Business Item

Management Committee

Committee Meeting Date: December 14, 2022   **For the Metropolitan Council:** December 14, 2022

Business Item: 2022-324 SW

2023 and 2024 Sole Source Hardware and Software Maintenance Services

District(s), Member(s):	All
Policy/Legal Reference:	FM 14-2, Expenditures for Procurement of Goods, Services, and Real Estate; Minn. Stat. § 471.345
Prepared/Presented:	Craig Bantz, Chief Information Officer, 651-602-1443
Division/Department:	Regional Administration, Information Services

Proposed Action

That the Metropolitan Council authorize the Regional Administrator to make ongoing maintenance, hosted services and support service payments as Sole Source purchase orders in an amount not to exceed $12,900,307. This includes installed software and hardware as listed on the attached 2023 and 2024 Information Services Sole Source Vendor list.

Background

Computer hardware and software purchased by the Council require ongoing maintenance, hosted services and support. Procurements for this hardware and software have already been completed; this item addresses ongoing maintenance and support services resulting from the initial procurements.

Council Procurement Procedure 10.4.1 addresses Sole Source procurements and provides the following guidance: "Sole source procurement of Original Equipment Manufacturer (OEM) repairs, parts, equipment and systems, software maintenance and support, or other services that are required on a continuous basis may be authorized on an ongoing basis."

Traditionally Information Services (IS) has annually brought forth a business item requesting sole source approval for one year at a time. It's the objective of IS to reduce the use of sole sources in procurements. In order improve efficiency and to reallocate time to focus on reducing the use of sole sources as well as to respond to inflationary conditions this business item covers two years of sole sources needs, 2023 and 2024.

The 2023 and 2024 Information Services Sole Source Vendor list was reviewed by Procurement staff for accuracy and reasonableness.

Rationale

The hardware and software maintenance services sole source list allows for ongoing authorization, transparency, and efficient administration of essential technology.

Thrive Lens Analysis

Maintenance services for software and hardware are needed to address the reliability, resilience, security and cost-effectiveness of the Council's technology systems which support the Thrive outcomes of stewardship and sustainability. By integrating maintenance across the Council, we are able to efficiently track efforts, which supports the Thrive accountability principle.

Funding
Funding for these software and hardware services is included in the Council's operating budget.

Small Business Inclusion
The Office of Equal Opportunity did not set a goal for this project.

Vendor	Product	23/24 Total
ACT Traffic Solutions	EMTRAC traffic signal priority system	406,725
Allstream	Phone system support	224,000
Ancom	ARMER radio maintenance system. Safety systems required by DPS	712,320
Apollo	DVR system to record video on buses and LRT vehicles	45,472
Benefit Focus	HR benefits management and enrollment software	554,400
Bentley Systems	Infrastructure engineering software	56,000
CoStar Realty Information	Real estate data and research services	156,800
Cummins	Diagnostic software for bus operations	56,000
Dulles Technology Partners	Grant management software	56,840
EquipmentWatch	Estimation software	33,600
Gartner	IT advisory services	358,400
GIRO/HASTUS	Scheduling and garage operations software	936,940
Granicus/GovDelivery	Hosted service for bulk e-mail and list management/ MT text for safety	128,554
GS Systems	WonderWare - industrial control system software	672,000
GTEL	Property/Evidence tracker interfaces w/ LOGIS via GTEL integration	56,840
HCSS	Bidding and estimating engineering application	33,600
Hitachi Vantara	Live video streaming on LRT software and services	134,400
IBI Group	Alerts manager & real time concentrator software	514,031
IBM	AIX operating system for IBM servers	22,400
Information Systems Corp	AppXtender - document management software	343,627
Init Innovations	Annual ridership data input to the National Transit Database	43,039
Interactive Design Systems	Bridge design & analysis software	22,400
Kipsu	SMS/texting software used in MT Text for Safety program	127,234
Kisters North America	Wiski - Data management and analytics for water professionals	58,240
LOGIS	MTPD Local Government Information System	1,031,034
Meritor Wabco	ToolBox software for bus brake systems	29,120
Microsoft	Microsoft Unified Support	338,240
Milestone	Video recording software used in MTPD mobile camera trailers	44,800
MRI	Housing administration software used for Section 8	123,200
Ncompass Technologies	GIS: street centerlines and landmarks data	168,000
Noregon/Allison Transmission	Diagnostic software for Allison Transmissions	94,080
Northland Business Systems	Verint AudioLog, phone and radio recording system	280,429
NorthPoint Geographic Services	GIS: MetroGIS regional GIS projects	59,360
Oberon	Arbortext/MathCad/Creo/Titania Development, operations documents authering tool	403,200
On-Center	On Screen Take Off construction cost estimating software	33,600
PCS Mobile	Arbitrator cehicle camera systems for MTPD squad cars	41,488
Power/mation	Cimplicity - industrial control software for interceptors	89,600
Qualtrics LLC	Data collection software	29,120
QuestionMark	Online assessment/test software	47,936
QuestionMark	SSP Perception Software Mechanics Certification	28,715
Rising Medical Solutions	Medical Bill Review (MBR) and Pharmacy Benefit Management (PBM) interfaces for claim management software Origami	224,000

Rockwell Collins/ARINC	Industrial control system software for the Blue and Green lines	644,000
RS Means	Costworks construction cost estimating software	24,640
RTVision	Real estate management software	24,926
S&A Systems	Fleetwatch fuel and fluid management system for bus operations	232,960
Site Improve	Service that validates site accessibility for WCAG & ADA	35,944
Strategic Mapping	Mapping software used in NextTrip	56,810
Sympro	Treasury Software to track journal entries	41,860
System Improvements, Inc.	Taproot root cause analysis software	28,000
Thermo Fisher Scientific	SampleManager laboratory information management system	247,438
Tracker Products	Property/evidence software	108,767
Trak Engineering	Fuel management system	60,480
Trapeze	Passenger and ride management software for MTS	1,906,335
Tritech/Central Square	LETG/Zeurcher - Police Information Management System maintenance	31,082
Urban Footprint	Personalized urban planning tools	22,400
VCS - Visual Computer Solutions	MTPD Scheduling and timecard application	79,232
Verint/ Cognyte	Surveillance video management software	164,163
Verint/Cognyte/Contact Solutions	Call center services	136,163
Veritas	Hosted service for legal litigation hold service	22,621
Workfront	Communications and marketing project managment software	117,984
ZF Testman	Diagnostic software for motor vehicle	63,358
	Grand Total	**12,900,307**