# Metropolitan Council

# **Committee Report**

**Management Committee** 



Committee Meeting Date: April 12, 2023 For the Metropolitan Council: April 26, 2023

### Business Item: 2023-70

Temporary Staffing Services – Amendment to Master Contract 19P173C

### **Proposed Action**

That the Metropolitan Council authorize the Regional Administrator to execute an amendment to Contract 19P173C with Infojini, Inc., to provide the Council with qualified, diverse candidates for temporary staffing assignments that increases the total value by \$500,000, for a revised not to exceed aggregate amount of \$4,720,000.

### **Summary of Management Committee Discussion/Questions**

Staff presented the business item and committee members asked a question about why staffing services were needed. Staff answered the question by letting Council member know that due to retirements and resignations, along with a low unemployment rate, it has been difficult to fill the technical Information Services positions.

Motion by <u>Barber</u>, seconded by <u>Pacheco</u>. Motion carried.

## **Business Item**

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Temporary Staffing Services – Amendment to Master Contract 19P173C

District(s), Member(s): All

**Policy/Legal Reference:** FM 14-2 – Expenditures for the Expenditure of Goods, Services and Real

**Estate Policy** 

Staff Prepared/Presented: Todd Rowley, Director, Talent Management, 651-602-1448

Joyce Masar, Sr. HR Manager Talent Management, 612-349-7717

**Division/Department:** Regional Administration / Human Resources

### **Proposed Action**

That the Metropolitan Council authorize the Regional Administrator to execute an amendment to Contract 19P173C with Infojini Inc. to provide the Council with qualified, diverse candidates for temporary staffing assignments that increases the total value by \$500,000, for a revised not to exceed aggregate amount of \$4,720,000.

### **Background**

In 2019, a Request for Proposals was advertised for temporary staffing services. The Council awarded contracts to two vendors for temporary staffing services: Masterson Staffing Services and Infojini Inc.

Over the past few years, the Council has experienced an increase in position vacancies due to retirements and resignations. The low unemployment rate of 2.9% in Minnesota as of January 2023, and hiring trends have hampered the ability to fill vacancies. The tight labor market also continues to provide great opportunities for job seekers but provides challenges to the Council to fill vacant positions. Candidates have multiple job offers and are delaying their response to accept or reject a job offer.

Since the commencement of this contract in 2020, the Council has used temporary services for employee extended absences, vacancies, peak workloads, and special projects. Temporary employees help to fill the need while Human Resources and the hiring departments work to fill the open position. Information Services has spent a total of \$738,280 for 10 agency temps.

This amendment is intended to cover the costs for as needed service requests through the original awarded contract term of May 31, 2025.

### **Rationale**

The amendment of a professional services contract exceeding 10% of the original authorized value requires Council approval.

### **Thrive Lens Analysis**

The temporary staffing contracts support the Thrive outcomes of Prosperity and Equity with a commitment to providing competitive wages and assisting the Council in addressing affirmative action hiring goals.

### **Funding**

Individual departments budget for their temporary staffing needs.

### **Small Business Inclusion**

The Office of Equity and Equal Opportunity (OEEO) thoroughly reviewed the original procurement for Disadvantaged Business Enterprise (DBE) subcontracting opportunities in accordance with federal and state laws and regulations as well as contract specifications. Upon conclusion of OEEO's research and analysis, no DBE goal was set.

While there were no subcontracting opportunities, OEEO did attach a list of DBE staffing firms for direct solicitation. One of the selected vendors, Infojini Inc., is a DBE firm.