

# Metro Mobility 2014 Review

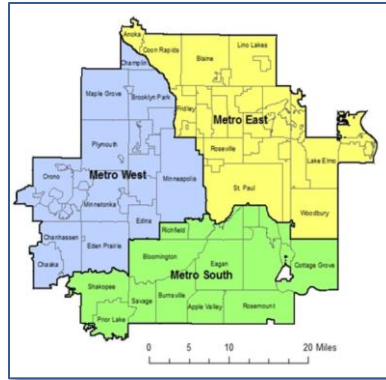
January 26, 2015

Transportation Committee

# 2014 Year in Review



Record snow, cold and ridership



3 Contractor model planning



Transit System of the Year

Jan / Feb

Mar / Apr

May / Jun

Jul / Aug

Sep/Oct

Nov/Dec

Automated Phone & Go-To Pilot

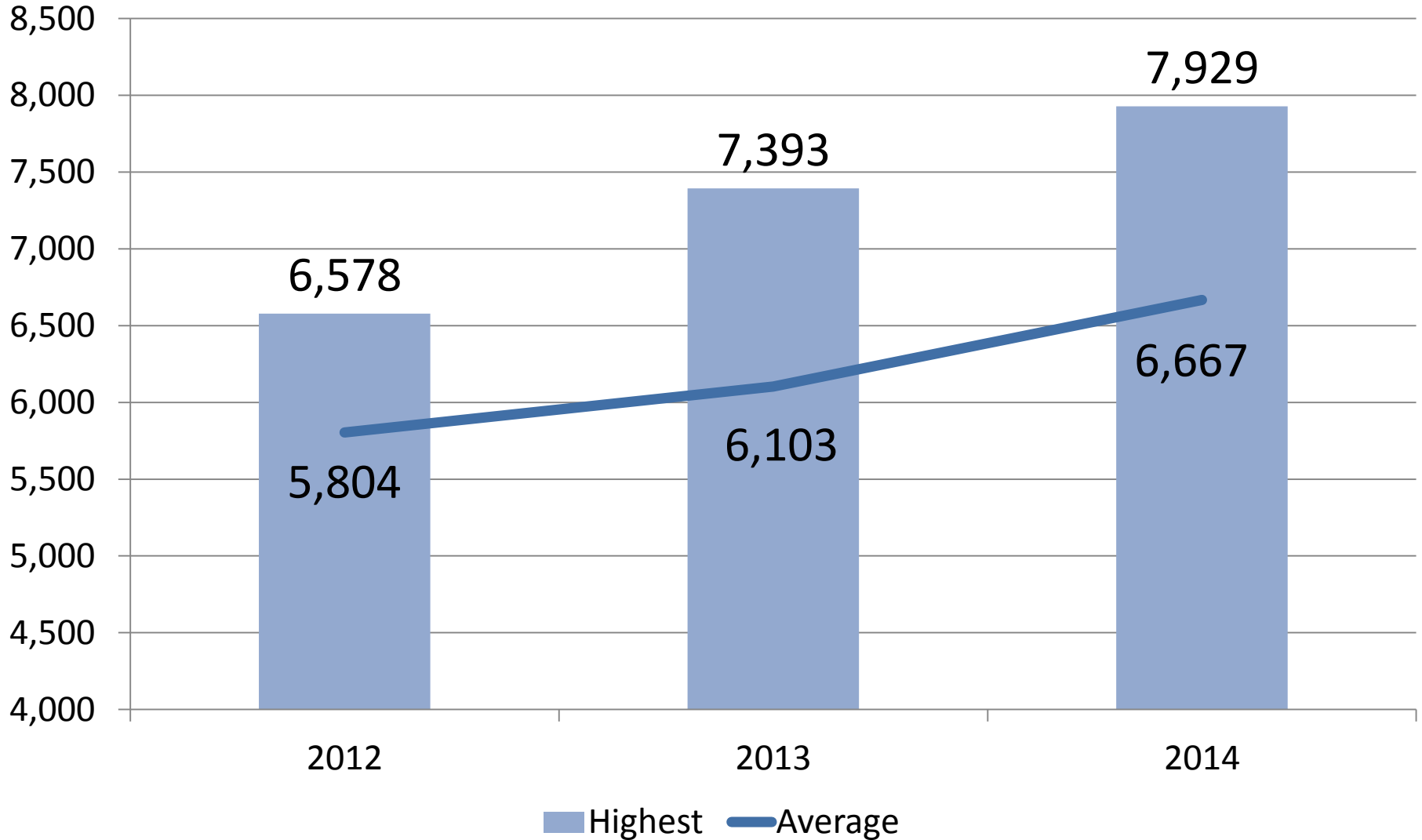
Federal compliance changes

Dakota County contract transition

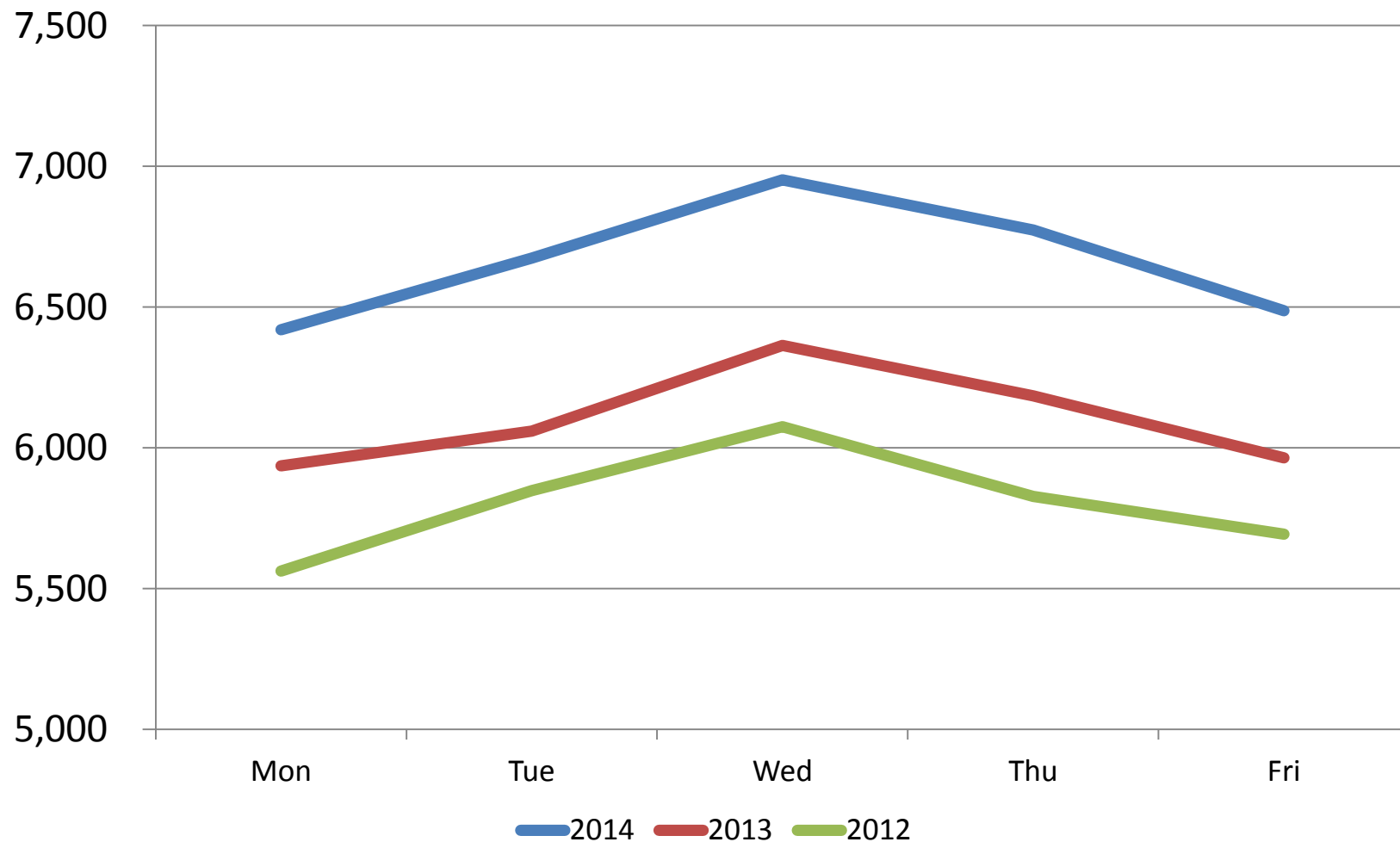


- Productivity up nearly 2% saving about \$1.1 million
- On-time performance up from 95.6% to 95.9%
- Ridership up 8.7% (157,640)
- Complaints up slightly to 0.78 per 1,000 rides
- Added 38 vehicles
- Reduced voice radio air-time by about 75%

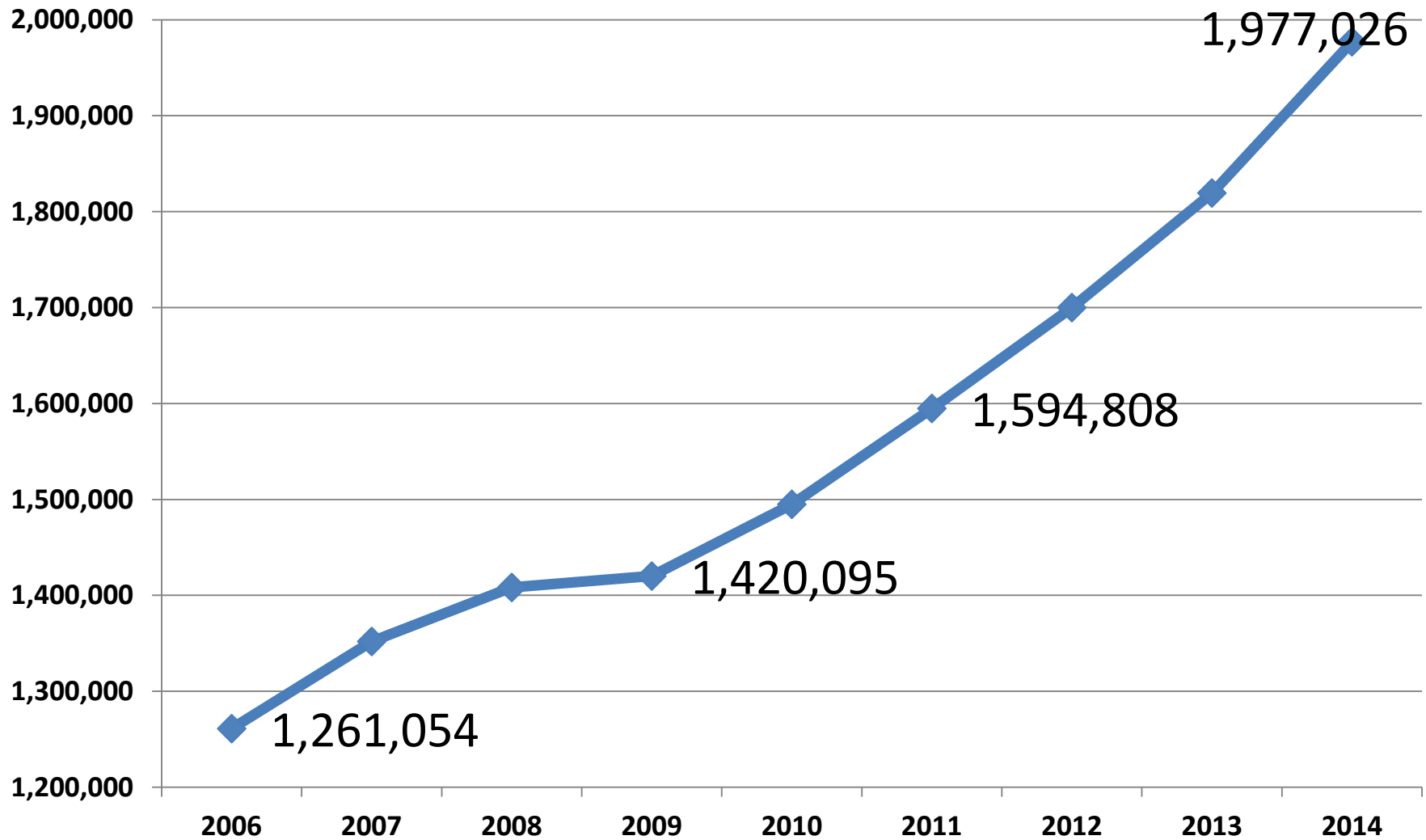
# Rides Per Weekday



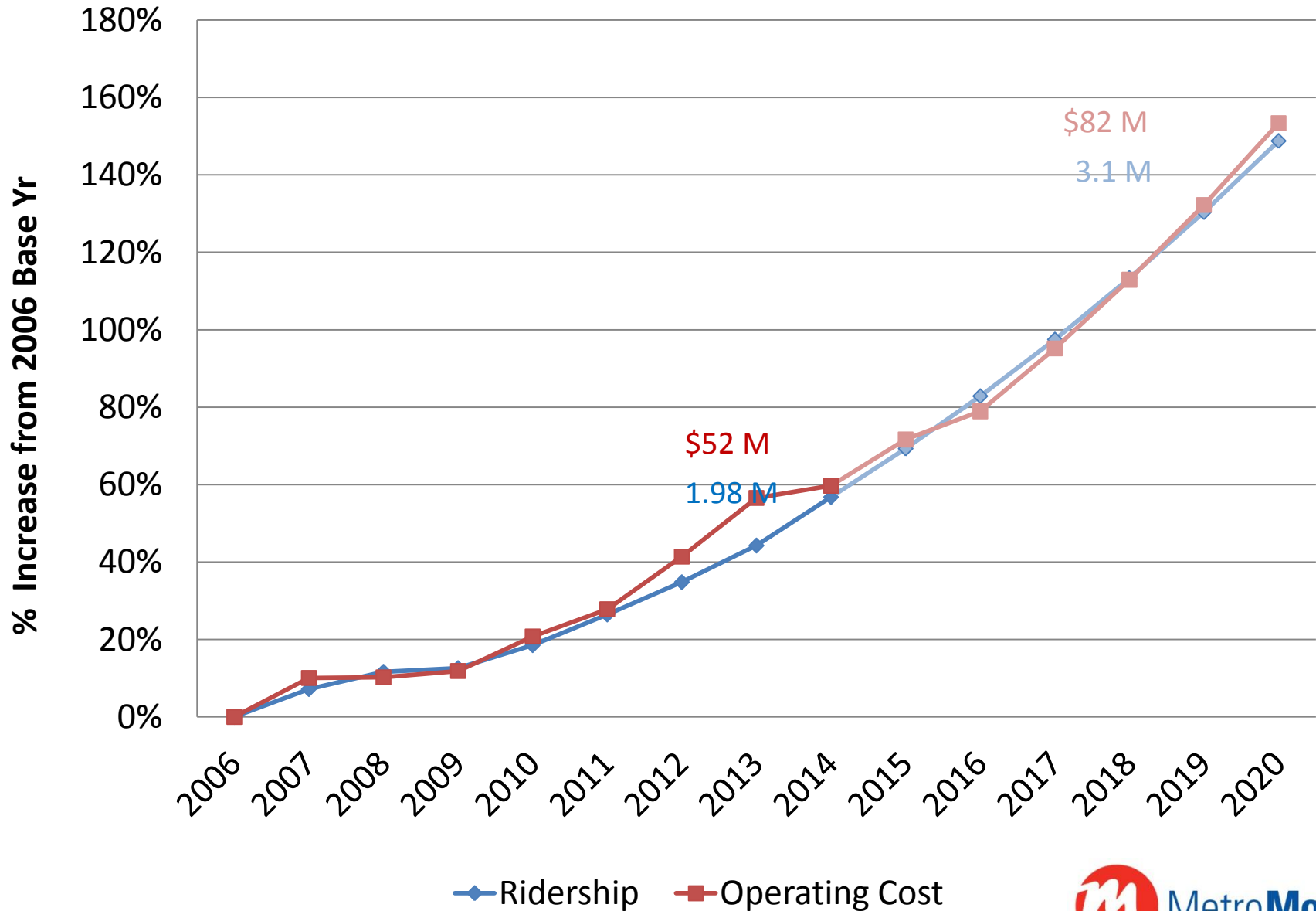
# Average Rides by Day of Week



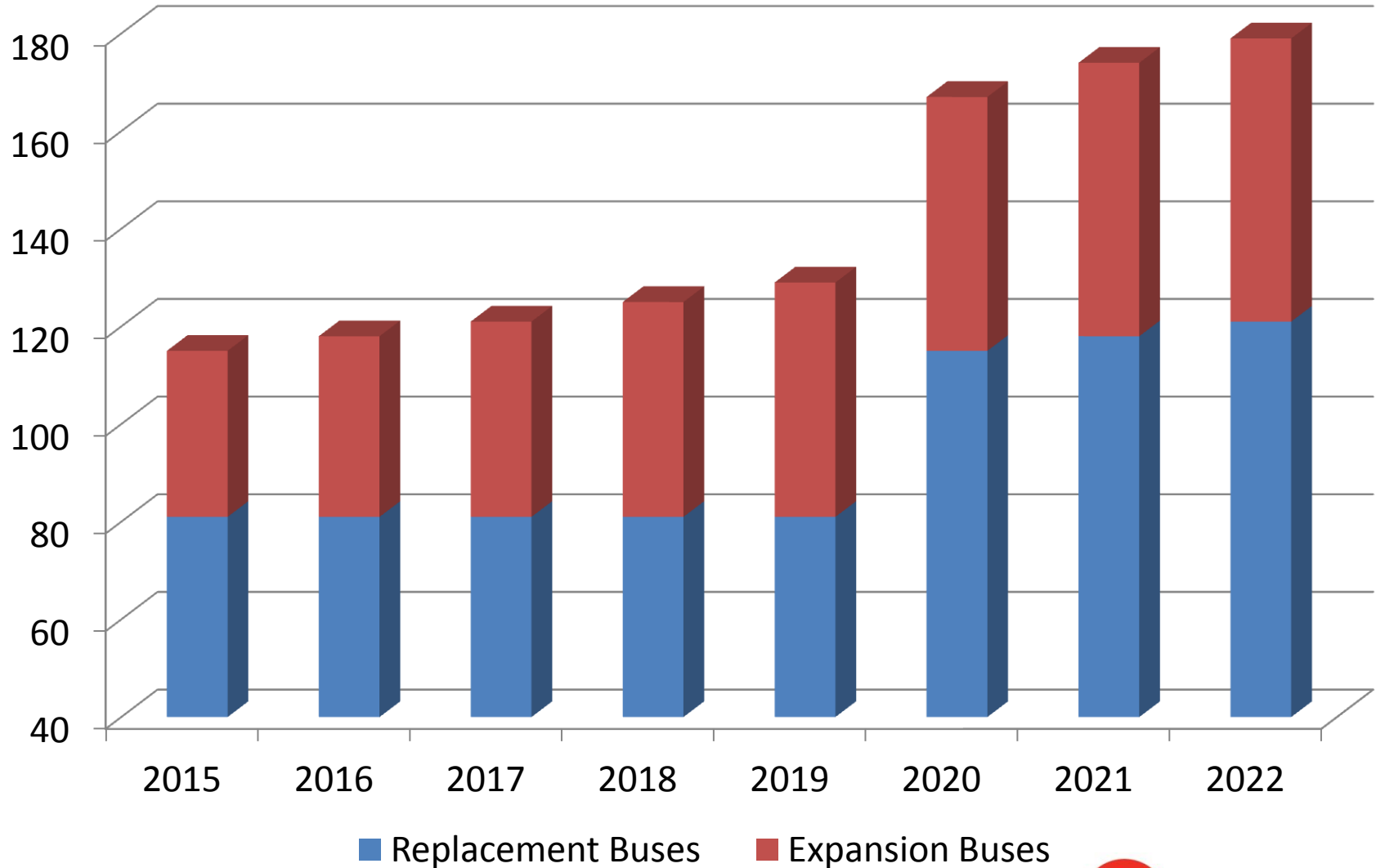
# Ridership 2006-2014



# Ridership and Operating Costs

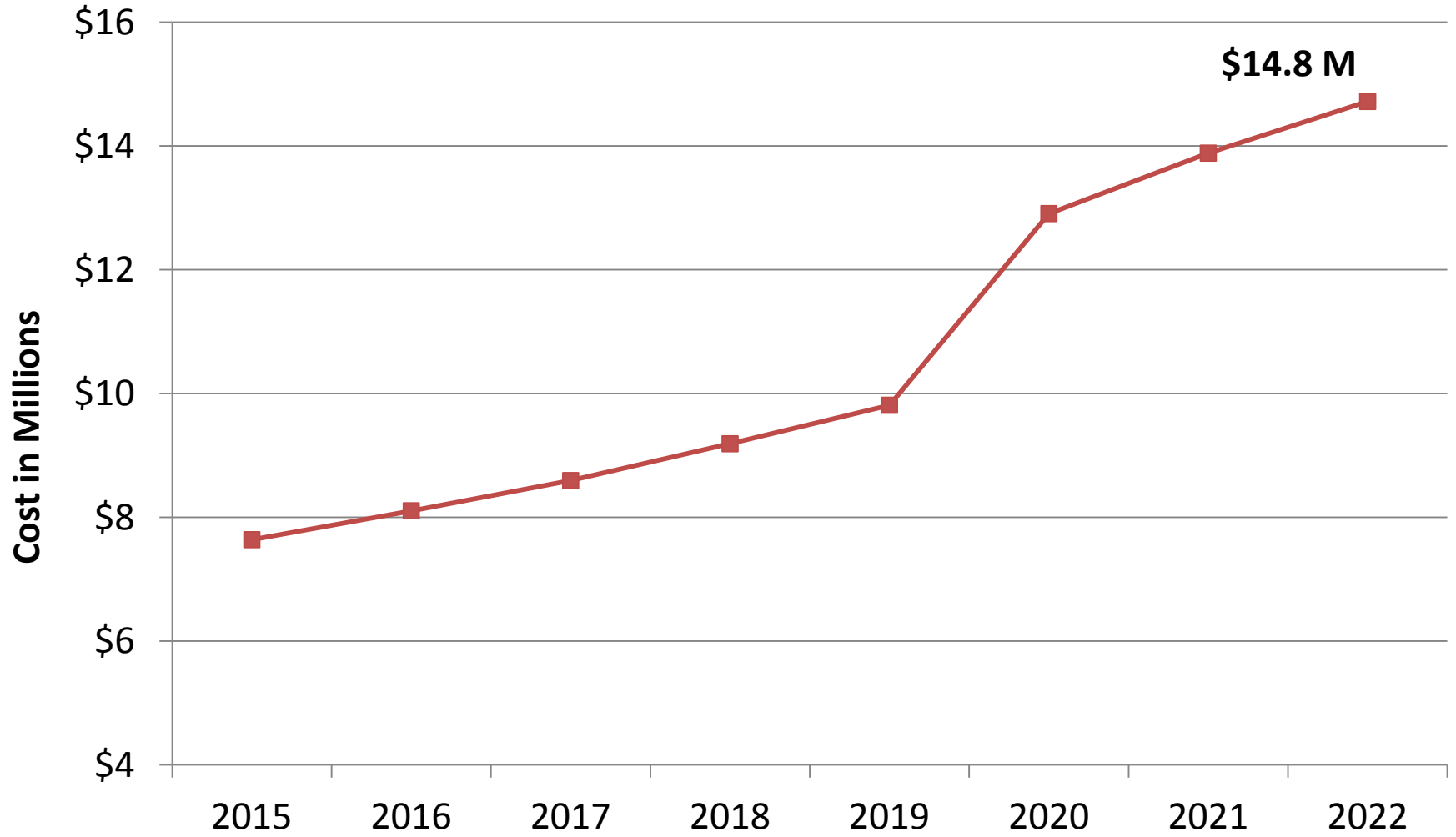


# Bus Replacement/Expansion Plan





# Annual Capital Budget - Buses



# Questions or Comments?