



Project Overview

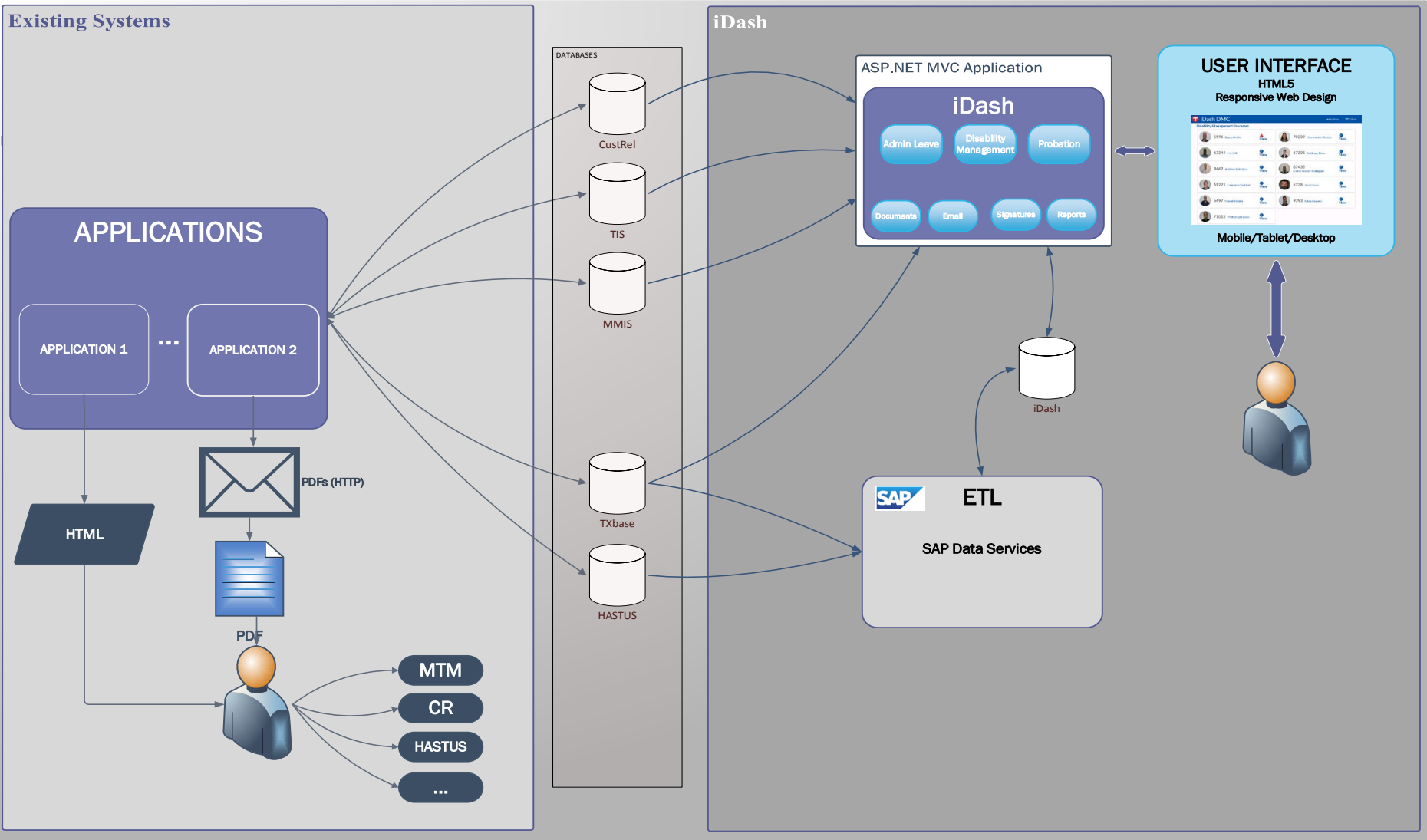
**Metropolitan Council
Transportation Committee
November 14, 2016**

- Shared Employee Performance Management System
- Goals Defined
 - Improve Situational Awareness
 - Provide Decision Support
 - Improve System Efficiency
 - Increase Employee Engagement
- Core Project Team:
 - Bus and LRT Transportation and Maintenance, IS Technical Team, Subject Matter Experts



- iDash provides:
 - Task Notification and Tracking System for Key Business Processes
 - Information Toolkit for Operations Management
 - Document Entry, Management and Storage System
 - Easily Accessible Performance Metrics
 - Multiple Systems Interface with Data Mapped to Key Operational Pillars:

Safety Service Behavior Employee Engagement Efficiency





T iDash Process Summary

Hello, Christine Menu

Disability Management	1	1	1	36
Admin Leave	0	0	1	2
Probation Reports	0	3	4	20

T iDash Employee Information



Title:
Operator

Location:
East Metro

Next Shift:
Nov 14 1:36 PM -
12:16 AM

Processes

Milestones

+ **Safety Keys Training** Due: 05/24/2016 Completed ✓

T iDash My Notifications

Toolbox

Forms & Guides

View Print Re-Open

- LRT Operator Evaluation Process
- Business Intelligence Reporting
- New Users (Coordinators, LRV Maintenance, Occ. Health)

December 2016 - Absence Management

- Absence Management w/built in Rules Engine and FMLA Administration
- Employee Performance Management w/Updated Forms and Guidance

The screenshot displays the iDash system interface for user Olivia Dunham (ID 1234). The header shows the system date as 9/27/2016 and the user's name as idashHello, Jodie. The main content area is divided into several sections:

- Profile:** Includes a photo of Olivia Dunham, her title (Operator), location (Nicollet), and next shift (9 FEB, 8PM - 4AM).
- Absence Management:** Shows a table of absence occurrences with columns for dates, work days missed, and hours. A summary indicates 6 chargeable occurrences (Yes) and 5 sign-off milestones. A counseling milestone is also listed.
- Apply FMLA:** A section for applying for Family Medical Leave Act (FMLA) with an eligibility date field and a confirmation that the user has available FMLA hours. It lists available certificates: FMLA 019-Family Care and FMLA 018-Disability.

- Project Goals Becoming Realized
 - “My Notifications” keep front line on track
 - Fingertip access to process history and records
 - Transparency and accountability
 - Establishing consistency, aligning with policy
 - “One Stop Shop” experience frees up time and increases accuracy



“iDASH is an incredible tool that saves us time and helps us keep up on our many daily duties as ATMs. It makes certain our new employees get the support they need and helps us manage the complex disability management process for our long term sick personnel.”

– Bobby Andress, ATM Heywood.

- Employee Manager Module
 - Customer Relations Contacts
 - Accident/Incidents
 - Rules Violations
 - Discipline and Grievance Process
 - Employee Development and Accomplishments

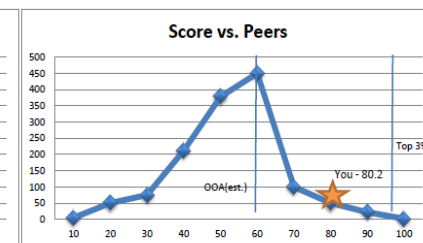
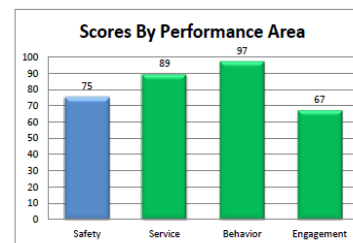
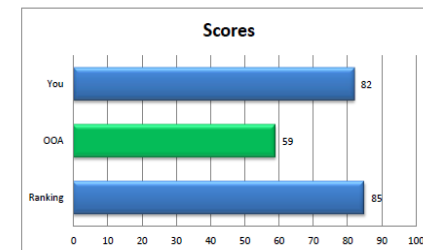


Operator Report For 75001

Operator: Jones, Casey
Garage: East
Manager: Sam Elliot
Period: Last 12 months from 1/31/2012

Facts:

Miles(Est.): 126,952
Hours: 1988
Passengers(Est): 11,525
Lift Cycles: 452
Reports to Work: 182
Number of Routes: 4



- Performance Metrics – Pillars
- Fleet Management
- Expand to new users

Questions?