2021 ADA Transition Plan Updates



Background

- ADA self-evaluation Conducted from June 2019-December 2019 to comply with Title II of the ADA.
- General fund used for initial ADA improvement efforts
- Self-evaluation included our public and support transit facilities, wastewater treatment plants, office buildings, and several of our bus stops
- Work conducted by JQP Inc., MCUB vendor
- Results led to an <u>ADA Transition Plan</u> that summarizes the work and explains how the issues will be fixed. Updated annually.
- Aligned with broader accessibility efforts



Community Engagement

- Held two listening sessions
- One month long public comment period
- Conducted staff and community surveys
 - received nearly 600 comments



Report Findings

- Recommendations prioritized 1-4 based on the significance of the barrier (Priority 1 being the most significant)
- Over 3,000 barriers identified, Priority 3 most common severity level.
- Reports being used to help prioritize projects and set Transition Plan goals

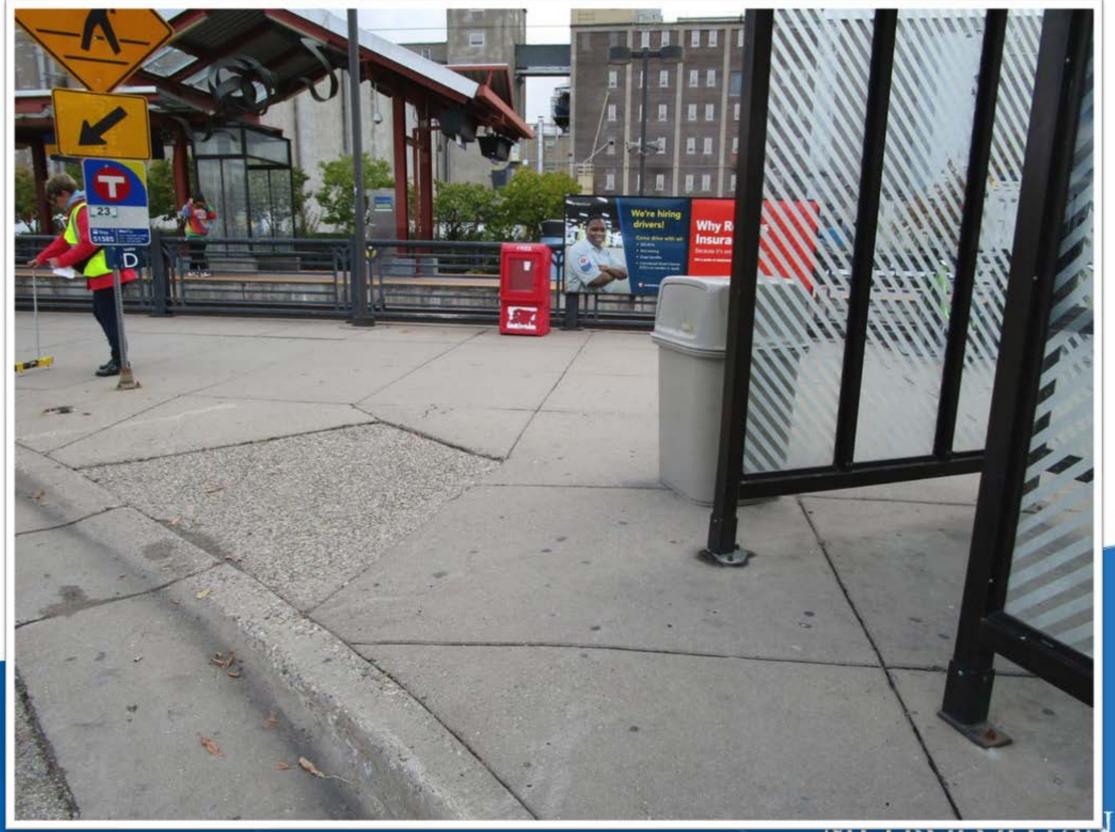


Transit Barriers Found

Relocate object to achieve needed maneuvering clearance at the door. ICC / ANSI 404.2.3, Table 404.2.3.2 Relocate the trash bin to the opposite side of the power door opener push plate, currently obstructs the maneuvering clearance at the entry door. – Maplewood Mall Transit Center

Modify walkway to provide a maximum 1:48 (2%) cross-slope. ANSI 403.3 There is an 8.1% cross slope along the accessible route.- 38th St. LRT Station





2019-20 Metro Transit ADA Improvements

2019

- Restriped various park and ride parking lots to address non-compliant ADA parking space widths, including access aisles
- Installed truncated domes at numerous Blue Line Light Rail stops
- Installed several concrete 5'x8' "ADA Pads" at various bus stops

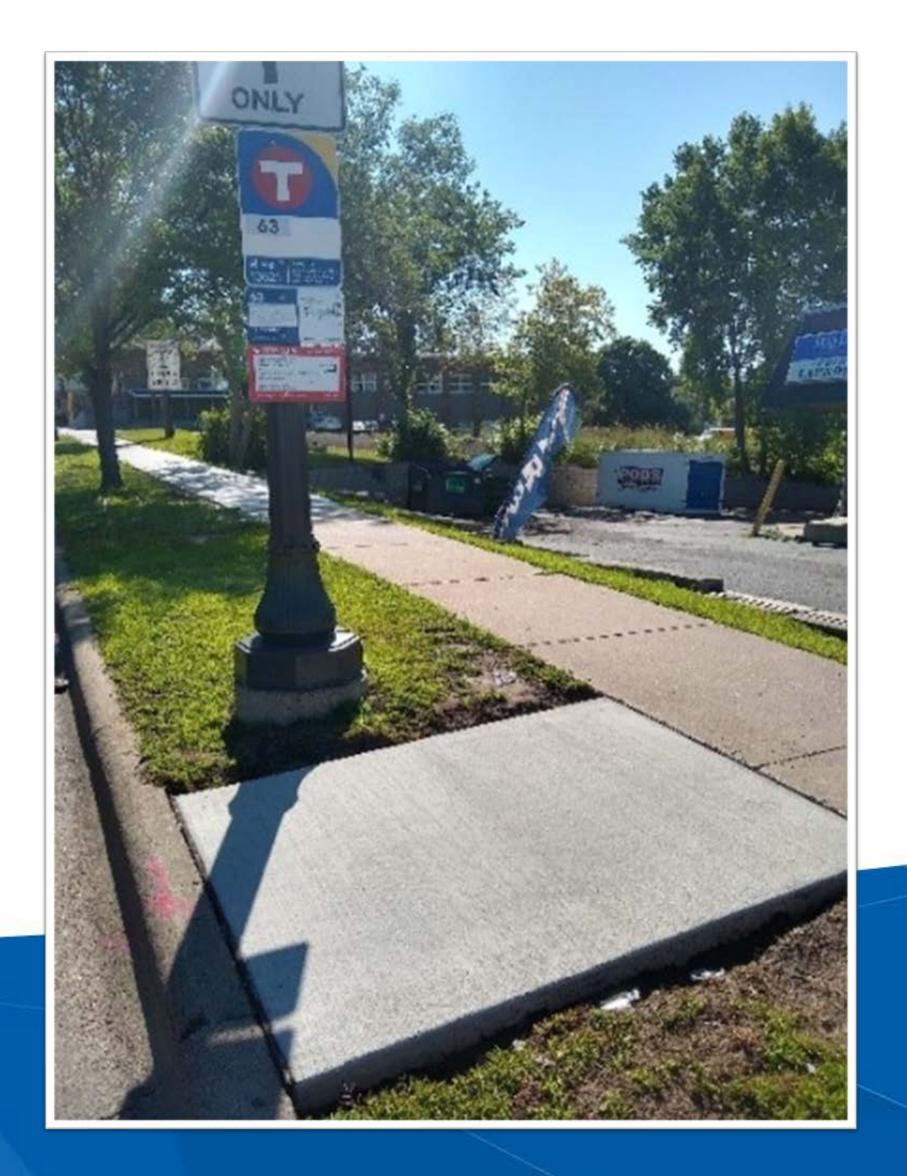
2020

- Robbinsdale Transit Center pavers replaced
- Designs created for FTH 1st floor bathroom remodel
- TCC Green Lot Accessible Route installed
- Website audited by WeCo



Photos of Completed Metro Transit ADA Improvements

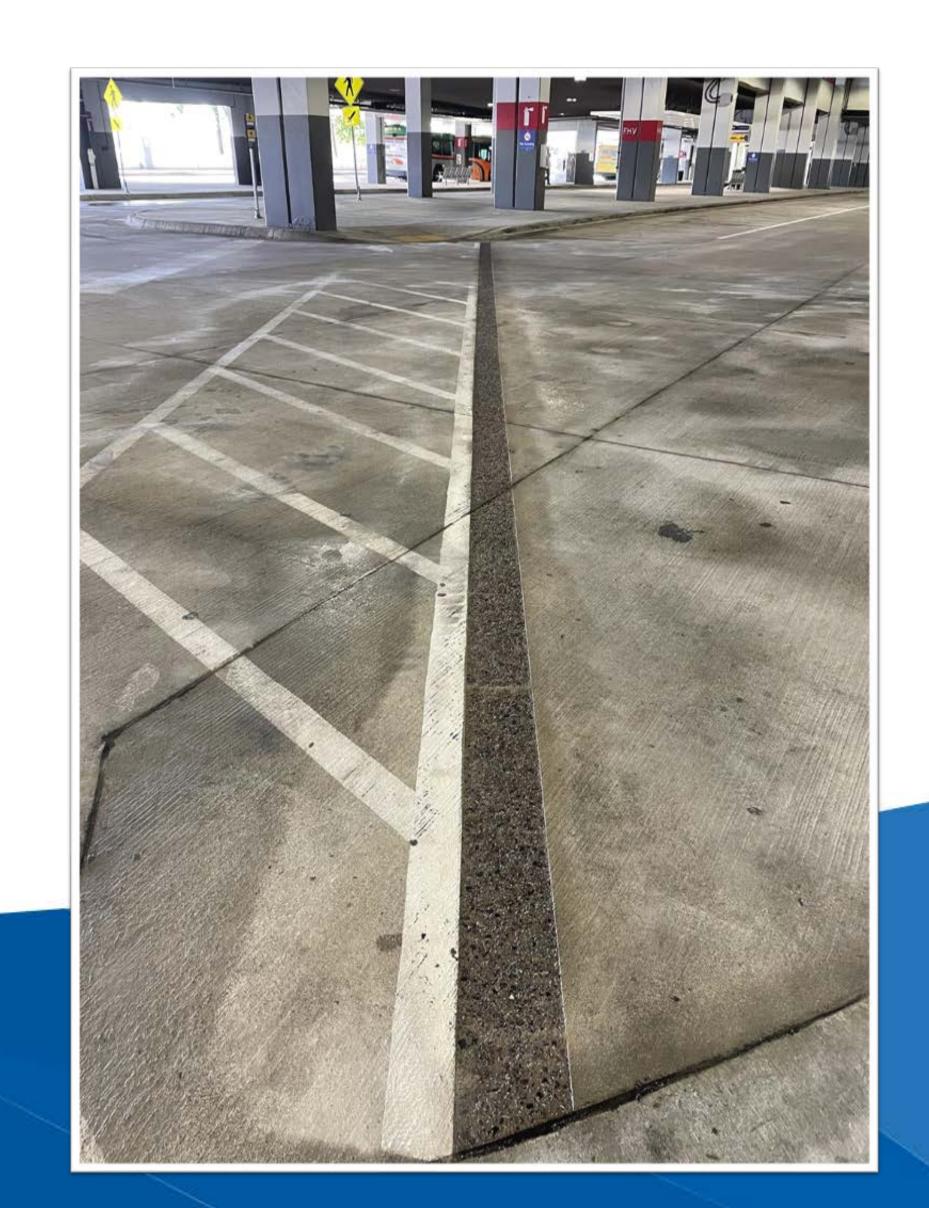






2021 Metro Transit ADA Work

- Complete construction of the FTH 1st floor bathroom
- ADA improvements at various public and support facilities
 - Nicollet Garage maintenance area
 - Sunray Transit Center pedestrian ramps
 - MoA pedestrian crossing
 - Northtown Transit Center pedestrian ramps
 - 6th and Minnesota bus stop sidewalk accessibility
 - Nicollet Station LRT tactile replacements



More 2021 Metro Transit Work

- New mobile app
- Ticket Vending Machine replacement
- Metro Transit website accessible updates
- Aira app pilot
- Beacon pilot
- Wayfinding signage pilot and guidelines
- Transit Info and Marketing improvements to print and digital materials
- Better Bus Stops
 - 5-year plan to upgrade shelters and add ADA pads
 - Regular-Route Bus Stop Design Guide
 - Bus stop ADA checklist



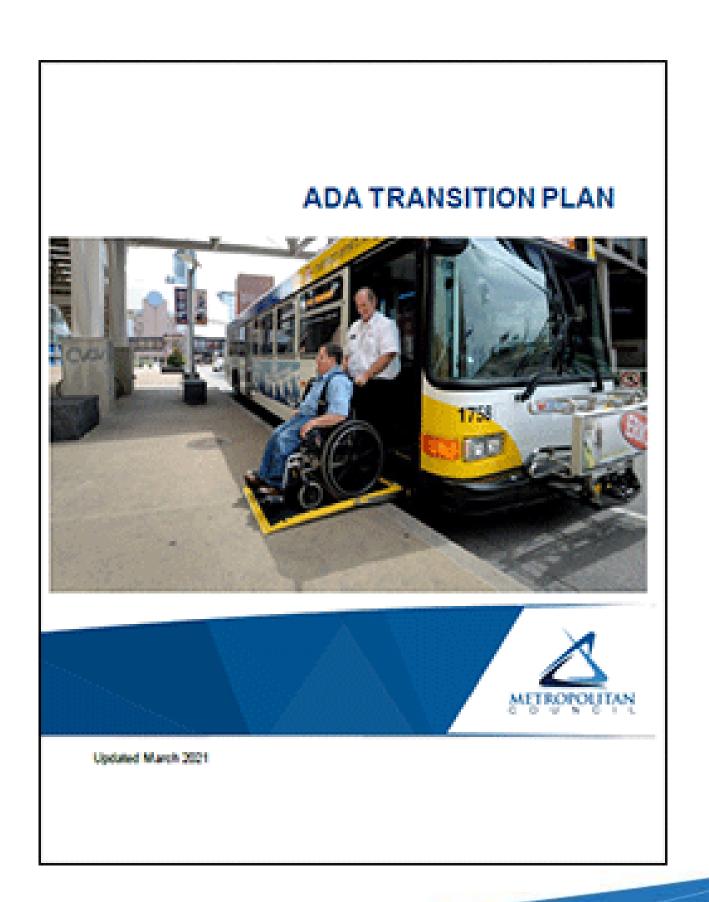
2019-20 Council-wide ADA and Accessibility Improvements

2019

- ADA self-evaluation
- Digital accessibility user and accessibility testing and organizational assessment

2020

- ADA Transition Plan
- Updated accessibility policy
- Document accessibility MNIT training pilot
 - Now required for various job classes
- ADA design training for staff
- Reviewed policies and procedures





2021 Council-wide ADA and Accessibility Improvements

- Drafted Accessible Video and IT services procedures
- Support efforts to improve video accessibility (audio descriptions, consistent use of closed captioning)
- Continue to install hearing loops
- Improve social media practices
- Address map accessibility
- Connect staff with training and resource groups (e.g., state agency Community of Practice groups)



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