

# Metro Transit Safety & Security Update

## April 3, 2024

## Today's topics

1. Safety & Security Action Plan Update – Lesley Kandaras, General Manager
2. Metro Transit Police Department Update – Chief Ernest Morales III

# Safety & Security ACTION PLAN

## Safety & Security Action Plan: Background



### 43 Action Items in 3 Areas of Work

Improving Conditions on the System 🤝 Training & Supporting Employees 🤝 Engaging Customers & Partners

# Layers of official presence



Metro Transit Police Officers



Community Service Officers



Transit Rider Investment Program (TRIP) Agents



Supplemental Security Officers



Transit Service Intervention Project (TSIP) Partners

# Take Pride in Your Ride Campaign: Your Role As A Rider

- **Your Role as a Rider**  
communicates Council-adopted Rider Code of Conduct and illegal activities
- **New Signage**
  - 164 Bus Rapid Transit platforms
  - 60 Light Rail platforms
  - 23 Transit Centers



# Take Pride in Your Ride Campaign: Report Problems

- Signage & website
- Clear options on how to contact us

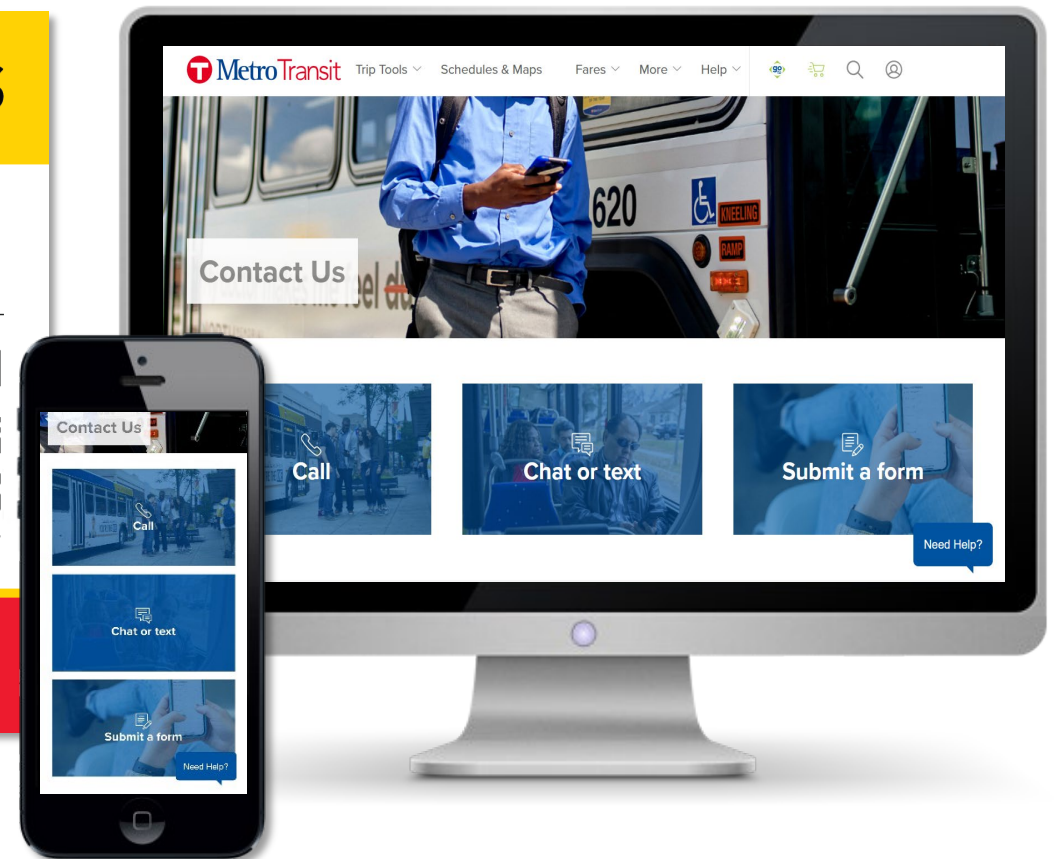
## REPORT PROBLEMS

**See suspicious or threatening behavior?** Text 612-900-0411

**See something dirty or broken?**  
Scan this code or call  
Customer Relations at  
612-373-3333



**CALL 911 TO  
REPORT EMERGENCIES**



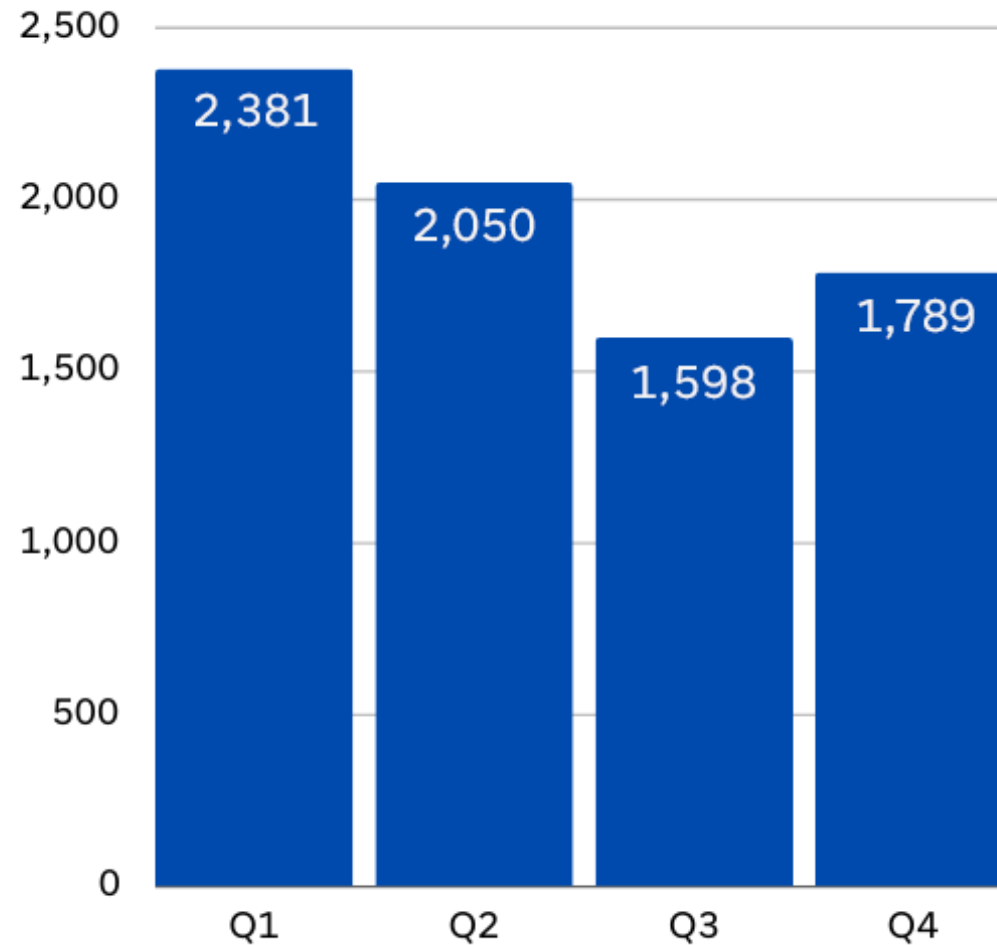
# Metro Transit Police Department (MTPD)

- MTPD is committed to the personal safety, quality of life, and protection of property for everyone in our transit community.
- Officers respond to and investigate all crimes that are reported on buses, light rail, commuter trains, facilities, and rights-of-way throughout the eight-county region, and assist partner law enforcement agencies as needed.
- Currently, the department includes
  - 107 full-time police officers (out of 171 budgeted)
  - 14 Community Service Officers or CSOs (out of 70 budgeted)





# Q1 to Q4 Data: Overall Crime Totals



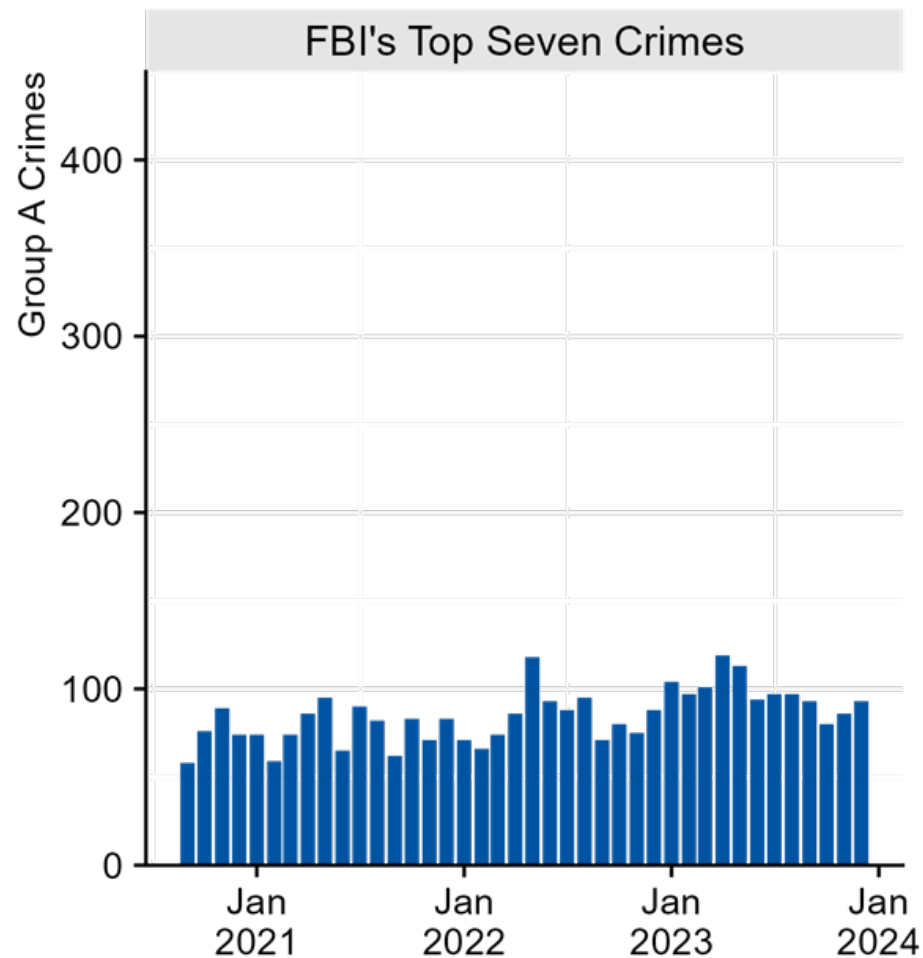
↓ Q1 to Q2: -14%

↓ Q2 to Q3: -22%

↑ Q3 to Q4: +12%

↓ Q1 to Q4: -25%

# Q1 to Q4 2023 Data: Top 7 Crimes

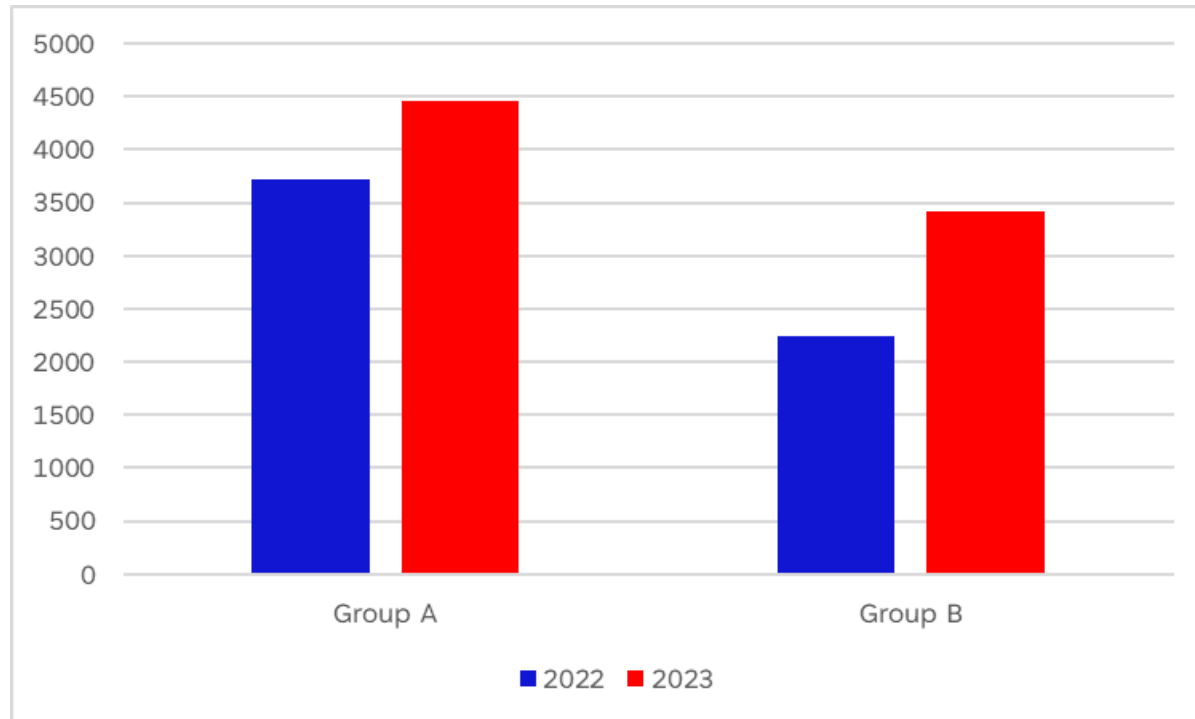


↑ Q1 to Q2: +8%  
 ↓ Q2 to Q3: -11%  
 ↓ Q3 to Q4: -10%  
 ↓ Q1 to Q4: -13%

## FBI Top 7 Crimes

Homicide • Sex Offenses • Robbery • Assault  
 Larceny or Theft From Person • Motor Vehicle  
 Theft • Burglary or Breaking & Entering

# Annual Crime Totals



↑ Total Reported Crimes: **+32%**  
*from 2022 to 2023*

🛡️ Total Crimes Reported: **~7,800**  
*in 2023*

🛡️ Officer-Initiated Crimes: **+45%**  
*in 2023*

# Questions & Discussion