

Transportation Committee

Meeting date: December 9, 2013

For the Metropolitan Council meeting of: December 11, 2013

Subject: Supplemental Taxi Service (Peak Demand Overflow) with Taxi Services, Inc

District(s), Member(s): All

Policy/Legal Reference: Council Policy 3-3 Expenditures – Procurement of Goods and Services over \$250,000

Staff Prepared/Presented:

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Division/Department: Transportation/Metropolitan Transportation Services MTS - Metro Mobility

Proposed Action

That the Metropolitan Council authorizes the Regional Administrator to execute a contract with Taxi Services Inc. for Peak Demand Overflow (PDO) services for January 1, 2014 through June 30, 2015 in an amount not to exceed \$775,000.

Background

The current PDO contract expires on December 31, 2013. On October 30, 2013, the Metropolitan Council issued an invitation to do business. Twelve major taxi companies were notified by email of the solicitation. The solicitation was also advertised on both the Council and Quest CDN websites. To qualify for PDO service the Taxi Provider must be licensed with the Cities of Minneapolis, Saint Paul, and Bloomington as well as the airport. There were three plan holders of record and one proposal submitted by Taxi Services. Taxi Services has the required licenses, insurance and AA Certificate of Compliance from the State Department of Human Rights. The estimated cost of using Taxi Services Inc. to cover Metro Mobility overflow ride requests for the 18 month period is \$775,000.

Rationale

In 2011 Metro Mobility began using Taxi Services Inc. to provide “overflow” service for ride requests that the Metro Mobility core contractors were unable to fulfill due to capacity constraints. The PDO contract allows providers to transfer non-ADA (not federally required) trip requests to the taxi company in order to meet all of the service demand during the peak periods while maintaining a high level of service quality. Customers using PDO are guaranteed a “single seat ride” and pay the standard Metro Mobility fare when using PDO service.

Funding

Funding is available in the Council’s proposed 2014 operating budget for this contract.

Known Support / Opposition

No known opposition.