

Committee Report

Transportation Committee



Committee meeting date: December 11, 2023

For the Metropolitan Council: December 13, 2023

Business Item: 2023-302 SW

Allied Universal Contract 22P123 Amendment 2

Proposed action

That the Metropolitan Council authorize the Regional Administrator to execute an amendment to Contract 22P123 with Allied Universal for additional security services and to include new personnel that the Council hereby authorizes under this contract to perform the duties required under Minn. Stat. § 473.4075 Transit Rider Investment Program (TRIP) as TRIP personnel for a total contract value not to exceed \$11,000,000.

Summary of Transportation Committee discussion/questions

Metro Transit General Manager Lesley Kandaras introduced this item. Metro Transit Police Department Lieutenant Jason Lindner and Metro Transit's Transit Rider Investment Program Interim Manager Leah Palmer presented this item. Lt. Lindner gave a brief overview on how the current Allied supplemental security has been working. Chamblis asked if we are getting support or funding from other municipalities around the areas of our transit stations/platforms/stops. Kandaras stated that we've been convening partners around areas where we have been implementing supplemental security; we can successfully move people around but that is not getting to the root cause of the problems. Kandaras added that we have vendors through TSIP who are focused on providing social services. Chair Barber asked if the TRIP personnel will receive customer service training. Palmer responded that in discussions with Allied about the potential, it was laid out the requirements of this role and will include Metro Transit specific training. Chair Barber asked if there are plans to extend TRIP personnel to ABRT lines. Palmer stated this will be something that staff will analyze where we need the TRIP staff based on data and feedback from customers and employees.

Motion by Carter, Toni, seconded by Morales. Motion carried.

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District(s), Member(s):	All Districts
Policy/Legal Reference:	FM 14-2 Expenditures for the Procurement of Goods, Services, and Real Estate; Minn. Stat. § 473.4075 Transit Rider Investment Program
Staff Prepared/Presented:	Lesley Kandaras, General Manager (612-349-7513) Chief Ernest Morales III, Metro Transit Police Department (612-349-7201) Lieutenant Jason Lindner, Metro Transit Police Department (612-349-7205) Leah Palmer, Interim Transit Rider Investment Program Manager (612-349-7071)
Division/Department:	Metro Transit

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Background

In April 2023, the Metropolitan Council entered into a contract with Allied Universal to provide private security personnel stationed at designated Metro Transit platforms and transit centers. The contract provided for a one-year term with the option to extend to another one-year term. This proposed action would extend the contract for a second year to April 30, 2025.

This proposed action also expands the scope of the contract to include Transit Rider Investment Program personnel. In May 2023, the Minnesota Legislature passed a legislation that established the Transit Rider Investment Program (TRIP), which was signed into law by Governor Walz. TRIP requires that the Metropolitan Council establish this program that includes TRIP personnel who will assist customers, inspect fares, and issue citations when a person is found to have not complied with fare policy. On October 11, 2023, the Metropolitan Council adopted the TRIP policy and Resolution 2023-19, which established the fine schedule for the administrative citations.

Metro Transit has seen positive results from the private security provided by Allied Universal since its implementation, including decreased calls for service at the locations at which the security officers are assigned.

Rationale

The amendment of a professional services contract greater than \$500,000 and exceeding 10% of the original authorized value requires Council approval. Amending the contract to include TRIP personnel and provide additional resources for supplemental security will enhance public safety on transit.

Thrive Lens Analysis

This contract amendment supports the following Thrive Outcomes:

1. **Livability:** Improving safety and security on the transit system that connects residents and visitors to their employment, schools, medical and social services, special events in the downtown cores, and other activities.
2. **Equity:** TRIP personnel will provide assistance to all customers, including those that are disabled, elderly, and/or in need of social services such as housing, mental health, and addiction.

Funding

Funding for this contract will come from the Metro Transit Operating Budget (local source).

Small Business Inclusion

The Office of Equity and Equal Opportunity established a 12% Metropolitan Council Underutilized Business (MCUB) goal for this contract. The contractor committed to 14.81% MCUB participation. OEEO will continue to monitor the project to ensure the MCUB requirements are met, inclusive of all amendments and change orders.

