

Transportation Committee

For the Metropolitan Council meeting of December 11, 2014

Subject: Supplemental Taxi Service (Peak Demand Overflow) with Taxi Services, Inc.

Proposed Action

That the Metropolitan Council authorize the Regional Administrator to execute a contract with Taxi Services, Inc. for Peak Demand Overflow (PDO) services for January 1, 2014 through June 30, 2015 in an amount not to exceed \$775,000.

Summary of Committee Discussion/Questions

Brimeyer asked how the fare structure worked under this contract. The contract is structured so that the Metro Mobility rider pays the "Metro Mobility Fare." The Metropolitan Council pays Taxi Services Inc. their standard taxi fare for the trip.

Schreiber asked for a comparison of the total amount of the new contract verses the current one and was told that this request is lower than the anticipated expenditures for Fiscal Year 2013 due to a targeted reduction in use and increase fleet and revenue hour increases for Metro Mobility providers.

Motion by Elkins, seconded by Schreiber and passed.

Transportation Committee

Meeting date: December 9, 2013

For the Metropolitan Council meeting of: December 11, 2013

Subject: Supplemental Taxi Service (Peak Demand Overflow) with Taxi Services, Inc

District(s), Member(s): All

Policy/Legal Reference: Council Policy 3-3 Expenditures – Procurement of Goods and Services over \$250,000

Staff Prepared/Presented:

Arlene McCarthy, Director MTS (651)602-1754

Micky Gutzmann, Director of Purchasing – Metropolitan Council (651)602-1741

Gerri Sutton, Asst. Dir. Contracted Transit Services (651)602-1672

Andrew Krueger, Senior Manager Metro Mobility (651) 602-1689

Division/Department: Transportation/Metropolitan Transportation Services MTS - Metro Mobility

Proposed Action

That the Metropolitan Council authorizes the Regional Administrator to execute a contract with Taxi Services Inc. for Peak Demand Overflow (PDO) services for January 1, 2014 through June 30, 2015 in an amount not to exceed \$775,000.

Background

The current PDO contract expires on December 31, 2013. On October 30, 2013, the Metropolitan Council issued an invitation to do business. Twelve major taxi companies were notified by email of the solicitation. The solicitation was also advertised on both the Council and Quest CDN websites. To qualify for PDO service the Taxi Provider must be licensed with the Cities of Minneapolis, Saint Paul, and Bloomington as well as the airport. There were three plan holders of record and one proposal submitted by Taxi Services. Taxi Services has the required licenses, insurance and AA Certificate of Compliance from the State Department of Human Rights. The estimated cost of using Taxi Services Inc. to cover Metro Mobility overflow ride requests for the 18 month period is \$775,000.

Rationale

In 2011 Metro Mobility began using Taxi Services Inc. to provide "overflow" service for ride requests that the Metro Mobility core contractors were unable to fulfill due to capacity constraints. The PDO contract allows providers to transfer non-ADA (not federally required) trip requests to the taxi company in order to meet all of the service demand during the peak periods while maintaining a high level of service quality. Customers using PDO are guaranteed a "single seat ride" and pay the standard Metro Mobility fare when using PDO service.

Funding

Funding is available in the Council's proposed 2014 operating budget for this contract.

Known Support / Opposition

No known opposition.