# Public Transit and Human Services Transportation Coordinated Plan Update

Presented to Transportation Accessibility Advisory Committee
October 2, 2019



## Plan Purpose

- Plan for improving transportation services for older adults and people with disabilities in the 7-county region
- Increase coordination among services
- Federally-required plan



## Plan Application

- Guide federal funding investments in projects that improve mobility for older adults and people with disabilities
- MnDOT runs statewide application process for Section 5310 funding
- Funds can be used for projects such as
- purchasing vehicles
- providing non-profit shuttle services
- improved accessibility such as sidewalks or accessible pedestrian signals
- mobility management



## 2019 Plan Update

- Steering Committee will help inform and guide the plan update
- Stakeholder workshop to identify current needs and strategies (August 16<sup>th</sup>)
- Plan developed and drafted through Fall 2019; approval early 2020



# August 16<sup>th</sup> Workshop

- 26 attendees
- From all counties except Anoka (received follow up input from Anoka Co)
- Agenda focused on identifying current needs and strategies to address them



# Categories of Needs

- 1. Coordinate and Consolidate Transportation Services and Resources
- 2. Mobility Strategies
- 3. Community, Training, and Organizational Support



# Top 7 Identified Needs from the Workshop

- 1. Lack of adequate funding
- 2. Lower service levels
- 3. Limited same-day service
- 4. Service fragmentation
- 5. Challenges of using fixed-route transit
- 6. Limited awareness
- 7. Training



#### Other Needs for Discussion

- Some vehicles uncomfortable or undesirable for older adults or people with disabilities
- Inadequate transfer facilities for dial-a-ride service to coordinate with fixedroute service



#### Other Identified Needs

- Accessible pathways to fixed route service and accessible bus stops, including snow clearance
- Dial-a-ride capacity (fills quickly)
- Language support services
- Workforce driver shortages, pay, training
- Regulatory issues for providers
- Trip length
- Limited options for low or no-cost transportation services
- Limited door-through-door service



### What's Next

- Steering Committee will review the information from the workshop
- TAAC meeting in November to report on draft plan, including strategies
- Draft plan for review in early November



## Questions?

Heidi Schallberg, Senior Planner Heidi.Schallberg@metc.state.mn.us 651-602-1721

