



New bus rapid transit service from Brooklyn Center to downtown Minneapolis via Penn Avenue.

## **OPENS JUNE 8**

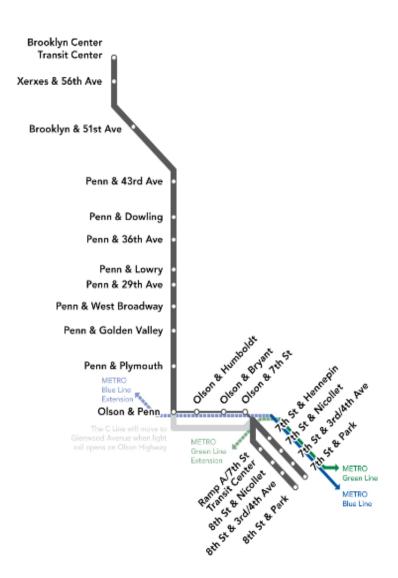
Metropolitan Council Transportation Committee May 13, 2019

**Demetairs Bell Assistant Manager, Street Operations** 

**Bruce Howard Director, Customer Services and Marketing** 







# METRO C Line Opening Day June 8<sup>th</sup>, 2019







### **METRO C Line**

- Is our second arterial BRT (Bus Rapid Transit) line in the region. It will significantly replace Route 19 operating between Downtown Minneapolis and Brooklyn Center.
- Service will be approximately 20-25% faster than Route 19 making limited stops and will offer improved customer amenities at stations such as Offboard fare payment, enhanced Transit information and enhanced lighting.











## **METRO C Line Fleet**

- 6 Diesel and 8 Electric articulated buses (60 feet)
- New Quantum Wheelchair Securement
- 3 doors for customers to board/alight















#### **METRO C Line Electric Buses**

 Will be charged at the garage overnight and on street charging will happen at our Brooklyn Center Transit Center (BCTC)



# **Bus Operator Training For METRO C Line**





- Operators are receiving extensive training which includes classroom training detailing the new features
- Operators will drive the corridor after classroom training and experience Transit Advantage with TSP (Transit Signal Priority)
- Operators will receive training on the Quantum Security Device.





# **Pre-Launch Marketing**

#### Press Events

- Electric bus event
- Blossoms of Hope
- Bus naming contest
- Community outreach

### Metro Transit Advertising

- Station clings
- On-vehicle ads
- Social media

### Other Advertising

- KMOJ underwriting and interviews
- Star Tribune
- Geotargeted ads
- General PR



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# Opening Day Activities – June 8, 2019

- Ribbon Cutting at Penn & Lowry
  - 9:30 am ceremony
  - 10:00 am start of service
  - Metro Transit and partner presence
- Inaugural Rides
  - 2 buses; one northbound, one southbound
  - Dignitaries and community members
- Pop Up Market at BCTC
  - In conjunction with Brooklyn Center
- Free Rides for Customers
  - C Line only
  - through EOD Monday
- Possible community events throughout the line (TBD)







## **Post-Launch Activities**

#### Free Rides

Sunday, June 9 and Monday, June 10

#### Ambassadors

- Staff to assist throughout free ride weekend
- Staff to assist on first day of non-free rides (Tuesday, June 11)

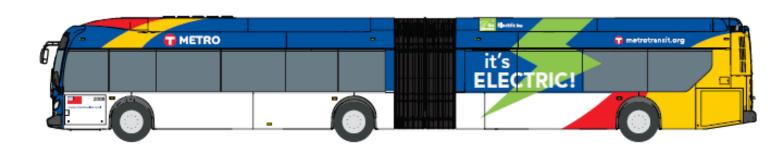
### Advertising

- KMOJ
- Metro Transit advertising
- Digital ads

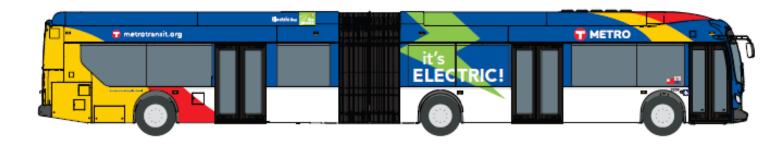






















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## **Questions?**



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