

# Title VI Review: Service and Facility Standards Monitoring

Transportation Committee  
November 9, 2015

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## FTA Circular 4702.1B Title VI Requirements

Federal transit funding recipients in an urbanized area of 200,000 people or more and operating 50 or more peak vehicles are required to monitor transit system performance relative to system-wide service standards and policies at least once every three years

- Council must approve study results
- Council approved previous results in 2012

# Analysis Scope, Standards, and Policies

- Includes bus (Metro Transit and contracted routes), light rail, Northstar and Red Line
- Fall 2014 service levels and data
- Based on system-wide standards and policies from **2030 Transportation Policy Plan (TPP)**; will use 2040 TPP in next monitoring study
- Areas of review:

Maximum passenger load

Vehicle headway

On-time performance

Service availability

Vehicle assignment

Distribution of transit amenities

## Title VI Terminology

- FTA Circular specifically uses “low-income” and “minority”
- Predominantly minority area: census block where the “proportion of minority persons exceeds the proportion of minority persons in the overall service area”
  - Similar for predominantly low-income areas
- Predominantly minority route: at least 1/3 of the route’s “revenue miles are located in a census analysis zone where the percentage minority population exceeds the percentage for the entire service area”
  - Similar for predominantly low-income areas
- Related to Areas of Concentrated Poverty (ACP)

Standard	Disparate Impact (Results for people of color)	Disproportionate Burden (Results for people with low-incomes)
1. Maximum passenger load	<i>Pass</i>	<i>Pass</i>
2. Vehicle headway	<i>Pass</i>	<i>Pass</i>
3. On-time performance	<i>Pass</i>	<i>Pass</i>
4. Service availability	<i>Pass</i>	<i>Pass</i>
a. Route spacing	<i>Pass</i>	<i>Pass</i>
b. Midday service availability	<i>Pass</i>	<i>Pass</i>
c. Stop/station spacing	<i>Pass</i>	<i>Pass</i>
5. Vehicle assignment	<i>Pass</i>	<i>Pass</i>
6. Transit amenity distribution	<i>Pass</i>	<i>Pass</i>
a. Bus shelter amenities	<i>Pass</i>	<i>Pass</i>
b. Transit facilities	<i>Pass</i>	<i>Pass</i>
c. Customer information	<i>Pass</i>	<b><i>Additional analysis required</i></b>

# Customer Information-Additional Analysis

- Initial results showed disparate impact in low-income areas
- Issue is system map displays
- 23 locations in system, mostly suburban park and rides
- No formal Metropolitan Council/Metro Transit standard, distribution strategy being reviewed by staff
- Moving away from system map, toward local maps showing route or stop area

## 5

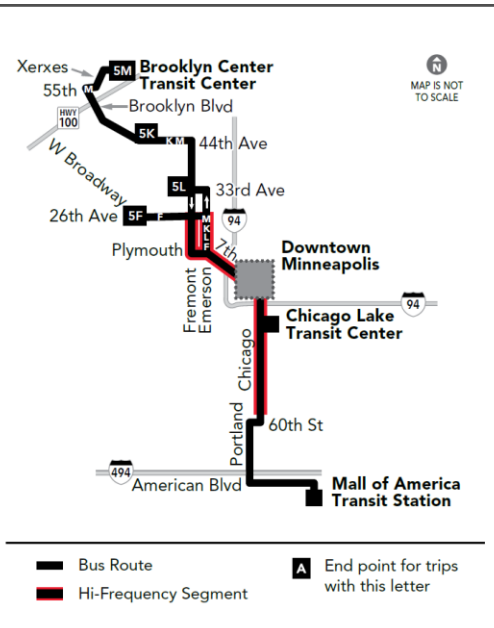
### BUS FREQUENCY – TIMES ARE APPROXIMATE

	6 - 9 am	9 am - 10 pm	10 pm - 12 am	12 - 6 am
Monday - Friday		5-15 min	15-20 min	60 min
Saturday		10-15 min	15-20 min	60 min
Sunday & Holiday	20-30 min	10-20 min	20-40 min	60 min

These times are for the main part of the route only.

## NORTHBOUND

- 5F: To 26th Ave N and West Broadway
- 5K: To Fremont Ave N and 44th Ave N
- 5L: To Emerson Ave N and 33rd Ave N
- 5M: To Brooklyn Center Transit Center



# Proposed Action

## Business Item 2015-242

That the Metropolitan Council approve the results of the 2015 Title VI Service and Facility Standards Monitoring Study.

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