## **Super Bowl LII Transit Service Overview**



#### January 3, 2018 Dave Hanson, Mark Benedict, Christine Kuennen





# **Trivia Question**

- Which transit agency has <u>not</u> hosted a Super Bowl?
  - MARTA
  - NJ Transit
  - CTA
  - LA Metro
  - DART





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# **Supporting Thrive Principles**

- Stewardship
  - No cost to taxpayer
- Prosperity
  - Global showcase for region
- Equity
  - Access to opportunity for all
- Livability
  - Unique regional celebration
- Sustainability
  - Most transit-dependent
     Super Bowl in history







# It's a Team Effort!

Coordinated planning across jurisdictions and disciplines:

- Metro Transit and Metro Mobility staff
- NFL and NFL Host Committee
- Homeland Security and Public Safety
- City of Minneapolis
- Public Works and Facilities
- Bloomington/MOA/Airport
- MNDOT
- US Bank Stadium
- Customers and Advisory Groups







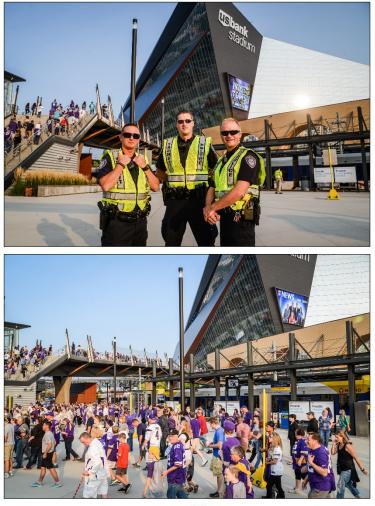


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Original service proposal	Unrestricted light rail access	Current service plan
<ul> <li>96-hour shutdown of all light rail service in downtown Minneapolis</li> </ul>	<ul> <li>All customers and fans transfer to buses outside secure perimeter – no direct stadium access</li> </ul>	<ul> <li>Replacement buses on Blue Line, portion of Green Line on gameday, direct stadium access for fans</li> </ul>
<ul> <li>All customers and fans transfer to buses outside secure perimeter – no direct stadium access</li> </ul>	<ul> <li>Special boarding area at Mall of America – road closures, no transit advantage</li> </ul>	<ul> <li>U.S. Bank Stadium Station closes evening of Friday, Feb. 2</li> </ul>
<ul> <li>Light rail overloads</li> </ul>	<ul> <li>Light rail overloads</li> </ul>	<ul> <li>Managed light rail, bus boardings</li> </ul>
<ul> <li>No extra gameday revenue</li> </ul>	<ul> <li>No extra gameday revenue</li> </ul>	<ul> <li>\$600K fare revenue from SB attendees</li> </ul>

# Safety & Security

- Top tier national security event
  - SEAR 1 Rating
- Coordination with Homeland Security, regional law enforcement partners
- Secure perimeter around stadium beginning Feb. 2







#### **"Secure Perimeter"**



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## **Road Closures**

#### SUPER BOWL EVENTS ROAD CLOSURES Super Bowl Live 8th St. closure (1/19 - 2/07) Washington Av. Nicollet Mall area U.S. Bank Stadium area Road closure Road closures vary (1/02-2/11) Blue/Green Lane restrictions Road closure (Gameday weekend (1/26 - 2/04)only) S. Ath St. S. 3rd St. Local traffic only HemepinAV S. 5th St. Area of restricted roadways 394 S. 6th St. Closed 5 S. 7th St. AV 1/27-2/05 S. 8th St. Nicollet Mail Marguette, LaSalle AL S. S. 9th St. U.S. Bank 35W Portland Av. . S. 10th St. Sth Av. S. Stadium Znd Av. S. Chicago 44 S. 11th St. Park Av. Blue Line LRT S. 12th St. GreenLineLRT **Nicollet Mall** Closed 1/29-2/05 closure S 13th Av. S. (1/15-2/07)Av. Convention Super Bowl Ist Center Experience MINNEAPOLIS 8th St. closure (1/24 - 2/08)94 1/4 mile 94 (35W) 21 MARKBOSWELL · Star Tribune



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## **Road Closures and MOA Station Relocation**

Dates	Closures
Jan 2 – Feb 2	Norm McGrew: 3rd St $- 4^{th}$ St Chicago Ave: 6 <sup>th</sup> to 4 <sup>th</sup> St 5th St : 11 Ave S $- 13^{th}$ Ave S
Jan 13 – Feb 9	Nicollet Mall: 6 <sup>th</sup> St to 12 <sup>th</sup> St
Jan 13 – Jan 14	9 St: LaSalle to Marquette
Jan 15 – Feb 9	8 St: LaSalle - Marquette
Jan 15	MOA Temporary Transit Station
Jan 29 – Feb 5	6 <sup>th</sup> St: Chicago – 11th Ave S
Feb 2 – Feb 5	Intersection of 6 <sup>th</sup> St S and 11 <sup>th</sup> Ave closes

Coordination with City of Minneapolis Traffic Plan (152 pages)





# **Pre-gameday operations**

- Special service Jan. 26-Feb. 5
- Additional local, express bus service
  - Rt 94, 535, 724, 4, 10, 11, 17
  - Early and late out express service Feb. 1-2
- North star Commuter Rail extras







## **Customer gameday service**

- Regular Green Line service between Union Depot, Stadium Village
- Free replacement bus rides, departures every 10 minutes
- Heated shelters, ADA improvements



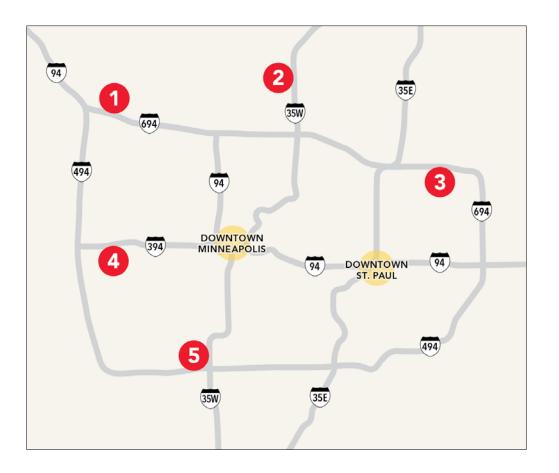




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## **Park & Ride service**

- Express service provided Jan. 27-28 and Feb. 3
- Minnetonka, Blaine, Maplewood, Maple Grove, Bloomington
- All costs covered by fares





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# **Blue Line Gameday Service**

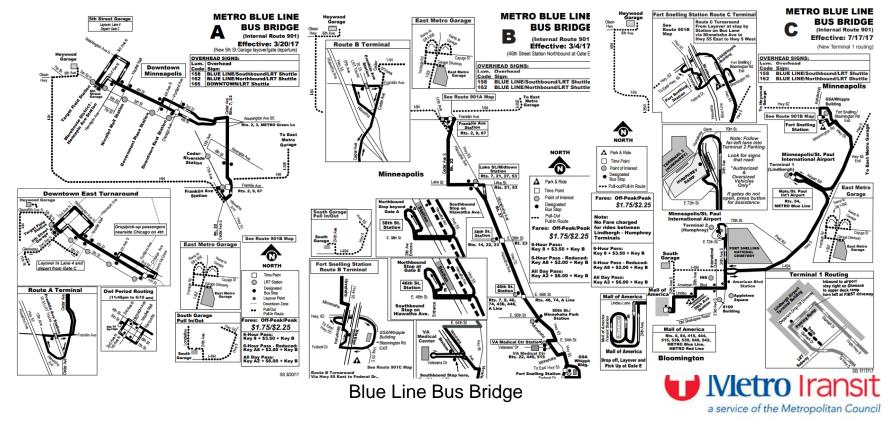
- Security screening at MOA, train ride with tickets into stadium station
- Free replacement bus rides, departures every 10 minutes
- Heated shelters, ADA improvements





# Blue Line Bus Bridge (MOA to TFS) – 40 buses

- Service will mirror LRT Sunday schedule \*no onboard fares
- Shelters with heat installed for bus bridge stops
- Includes MAC shuttles



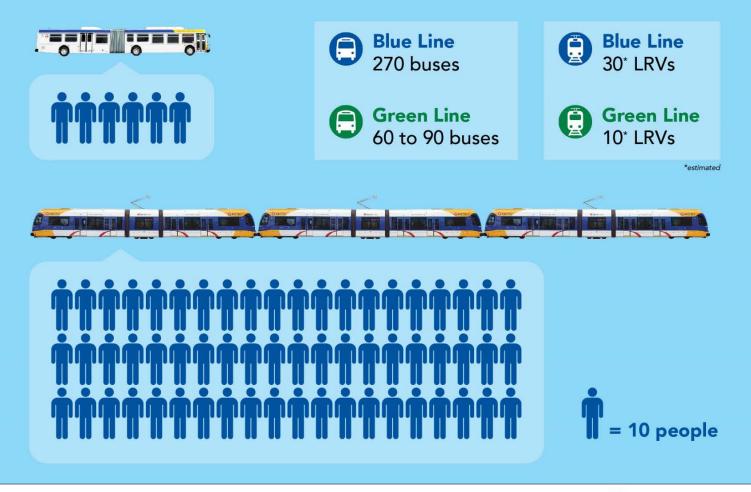
## **Green Line Gameday Service**

- Security screening at Stadium Village, train ride with ticket into stadium station
- Regular Green Line service between Union Depot, Stadium Village
- Free replacement bus rides, departures every 10 minutes





### **Post-game operations**





## **Metro Transit Customer and fan information**

- NFL Host Committee "Know Before You Go" website
- Employee ambassadors and Host Committee volunteers
- metrotransit.org/superbowl
  - Fan and customer-oriented information
- Rider Alerts
- Social media



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# **Metro Mobility Impacts Overview**

#### Regular Service:

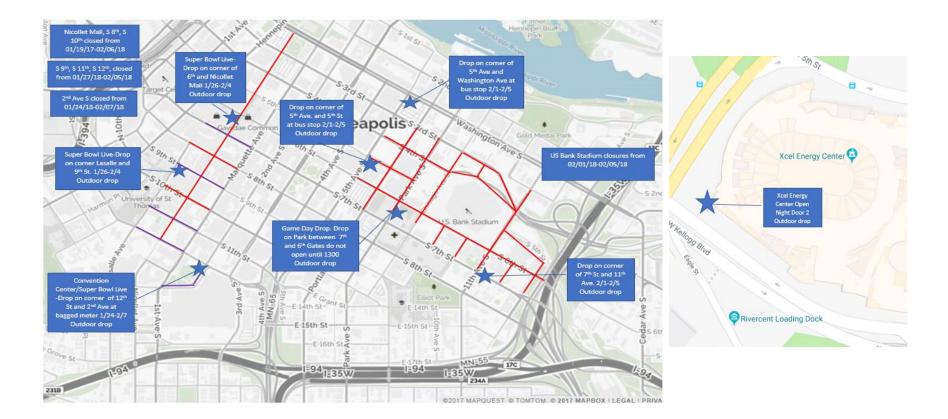
- Service delays and OTP impacts due to road closures and congestion:
  - Additional bus driver and supervisor staffing
  - Maximize fleet availability
- Regular Reservations and Fare Policies apply
- Out of town guests have eligibility for 21 days
- Outdoor Pick-Up/Drop off bus stops
  - Opening Night (Xcel Center)
  - Nicollet Mall (Super bowl Live) (12th St / 6th St / 9th St)
  - Minneapolis Convention Center (NFL Super bowl Experience)
  - Around US Bank Stadium perimeter during full closure







## **Proposed Metro Mobility Drop off/pick up sites\***



\*Maps displayed for planning purposes. Not final for publication

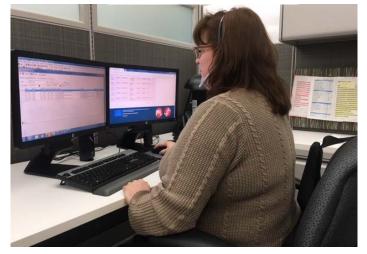


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## **Metro Mobility Customer and Fan Information**

- NFL Host Committee "Know Before You Go"
- Jan 5<sup>th:</sup> Metromobility.org
  - Dedicated Super bowl information page
  - Designated Stop Maps
  - NFL Mobility Assistance contact for game day escort and other info.
- GovDelivery email to Metro Mobility and Council newsletter lists (1/8)
- Social Media (1/15, 1/29)
- Expanded MMSC hours Feb 3, 4









# **Questions?**

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