



Better Bus Stops: Accessible, Community-Centered Improvements

Transportation Accessibility Advisory Committee

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Why we are here today

1. To introduce this project to the TAAC
2. To ask for on-going input and guidance on this project

Project Overview

- Ladders of Opportunity Grant
 - Extension of the Better Bus Stops work
 - Grant is to improve transit information at bus stops
- Focus on improving accessibility of transit information
 - For riders with disabilities
 - For riders with Limited English Proficiency/Literacy
- Focus on community identity and placemaking
 - Example of this: public art

Project Focus

- Improve transit information and amenities at busy transfer points
 - Create and test new materials
- Accessible wayfinding to help people move between bus stops at transfer points
 - Focus on Universal Design
- Amenities that could be provided when a stop does not have a shelter
 - For example, seating or schedules

Materials we may test

- Accessible Wayfinding:
 - Tactile area maps
 - Beacon technology
 - Wayfinding symbols, images or icons
 - Accessible area maps
- Amenities:
 - Seating that incorporates transit information
 - Schedule information on bus stop poles
- Community Identity and Placemaking
 - For example, art in shelters
 - Will incorporate this concept into all materials listed above

Community Engagement

- Have incorporated feedback from engagement done previously for other Metro Transit projects
- Engagement will be done:
 - Before the project begins
 - While developing new materials
 - When the materials are installed on street
- Community input will be a major part of the project evaluation

Process

1. Work with design experts and community input to develop and test new materials.
2. Install new materials at a few locations.
3. Evaluate materials.
4. Create recommendations and guidelines for how this work could be expanded across the transit system.

Engaging with TAAC Members

- We are interested in working with TAAC members throughout this project
 - Attending TAAC meetings to provide updates
 - Separate field visits or workshops
- If you have any ideas about this project or contacts, please share them!

Contact Information

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