

# BETTER **BUS** STOPS Community Engagement Results



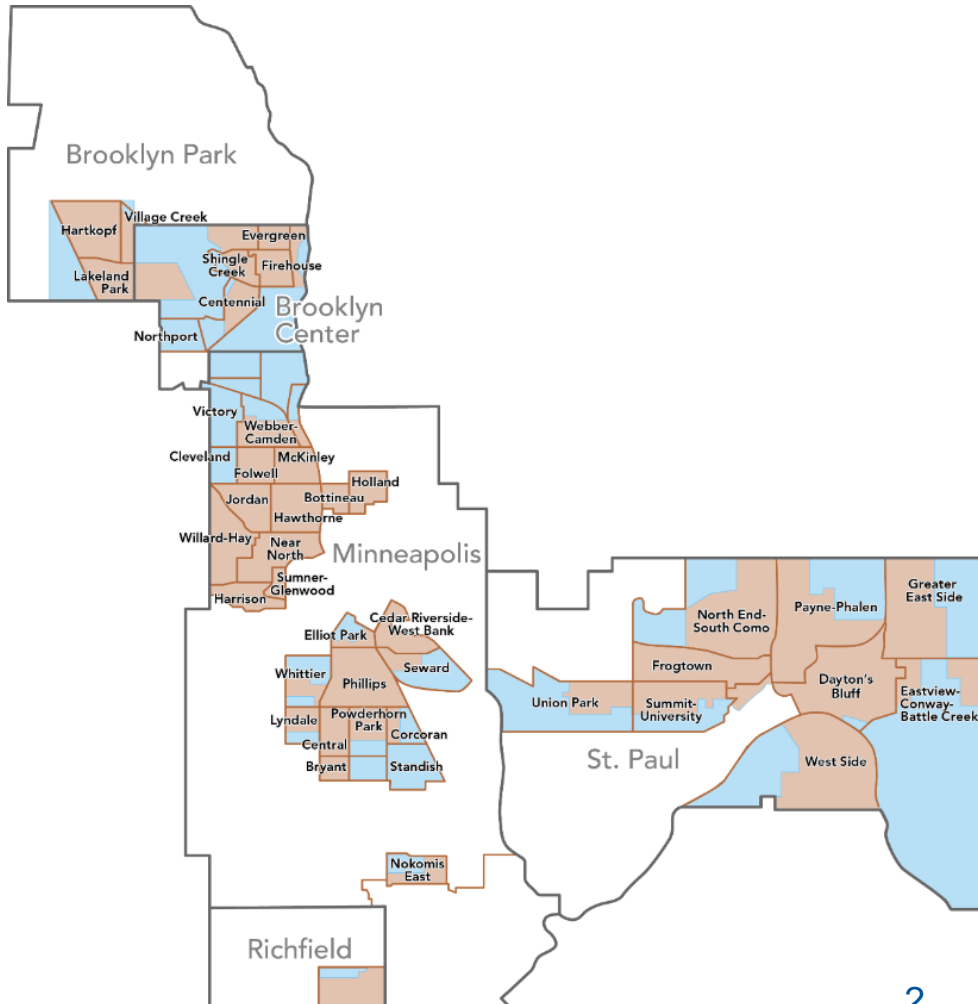
## Transportation Accessibility Advisory Committee, June 7, 2017

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# Better Bus Stops: Enhance access to opportunity by investing in bus stops



## Better Bus Stops Focus Neighborhoods

- Neighborhoods being considered for bus stop improvements
- Specific areas within neighborhoods as priority areas for investment (ACP50)

# Capital Project

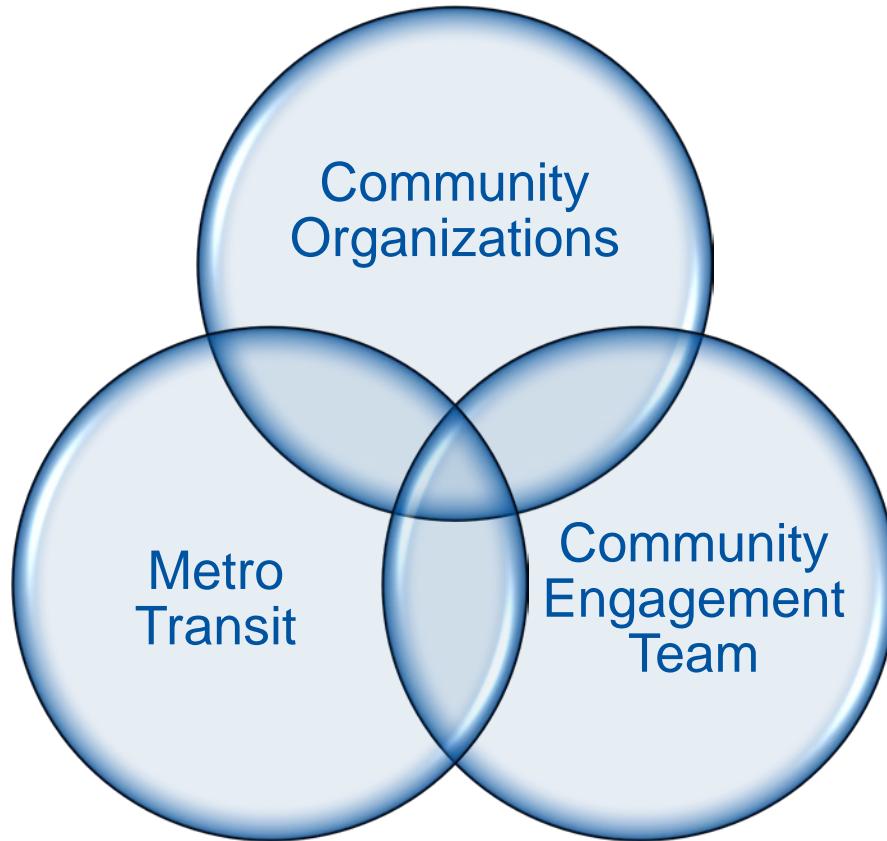
- Add up to 150 new shelters
- Improve up to 75 existing shelters with light, heat
- Approximately half-way complete at end of 2016

# Community Engagement Process

- March 2016 – March 2017



# Community Engagement Model



# Better Bus Stops Subcontractor Highlight

## Minneapolis Highrise Representative Council (MHRC)

Barb Harris



MHRC community event

# Community Engagement Numbers

- 7,000 people participated in community engagement
- 2,013 Metro Transit surveys completed
  - Survey respondents from focus area and all 7 counties
  - Survey respondents' race, income, age generally the same as what we know about transit riders
  - Nearly 20% of respondents indicated having a disability
- 2,230 customized surveys
- 200 community events
  - 40 neighborhoods
  - 11 cities



# What Did We Learn?

## Priorities for **Shelter Placement Guidelines:**

- Where many people wait for the bus
- Near hospitals, social service centers, senior housing
- Where residents don't have a car and rely on transit
- Shelters are very important – also transit information, lighting, heat, benches



*"Bus shelters with lighting, heat, benches and maps are extremely helpful to those of us who rely on transit."*

– Survey Participant

# What Did We Learn?

## Priorities for Bus Stops and Beyond:

- Safe street crossings
- Personal safety
- Maintenance at bus stops and shelters
- Bus service and operations
- Equitable distribution of resources
- Fares



*"When buses run late or too early, peoples' livelihoods are at stake."*

– Community Organization





I WANT Don Sullivan  
@ MY  
Bus STOP  
#COPPERHEADS

# Acknowledgements

- CET: Nexus Community Partners, Alliance for Metropolitan Stability, Center for Urban and Regional Affairs
- Corcoran Neighborhood Association, Central Area Neighborhood Development Organization, Lyndale Neighborhood Association, Lake Street Council
- Dayton's Bluff Community Council
- Harrison Neighborhood Association
- Hope Community
- Jordan Area Community Council and Hawthorne Neighborhood Council
- Minneapolis Highrise Representative Council
- Nokomis East Neighborhood Association
- St. Paul Smart Trips
- West Bank Community Coalition
- West Broadway Business and Area Coalition and Juxtaposition Arts
- West Side Community Organization



**Community engagement final report at:**  
[metrotransit.org/community-engagement](https://metrotransit.org/community-engagement)