# Workforce Development Department

Presented to Metropolitan Council's Management Committee May 11, 2022



### **Department Structure**

Established in 2018, Regional Administration, Human Resources Leadership and programming originated in Office of Equal Opportunity





#### 5/6/2022

### **Department Objective**

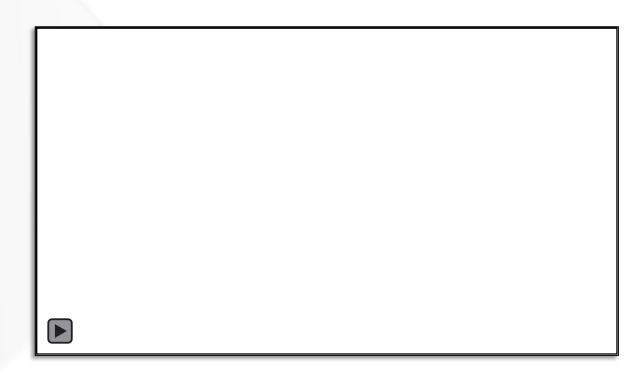
Design and deliver innovative career pathways that connect metro area communities with hard to fill Transit and Council positions.



# Impact

#### Metro Transit Technician (MTT) Program

- 3 cohorts 29 graduates, 25 remain employed
- Secured \$1.2 million of state and federal funding
- Awarded APTA Workforce Program of Year 2016





#### **Building Strong Communities (BSC)**

- 71 apprentice in 8 construction trades
- 90% BIPOC and or female
- Council Contractor Apprentice Reimbursement (CCAR)



### **Current Career Pathways**

**Bus Maintenance** *Mechanic Technician* 

**Environmental Services** 

**Construction Inspector** 

Light Rail Maintenance Mechanic Technician **Risk Department** *Claims Adjuster* 

**Revenue Operations** *Revenue Equipment Technician* 



5/6/2022

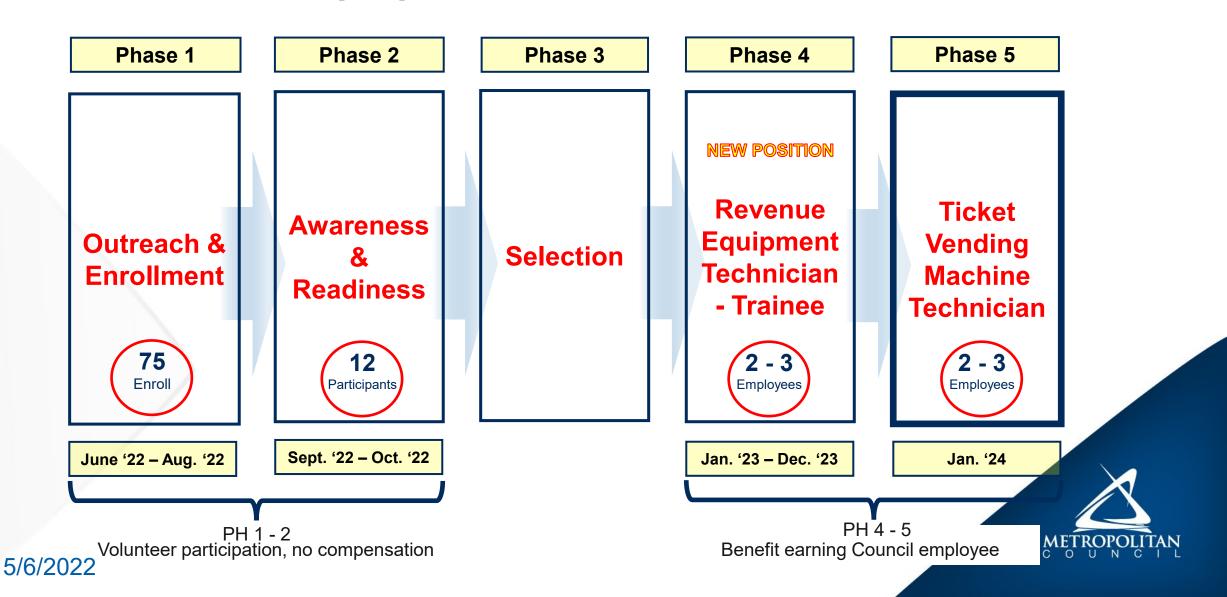
# **Revenue Equipment Technician**

- Department of 15 Technicians
- 50% of Technicians eligible for retirement
- Planned department system growth
- Traditional labor pool no longer reliable





### **Revenue Equipment Technician**



# **Revenue Equipment Technician**

### **Request:**

Fund \$90,000 contract with a local technical academic institution to deliver Revenue Equipment Technician curriculum (Phase 4 Trainee).



# Thank you

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