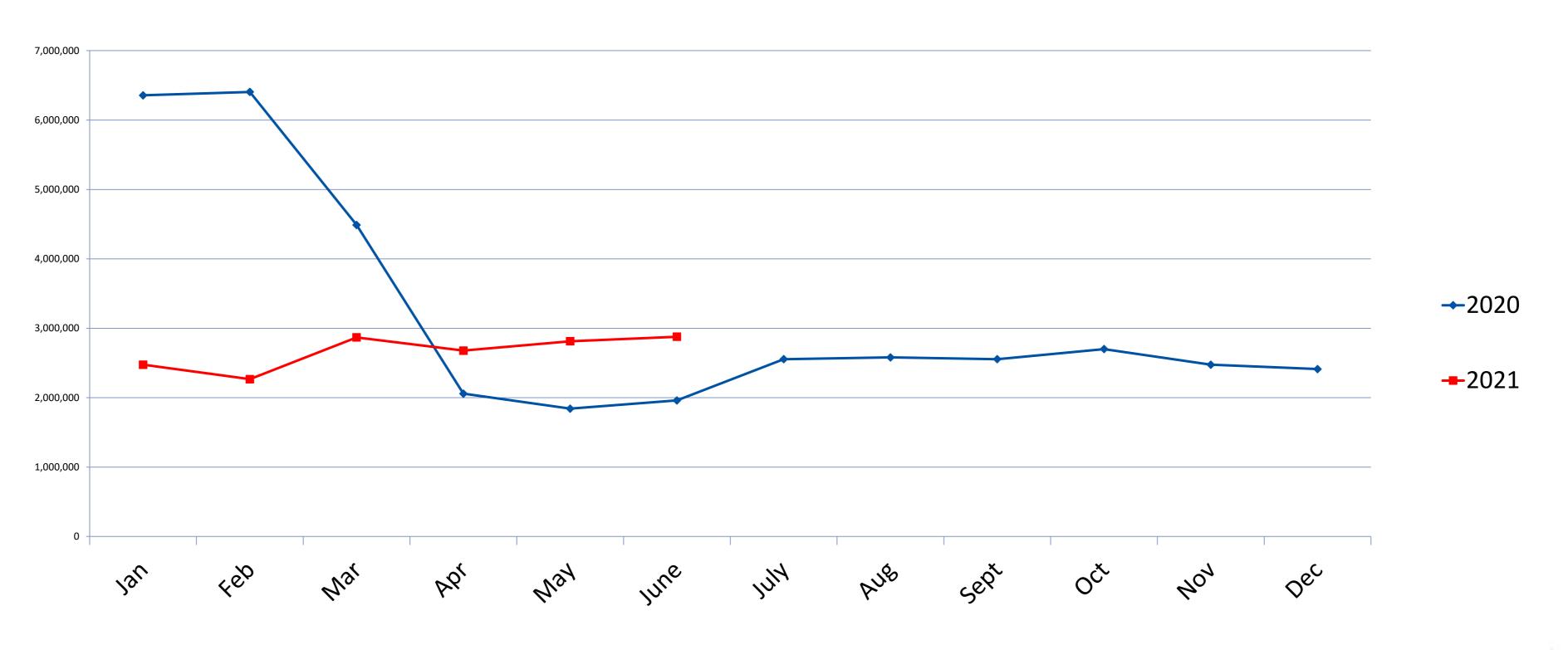
8/23/2021

2021 Second Quarter Ridership Report



Council Ridership – 2021

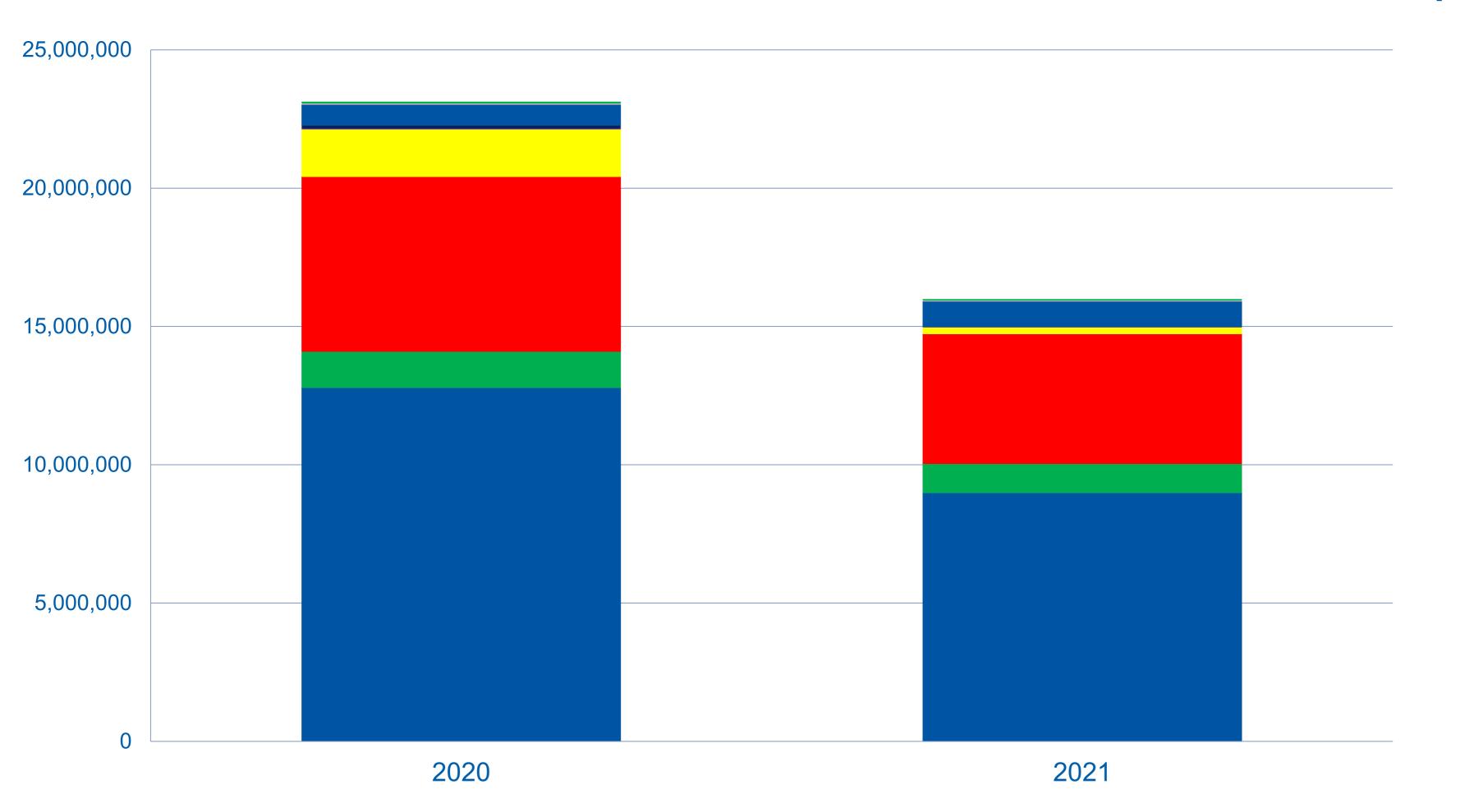
2020 YTD: 23,111,185 2021 YTD: 15,981,018 (-31%)





Council Ridership by Mode – Q1 & Q2

2020 YTD: 23,111,185 2021 YTD: 15,981,018 (-31%)



2021 Mode and Percent of Total Rides

- Van Pool < 1%
- Transit Link < 1%
- Metro Mobility 6%
- North Star < 1%
- Commuter & Express 1%
- Light Rail 29%
- ■BRT 7%
- Local 56%



Council Ridership by Mode – Q1 & Q2

2020 YTD: 23,111,185 2021 YTD: 15,981,018 (-31%)

Mode	2020	2021	Nominal Change	% Change
Bus	15,818,113	10,285,502	-5,532,611	-35%
Light Rail	6,320,639	4,690,971	-1,629,668	-26%
Northstar	138,179	16,720	-121,459	-88%
Metro Mobility	738,029	904,559	166,530	23%
Transit Link	64,775	56,818	-7,957	-12%
Vanpool	31,450	26,448	-5,002	-16%
Council Total	23,111,185	15,981,018	-7,130,167	-31%

Council Ridership by Mode – Quarter 2

2020 2nd Quarter: 5,860,900 2021 2nd Quarter: 8,370,118 (43%)

Mode	2020	2021	Nominal Change	% Change
Bus	4,305,080	5,432,727	1,127,647	26%
Light Rail	1,336,135	2,423,162	1,087,027	81%
Northstar	4,089	9,519	5,430	133%
Metro Mobility	190,778	462,229	271,451	142%
Transit Link	15,892	28,847	12,955	82%
Vanpool	8,926	13,634	4,708	53%
Council Total	5,860,900	8,370,118	2,509,218	43%

Bus Ridership – Quarter 2

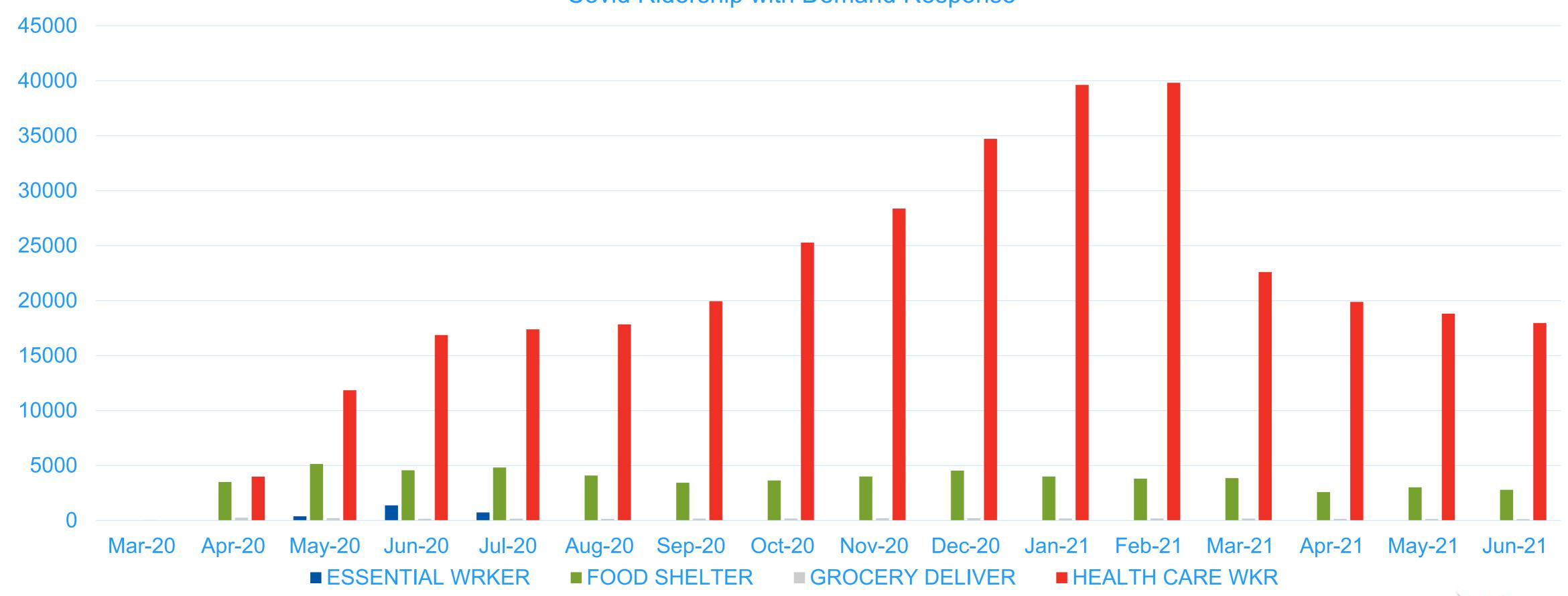
2020 Q2: 4,305,080 2021 Q2: 5,432,727 (26%)

Bus Mode	2020	2021	Nominal Change	% Change
Local	3,760,730	4,741,593	980,863	26%
Bus Rapid Transit	446,142	561,966	115,824	26%
Express	98,208	129,168	30,960	32%
Council Total	4,305,080	5,432,727	1,127,647	26%



Demand Response – Covid Support







Key Take-Aways

- Ridership growth Q2 year over year
 - 2020 Quarter 2: lowest ridership of pandemic
 - May/June 2020 system closure during aftermath of George Floyd's murder
- Near-term dynamics
 - Passenger limits on buses lifted May 28
 - Federal mask mandate in effect until January 2022
 - Fare discount in September & October 2021
 - Uncertainty around COVID delta variant
 - Metro Mobility discontinued Health Care Worker transportation on August 21



8/23/2021

Questions

