

Management Committee

For the Metropolitan Council meeting of July 11, 2018

Subject: NetApp Storage & Support Services Contract 18P012

Proposed Action

That the Metropolitan Council authorize the Regional Administrator to execute a contract with Xigent Solutions LLC in the amount of \$1,330,000 for a contract period up to five years to provide ongoing equipment, installation, migration and support services.

Summary of Committee Discussion/Questions

Theresa Nistler, Assistant IT Director in the Council's Information Services Department, presented Business item 2018-164. Chair Chávez asked if Xigent made the equipment or if they were a reseller. The vendor is a NetApp partner in good standing, which can procure current high-quality equipment in a reasonable timeframe. Chair Chávez asked if the equipment would be housed offsite. The equipment will be housed at our two separate physical locations for continuity of operations purposes. We will be replacing 4 arrays, 2 at each of the datacenters. Board member Rummel asked how many responses to the request for proposal we received. We received 1 response. Our procurement department determined the process was competitive. Board member Rummel asked how much storage was involved. The amount of storage is just under 400 terabytes which is equivalent to 34 trillion pages of Word documents.

Due to no quorum at the meeting Chair Chávez stated this item will proceed to full council without the recommendation from the Management Committee.

Management Committee

Meeting date: June 27, 2018

For the Metropolitan Council meeting of July 11, 2018

Subject: NetApp Storage & Support Services Contract 18P012

District(s), Member(s): All

Policy/Legal Reference: Council Policy 3-3 Expenditures – Procurements of Goods and Services over \$500,000

Staff Prepared/Presented: Theresa Nistler, Assistant Director, Information Services, 602-1504

Division/Department: RA Information Services

Proposed Action

That the Metropolitan Council authorize the Regional Administrator to execute a contract with Xigent Solutions LLC in the amount of \$1,330,000 for a contract period up to five years to provide ongoing equipment, installation, migration and support services.

Background

The Council's enterprise-wide NetApp electronic storage and support services consists of critical equipment and services needed to support much of the Council's primary file storage. This storage consists of shared files, transactional data, and virtual environments including redundancy at two datacenters. Replacement of this equipment is vital to ensuring data is protected, continues to be accessible to staff, and equipment it is housed on is maintained and kept current. Our existing equipment and support agreement is at end of life.

Earlier this year a formal, advertised Request for Proposals (RFP) was issued, responded to and reviewed by a cross departmental team. The response to the RFP from Xigent Solutions LLC was evaluated by the team of employees as voting members, Gartner Inc. as a technical advisor, was deemed advantageous to support the Council's storage needs and procurement determined was a competitive process.

Rationale

The Council is dependent upon a stable secure storage system in order to conduct our daily business. This agreement will provide current equipment, access to the data storage and support upgrades.

Thrive Lens Analysis

The NetApp storage & support services agreement is needed to address the reliability, resilience, security and cost-effectiveness of the Council's primary file storage. This supports the Thrive outcomes of stewardship and sustainability.

Funding

Funding for this enterprise agreement is included in the Information Services operating budget.

Known Support / Opposition

No opposition is known at this time.