

Public Transit and Human Services Transportation Coordinated Plan Update

Transportation Accessibility Advisory Committee
November 6, 2019

Plan Purpose

- Plan for improving transportation services for older adults and people with disabilities in the 7-county region
- Increase coordination among services
- Federally-required plan
- Used to guide federal funding investments in projects that improve mobility for older adults and people with disabilities

Identified Needs

Based on TAAC feedback from October:

- Kept vehicle issues (comfort) and transfer facilities in the needs section with edits
- Added info about need for clear communication for people with cognitive disabilities
- Included recommendation that people with different disabilities should be involved in the creation & delivery of training

Three Main Categories of Strategies

The plan includes strategies to address the identified barriers in three main areas:

1. Coordinate and Consolidate Transportation Services and Resources
2. Mobility Strategies
3. Community, Training, and Organizational Support

Draft High-Priority Strategies

- Increase off-peak service options
- Make technology enhancements for riders
- Ensure accessible vehicles are available for ride hailing services
- Increase dial-a-ride capacity
- Provide language support services
- Elevate the visibility and understanding of these issues for elected officials

More Draft High-Priority Strategies

- Expand paratransit door-through-door service beyond current service hours and area
- Create and maintain accessible pathways and transit stops, especially in winter
- Travel training – expand available services and improve awareness of training options

Draft Plan Schedule

- Draft plan posted online for public review & comment: By 11/12
- Public review & comment period: 45 calendar days minimum
- Council committee process: Nov 2019 – Jan 2020
- Final Council approval, pending comments/changes: Late Jan 2020

Questions?

Heidi Schallberg, Senior Planner

Heidi.Schallberg@metc.state.mn.us

651-602-1721

