

## Transportation Committee

Meeting date: August 12, 2019

For the Metropolitan Council meeting of August 28, 2019

**Subject:** Onboard Technology Support - Contract Amendment with Vsis, Inc

**District(s), Member(s):** All

**Policy/Legal Reference:** Council Policy 3-3 Expenditures – Procurement of Goods and Services over \$500,000

**Staff Prepared/Presented:** Nick Thompson, Director MTS (651)602-1754

Gerri Sutton, Asst. Director Contracted Transit Services (651)602-1672

Jess English / Manager of MTS Onboard Technology (651-612-1697)

**Division/Department:** Transportation / Metropolitan Transportation Services (MTS)

### Proposed Action

That the Metropolitan Council authorize the Regional Administrator to amend contract 16P036 with Vsis, Inc, for MTS on-board technology installation and maintenance, for an additional \$727,300. The new contract total will be \$2,128,000.

### Background

This contract was executed in June 2016 to provide the necessary support for MTS onboard technology installation, removal, repairs, trouble-shooting and preventive maintenance of on-board technology for the MTS fleet of 711 vehicles. No MCUB goals were established for the contract in 2016. The term of the contract ends September 30, 2020.

### Rationale

MTS does not have staff to manage fleet maintenance on buses, so the work is contracted through a competitive process to a third-party vendor. The contractor is responsible for installing, maintaining, troubleshooting and removing equipment from buses as directed by MTS. End-of-life equipment and a rapidly changing environment have increased the need for more hands-on troubleshooting and equipment replacements than originally anticipated.

Unanticipated use of contractor time:

- Growth of fleet – currently MTS supports a fleet of 798 revenue vehicles; representing 12% growth since December 2016.
- Cameras - upgrades have occurred on a large portion of the fleet as they are beyond support by the manufacturer.
- Radio Frequency Identification Devices – allows gate access to new Mall of America transit station
- On-board mobile gateways – challenges with system configurations, stability and device replacements (end of support)
- Mobile data terminals - technology replacements driven by Verizon 3G retirement and new models in 2019 with incompatibility issues
- Cubic Go-To Card readers - growing instability and repairs due to aging equipment

### Thrive Lens Analysis

This action will provide the region with stability in the provision of safe and reliable transit for persons with disabilities (equity). In addition, the service provided under this contract ensures that the assets are properly maintained at a competitive price (stewardship).



**Funding**

Funding for this contract is included in MTS' annual operating budget.

**Known Support / Opposition**

No known opposition.