Transit Summary for Super Bowl LII

Metropolitan Council – Transportation Committee

February 12, 2018

AJ Olson, Brian Funk, Mark Benedict

Metro Transit
a service of the Metropolitan Council

Safety & Security

- Partnerships worked
- PD & Operations staff in Multi Agency Command Center (MACC) each day 7:00am to midnight
- No major incidents

Additional Metro Transit Service

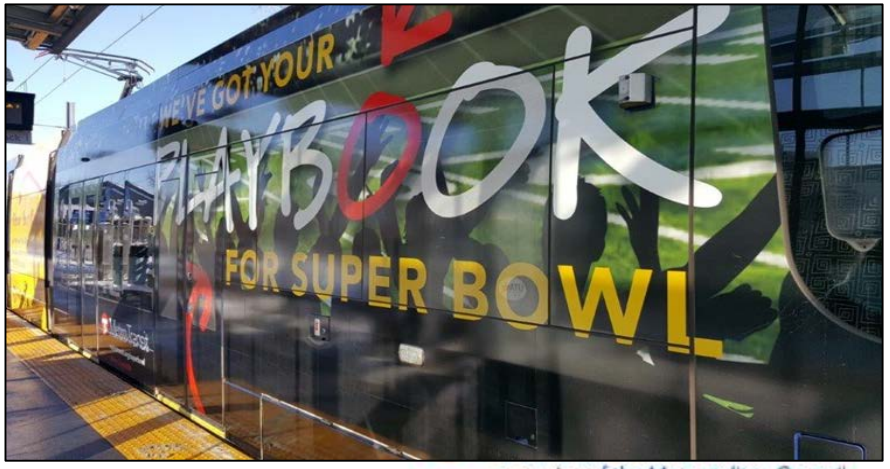
Bus

- ✓ Service Protection
- ✓ Regular Routes
- ✓ Express Routes
- ✓ Park & Rides
- ✓ Gameday Bus Bridges
- ✓ Gameday Shuttle
- ✓ Law Enforcement support
- ✓ Flyaway day

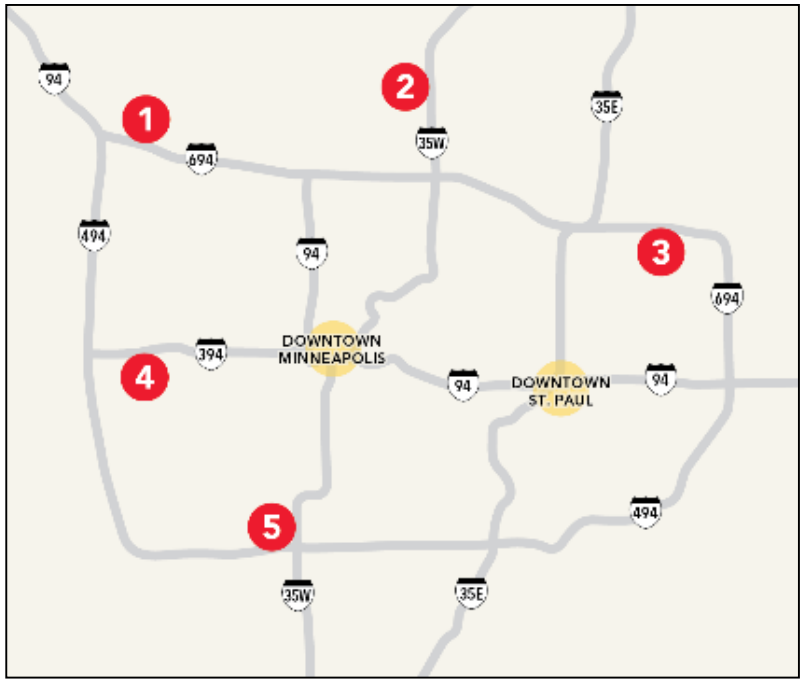
- ✓ 500+ transit ambassadors

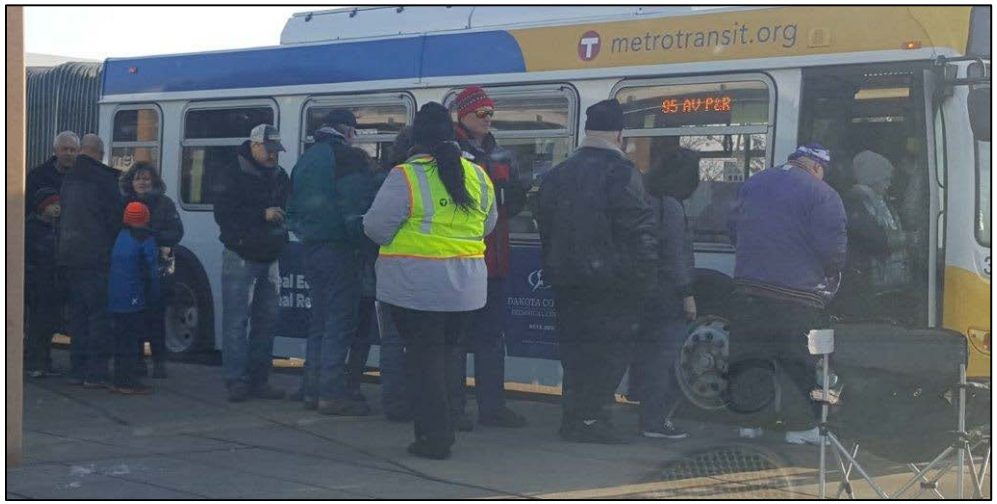
Rail

- ✓ Standby buses
- ✓ 10-minute LRT headways
- ✓ 4am bar closings
- ✓ Gameday LRT
- ✓ Flyaway day
- ✓ Northstar extra service



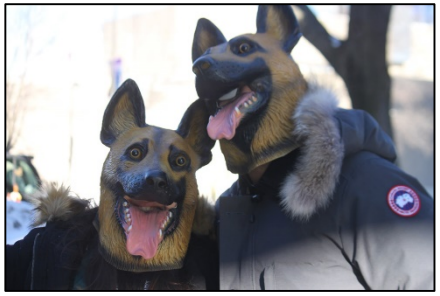
Park & Ride Weekend Service





Metro Mobility Service

- Designated stops
- Extra buses, field staff, ambassadors
- NFL Mobility Assistance
- Extended Service Center hours
- No major incidents



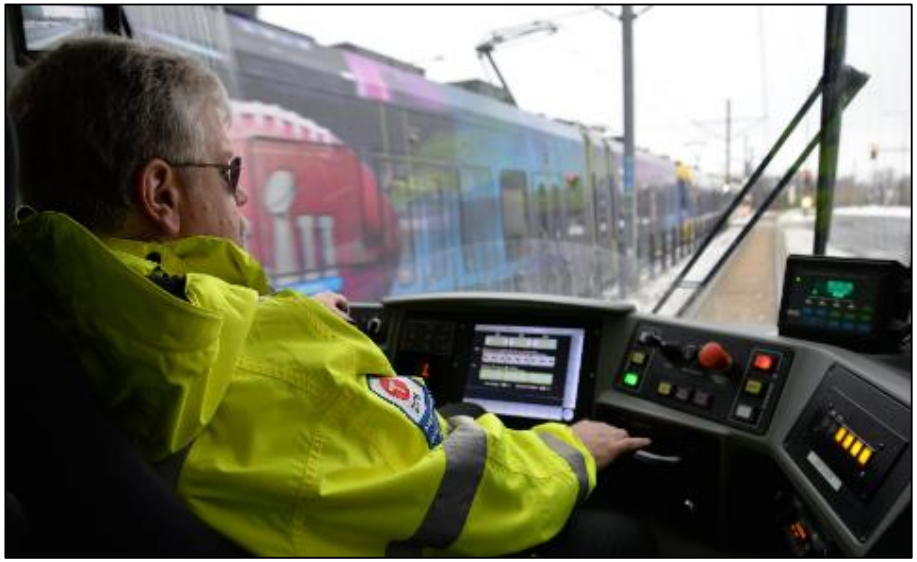
Metro Transit
a service of the Metropolitan Council

Teamwork!

Metro Transit
a service of the Metropolitan Council

Gameday

1:00-4:45pm LRT Arrivals at US Bank Stadium



11:30am Inside MOA

Metro Transit
a service of the Metropolitan Council

Gameday smiles

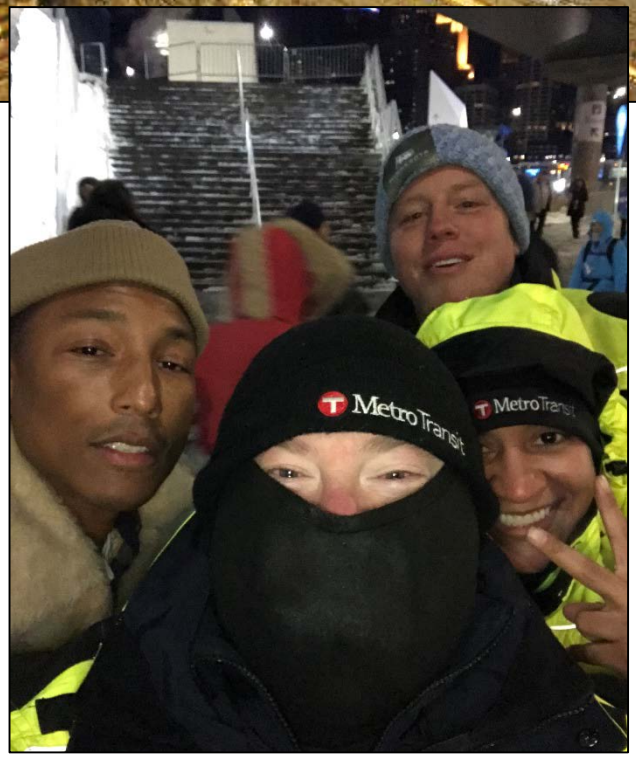
Metro Transit
a service of the Metropolitan Council

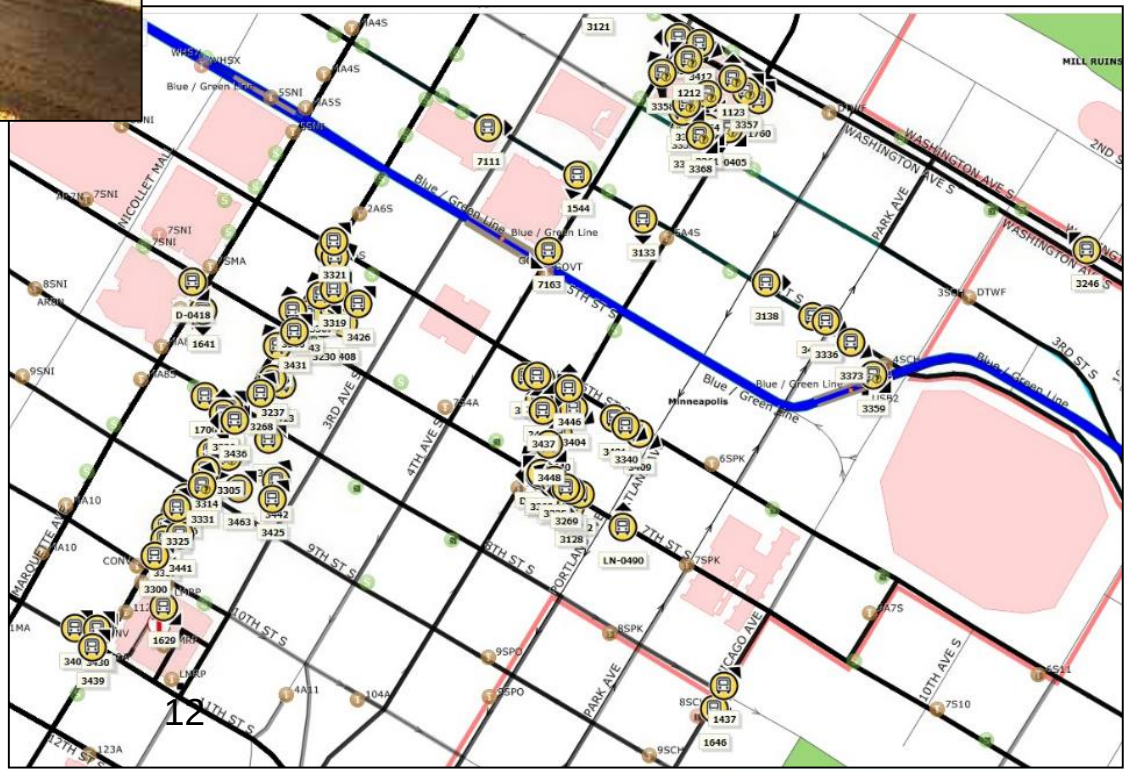
Gameday Operations

Rail Control Center (RCC)

Event Operation Center (EOC) in Transit Control Center (TCC)

Gameday Postgame - Buses





Gameday Postgame - Trains

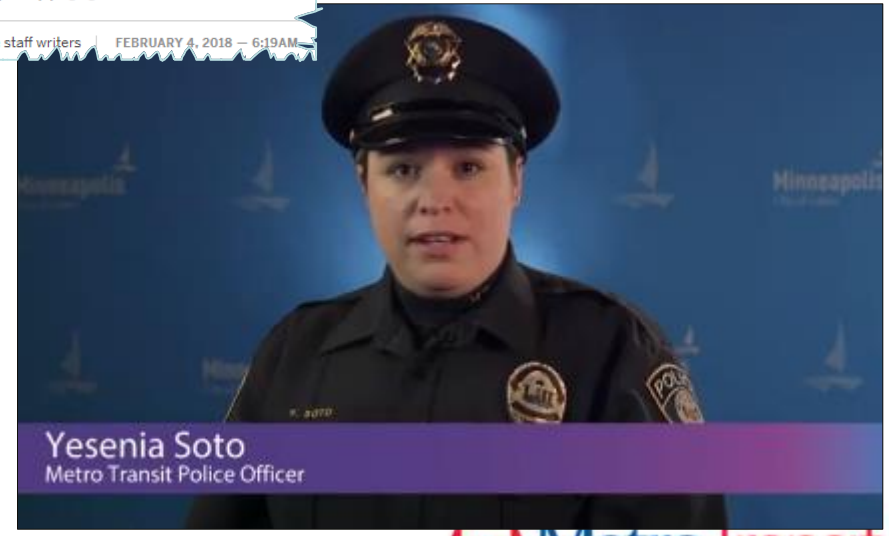
- 5:30pm SB LII Kickoff
- 8:30pm 18 trains ready
- 9:17pm Game Over
- 10:21pm Regular LRT service resumed
- Vehicles used:
  - 15 3-car Blue Line trains
  - 21 60’ buses for Blue Line
  - 6 3-car trains for Green

Metro Transit in the spotlight

SUPER BOWL LII

How to get around Minneapolis during Super Bowl week

By Tim Harlow and Matt DeLong Star Tribune staff writers | FEBRUARY 4, 2018 — 6:19AM



Metro Transit
a service of the Metropolitan Council

Positive results

tjsimplot
@tjsimplot
Follow

@MetroTransitMN Your light rail service during Super Bowl week has been a savior. Keep up the great work!

9:29 AM - 3 Feb 2018 from Minnesota, USA

Dorothy Pisarski
@profpisarski
Follow

Thanks to @MetroTransitMN for providing free rides to credentialed #crew52 My commutes have been easy and efficient #shoutout #boldnorth #SBLII

Christine Hill
@CHillatHCMC
Follow

Thank you @MetroTransitMN for the additional #NorthStar service for @MNSuperBowl2018 today! Best way to get downtown from NW metro area. @mnsbjic

1:13 PM - 4 Feb 2018 from Anoka, MN

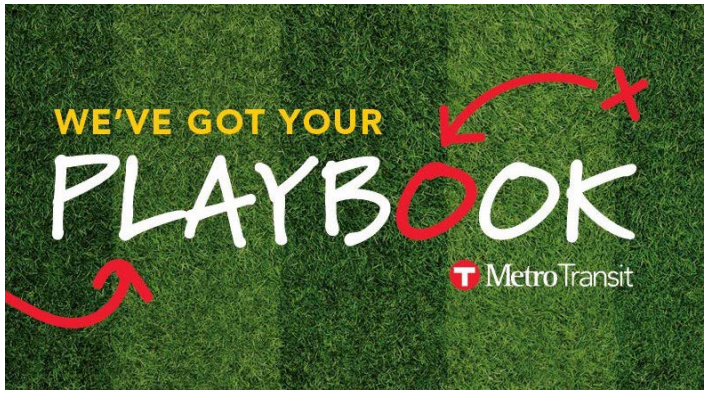
Raquel de la Bastide
@Raquel_SPACC
Follow

Had the BEST time at #SuperBowlLive . Thank you @MNSuperBowl2018 . Also, huge shout out to @MetroTransitMN for getting us there and back so smoothly!

Metro Transit
a service of the Metropolitan Council

Remarkable Team Effort

- Station Ambassadors
- Facilities Maintenance
- Bus Maintenance
- LRV and Rail Systems Maintenance
- Bus and Rail Safety
- Information Services
- Revenue Collections & Equipment Repairs
- Metro Mobility
- Service Planning & Scheduling
- Finance
- Public Relations & Communications
- Marketing
- Transit Information Center (TIC) & Customer Relations
- Procurement
- Materials Management
- Labor Relations



Metro Transit
a service of the Metropolitan Council

Event Debrief & Employee Feedback Opportunities

- Planning Work Group
  - Feb 13, 1pm
- Ambassador Group
  - Feb 13, 2pm
- Email:
  Brian.Funk@metrotransit.org

Metro Transit
a service of the Metropolitan Council