

## Transportation Committee

Meeting date: February 24, 2020

For the Metropolitan Council meeting of February 26, 2020

**Subject:** Metro Mobility Demand South Zone Contract 2020-2025, Contract 19P212

**District(s), Member(s):** All

**Policy/Legal Reference:** Council Policy 3-3 Expenditures – Procurement of Goods and Services over \$500,000.

**Staff Prepared/Presented:** Christine Kuennen, Senior Manager Metro Mobility, 651-602-1689

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**Division/Department:** Metropolitan Transportation Services

### Proposed Action

That the Metropolitan Council authorize the Regional Administrator to negotiate and execute a contract with Transit Team, Inc. to provide Metro Mobility Demand South Zone service from August 1, 2020 to July 31, 2025 with an option to extend one additional year in an amount not to exceed \$100,778,685.

### Background

Metro Mobility is a shared ride, demand response public transportation service for certified riders who are unable to use regular fixed-route buses due to a disability or health condition.

Under the Americans with Disabilities Act (ADA) every public entity operating a regular-route system must provide complementary paratransit service to individuals with disabilities who are unable to use regular-route. This federally mandated service must be provided within three-quarters of a mile of any all-day, local bus or rail route in the Twin Cities with comparable hours of availability.

In addition, Minn. Stat. 473.386 requires the Metropolitan Council to provide greater access and door-through-door transportation for the elderly, people with disabilities, and others with special transportation needs within the Transit Taxing District as it existed on March 1, 2006. In 2019, Governor Walz signed legislation to amend the statute to expand the Metro Mobility service area, integrating the city of Lakeville.

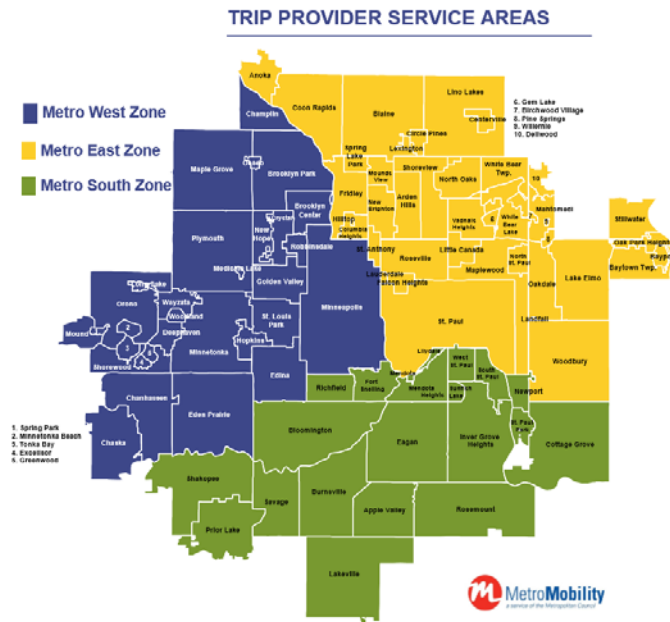
The Metro Mobility service area has three geographic zones (Metro West, Metro East and Metro South) that are served under three separate service contracts. Each of these contracts were last executed in 2015 with a five-year term and an option to extend by one year. Annually, over 2.3 million rides are delivered under these contracts. This contract will continue services for the entirety of Zone 3-Metro South beginning August 1, 2020.

A Request for Proposals was issued on November 15, 2019. There were eleven (11) plan holders, and three (3) proposals were received on January 9, 2020. Three proposals were received and evaluated by a five-member panel consisting of staff from Metro Mobility, MTS Contracted Services, Metro Transit, Washington County, and the Minnesota Council on Disability. Five criteria were used to evaluate the proposals: proposal quality, proposer's qualifications and experience, proposer's capabilities and ability to deliver the service, overall compliance and proposal price. The panel then evaluated the

financial submittals for each proposer. The evaluation panel recommended Transit Team, Inc. as the proposer with the proposal most advantageous to the Council.

Transit Team had the highest rated financial submittals, the highest rated technical proposal, and the lowest proposed cost. The proposed pricing is within the budget and appears to be fair and reasonable for the five-year contract term with an option for a sixth year. Additionally, Transit Team’s proposal demonstrated a strong approach to customer service in a paratransit environment and a continual driver wage progression plan that will help retain a qualified workforce through the term of the contract.

The Office of Equal Opportunity (OEO) did not assign any Disadvantaged Business Enterprise (DBE) goals for this project. To advance the Council’s commitment to providing opportunity to underutilized Businesses, Procurement staff contacted transit providers to make them aware of the solicitation as part of due diligence efforts.



**Rationale**

Procurement of Goods and Services over \$500,000 in value requires Metropolitan Council authorization.

**Thrive Lens Analysis**

Metro Mobility supports the outcomes and principals of Thrive MSP 2040 by promoting prosperity and livability of our region through the delivery of safe, reliable and equitable public transportation service.

**Funding**

Funding for this service is included in the 2020 operating budget.

**Known Support / Opposition**

There is no known opposition.