

Transportation Committee

Meeting date: October 28, 2019

For the Metropolitan Council meeting of November 13, 2019

Subject: HASTUS Scheduling Software Maintenance and Support Contract

Proposed Action

The Metropolitan Council authorizes contract **19M125** with GIRO Inc. in an amount not to exceed \$1,200,000 to provide maintenance and support service to Metro Transit scheduling software through May 2023

Summary of Committee Discussion/Questions

Adam Harrington presented an overview of Metro Transit use of HASTUS Scheduling software and need for approving the Maintenance and Support Contract as proposed. There were no questions or comments from Council members.

Motion by Sterner, seconded by Chamblis. Motion carried. CONSENT to Council.

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District(s), Member(s): All

Policy/Legal Reference: Technology Governance Policy 1-7

Staff Prepared/Presented: Wes Kooistra, General Manager, 612-349-7510
Adam Harrington, Director Service Development, 612-349-7797
Kristin Thompson, Asst. Dir. Service Development, 612-349-7782
Donathan Brown, Asst. Dir. Bus Administration, 612-349-7323
Shaun Morrell, Manager of Scheduling, 612-349-7706

Division/Department: Metro Transit Service Development

Proposed Action

The Metropolitan Council authorizes contract **19M125** with GIRO Inc. in an amount not to exceed \$1,200,000 to provide maintenance and support service to Metro Transit scheduling software through May 2023.

Background

GIRO Inc is the developer of HASTUS Scheduling Software, which Metro Transit has used since 2004. HASTUS is used in Metro Transit Service Development to create bus and rail schedules and in Bus and Rail Operations to manage operator work selection, daily operator and vehicle assignments, and the payroll data interface. HASTUS supports the operation of 32,000 weekly bus and LRT trips and efficient work scheduling for over 1,600 bus and rail operators across five bus garages and two rail divisions.

With the continuation of maintenance and support service, through this updated contract, GIRO will continue to provide technical support to staff in Bus and Rail Operations and Scheduling Departments to schedule and deliver Metro Transit service on a daily basis.

This contract provides assurance of data security and compliance with Council contract procedures.

Rationale

The execution of a contract of \$1,200,000 requires Council approval.

Thrive Lens Analysis

This action promotes **Stewardship and Prosperity, Equity, Livability** and **Sustainability** by providing reliable operational support of the transit system scheduling and operational management. All Metro Transit service is scheduled and operated with HASTUS serving diverse communities and is the foundation of transit service schedule information to customers.

Funding

Contract funding is available within regular Information Services budget on an annual basis at an estimated \$326,000 in 2020 and increase of 3.5% annually until May 2023.

Known Support / Opposition

No know opposition.