Management Committee

Meeting date: October 23, 2019

For the Metropolitan Council meeting of November 13, 2019

Subject: Annual Sole Source Hardware/Software Maintenance Services

District(s), Member(s): All

Policy/Legal Reference: Council Policy 3-3 Expenditures – Procurement of Goods and Services over $500,000.

Staff Prepared/Presented: Theresa Nistler, Assistant Director, 602-1504; Jody Jacoby, Procurement Department, 651-602-1144

Division/Department: RA - Information Services

Proposed Action

That the Metropolitan Council authorize the Regional Administrator to make ongoing maintenance, hosted services and support service payments as Sole Source purchase orders in an amount not to exceed $7,382,603. This includes installed software and hardware as listed on the attached 2020 Information Services Sole Source Vendor list.

Background

Computer hardware and software purchased by the Council require ongoing maintenance, hosted services and support. Competitive procurements for the hardware and software have already been completed; this item addresses ongoing maintenance and support services resulting from these competitive procurements.

Council Procurement Procedure 10.4.1 addresses Sole Source procurements and provides the following guidance: "Sole source procurement of Original Equipment Manufacturer (OEM) repairs, parts, equipment and systems, software maintenance and support, or other services that are required on a continuous basis may be authorized on an ongoing basis."

The 2020 Information Services Sole Source Vendor list was thoroughly reviewed by the Procurement staff for accuracy and reasonableness.

Rationale

It is Council practice to annually update the list of vendors and request approval to authorize the vendor payments throughout the subsequent year. This allows for ongoing authorization, transparency, and efficient administration.

Thrive Lens Analysis

Maintenance services for software and hardware are needed to address the reliability, resilience, security and cost-effectiveness of the Council's technology systems which support the Thrive outcomes of stewardship and sustainability. By integrating maintenance across the Council, we are able to efficiently track efforts, which supports the Thrive accountability principle.

Funding

Funding for these software and hardware services is included in the Council's operating budget.

Known Support / Opposition

Authorization for IS Sole Source purchases has been requested and approved annually. This request provides for the authorization of an updated list of Information Services Sole Source vendors for 2020.

Division	Vendor	Product	Amount
COMMUNITY DEVELOPMENT/HRA			
CD	MRI/Happy	HRA software used for Section 8 Housing	58,000
CD	Qualtrics LLC	Datacollection Software	11,000
CD	Regional Economic Models	Support renewal for Policy Insight modeling software	8,000
		Total for Community Development	**77,000**
ENTERPRISE			
Enterprise	Articulate	Software to build curriculum for online training courses	25,000
Enterprise	Benefit Focus	Hosted Services used by HR for Employee Benefits	200,000
Enterprise	Citilabs	Transportation and land use modeling software	7,500
Enterprise	Developer Express	Development tools used to develop web based applications	6,500
Enterprise	Dulles Technology Partners	Hosted Service for grant management software	25,000
Enterprise	Gartner	Consulting service agreement for technology research and advice to assist Information Services make value driven purchases.	160,000
Enterprise	Granicus/GovDelivery	Hosted service for bulk e-mail and list management	90,000
Enterprise	Granicus	Web streaming for Council Meetings - hardware and software	28,000
Enterprise	Information Systems Corp	AppXtender - document management software Custom Platform	121,000
Enterprise	NeoGov	Hosted service for HR recruiting, applicant tracking, onboarding and performance management.	96,000
Enterprise	RTVision	Real estate software	11,000
Enterprise	Snap Survey	Hosted service WebHost survey software	6,500
Enterprise	Sympro	Treasury Software to track journal Entries	15,000
Enterprise	Veracode	Enterprise application security.	17,000
Enterprise	Veritas	Hosted service for legal litigation hold service	12,500

Enterprise	Vivid	Occupational Health and Safety eLearning courses & curriculum	17,300
		Total for Enterprise	**838,300**
ENVIRONMENTAL SERVICES			
ES	DLT Solutions	AutoCAD - engineering software	23,300
ES	Enfotech	Industrial waste software	80,000
ES	Geonexus	GeoWorx Sync, Tier1	6,100
ES	GS Systems	WonderWare - industrial control system software	300,000
ES	Kisters North America	Wiski	23,500
ES	Power/mation	Cimplicity - industrial control software for interceptors	40,000
ES	PTC / Oberon	Arbortext. Development and technical authoring for operations docouments	126,500
ES	Thermo Fisher Scientific	SampleManager - laboratory information management system	71,000
ES	Titania	Interface with Arbortext	90,000
		Total for Environmental Services	**760,400**
METRO TRANSIT AND MTS			
MT	Acepela	Text-to-Voice software used for announcement system on bus	10,000
MT	Noregon/Allison Transmission	Diagnostic software for Allison Transmissions	42,000
MT	Apollo	DVR system to record videos on buses and LRT vehicles	20,300
MT	LexusNexus	Coplogic - Desk Officer Reporting System (DORS)	22,000
MT	Cummins	Diagnostic software for bus operations	25,000
MT	Egan/ACT	Real-Time Sign System	55,000
MT	Fleetwatch	Fuel and fluid management system for bus operations	68,000
MTPD	GTEL	Tracker (3 yr renewal)	70,000
MTPD	GTEL	LASO	325,000
MT	GIRO/HASTUS	Scheduling and garage operations	326,000
MT	Hitachi	Video support	70,000

MT	IES/Independent Emergency Services	Next Generation (NG) 9-1-1 System installed	70,000
MT	IBI Group	Alerts Manager	100,000
MT	IBM	AIX - Operating system for IBM servers	65,000
MT	Init Innovations	Annual ridership data input to the National Transit Database	18,000
MT	LETG/Zeurcher	Police Information Management System maintenance	20,000
MT	LOGIS	Local Government Information System	450,000
MT	Meritor Wabco	ToolBox Software - bus brake systems	13,000
MT	Milestone	Recording system - Video recording software on 5 camera trailers	20,000
MT	Minneapolis Finance Dept	Workforce Director - Payroll and shift scheduling for Police Dept	16,000
MTS	Motorola	Dispatch consoles - extended service agreement	36,333
MT/MTS	Northland Business Systems	Verint AudioLog System - phone, radio and rail recording system	95,000
MT	OpenText	Business intelligence software	34,370
MT	PCS Mobile	Squad camera recording system	11,000
MT	QuestionMark	SSP Perception Software Mechanics Certification	8,500
MT	Safe Net	Database Connector License	10,000
MT	Sierra Wireless	Bus OMGs - Passenger WiFi	260,000
MT	Smart Software	Inventory Optimization Software	42,000
MT	Strategic Mapping	OnBoard Customer Information for connecting routs at transfer points	30,000
MT	Tracker Products	Property/Evidence software (Additional licenses were purchased)	43,000
MT	Trapeze	Transit Master-Automatic Vehicle Locator and ATIS software	2,200,000
MTS	Trapeze	Software to book and schedule trips and displatch buses in real time	670,000
MT	Verint	Video recording for buses trains, platforms and park and rides	85,000
MT	XoRail	Talon Configuration management Software	60,000
MT	ZF Testman	Diagnostic Software	35,000
		Total for Metro Transit and MTS	**5,425,503**

PROJECT OFFICES			
SPO	ARCOM	MasterSpec software used for transferring construction specs	6,000
BPO	Bentley Systems	Essential engineering software	80,000
SPO/BPO	DLT Solutions	AutoCAD - engineering software	100,000
SPO	EquipmentWatch	Estimators Package - 3 year contract	10,000
SPO	On-Center	On Screen Take Off - Construction cost estimating software	15,000
SPO	Transoft	AutoTurn Pro 3D - engineering software	20,000
SPO/BPO	HCSS	Bidding and estimating engineering application	15,000
SPO/BPO	Interactive Design Systems	Bridge design & analysis software	10,000
SPO/BPO	RS Means	Costworks - construction cost estimating software	11,000
BPO	Traffic Ware LTD	Synchro 7 Traffic Design Application - BPO	4,400
SPO/BPO	XP Solutions	Xpswmm - storm water modeling software	10,000
		Total for Project Offices	**281,400**
		Total	**7,382,603**