

Committee Report

Management Committee



Committee Meeting Date: March 12, 2025

For the Metropolitan Council: March 26, 2025

Business Item: 2025-74

Enterprise Asset Management System (EAMS) Software and Implementation, Contract 23P221

Proposed action

That the Metropolitan Council authorize the Regional Administrator to negotiate and execute contract 23P221 with 21Tech LLC, to provide consulting services for the implementation of Hexagon EAM with software licensing and support in an amount not to exceed \$7,826,252.

Summary of Management Committee discussion/questions

The item was presented by Information Services Deputy Chief Information Officer (CIO) Sue Hauge, Environmental Services Assistant General Manager Sam Paske, and Metro Transit Director Kristin Thompson. Positive comments were made by committee members. Committee members asked questions which included clarification on asset management certifications for staff members. In addition, they asked how change orders would be managed for budget purposes. Deputy CIO Hauge reassured that there are multiple project management staff roles in place to manage change. Gartner Group is also assisting in a consulting role to negotiate price.

Moved by Lilligren, seconded by Barber. Motion Carried.



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District(s), member(s):	All
Policy/legal reference:	FM 14-2 Expenditures for Procurement of Goods, Services, and Real Estate Policy
Staff prepared/presented:	Sue Hauge, Deputy Chief Information Officer, RA, 651-602-1136 Sam Paske, Assistant General Manager, ES, 651-602-1015 Kristin Thompson, Director, Asset Management, MT, 612-349-7782
Division/department:	Regional Administration / Information Services

Proposed Action

That the Metropolitan Council authorize the Regional Administrator to negotiate and execute contract 23P221 with 21Tech LLC, to provide consulting services for the implementation of Hexagon EAM with software licensing and support in an amount not to exceed \$7,826,252.

Background

As part of the Metropolitan Council Business Process and System Integration (BPSI) Program, with the objective to provide efficiencies through the use of clear, consistent, and standardized Council practices supported by common technologies, the Council plans to implement a new Enterprise Asset Management System.

This project replaces two critical end-of-life technologies with a consolidated enterprise system, allowing for alignment of processes and more efficient support. Multiple essential business functions will be supported by this project, including Work Management, Warranty Management, and Inventory Management. The new solution will support the Council's asset-intensive divisions in maintaining the Council's multi-billion dollar asset base in a state of good repair, supporting the delivery of reliable wastewater and transit service to the region.

A Request for Proposals was issued on April 4, 2024. A pre-proposal meeting was hosted by Council staff that outlined the solicitation requirements, discussed project specifications and responded to plan holder inquiries. There were sixty-seven registered plan holders, and 26 plan holders identified as minority, woman, veteran, small or disadvantaged business enterprises. The Council received ten proposals on May 20, 2024 to be evaluated for consideration of award.

The criteria used for evaluation were: solution fit, technical approach, project management experience, firm qualifications and experience, key personnel, and price. The evaluation panel reached consensus that the proposal submitted by 21Tech LLC to implement Hexagon EAM is the most advantageous to the Council and recommend for award.

Rationale

The execution of a professional service contract exceeding \$500,000 requires Council approval.

Thrive Lens Analysis

The Council adopted Imagine 2050 on February 12, 2025, which builds on policy direction in Thrive MSP 2040. This action furthers the Thrive outcome of Prosperity by enhancing the Council's ability to maintain its infrastructure investments. This action also furthers the goal of Sustainability by investing in a system that is critical to support the sustainable operation of the region's wastewater and transit systems.

Funding

Funding for this project is included in the Information Services budget.

Small Business Inclusion

The Office of Equity and Equal Opportunity (OEEO) assigned a Metropolitan Council Underutilized Business (MCUB) goal of 7% for this solicitation. OEEO determined that the firm being recommended for award has met the MCUB requirements of this contract.

