires | 52 | $4 \%$ | $4 \%$ |
| Professional Hires | 110 | $29 \%$ | $39 \%$ |
| Operator Hires | 270 | $67 \%$ | $27 \%$ |

## 2017 Managerial Hires/Promotions by Level



## Council Turnover



- Relatively stable
- National turnover: 18.5\%
- Regional unemployment: 3.2\% - lowest since 1999


## Separations by Reason



## Voluntary Separations as \% of Headcount

| Unit | $\mathbf{2 0 1 3}$ | $\mathbf{2 0 1 4}$ | $\mathbf{2 0 1 5}$ | $\mathbf{2 0 1 6}$ | 2017 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ES | $1.9 \%$ | $2.2 \%$ | $3.3 \%$ | $3.4 \%$ | $2.1 \%$ |
| RA | $7.0 \%$ | $6.3 \%$ | $8.6 \%$ | $8.0 \%$ | $6.5 \%$ |
| MT | $3.9 \%$ | $4.8 \%$ | $5.0 \%$ | $5.8 \%$ | $4.8 \%$ |
| CW | $3.9 \%$ | $4.5 \%$ | $5.2 \%$ | $5.7 \%$ | $4.6 \%$ |

## 2017 Building Diversity Initiative Activitiy

- Launched new Workforce Development department to focus on Transit workforce solutions
- MTT program continues: Cohort 1 graduates June, Cohort 2 continues degree program, Cohort 3 began customized transit training April
- Council employment page redesigned
- Mentorship program launched/completed: 31 mentor/mentee pairs
- Outreach: 48 events - 7,783 contacts
- Use of desired qualifications focused on diversity and inclusion


## Thrive

- Equity - providing employees opportunities for advancement and helping the Council workforce be more reflective of the community


## Questions?

