

### Metro Transit Bus Operations Return to Nicollet Mall



Transportation Committee Meeting Monday November 13th, 2017





## **Overview**

- Effective December 2<sup>nd</sup>, 2017
- Routes: 10, 11, 17, 18, 25 & 59
- Only Hybrid buses will be used on Nicollet Mall.
- Free Ride Zone:
  - Southbound route 10, on Nicollet Mall between 3<sup>rd</sup> St. & the Convention Center
  - Northbound route 18, on Nicollet Mall between Grant St. & The North Terminal.







### **Internal Coordination**



- Route Infos and Operator Bulletins.
- Insights (internal newsletter).
- Garage Coordinator information session.
- Information sessions.

# INSIGHTS

INSIGHTS is published weekly (except during the weeks of Thanksgiving and Christmas) and is also posted in the Marketing and Customer Services section of MetNet. Employees are invited to submit comments and story ideas to the editor.

Looking for the archives? Contact the editor.

**Mission Statement:** We at Metro Transit deliver environmentally sustainable transportation choices that link people, jobs and community conveniently, consistently and safely.





#### **Customer Outreach**

- Annunciator announcements effective November 18th.
- Customer outreach on Hennepin Ave
  - November 18th, 19th, 28th & 30th.
- Customer Appreciation on Nicollet Mall.
  - December 4<sup>th</sup>, 2017
- Social Media





Hybrid Bus wrap









### **Nicollet Mall Shelters Update**

Installation began on October 30<sup>th</sup> and the completion date is December 31<sup>st</sup>.





# Questions

Contact Demetairs Bell (612) 349-7381 or Demetairs.bell@metrotransit.org



