

BETTER **BUS** STOPS 2018 highlights

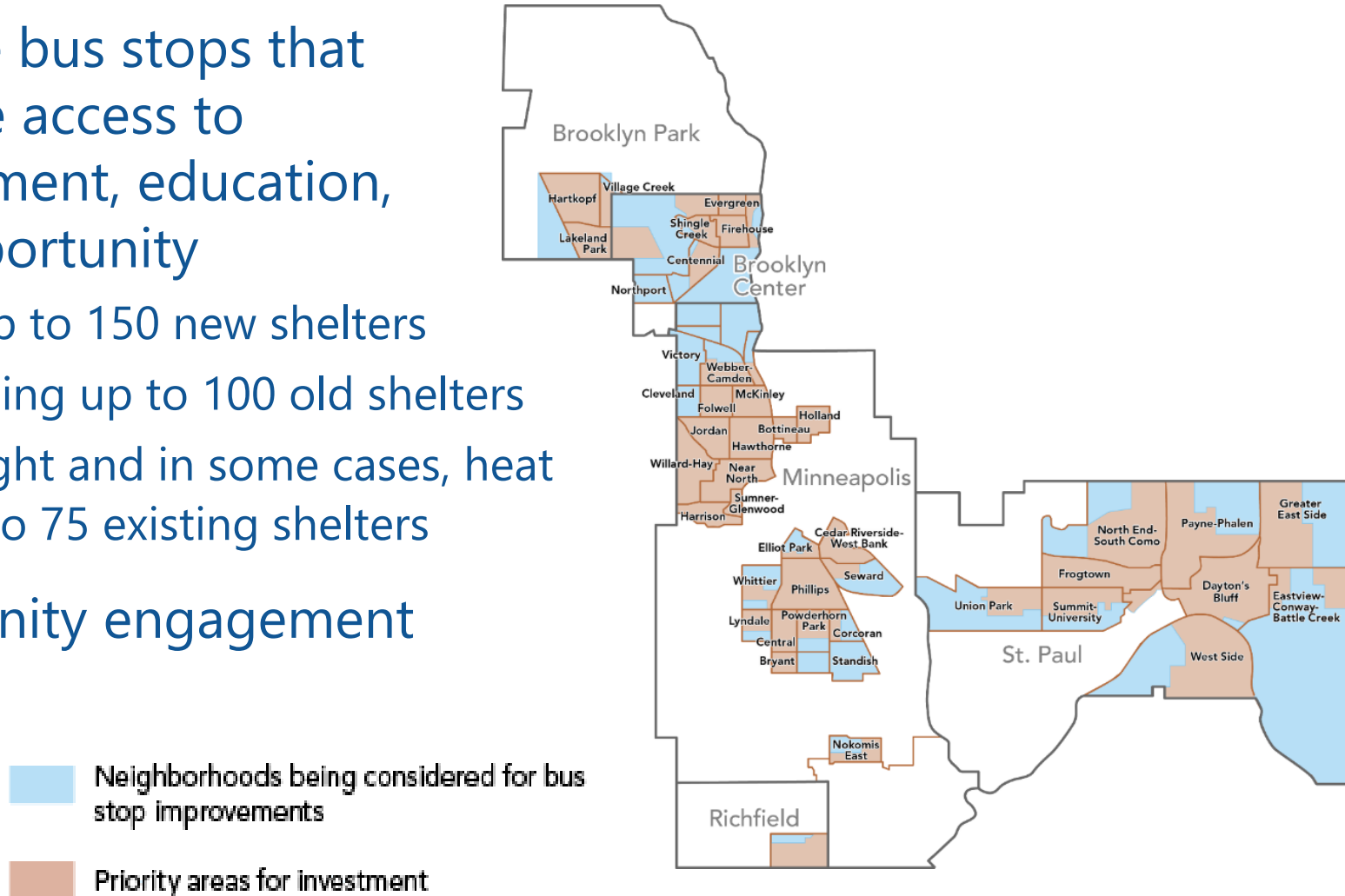


Transportation Committee, November 26, 2018

Paul Lamb and Berry Farrington
Engineering & Facilities

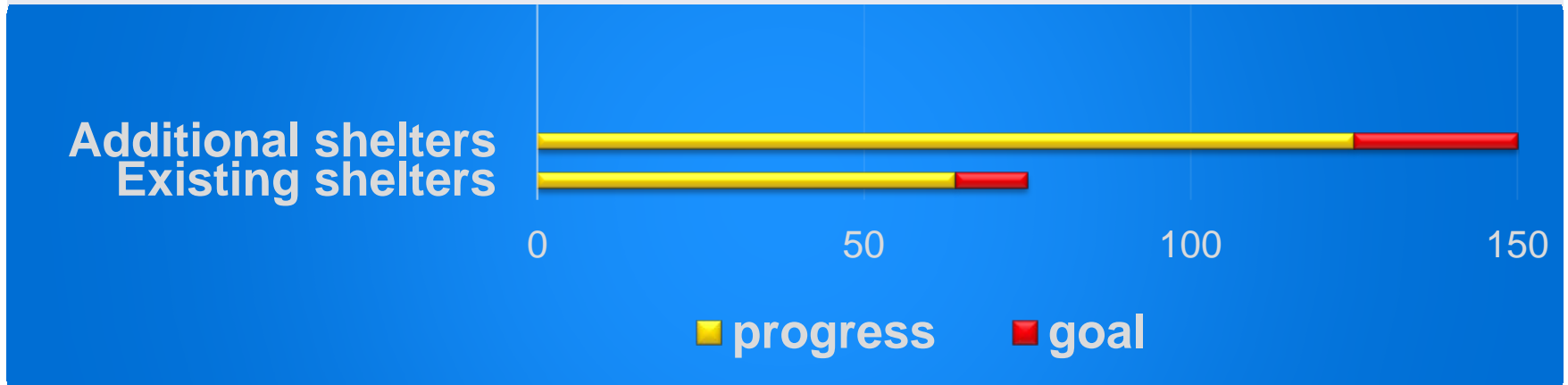
Better Bus Stops Project Goals

- Improve bus stops that enhance access to employment, education, and opportunity
 - Add up to 150 new shelters
 - Replacing up to 100 old shelters
 - Add light and in some cases, heat at up to 75 existing shelters
- Community engagement



Better Bus Stops Progress

Improvement	2014-2017	2018	Subtotal	Project Goal
Shelters Added	102	23	125	150
- w/ Light			24	
- w/ Heat and Light			11	
Existing Shelters Improved	43	21	64	75
- w/ Light			28	
- w/ Heat and Light			36	



Construction



2018 system-wide improvements

- Completed update of all 12,000 Metro Transit bus stops signs
- In shelters starting December 2018 - Redesigned schedule information
- 32 aged advertising shelters replaced in 2018, 107 to-date
- ADA pads



Community Engagement (2016-2017)



An estimated **7,000** people participated in community engagement

BETTER  **BUS** STOPS

STREETS BLOG USA

How Can Transit Agencies Get Bus Stops Right?

The Good: Minneapolis

The Twin Cities' Metro Transit is an example of an agency that is being thoughtful about how to ensure bus riders have a safe and comfortable place to wait. The agency, TransitCenter reports, takes responsibility for bus stops

Shelter Placement Guidelines



Shelter Improvement	Criteria
Consider adding a shelter: <i>highest priority</i>	100+ daily boardings and priority location*
Consider adding a shelter: <i>high priority</i>	100+ daily boardings
Consider adding a shelter: <i>medium priority</i>	30+ daily boardings and priority location
Consider adding a shelter: <i>lower priority</i>	30+ daily boardings
Replace shelter	At least 15 daily boardings
Remove shelter	Fewer than 15 daily boardings
Consider adding light to shelter	Not a standard shelter feature. Prioritized based on boardings from sunset to sunrise, personal security concerns, and site factors
Consider adding heat to shelter	Not a standard shelter feature. Considered where there are 100+ daily boardings

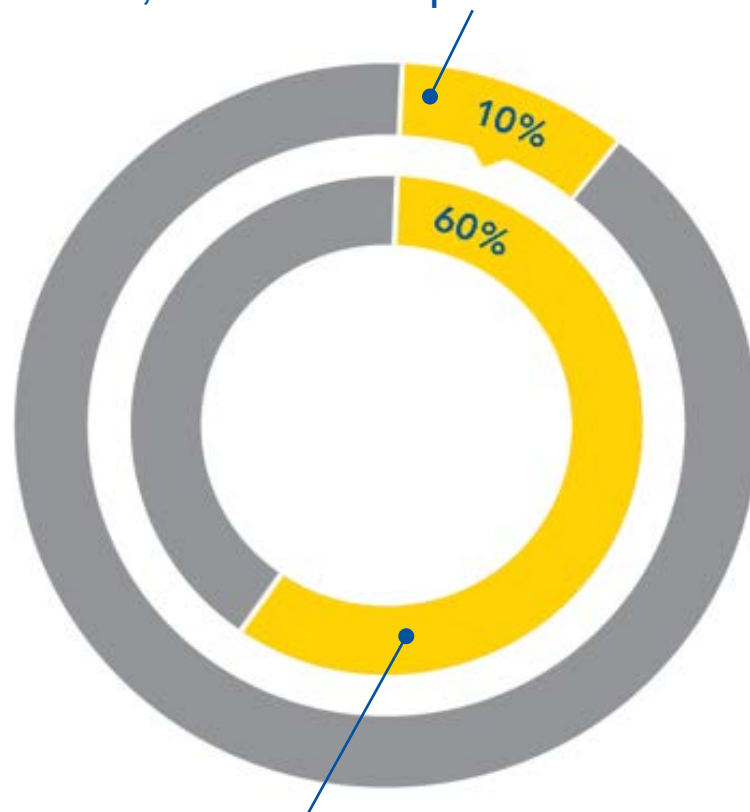
**Priority locations include areas where more households do not have cars, near hospitals, healthcare clinics, social service providers, housing for people with disabilities or older adults, and major transit transfer points.*

[metrotransit.org/
shelter-guidelines](https://metrotransit.org/shelter-guidelines)

Upcoming 2019

- Achieve goals for 150 additional shelters, improve 75 existing shelters
- Continue replacing older shelters
- More ADA compliant bus stops
- Grow the availability of transit shelters for customers

10% of Metro Transit's 12,000+ bus stops have shelter.



60% of transit customer boardings occur where shelter is available.



Engineering & Facilities

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