Business Item

Business Item: 2024-119
Workers’ Compensation; Liability Bill Review & Pharmacy Program; Contract 18P132A – Amendment 3

District(s), Member(s): All
Policy/Legal Reference: FM 14-2 - Expenditures for the Procurement of Goods, Services, and Real Estate Policy
Staff Prepared/Presented: Michael Cowell, Director, Risk Management, 651-602-1784
Division/Department: Regional Administration/Risk Management

Proposed Action
That the Metropolitan Council authorize the Regional Administrator to execute an amendment to contract 18P132A with Rising Medical Solutions to provide electronic medical bill review and processing for workers compensation and liability claims, pharmacy benefits program and managed care services for a total contract value of $674,000.

Background
The Council executed contract 18P132A with Rising Medical Solutions in 2019 for a period of three years. In March of 2022, amendment one was authorized as a sole source to add $200,000 to the contract to a total value of $450,000 and extend the term to April 30, 2024. This was requested to allow for the completion of parallel and interfacing software system implementation for a claim management contract. Additionally, there was unexpected frequency and severity in post-traumatic stress disorder (PTSD) claims due to the pandemic that exhausted the anticipated budget allocated for historical claim costs. Amendment two extended the contract term to April 30, 2026, and this amendment request will authorize a sole source addition of $224,000 to the contract to support ongoing claims and service needs through the remainder of the contract term.

Rationale
Council Policy requires amendments exceeding 10% of the original authorized contract value be approved by the Council for services contract if the cumulative value exceeds $500,000. Amendments to contracts of this value that exceed 10% of the original value constitute sole source procurements requiring Council approval.

Thrive Lens Analysis
This contract amendment will further advance the Thrive outcomes of Stewardship by ensuring reliability, security and a cost effectiveness through a system that processes electronic medical bills, claims, pharmacy benefits, and managed care services for Council employees.
**Funding**
The current contract is included in each Division's operating budget using local funds.

**Small Business Inclusion**
This action is an amendment to contract 18P132A. The Office of Equity and Equal Opportunity did not set a Metropolitan Under Utilized Business (MCUB) goal on the initial solicitation. There are no direct impacts to small businesses with the proposed action.