Sexual Harassment Awareness and Prevention Initiative

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Metropolitan Council 5-9-2018







Project Objectives

- Participate in Governor's request for statewide review
- Respond to guidance provided by MMB
- Build the Council's workplace culture in terms of inclusivity, safety and respect
- Increase employee awareness of expectations for behavior
- Increase awareness of reporting mechanisms and complaint response
- Improve manager/supervisor knowledge and skill in addressing workplace behavior
- Strengthen complaint process



Policy and procedure update

- 4-2: Affirmative Action and Equal Opportunity
- 4-2-1: Discriminatory Harassment and Inappropriate **Behavior**
- Currently reviewing two Investigations Procedures (4-2-1a and 4-6c):
 - Strengthen process
 - Clear complaint process for employees
 - **Conflict resolution resources**
 - Improved investigative department collaboration and coordination
 - Clarification of manager/supervisor role to address



Leadership Training

- Instructor-led training based on MMB sexual harassment content, customized to the Council
- To be scheduled for May/early June
- Audience:
 - Council-members
 - Executive and Senior
 Leaders





Training Objectives

- Understand the definition of sexual harassment
- Examine key behaviors constituting harassment
- Review applicable Council policies
- Review responsibilities of Council leadership and management for establishing a culture of respect and keeping the workplace free of sexual harassment
- Review the Council's complaint process



Manager and Employee Training

- Refresh "Respectful Workplace" training content:
 - Civility and Respect in the Workplace
 - Sexual Harassment Awareness and Prevention (new course)
 - Workplace Violence: Prevention and Incident Response
 - Run, Hide, Fight: Surviving and Action Shooter Event
 - Employee Resilience in the Workplace
- Content delivered via web-based training
- Audience: Managers, Supervisors, Employees
- Completion time frame: May September



Other Training Activities

- Bus Operator customized training approach
- Training resources available for department-based training upon request next fall
- Bi-annual manager/supervisor training conference 2019
- Content incorporated into:
 - Employee on-boarding
 - New Manager Orientation
 - Learning Institute courses as appropriate





Leading As Women: Council Resource Group

- Research Employee Resource Group (ERG) best practices
- Build out ERG concept for Council implementation
- Analyze Council data by gender
- Select Executive sponsor and invite participants to the "Leading as Women" resource group
- Engage group members to establish action plan
- 2018 Q2-4



Other supportive actions

- Develop and implement a comprehensive communication plan
- **Develop employee** competency around gender and culture to build a more inclusive work culture
- **Employee Engagement** Survey Questions to measure current environment and perceptions









Key messages:

- It'll take all Council employees working together to create and maintain a respectful and inclusive workplace environment, where harassment and other disrespectful behaviors are not welcome or tolerated.
- The Council is updating harassment policies, requiring all Council leadership and staff to participate in training that defines expectations around behaviors and protocols for reporting harassment.
- The Council will commit resources to support employees who report harassment and managers who must address harassment issues among their reports.
- Council employees are urged to continue to participate and contribute in their own way to a respectful workplace environment and culture that values inclusion.



To ensure a respectful work environment, employees are expected to:

- include and value the contributions of others
- act professionally, respectfully, and courteously and build trust among coworkers and customers
- be open and willing to work and interact cooperatively with others on the job, in the community and within our facilities, online and in person









To ensure a respectful work environment, employees are expected to:

- develop and employ skills to resolve conflict in a healthy and productive manner
- be accountable and hold colleagues accountable when it comes to behavioral issues and use appropriate Council channels and resources to address areas of concern
- address and report incidents of policy violations







