The Post-Pandemic City

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Pandemics accelerate us into the future, in ways that are both good and bad, and they reveal inequities and inefficiencies that have long existed and long been ignored.
After the 19th C Cholera epidemics, we re-imagined cities not as large villages, but as healthy places with sanitary sewers and mandatory indoor plumbing, which fueled their growth.
After the 1918 Flu pandemic, we re-imagined cities as single-use, low-density districts that allowed for social distancing via single-family houses and private cars.
The COVID-19 pandemic has accelerated us into a future of rebalancing the digital and physical worlds, which has given most of us more choices in where we live and work, and how we shop, learn, and travel.
How and Where We Work

- 42% of the workforce now working from home full-time
- 75% of home workers want to continue to do so at least one or more days a week
- 91% of the employers see staff as more productive working from home.
- 30% of jobs cannot be done at home and require face-to-face interaction.
We will need to be more flexible in the use of space and more inclusive in our zoning policies to reuse the vast amount of empty space from the old economy.
As we move bits more than bodies, we must also rethink how we use – and waste - land as we travel less and zoom more often.
How We Access Goods and Services

• America has over 10 times the number of stores/capita than Germany

• Permanent closures have reached 97,966, with 60% of closed businesses not reopening after the pandemic.

• Online grocery shopping has almost doubled since the pandemic, with a majority of people surveyed planning on continuing to do so
To compete, cities must offer more diverse, immersive, memorable experiences, with more locally owned businesses and local entrepreneurs to avoid the “chainification” phenomenon.
We will need, as well, to address the equity gap by allowing more flexibility and fewer restrictions on how, where, and in what way people make a living.
How We Achieve Affordability

• 60% of renters have lost income and the moratorium on evictions for 12 million units of housing has ended.

• Half a million Americans are now homeless, and that is expected to grow to 2 million across the U.S.

• 7.2 million more affordable housing units are needed for extremely low-income families in the U.S.

• Apartment development in the U.S. is expected to be down 15.6% in a post-Covid-19 world.
We will need more creative ways to address the housing gap and new partners – like the health and faith communities – to help meet the need.
With 2/3rds of U.S. economic activity now out of our homes, we need to revisit zoning restrictions on land-use, minimum unit and lot sizes, and who can do what and live with whom there.

Japan’s inclusive zoning vs. America’s exclusive zoning chart
How We Move Around

• With a just a 10-15% change in telework, rush hour will permanently disappear.

• The coming of mobility services will dramatically reduce parking demand.

• Meanwhile delivery jobs have become the fastest growing job in America, increasing 22% in 2020.

• Bike sales are up 121% and 85% for electric bikes, increasingly used as transportation.
With the automation of driving in shared automated vehicles, we will see more green infrastructure, more diverse public realms, and smarter, more sustainable streets.
We will also need to ensure equal access to the new economy by every person, in every home, with digital equity as a top priority. Every city will need to become a "smart city."
Challenges: Inequities in income and working conditions between remote and essential workers; Vast amounts of empty commercial space with more affordable housing needed; High-bandwidth access to the Internet needed by all
Opportunities: Pandemics reveal abundances, such as underutilized space, physical assets, and human, cultural and natural capital, and they foster paradigm shifts in how we address unmet needs.