



# Coordinated Plan Update

Public Transit and Human Services Transportation Coordinated Plan



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[metro council.org](http://metro council.org)

# Background - Plan purpose



- **Projects receiving 5310 funding must address strategies identified in the local coordinated plan**
  - **Plan updated every 5 years; last updated 2020**
- **Increase understanding of**
  - **Public transit and human service transportation**
  - **Coordination between stakeholders, elected officials, and the Metropolitan Council**
  - **Gaps in current system**
- **Address barriers to**
  - **Accessing transportation system & daily needs**
  - **System operations**
- **Examine sociological factors that underline transportation insecurity**

# Background - Plan outcomes



## Work with Regional Partners to:

- **Inventory current service and coordination between public, private, and non-profit entities**
- **Define priority populations mobility needs**
- **Outline existing barriers for transportation system operation and utilization**
- **Assess progress on previously implemented strategies**
- **Identify specific strategies to meet regional needs and improve access to mobility resources**

# Why are we presenting to you today



- **Make sure you're aware of project & timeline**
- **Get feedback on proposed scope & approach**
  - **Funding allows expanded scope**

# Scope of work overview



## High-level tasks

1. Review peer region coordinated plans
2. Facilitate steering committee & stakeholder engagement
3. Update regional transportation services & coordination inventory
4. Analyze demographic factors
5. Review previous & related planning efforts
6. Catalog & develop strategies
  - a) Identify lead agency(ies)
  - b) Identify coordination opportunities
7. Develop implementation plan & final report

## Differences from previous updates

- More extensive stakeholder engagement
- Incorporate measures associated with transportation insecurity
- Identifying lead agencies for strategies
- Develop implementation plan

# 1.) Review Peer Regions Coordinated Plans



- Review the Coordinated Plans of the Metropolitan Council's peer regions
  - Funding, planning, and service organization for older adults and low-income communities
- Use peer review process to identify potential strategies or improvements our region

# 2.) Steering committee & stakeholder engagement



- **Recruit steering committee**  
Approximately 15 members from stakeholder groups such as:
  - Human Services Transportation Providers
  - Transit operators
  - Elected Officials & County Mobility Managers
  - Health care & social service providers
  - Community members/advocates
- **Previous engagement approach**
  - Steering Committee Meeting 1
    - Introduce plan, ID external regional stakeholders to invite to workshop
  - Engagement Workshop:
    - 1-Day workshop to ID needs, gaps, & strategies
  - Steering Committee Meeting 2:
    - Evaluate workshop input
    - Refine & organize gaps, needs, & strategies

## 2.) Steering committee & stakeholder engagement (continued)



### Expanded engagement proposal:

- Increase number of workshops & host in different parts of the region
- One additional steering committee meeting on implementation plan
- Include engagement with relevant Met Council & TAB Committees
- Hold focus group sessions for specific issues or stakeholder groups
  - **Focus community representatives** (people with disabilities, seniors, people low incomes)
  - **Stakeholder group type** (transit providers, human service transportation providers, health care/social service, etc...)

### Discussion Question:

Are there other or additional stakeholder engagement approaches we should consider?



# 3.) Update Transportation Services Inventory



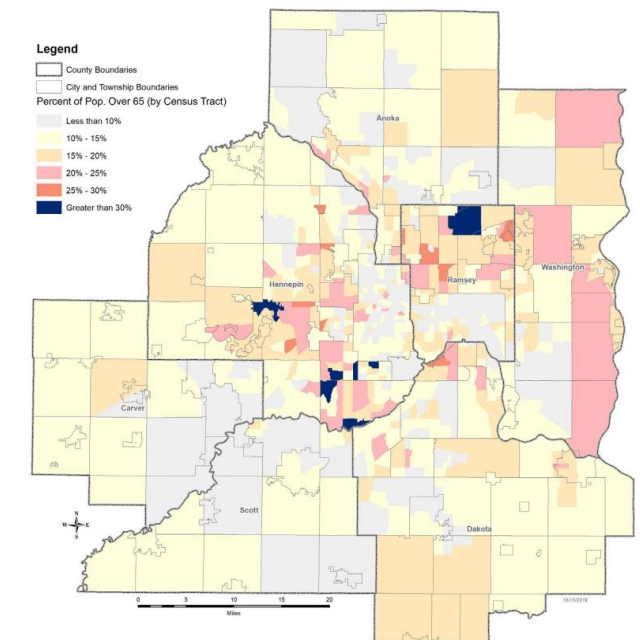
- Summarize region's current human services transportation and transit services:
  - Service Area
  - Provider Information (fleet maintenance, number of vehicles, etc.)
  - Days and hours of service
  - Accessibility
  - Funding sources
  - Customers
- Analyze access to key destinations via transit
- Analyze access to transit
  - Develop maps of service area coverage for Fixed route, Dial-A-Ride, Metro Mobility, Metro Move, and Micro Transit resources in the Metro area

# 4.) Demographic analysis



- **Analyze current and future regional trends for the Following Groups:**
  - **Older Adults**
  - **Individuals with Disabilities**
  - **Households with low-Incomes**
  - **Households without Personal Vehicles**
- **Analyze intersections between demographic factors and transportation access**
- **Incorporate narrative of factors causing transportation insecurity in the region**

Figure 2: Percent of Population Over the Age of 65



# Transportation insecurity overview



**Transportation insecurity occurs when people are unable to get where they need to go to meet their daily needs**

- **regularly**
- **reliably**
- **safely**

[\\*Source: USDOT Justice40 initiative \(link\)](#)

## **University of Michigan**

- **developed validated survey instrument to measure**
- **found 1 in 4 US adults experience transportation insecurity**

[\\*Source: University of Michigan Transportation Security Index webpage](#)

## **Discussion Question:**

**Does incorporating transportation insecurity concepts seem appropriate/beneficial for this plan?**

# 5.) Review previous & related planning



- Review programmed and non-programmed projects identified in previous local comprehensive plans
- Summarize current strategies for addressing barriers, their implementation status
- Incorporate findings from relevant plans and studies
  - E.g. Transportation Needs in Daily Life study
- Summarize and incorporate public input from related planning efforts

# 6.) Strategies for Addressing Needs



- **Catalog strategies to address barriers**
- **Develop & propose additional strategies**
- **Identify lead agencies for implementing strategies**

# 7.) Implementation Plan & Final Report



- **Develop high-level implementation plan/timeline for priority strategies within Met Council purview**
- **Final report includes all work items and lists any supplemental resources in appendix**
- **Materials reviewed and amended before public commenting process**
- **Public review procedure and finalization of Plan coordinated by Metropolitan Council staff**

# Project timeline



- **Procurement: Quarter 1 2025**
- **Project kickoff: Summer 2025**
- **Project completion: Summer 2026**



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