



# Better Bus Stops 2022 updates

Transportation Accessibility Advisory Committee

November 2, 2022

Arman Rajaeian and Berry Farrington

Engineering & Facilities



# Topics

1. Bus stop accessibility improvement guidelines
2. Bus stop accessibility data collection
3. Update on 2022 improvements

# Bus Stop Accessibility Improvement Guidelines

Metro Transit Planning staff monitors customer activity at inaccessible bus stops and assesses their need for capital improvements using the guidelines below:

Bus Stop Improvement Prioritization	Criteria at Deficient Bus Stops
<b>Highest Priority</b>	10+ combined daily boardings/alightings with demonstrated limited mobility usage*
<b>High Priority</b>	5+ combined daily boardings/alightings with demonstrated limited mobility usage*
<b>Medium Priority</b>	1+ combined daily boardings/alightings
<b>Lower Priority</b>	Fewer than 1 combined daily boardings/alightings

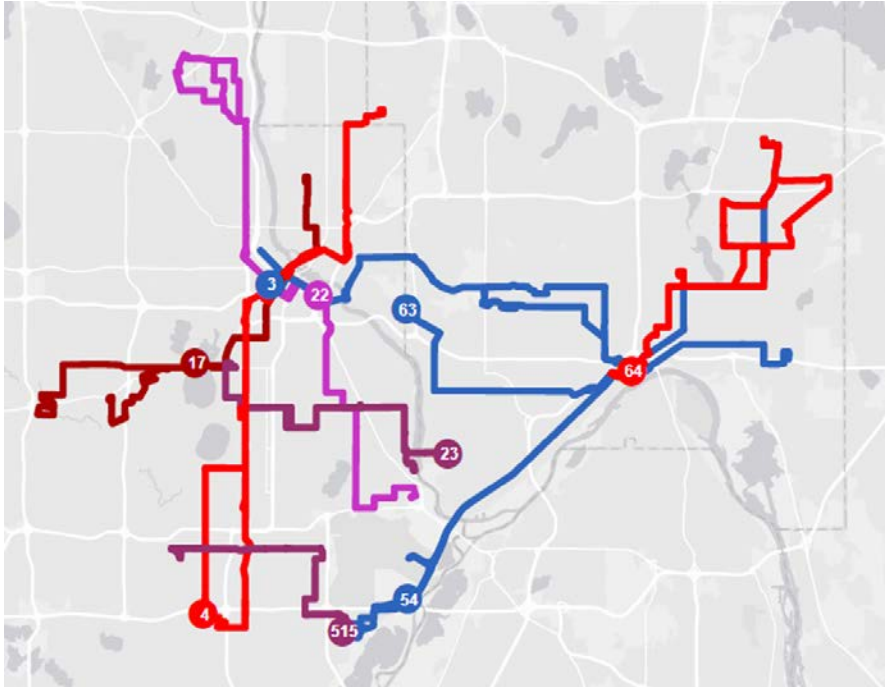
\*Limited mobility quantified through wheelchair deployment and farecard indicators

# Need for bus stop accessibility data

- Data gap in bus stop site conditions
- Limits agency's decision-making ability for prioritized capital improvements
- Adjacent datasets on stop conditions do not cover full accessibility spectrum at bus stops



# Bus stop accessibility data collection



## 2022 capital project progress

- Add 23 new shelters
- Replace 29 shelters
- Add 35 accessible boarding areas - with cities, counties and MnDOT
- Design 14 accessible boarding areas for spring 2023 construction
- Add light to 34 shelters
- Add heat to 15 shelters
- Modify approximately 70 benches to create clear space within the shelter

# Example shelter replacement

- Cleared the pedestrian access route and boarding area
- Updated bench



# Shelter lighting

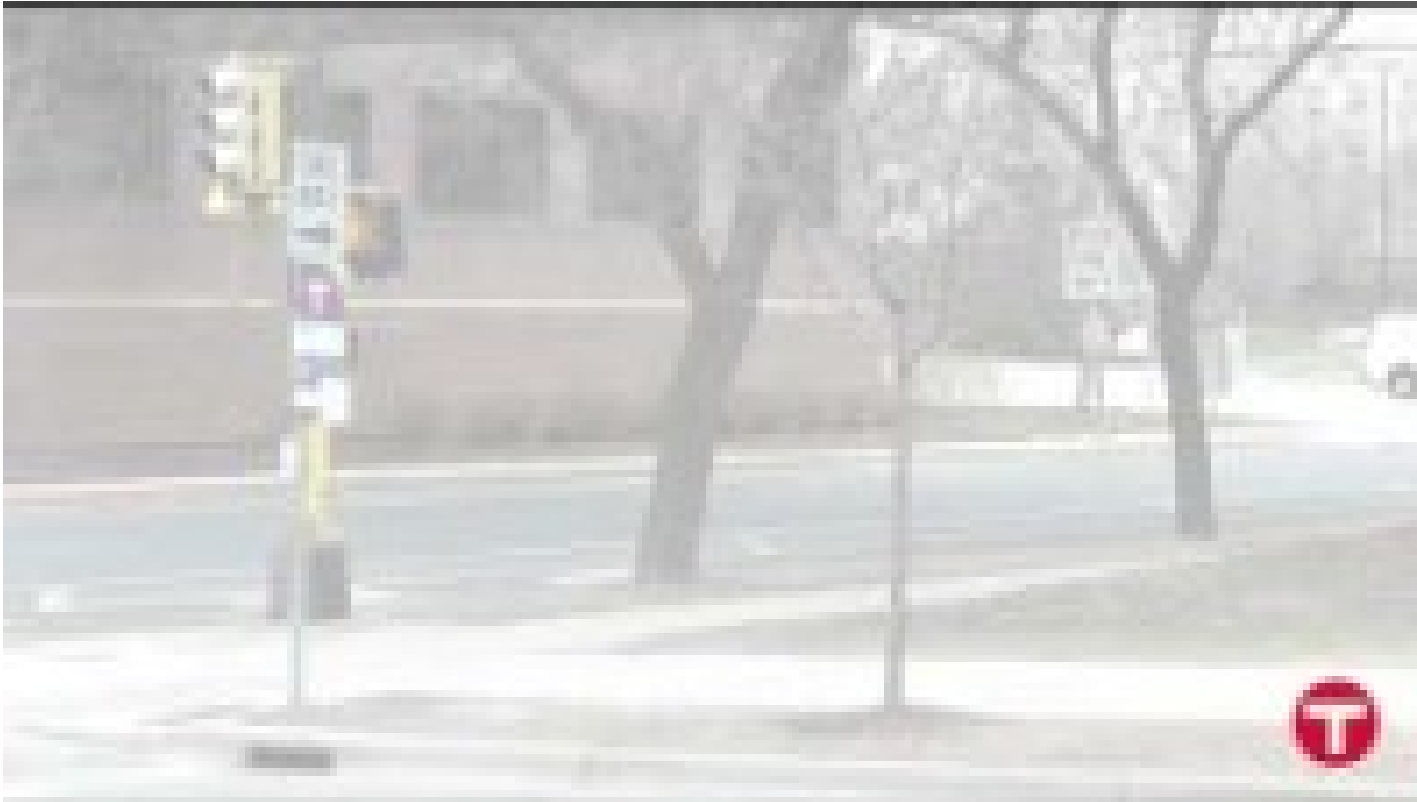
- 18 solar lights added to shelters in 2022
- Approximately 64% of customers board at a lit shelter, station, or facility.







# Partnerships and bus stop accessibility



## Thank you

- Are there other measures, in addition to activity and limited mobility users, that could be considered within the bus stop accessibility improvement guidelines?
- Suggestions for information sources to help identify priority bus stops for people with disabilities?
- Your bus stop experiences?

# Contact

- [Arman.Rajaeian@metrotransit.org](mailto:Arman.Rajaeian@metrotransit.org)
- [Berry.Farrington@metrotransit.org](mailto:Berry.Farrington@metrotransit.org)