

# Committee Report

Management Committee



**Committee Meeting Date:** October 12, 2022

**For the Metropolitan Council:** October 26, 2022

## Business Item: 2022-268

Enterprise Asset Management System Solution Professional Services, Contract 22P018

### Proposed Action

That the Metropolitan Council authorize the Regional Administrator to negotiate and execute Contract 22P018 with Turner & Townsend, AMCL Inc., for development and support of a strategy to purchase and implement a Council wide Enterprise Asset Management solution in an amount not to exceed \$2,300,000.

### Summary of Management Committee Discussion/Questions

Craig Bantz (CIO) provided a high-level background on the Council's Business Process and Systems Integration (BPSI) program, the importance of Asset Management in that program, and its goals going forward.

Benjamin Keenan (ES Asset Management Business Systems Manager) presented Business Item 2022-268. The presentation provided an overview of the Enterprise Asset Management (EAM) project and emphasized that the goal of this contract was to ensure that the Council was able to develop its Asset Management related management system, processes, and governance as a necessary precursor to purchasing the right EAM system and being able to complete a significant technology implementation successfully. Completing this first phase of the project well is important if the project is to realize the value and benefits that will support improved service delivery and asset related business decision making capabilities that are its goals. Turner and Townsend AMCL Inc. submitted a strategy that the RFP Consensus Panel felt provided the best opportunity to achieve this outcome. Turner and Townsend AMCL Inc. will also act as an agent of the Council in the later stages of the project that include the selection and implementation of the EAM technology solution.

Chair Johnson and Council Member Lee both commented that based on their own previous experiences the strategy presented for this project should deliver benefits to the Council through more efficient and integrated processes and systems. Chair Johnson commented that the processes and system need to become embedded in the organization to avoid having to go through similar upgrades on a regular basis.

Council Member Pacheco asked a question around how the program supports equity goals and metrics. Craig Bantz answered that the BPSI program and EAM project will provide the Council with better and more easily obtainable data allowing metrics and performance targets in this to be more easily analyzed, understood, and acted upon.

It was commented that the MCUB target set for this project was exceeded.

Motion by Pacheco, seconded by Lilligren. Motion carried.

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<b>District(s), Member(s):</b>	All
<b>Policy/Legal Reference:</b>	FM 14-2 - Expenditures for the Procurement of Goods, Services, and Real Estate Policy
<b>Staff Prepared/Presented:</b>	Craig Bantz, CIO, 651-602-1443 Craig Edlund, AGM Treatment Services (ES), 651-602-8383 Kristin Thompson, Director Asset Management (MT), 612-349-7782 Benjamin Keenan, Manager Business Systems (ES) 651-602-8222
<b>Division/Department:</b>	RA / MT / ES / MTS / CD

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**Background**

In 2021 the Council initiated the Business Process and Systems Integration (BPSI) program that aims to develop clear, consistent, and optimized business processes in support of the Council's regional mission along with the technology solutions that will enable the delivery of those processes. The program will replace existing end of life systems with agile, integrated systems that will improve efficiency across the Council. The program consists of nine projects and is governed by a steering committee consisting of executive managers and subject matter experts.

Under the BPSI program, the Enterprise Asset Management (EAM) project will develop the strategy and requirements to allow the Council to acquire and implement a comprehensive Council wide EAM solution. The solution will provide an integrated technology platform, able to align asset management with the Council's policies, support full asset lifecycle management and continuous process improvement. This will drive a more consistent, efficient, and strategically focused asset management capability for the Council, providing improved value to the region from Council owned assets.

*To deliver these outcomes, the Council requires subject matter and industry specific expertise. This contract will support the Council in developing a strategy that takes account of the requirements of the Council's individual operating divisions while providing integrated processes that achieve the needed efficiencies in the Council's Asset Management program.*

*The RFP was advertised on April 12, 2022. A pre-proposal meeting was hosted by Council staff that outlined the solicitation requirements, discussed project specifications, and responded to plan holder inquiries. There were thirty-four registered plan holders, and eleven of the plan holders identified as minority, woman, small, veteran, or disadvantaged business enterprises. The Council received nine proposals on June 1, 2022, to be evaluated for the consideration of award and used proposer quality, proposer qualifications, experience, price and the ability to deliver and support the Council's project outcomes. The evaluation panel reached consensus that the proposal submitted by Turner & Townsend AMCL, Inc. is the most advantageous to the Council.*

**Rationale**

The execution of a professional service contract exceeding \$500,000 requires Council approval.

**Thrive Lens Analysis**

Authorization to enter this contract for the strategy development for an EAM solution supports the Thrive outcomes of Stewardship, Prosperity, and Sustainability. Getting the strategy for implementing a new EAM system right will allow the Council to better demonstrate efficient and effective use of public financial resources in the management of its assets across their entire lifecycles. It will minimize and potentially reduce the costs of asset maintenance that need to be passed on to residents and will provide a positive impact on water quality and air emissions by providing the Council with better data on the performance of assets that impact these areas. AMCL has demonstrated in their proposal that they can deliver a project that meets these goals.

**Funding**

*Included in the Unified Operating Budget.*

**Small Business Inclusion**

The Office of Equity and Equal Opportunity (OEEO) assigned a Metropolitan Council Underutilized Business (MCUB) goal of 14% for this solicitation. OEEO determined that the firm being recommended for award has met the MCUB requirements of this contract.

