

Metro Transit Winter Weather Preparation Overview



Transportation Committee
January 26, 2015

Brian Funk, Michael Maddio, Lisa Johnson, John Paul Zanaska, Mark Benedict



Preparation Activities



Preparation Activities Continued



Pre-event – Phase I



Metro Transit Transit Control Center Winter Weather Preparation Monday, November 10, 2014		
National Weather Service Forecast	Monday	Snow. The snow could be heavy at times. High near 30. Northeast wind 10 to 15 mph. Chance of precipitation is 100%. New snow accumulation of 4 to 8 inches possible.
	Monday Night	Snow likely, mainly before midnight. Cloudy, with a low around 20. North wind 10 to 15 mph. Chance of precipitation is 60%. New snow accumulation of 1 to 3 inches possible.

TCC Incident Coordinators:	04:00 to 07:00	Tim Wilson	TCC Staffing	AM Peak	+1
	07:00 to 11:00	Curt Olson		Midday	Even
	11:00 to 14:00	Joe Kalina		PM Peak	+2
	14:00 to 18:00	Jim Chisholm		Evening	+1
	18:00 to 01:30	Neal Camper			

EXTRA SERVICE REQUEST		AM Peak/Midday	PM Peak/Evening	
Garage	NIC	Request	530a S98 extended until 11a Extra bus from 6a-12p	130p S98 extended until 8p Extra bus from 2p-10p
		Staging Location	65 th /Barrie Rd	DeLaSalle
		Work Order #	3925237	3925510
	FTH	Request	530a S98 extended until 11a Extra bus from 6a-12p	130p S98 extended until 8p Extra bus from 2p-10p
		Staging Location	7 th St Garage	Ragstock, Gateway after 18:00
		Work Order #	3925238	3925511
	MJR	Request	530a S98 extended until 11a Extra bus from 6a-12p	130p S98 extended until 8p Extra bus from 2p-10p
		Staging Location	BCTC	Ragstock, Gateway after 18:00
		Work Order #	3925239	3925512
	SOUTH	Request	530a S98 extended until 11a Extra bus from 6a-12p	130p S98 extended until 8p Extra bus from 2p-10p
		Staging Location	82St/35W TC	DeLaSalle
		Work Order #	3925240	3925513
EAST METRO	Request	530a S98 extended until 11a Extra bus from 6a-12p	130p S98 extended until 8p Extra bus from 2p-10p	
	Staging Location	Union Depot	Union Depot	
	Work Order #	3925241	3925514	

Video





Pre-event-Phase 1 Communications

MetroTransit

DATE: October 29, 2014

FROM: Lisa Johnson, Assistant Director - Field Operations

TO: All Operators

SUBJECT: Snow Re-Routes for 2014-2015

SUPERSEDES: Bulletin #109, Dated 10/2/13

BULLETIN
No. 109

Heavy snow and icy conditions may make some roads and bus turnarounds impassible until they are plowed. Based on patterns where buses usually get stuck, Snow-Re-route detours have been created to avoid these areas.

Snow Re-route Detours may be activated system-wide or for individual locations, depending on conditions.

When a Snow Re-route Detour is activated the following will occur:

- Operators will be notified by radio or MDT text message when to begin and when to end Snow Re-route Detours.
- Detours will print on Paddles upon "scanning in" at the garage. Print paddles daily on snowy & icy weather days.
- The detours will also be posted on the 4 day board.
- Customer access is available on the web or by calling the Transit Information Center or Customer Relations.
- Customers may also be notified with announcements through TV and radio stations when Metro Transit is operating on Snow Re-route Detours system-wide.

Please stay on the Snow Re-route Detour(s) until notified to return to the regular route. Operators are required to have in their possession the attached copy of Snow Re-route Detours at all times. Please familiarize yourself with the Snow Re-route Detours impacting your routes.

If you have questions, please contact your Garage Coordinator for clarification ahead of time.

Lisa M. Johnson
Lisa Johnson
Acting Assistant Director - Field Operations

If winter weather delays bus service significantly, expect updates on this site, Twitter (@MetroTransitMN) and on Facebook (MetroTransitMN). You can also call 612-373-3333 (hours). Local radio and television stations will be updated on the status of service during storms.

> **If you must travel – put safety first**
When extreme winter conditions exist, it is always safest to stay where you are. If you absolutely must travel, the bus or train is often your best option.
Buses will stop on level surfaces where it is safe to do so. Remain away from the curb or edge of the rail platform until the bus or train comes to a complete stop.

> **Expect delays**
Plan ahead and take an earlier trip to make sure you arrive on time. Remember – if conditions are slowing traffic, buses will be delayed. Be assured that your driver is doing everything possible to stay on schedule while maintaining safety.

> **Stay warm! Get smart riding tips for winter weather.**

Service interruptions due to winter weather
Metro Transit may detour buses on a route-by-route basis if conditions warrant. These detours are shown below. Familiarize yourself now with the changes that could be made to your route. Note: check with these suburban transit providers regarding their service during winter weather: MVTA, SouthWest Transit and Plymouth Metrolink.

If a route is placed on detour, an alert will display on its online schedule page and on the Detours & Alerts page. We'll regularly post updates on detours to this site, Twitter (@MetroTransitMN) and to Facebook (MetroTransitMN). It is highly unlikely that service will be suspended entirely. Metro Transit has stopped service only twice in its history, both as a result of record-breaking snowfall.

After the storm – the return to regular service
Depending on the storm's severity, it may take hours to days for detoured buses to return to their regular routes. Again, check back to this site, Twitter, Facebook or call 612-373-3333 to find out when regular service will resume.

Buses may be detoured on a route-by-route basis as conditions warrant.
If your route goes on detour during a winter storm, it will operate as conditions warrant.

Route 2
• Westbound buses will end at 22nd St. and Lyndale Ave. Eastbound buses will start at 22nd St. and Lyndale Ave., and take 24th St. and Hennepin Ave. to Franklin Ave.
• No service on Washington Ave SE; eastbound customers should board buses on Como Ave.
• Board buses on East Hennepin, not at 6th St. SE.

Route 3
• No service into the Como Ave. and Eustis St. parking lot. Board buses on Como Ave.
• No service on Washington Ave. or at Jones Hall/Eddy Hall. On the West Bank, board buses on 19th Ave. S. and S. Washington Ave. On the East Bank, board buses on 15th Ave. SE.
• No Route 3B service on Western Ave. or on Front east of Dale St./Como Ave. Board buses on Como Ave.




Pre-event – Phase I



Winter Weather Event – Phase 2

Minneapolis, MN
[Hourly Info](#) | [15 Days](#) | [Videos](#)

Sunny 20°F
 RealFeel®: 11°F
 Winds: SW at 10 mph

Today 29°/20°
 Breezy with patchy clouds

Friday 38°/31°
 Low clouds

Saturday 37°/31°
 Cloudy, a little snow late

Live System Status(Snow)

Adherence summary by corridor for the 15 Minutes before 12:49:00

Corridor	Adherence Avg	Late Percent	Time Point Crossings	Routes	Buses
Minneapolis Local	-1.8	6.5 %	403	23	165
Minneapolis Express North	-1.5	14.3 %	14	4	6
Minneapolis Express South	-4.1	38.5 %	13	1	4
Minneapolis Express West	-0.8	0 %	13	1	5
Crosstown Local	-1.1	4.7 %	107	4	45
Crosstown Express	-1.7	0 %	5	1	3
University of Minnesota	-0.5	0 %	5	1	2
Saint Paul Local	-1.7	2.9 %	205	12	75
Metro BRT	0.6	0 %	7	1	4
System Wide:	-1.7	5.7 %	772	48	309

Winter Weather Event – Phase 2





Winter Weather Event Communications

Metro Transit
Serving the Minneapolis / St. Paul Area

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Service during severe winter weather

If you must travel, please consider taking an earlier trip. Our bus drivers will do everything they can to remain on schedule while keeping safety first. The first priority is always safety. Buses will run on major streets and highways that are cleared first by snow removal crews.

> Read about Metro Transit's snow removal procedures

When severe weather hits

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- > Stay warm! Get smart riding tips for winter weather.

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Metro Transit [@MetroTransitMN](#) Following

As of 3:30 p.m., 72 percent of buses are on time; the average delay is 4 minutes. LRT is on time. metrotransit.org/snow

RETWEETS 5 FAVORITES 2

3:29 PM - 8 Jan 2015

Metro Transit
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Write something...

Winter Weather Event Phase 2 Continued



Winter Weather Event Phase 2



Winter Weather Event-Phase 3



Post Event - Priorities



Post Event



Debrief and Lessons Learned



Questions?

