



Metro Transit's Stroller Policy

Presentation to the TAAC

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Current Stroller Policy - 2005

Customers with strollers are asked to adhere to the following rules for the safety of a child and other customers:

- Customers must fold stroller prior to boarding
- Folded strollers should be stored out of the aisle
- While riding, children should either be seated or held

Why Change?

- Operator assaults
- Police resources
- Customer embarrassment
- Customer complaints
- Industry standards

Peer Agencies

- King County - Seattle
- Tri-Met – Portland
- CTA – Chicago
- LA Metro – Los Angeles
- Dart – Dallas
- SFMTA – San Francisco

Proposed Stroller Policy - 2016

Customers with strollers are asked to adhere to the following rules for the safety of a child and other customers:

- Customers may board with child in stroller
- Child should be secured with a lap belt, strollers brakes must be set and parent remains with child
- Aisle must remain clear for safety reasons
- Customers with disabilities using mobility devices have priority in the securement area



Questions?