



# Metro Transit Operations Update

Metropolitan Council Transportation Committee

August 23, 2021

Brian Funk - Acting Chief Operating Officer

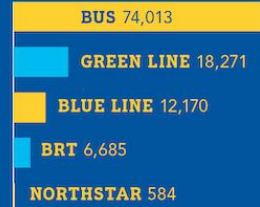


# Operations – By the numbers



**35.9 million** RIDES

**111,723**  
AVERAGE WEEKDAY RIDERSHIP



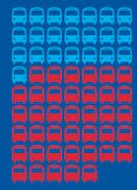
**125**  
ROUTES

**48**  
URBAN LOCAL



**1,915,064**  
TOTAL VEHICLE HOURS OF SERVICE

**61**  
EXPRESS



**10**  
SUBURBAN LOCAL



**3**  
BUS RAPID TRANSIT

**2**  
LIGHT RAIL

**1**  
COMMUTER RAIL

Temporarily suspended as of 12/31/20 due to the COVID-19 pandemic  
Includes Maple Grove Transit routes operated by Metro Transit

## OUR CUSTOMERS

IN 2020, NEIGHBORHOODS WITH +50% RENTERS SAW RIDERSHIP DECLINE 10% LESS THAN OTHER NEIGHBORHOODS\*

IN 2020, NEIGHBORHOODS WHERE +10% DO NOT OWN A VEHICLE SAW RIDERSHIP DECLINE 10% LESS THAN OTHER NEIGHBORHOODS\*

**51%**  
AGES 18-34\*

**41%**  
MAKE LESS THAN \$35K ANNUAL HOUSEHOLD INCOME\*

**70%**  
TRIPS ARE FOR SOMETHING OTHER THAN A PEAK COMMUTE\*

**45%**  
BLACK, INDIGENOUS, PEOPLE OF COLOR\*

\* 2020 BOARDING DATA  
\* SOURCE: 2016 TRAVEL BEHAVIOR INVENTORY

## OUR PEOPLE

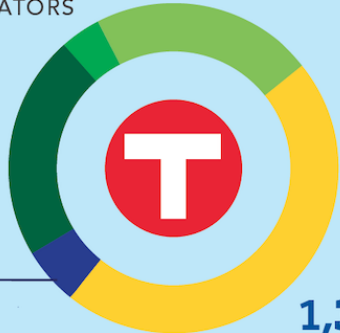
We at Metro Transit deliver environmentally sustainable transportation choices that link people, jobs and community conveniently, consistently and safely.

**3,054**  
TOTAL EMPLOYEES

**123**  
LIGHT RAIL OPERATORS

**692**  
MECHANICS, CLEANERS & OTHER BUS/RAIL POSITIONS

**764**  
CLERICAL/ADMIN. STAFF



**1,303**  
BUS OPERATORS



### METRO TRANSIT POLICE

**113** FULL-TIME OFFICERS  
**44** PART-TIME OFFICERS  
**12** COMMAND STAFF  
**3** COMMUNITY SERVICE OFFICERS

## Our fleet



**523** 40-FOOT DIESEL BUSES



**114** HYBRID-ELECTRIC BUSES



**6** COMMUTER RAIL LOCOMOTIVES



**179** 60-FOOT ARTICULATED BUSES



**18** COMMUTER RAIL CARS



**65** COACH BUSES



**27** BOMBARDIER LIGHT RAIL VEHICLES



**8** ELECTRIC BUSES



**64** SIEMENS LIGHT RAIL VEHICLES

**93%**  
BLUE LINE ON-TIME PERFORMANCE

**85%**  
GREEN LINE ON-TIME PERFORMANCE

**88%**  
BUS ON-TIME PERFORMANCE

**97%**  
NORTHSTAR ON-TIME PERFORMANCE

### Avg. miles between service call

**25,397**  
LRT

**7,501**  
BUS

**64,090**  
RAIL

# State Fair 2021 – masks required on transit



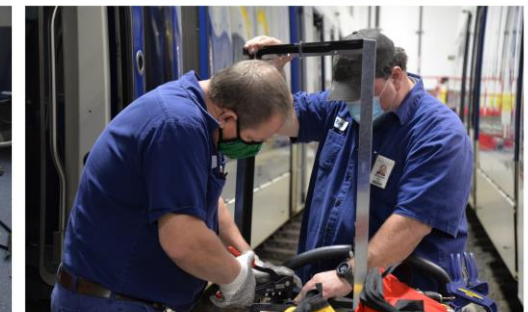
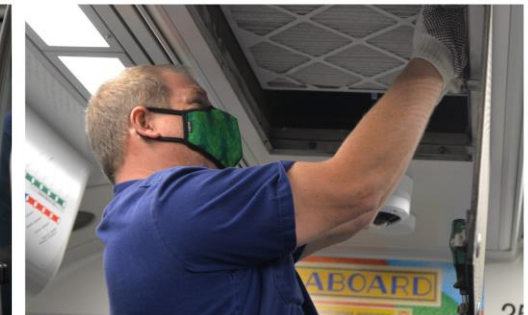
- Reduced Express service to focus on maintaining regular routes
- 3 sites all 12 days, 9a-midnight weekdays/8a-midnight weekends
  - Balance of prior demand and geographic voids in shuttle options
    - 28<sup>th</sup> Avenue Park and Ride - Bloomington
    - County Road 73 & I-394 Park and Ride – Minnetonka
    - Cottage Grove Park and Ride
- Mobile Vaccination Bus – all 12 days
- Marketing & Communications



# Managing COVID-19



- 472 cases reported
  - Delta variant spike
- Contact tracing and leave management
- **Masks required on transit vehicles and in all work locations**
- Vaccines
- PPE
- Enhanced cleaning
- Daily Bus and Train disinfecting
- Technology tests
- Filter upgrades



# Operations Staffing Update (key positions)




- Bus Operators
  - -49 from “ideal” when measuring FT and PT Weekday plus Extraboard
  - 19 in training, several dozen in the hiring pipeline
  - Refreshed marketing campaign
- Train Operators
  - Staffing via transfers from Bus Operations
  - At full staffing levels including several currently in training
- Bus Maintenance
  - -10 technicians
- Rail Maintenance
  - -9 LRV technicians



personalities  
**WANTED**

Apply today as a Metro Transit bus driver

 [metrotransit.org/drive](https://metrotransit.org/drive)

- Bus Maintenance Technician Training – Equity Grant
- Rail Maintenance Technician Training
- Leadership Academy 2022-24
- Train Operator to Rail Supervisor OJE
- Bus Operator Apprenticeship
- Red Kite Resiliency Training
- Garage Instructor development



- LRV seat replacements
- LRV security camera upgrades
- LRV overhaul program update
  
- Bus operator shield install status
- Bus security camera upgrades
- Bus midlife repaints & overhauls



# Vehicle Procurements



40' Low No Emission Grant



40' & 60' BRT buses



Type-3 Light Rail vehicles



# Discussion and Q&A

